

# Internship Report On EMAIL SPAM DETECTION USING MACHINE LEARNING

## Submitted by

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#### **Submitted to**

Mallika Srivastava Head, Training Delivery ElSystems Services

&

Mayur Dev Sewak Head, Internships & Trainings EISystems Services **Student's Declaration** 

I, S. Naga Savitha, a student of B.Tech program, Roll No. 21691A31A9 of the Department of

CSE(Artificial Intelligence), Madanapalle Institute of Technology and Science College do hereby

declare that I have completed the mandatory internship in Eisystems Technologies under the

faculty guideship of Mr.R.Ashok kumar, Department of CSE(Artificial Intelligence, Madanapalle

Institute of Technology and Science.

<u>S.</u>Nagasavitha/15-07-2024

(Signature and Date)

**Endorsements** 

**SIGNATURE** 

Mr.R.Ashok kumar

CSE(Artificial Intelligence)

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SIGNATURE

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Madanapalle Institute of Technology and Science

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# **Executive Summary**

Nowadays communication plays a major role in everything be it professionalor personal. Email communication service is being used extensively because of itsfree use services, low-cost operations, accessibility, and popularity.

Emails have onemajor security flaw that is anyone can send an email to anyone just by getting theirunique user id. This security flaw is being exploited by some businesses and ill-motivated persons for advertising, phishing, malicious purposes, and finally fraud. This produces a kind of email category called SPAM. Spam refers to any email that contains an advertisement, unrelated and frequent emails. These emails are increasing day by day in numbers. Studies showthat around 55 percent of all emails are some kind of spam.

A lot of effort is beingput into this by service providers. Spam is evolving by changing the obvious markersof detection. Moreover, the spam detection of service providers can never beaggressive with classification because it may cause potential information loss toincase of a misclassification. To tackle this problem we present a new and efficient method to detect spamusing machine learning and natural language processing.

A tool that can detect and classify spam. In addition to that, it also provides information regarding the textprovided in a quick view format for user convenience.

## **Overview of Organization**

#### India's leader in workshops & trainings at IITs, NITs & top engineering colleges

ElSystems Services is a leading Indian technology identity with operations across India.

ElSystems (We call it ElSys) offers trainings in Cybersecurity, Machine Learning, Automobiles, Internet of Things, Robotics and Socialmedia for enterprises and student community. Till date we have trained approximately 50000 students and impacted around 2 lakhs students through our various outreach initiatives since our founding.

#### **Our Presence**

### Some of the colleges where we had already felt our presence are given below:-

Indian Institute of Science, Bangalore

Indian Institute of Technology, Bombay

Indian Institute of Technology, Delhi

Indian Institute of Technology, Madras

Indian Institute of Technology, Kanpur

Indian Institute of Technology, Roorkee

Indian Institute of Technology, Guwahati

Indian Institute of Technology (Banaras Hindu University), Varanasi

<u>Indian Institute of Technology, Indore</u>

Indian Institute of Technology, Jodhpur

Indian Institute of Technology, Hyderabad

National Institute of Technology, Tiruchirappalli

National Institute of Technology, Warangal

National Institute of Technology, Calicut

National Institute of Technology, Patna

National Institute of Technology, Jalandhar

National Institute of Technology, Jaipur

National Institute of Technology, Durgapur

National Institute of Technology, Surat

National Institute of Technology, Allahabad

Indian Institute of Information Technology, Allahabad

ABV Indian Institute of Information Technology, Gwalior

PDP Indian Institute of Information Technology, JabalpuJawahar Lal Nehru Technological

<u>Univeristy</u>, <u>Hyderabad</u>

College of Engineering, Guindy

Delhi Technological Univeristy, New Delhi

& around 100 engineering colleges.

## **Project Summary**

## Idea behind this project:

Spam email detection using machine learning involves training models to classify emails as either spam or non-spam (ham). The idea is to leverage patterns in email content, metadata, and other features to make accurate predictions. Here's a basic outline of the process:

- 1. **Data Collection:** Gather a large dataset of emails labeled as spam or ham. This dataset is used for training and testing the model.
- 2. **Feature Extraction**: Convert emails into a format suitable for machine learning. Common features include:
  - Text Features: Words and phrases in the email body, subject, and metadata.
  - Statistical Features: Frequency of certain words, presence of links, etc.
  - Metadata Features: Sender's email address, time of sending, etc.
- 3. **Preprocessing:** Clean and preprocess the text data by removing stop words, stemming/lemmatizing words, and transforming text into numerical representations (e.g., using TF-IDF or word embeddings).
- 4. Model Training: Use machine learning algorithms to train a model on the preprocessed data.
  - Support Vector Machines (SVM): Can handle high-dimensional data well.
- 5. **Model Evaluation:** Assess the model's performance using metrics like accuracy, precision, recall, and F1-score on a separate test set. Ensure the model is not overfitting and generalizes well to new data.

6. Deployment: Integrate the trained model into an email system to classify incoming emails in

real-time. Continuously monitor and update the model as needed to maintain its effectiveness

against evolving spam techniques.

7. Implement continuous learning mechanisms to keep the model updated with new spam

patterns and improve its detection capabilities over time.

Using machine learning for spam detection allows for more accurate and adaptive filtering

compared to rule-based systems, as the models can learn from patterns and anomalies in large

datasets.

#### Software used:

Operating system: Windows 8/10.

IDE Tool: Google colaboratory

Coding Language: Python 3.8

APIs: Numpy, Pandas, PySpark, Matplotlib, tkinter, nltk data

## **Technical apparatus requirements:**

Processor : Pentium i3 or higher.

RAM: 4 GB or higher.

Hard Disk Drive: 20 GB (free).

Peripheral Devices: Monitor, Mouse and Keyboard.

#### **Result:**

From the results obtained we can conclude that an ensemble machine learning model is more effective in detection and classification of spam than any individual algorithms. We can also conclude that TF-IDF (term frequency inverse documentfrequency) language model is more effective than Bag of words model in classification of spam when combined with several algorithms. And finally we can say that spamdetection can get better if machine learning algorithms are combined and tuned to needs.

## **Data Flow Diagram / Process Flow**

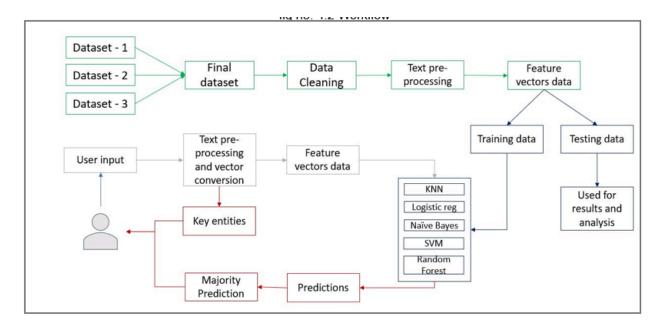


Figure 1 - Data Flow Diagram(DFD)

In the above architecture, the objects depicted in Green belong to a module called Data Processing. It includes several functions related to data processing, natural Language Processing. The objects depicted in Blue belong to the Machine Learning module. It is where everything related to ML is embedded. The red objects represent final results and outputs.

### Code

```
import pandas as pd
from sklearn.feature extraction.text import CountVectorizer
from sklearn.model selection import train test split
from sklearn.naive bayes import MultinomialNB
from sklearn.pipeline import Pipeline
from sklearn import metrics
# Load the dataset
url =
'https://archive.ics.uci.edu/ml/machine-learning-databases/00228/smsspamcollec
tion.zip'
df = pd.read csv(url, sep='\t', header=None, names=['label', 'message'])
# Convert labels to binary values: spam=1, ham=0
df['label'] = df['label'].map({'ham': 0, 'spam': 1})
# Split dataset into features and labels
X = df['message']
y = df['label']
# Split the dataset into training and testing sets
X train, X test, y train, y test = train test split(X, y, test size=0.2,
random state=42)
# Create a pipeline that combines a CountVectorizer with a Naive Bayes classifier
pipeline = Pipeline([
  ('vectorizer', CountVectorizer()), # Converts text to token counts
  ('classifier', MultinomialNB()) # Naive Bayes classifier
])
# Train the model
pipeline.fit(X_train, y_train)
# Make predictions
y pred = pipeline.predict(X test)
```

```
# Evaluate the model
accuracy = metrics.accuracy score(y test, y pred)
confusion = metrics.confusion matrix(y test, y pred)
classification report = metrics.classification report(y test, y pred)
# Output the results
print("\nModel Evaluation:")
print(f'Accuracy: {accuracy:.2f}')
print('\nConfusion Matrix:')
print(confusion)
print('\nClassification Report:')
print(classification report)
# Function to classify new messages
def classify message(message):
  prediction = pipeline.predict([message])
  return 'spam' if prediction[0] == 1 else 'ham'
# Example of classifying new messages
new messages = [
  "Congratulations! You've won a $1000 gift card. Call now to claim your prize!",
  "Hi there, can we meet tomorrow to discuss the project details?",
  "Limited time offer! Buy one get one free on all items.",
  "I hope you're doing well. Just checking in to see how the project is going."
]
print("\nClassifications of New Messages:")
for msg in new messages:
  result = classify message(msg)
  print(f"Message: {msg}")
  print(f"Predicted label: {result}")
  print("-" * 50)
```

# Input / Output with Datasets & Supported Screenshots

## Input dataset link:

'https://archive.ics.uci.edu/ml/machine-learning-databases/00228/smsspamcollec tion.zip'

### output:

```
First few rows of the dataset:
   label
                                                   message
     ham Go until jurong point, crazy.. Available only ...
0
    spam Free entry in 2 a wkly comp to win FA Cup fina...
     ham U dun say so early hor... U c already then say...
     ham Nah I don't think he goes to usf. He lives aro...
    spam FreeMsg Hey there darling it's been 3 week's n...
Model Evaluation:
Accuracy: 0.98
Confusion Matrix:
[[946 8]
 [ 19 153]]
Classification Report:
              precision
                          recall f1-score
                                             support
          0
                   0.98
                             0.99
                                      0.98
                                                 954
           1
                  0.95
                             0.89
                                      0.92
                                                 172
                                                1126
    accuracy
                            0.94
                                                1126
                   0.96
   macro avg
```

Ø	0.98	0.99	0.98	954		
1	0.95	0.89	0.92	172		
accuracy			0.98	1126		
macro avg	0.96	0.94	0.95	1126		
weighted avg	0.98	0.98	0.98	1126		
Classifications of New Messages:						
Message: Congratulations! You've won a \$1000 gift card. Call now to claim your prize!						
Predicted label: spam						
Message: Hi there, can we meet tomorrow to discuss the project details?						
Predicted label: ham						
Message: Limited time offer! Buy one get one free on all items.						
Predicted label: spam						
Message: I hope you're doing well. Just checking in to see how the project is going.						
Predicted label: ham						

# **References**

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# Student Self Evaluation of the Short-Term Internship

## Please rate your performance in the following areas:

1) Oral communication	<u>1</u>	<u>2</u>	<u>3</u>	•	<u>5</u>
2) Written communication	<u>1</u>	<u>2</u>	<u>3</u>	•	<u>5</u>
3) Initiative	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	•
4) Interaction with staff	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	•
5) Attitude	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	
6) Dependability	<u>1</u>	•	<u>3</u>	<u>4</u>	<u>5</u>
7) Ability to learn	1	2	<u>3</u>	<u>4</u>	•
8) Planning and organization	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	•
9) Professionalism	1	<u>2</u>	<u>3</u>	<u>4</u>	
10) Creativity	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	•
11) Quality of work	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	•
12) Productivity	<u>1</u>	<u>2</u>	<u>3</u>	•	<u>5</u>
13) Progress of learning	<u>1</u>	<u>2</u>	<u>3</u>	•	<u>5</u>
14) Adaptability to organization's culture/policies	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	•
15) OVERALL PERFORMANCE	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	•

Rating Scale: 5 will be Best while 1 will be Worst

S.Naga savitha Signature of the Student

# Annexure 1 Daily Activity Report

Week No: \_\_\_\_\_(1/2/3/4/5/6/7/8/9/10/11/12/13/14/15/16)

Day & Date	Brief Description of Daily Activity	Learning Outcome	Person In-Charge
Day 1	Introduction to ML	NA	Robokwik Training
Day 2	Working of ML	NA	Robokwik Training
Day 3	Notes	NA	Robokwik Training
Day 4	Python:fundamentals	NA	Robokwik Training
Day 5	ML:fundamentals	NA	Robokwik Training

# Annexure 2 Weekly Progress Report

Week No: 1-8 (1/2/3/4/5/6/7/8)

Week(s)	Summary of Weekly Activity
Week 1	Introduction to Machine Learning, How Machine Learning works?, Foundation of python , variable , constant& naming convention
Week 2	Print function and comments, starting with Datatypes-Number Datatypes, String datatypes, List
Week 3	List methods, Tuple, Dictionary, set, Boolean, user Input & Type casting, Control statement, project 1(Quiz game),loops in python
Week 4	File handling, Function, packages and mobiles ,exception handling, oops concept
Week 5	Numpy, pandas ,matplotlib  Model demonstration, models &projects
Week 6	Project work
Week 7	Project work
Week 8	Project work