

Savyo Al-Sabbagh

New Zealand Citizen | LinkedIn: [Savyo Alsabbagh](#)

EDUCATION

University of Auckland

Bachelor of Commerce Majoring in Information Systems & Business Analytics

Auckland, New Zealand

Expected Graduation, November 2026

o Related Coursework:

- o Programming in **Java, Python**
- o Business Fundamentals through the process of **Balance Sheet, Analyzing Financial Statements, Determining Time Value of Money, Performance Evaluation of a Business.**
- o Utilizing business analytics and information systems to innovate solutions through systems development processes using **Tableau, SAP, Excel, PowerBI**

PROJECTS

Connectify | SAP Build Apps

Auckland, New Zealand

Personal Project

July 2024 - Ongoing

- Focused on facilitating the **seamless integration** of new employees, fostering a sense of welcome and engagement from day one, leveraging **Xano** for robust backend management.
- Integrated a user-centric interface with comprehensive guidance and a streamlined onboarding experience, leveraging best practices in **UX design** ensure **optimal** navigation and user satisfaction for new hires
- Implemented **Google Firebase Authentication** to ensure secure user login and seamless integration with Firebase Firestore for real-time data management.

Membee

Auckland, New Zealand

Team Lead & Designer

May 2024

- Unveiled the Membee concept, showing how the design choices were strictly in line with **stakeholder requirements**, documented use case scenarios, combining all loyalty cards into one universal barcode.
- Engaged in **collaborative planning** sessions with **team members** to generate ideas, **outline project stages**, and adhere strictly to deadlines.
- Carried out an in-depth industry analysis for the Membee project, **assessing risks** such as social engineering and implementing strategic mitigation techniques to ensure project resilience.

SAPathon | [SAP & PWC Event](#)

Auckland, New Zealand

July 2024

- Participated in a specialized group session at SAP & PWC, where we were tasked with specifying a key solution to traffic congestion in Auckland and developing an **innovative app leveraging** SAP build apps.
- Received **second place** in the **competition**, recognising our hard work and dedication to effectively creating an app prototype through SAP build apps to **solve real-world problems**.

EXPERIENCE

CrackerJack

Auckland, New Zealand

Sales Representative

August 2022 – Present

- Fostered positive and enduring customer relationships by actively listening to their inquiries and promptly resolving issues. Implemented customer service initiatives that increased satisfaction and loyalty, contributing to a positive brand reputation. Regularly gathered and analyzed customer feedback to identify areas for service improvement.
- Conducted banking and cash lifts for tills, ensuring accurate accounting and training team members to comply with policies and procedures.
- Participated in strategic planning sessions to align team goals with overall organizational objectives. Provided insights and recommendations based on operational data and performance metrics. Assisted in the development and execution of business strategies that drove growth and profitability.

SKILLS

Tools: SAP Build Apps, SQL, Microsoft Suite - Strong proficiency in Excel, Word and PowerPoint.

REFERENCE:

Available on request.

