

- Licenses delivery/Resource mobilization will be as per agreed timelines in the technical proposal based on the date of receipt of PO/signed contract.
- No penalty clause will be acceptable on Alpha Data.
- Once the Order is placed, no cancelation accepted.
- Proposal is strictly valid until the days mentioned in the first page of the proposal, for any orders to be placed after the expiry of the proposal, customer is encouraged to obtain a revised proposal.

Commitments and Purchase Order

Technical and Commercial commitments made by us in writing only form part of our commitment. Your purchase order should refer to our Proposal reference version and date, for easy correlation. Firm purchase order once placed by you cannot be cancelled without prior written agreement between us.

Customs Duty

Unless mentioned otherwise, prices quoted include customs duty. However, in case of any customs duty changes, the same will be payable by you. The Customs duty at time of confirming order shall apply.

Passing of Risk and Title

Ownership of supplied items remains with Alpha Data until payment in full is received. Risk passes on to you on delivery to your premises as designated by you.

Force Majeure

Neither of us shall be liable or deemed to be in default for any delay or failure in performance resulting directly or indirectly from acts of God, Civil or Military authority, acts of public enemy, war, riots, civil disturbances, insurrections, accidents, fire, explosions, earthquakes, floods, shortages etc. beyond the reasonable control of such party.

Non-solicitation

No resource of Alpha Data can be hired by customer or its affiliates for the 2 subsequent years from the date of PO/contract expiry and/or its closure date and during the service duration of the contract/PO.

Use as Reference

Alpha Data may refer to you as a customer in sales presentations, marketing vehicles and activities. In addition, you can agree to become part of Alpha Data reference program by working with a representative from Alpha Data Marketing to develop a customer profile for use on Alpha Data site and for other promotional activities at Alpha Data's discretion. The profile will include a quote from an executive of your company and your company's logo upon consent from your side.

d. Conclusion

We believe the above is in line with your requirement and hope to receive your valuable order. In case you need any further information or clarification, please feel free to contact us.