From: "Imad Stoll" < imad.Stoll@assurance1.com>

Date: 12.07.2015; 22:56:23

## Approved!

From: "Julia Krieg" < julia, krieg@assuracne1.com> To: "Imad Stoll" < Imad.Stoll@assurance1.com>

Cc:

Date: 12.07.2015; 14:10:28

## Hi Imad

Could you please approve my user and authorization request for Dirk Schmidt below?

Thank you.

Julia

From: "Herbert Iltbrauch" < Herbert. Iltbrauch@assurance1.com >

To: "Julia Krieg" < julia, krieg@assuracne1.com>

Date: 12.07.2015; 13:54:12

## Dear Julia

Unfortunately I cannot create a user without the approval of the supervisor. Please proceed according the defined process.

Thank you!

Herbert

From: "Julia Krieg" < julia krieg@assuracne1.com>

To: "Herbert Iltbrauch " < Herbert.lltbrauch@assurance1.com >

Date: 12.07.2015; 11:15:22

## Hi Herbert

Could you please create a new user for our new employee Dirk Schmidt starting 1st of August in Support? He needs an AD Account, VPN Access, Lotus Notes Account as well as Access to Solution Manager and all SAP Systems with Read only on production and read and write access Test environment.

Thank you in advance!

Julia