

Home

Exec Snapshot

Orders Trend - Phases

Cities - Impact

Restaurants - Volume & Churn

Customer Behavior & Loyalty Analysis

Delivery & Sentiment Analysis

city

All

restaurant_name

All

Pre-crisis : Jan - May 2025

Crisis : June-Sep 2025

Active Restaurants Pre Crisis

20K

Avg Cancellation Rate % (Crisis)

17.54%

Avg Orders per Restaurant...

1.77

Restaurant Churn %

16.99%

Churned Restaurants

3K

Restaurant Rating Impact: Pre-Crisis vs Crisis

restaurant_name	Avg Rating (Pre)	Avg Rating (Cri)	AvgRating_Pct Decline
Annapurna Biryani Adda	4.23	2.50	-0.41
Annapurna Biryani Bhojanalay	4.46	2.72	-0.39
Annapurna Biryani Cafe	4.47	2.05	-0.54
Annapurna Biryani Central	4.22	2.05	-0.51
Annapurna Biryani Clouds	4.25	2.60	-0.39
Annapurna Biryani Corner	4.52	2.52	-0.44
Total	4.50	2.50	-0.45

Order Decline vs Cancellation Rate (Restaurant-wise)

Cuisine-wise Revenue Impact (Pre vs Crisis)

Restaurant Order Volume Decline (Pre vs Crisis)

restaurant_name	Restaurant_CrisisOrders	Restaurant_PreOrders	Restaurant_PctChange	Cancelled Orders	Cancellation Rate %
Spicy House Stop	22	32	-0.31	6	11.11%
Delhi Grill Zone	23	36	-0.36	1	1.69%
Delhi Grill Hub	22	35	-0.37	2	3.51%
Spicy Pizza Mahal	21	34	-0.38	3	5.45%
Fresh Darshini Point	21	35	-0.40	2	3.57%
Bombay Grill Point	19	32	-0.41	1	1.96%
Thindi Mane Express Heaven	20	34	-0.41	2	3.70%
Hot & Crispy Express Corner	25	44	-0.43	5	7.25%
Flavours of Mess Delight	21	37	-0.43	4	6.90%
Fresh Thali Mahal	17	30	-0.43	5	10.64%

Top Restaurants by Order Decline%(Pre>=50 Orders)