Exploratory Data Analysis (EDA) Report

Objective:

- To explore the provided eCommerce Transactions dataset and derive actionable insights by examining its structure, key statistics, and patterns.
- Key Findings:
- Dataset Overview:
 - Customers Dataset: Contains 200 unique customers across 4 columns ('CustomerID', 'CustomerName', 'Region', 'SignupDate').
 - o Products Dataset: 100 products categorized into 4 types ('Books', 'Electronics', 'Clothing',
 - 'Home Decor').
 - o Transactions Dataset: 1,000 transaction records with no missing or duplicate data.
- Regional Insights:
- Customer distribution:
 - South America: 59 customers (29.5%)
 - Europe: 50 customers (25%)
 - North America: 46 customers (23%)
 - Asia: 45 customers (22.5%)
- Product and Category Performance:
 - o Top Products Sold: Products `P059` and `P054` (46 units each).
- Revenue by Category:
 - Books: \$192,147.47
 - Electronics: \$180,783.50
 - Clothing: \$166,170.66 Home Decor: \$150,893.93

Monthly Sales Trends:

- Sales peak in **July 2024** with \$71,366.39.
- Seasonal spikes observed in January, March, and July.

Customer Spending:

- Most customers spend between \$2,000 and \$5,000, with a maximum spend of \$10,673.87.
- o Pareto Insight: 20% of customers drive the majority of sales.

Visual Insights:

- Bar Chart: Distribution of customers by region.
- Horizontal Bar Chart: Top 5 products by quantity sold.
- o Line Chart: Monthly sales trends from December 2023 to December 2024.
- Bar Chart: Revenue by product category.
- o Histogram: Customer spending distribution with KDE overlay.

> Recommendations:

- Focus marketing efforts on South America, which holds the largest customer base.
- Prioritize Books and Electronics categories for promotions.
- Plan campaigns for seasonal peaks in January, March, and July.
- Develop loyalty programs for high-value customers to boost retention.