

SAVIOUR DAGADU

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PERSONAL DETAILS

DATE OF BIRTH : 8th March, 1988
NATIONALITY : Ghanaian
LANGUAGE SPOKEN : English, Ewe, Twi, and Ga
MARITAL STATUS : Single

CAREER OBJECTIVE

Innovative Software Developer with strength in designing, developing and testing software applications. Proactive leader with strength in communication and collaboration. Proficient in leveraging mathematics, business management and computing knowledge to promote customer satisfaction. Adept at managing concurrent objectives to promote efficiency and influence positive outcomes.

EDUCATION BACKGROUND

<u>NAME OF INSTITUTION</u>	<u>PROGRAMM</u>	<u>DURATION.</u>
IPMC	Software Engineering	Feb 2020 – Nov. 2021
International Organization for Capacity Building (IOCB) London. Ghana Office	Professional Certificate In Logistics, Purchasing and Supply Chain Management	May 2014 – June 2014
International Organization for Capacity Building (IOCB) London. Ghana Office	Professional Certificate in Credit Risk and Analysis	May 2014 – June 2014
University of Cape Coast	BSc. Mathematics and Business	Aug. 2009 – May 2013
Ebenezer Senior High School (WASSCE)	Business (Elective Math option)	Aug. 2005 – May 2008

WORK EXPERIENCE

NAME OF INSTITUTION: **Savvy Technology Developers**

POSITIONS HELD: **Software Developer**

DURATION: **February 2021 – Present**

JOB DESCRIPTION:

- Developing websites
- Developing website applications
- Website Hosting
- Desktop applications development
- Logo design

NAME OF INSTITUTION: **233apps Limited**

POSITIONS HELD: **Application Support Engineer** DURATION: **Aug. 2015 – NOV. 2018**

PROJECT:

JOB DESCRIPTION:

- Collaborated with internal team to resolve customer issues and support customer services goals.
- Conduct root cause analysis to identify basis of application problem.
- Deliver technical support to clients by offering solution based on specific problems and concerns.
- Installed modules for database to meet client specifications.
- Administer onsite support to clients by offering solutions based on specific problems and concerns.
- Suggest changes to support practices to derive improvements
- Laise with clients to clarify business challenges and objectives to optimize performance of existing systems.
- Met with clients to brainstorm in discussion meetings.
- Collaborates with other members of team to handle troubleshooting and debugging.
- Promote positive customer support training experience after application completion.

NAME OF INSTITUTION: **INNOVATION FOR POVERTY ACTION /
INTERNATIONAL COCOA INITIATIVE/ GHANA STATISTICAL
SERVICES / ISSER**

POSITIONS HELD: **FIELD RESEARCH ASSISTANT (Supervisor, Team Leader, Enumerator, Auditor, Implementation officer)**

DURATION: **Aug.2013 – Present.**

PROJECTS: **GCAP, WAS, AHOBOA, NAP, MCHNP, EPAME, GUIDE, WAD, EP, MGCUBE, PRESCHOOL, SME, STARS, GENDER & POLITICS AND LME PROJECT.**

JOB DESCRIPTION:

- *Plan and coordinate field activities.*
- *Assist in Training Team Leaders and Surveyors*
- *Supervise survey teams' administration of all Survey in selected communities*
- *Assist in monitoring and assessing the quality of the work of survey teams, team leaders and interviewers*
- *Monitor the condition of survey equipment assigned to the teams*
- *Maintain team motivation and morale and foster team spirit*
- *Assisting surveyors to conduct interviews for research participants.*
- *Tracking research participants and conducting interviews with research participants*
- *Recording and keeping all data confidential for reporting to my Field Manager.*

NAME OF INSTITUTION: **DARSCO INTERNATIONAL SCHOOL / Regent University of Science and Technology**

POSITIONS HELD: **Tutor**

DURATION: **Aug. 2008 – June 2014**

JOB DESCRIPTION:

- Teaching Mathematics and Elective Mathematics
- Giving and marking of exercises, assignments and setting examination questions and scheme
- Marking examination scripts and grading students according to their performance

SPECIAL SKILLS

- Good team player, honest, good communicator, good customer relation skills, good organizational skills, Adaptable to change and Self-motivated.
- Proficient in Microsoft Office Suite: Word, Excel, Access, Publisher, PowerPoint, Outlook.
- Software Engineering: HTML, CSS, JAVASCRIPT, SQL, C, C++, VB.NET, C#, ASP.NET AND PHP MYSQL Programming.
- Statistical Tools: SPSS, ODK, KoboCollect, SurveyCTO, Python, CsPro.

ACHIEVEMENTS

- Best Team Leader Innovations for Poverty Action (2018)
- Second Best Teacher Darsco International School (2009)
- Overall best Business student in WASSCE: Ebenezer Senior High (2008)
- Overall Best Form Two Student in Accounting & Elective Math: Ebenezer Senior High (2007)

HOBBIES

Reading, listening to music, Net surfing and E-books, watching football matches.

REFERENCES

Mr. Isaac Word
C.E.O

The School of Professional studies

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Field Research Assistance

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