



## IRCTCs e-Ticketing Service

### Electronic Reservation Slip (Personal User)

1. This Ticket will be valid with an ID proof in original. Please carry original Identity Proof. If found traveling without original ID proof, Passenger will be treated as w ticket and charged as per extent Railway Rules.
2. At least one passenger should travel with his/her ID card in original which is indicated on the ERS/VRM. In case he/she is not travelling, all other passenger(s) b on that ticket, if found travelling in train will be treated as travelling without ticket and charged accordingly.
3. Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket :- Voter Identity Card / Passport / PAN Card / Driving License / Pho card issued by Central / State Govt / Public Sector Undertakings of State / Central Government ,District Administrations , Municipal bodies and Panchayat Administ which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook wi photograph /Credit Cards issued by Banks with laminated photograph/Unique Identification Card "Aadhaar".
4. General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation & refund.

PNR No: 2407874823	Train No. & Name: 12424/DBRT RAJDHANI	Quota: GENERAL (GN)
Transaction ID: 100000277927933	Date & Time Of Booking: 22-Jul-2015 13:57:26 HRS	Class: SECOND AC (2A)
From:NEW DELHI(NDLS)	Date Of Journey:30-Aug-2015	To:GUWAHATI(GHY)
Boarding At:NEW DELHI(NDLS)	Date Of Boarding:30-Aug-2015	Scheduled Departure:30-Au
Resv. Upto:GUWAHATI(GHY)	Scheduled Arrival:31-Aug-2015 17:20 *	Adult:3 Child:0
Passenger Mobile No:9435060660		Distance:1879 KM
Passenger Address:		
Fatasil G.S. Colony, Near IHRC-P.O. - Bharalumukh-P.S. - Bharalumukh Guwahati, KAMRUP, ,		

#### FARE DETAILS :

Ticket Fare **	₹ 9405.0	Rupees Nine Thousand Four Hundred and Five Only
Catering Charges	₹ 1560.0	Rupees One Thousand Five Hundred and Sixty Only
IRCTC Service Charge (Incl. of Service Tax) #	₹ 45.6	Rupees Forty Five and Sixty Paise Only
Total Fare (all inclusive)	₹ 11010.6	Rupees Eleven Thousand Ten and Sixty Paise Only

\*\* Inclusive of Service Tax - ₹ 378 Only

# Service Charges per e-ticket irrespective of number of passengers on the ticket.

## PG charges, if any, will be payable extra (upto 1.8% +Service Tax)

#### PASSENGER DETAILS :

SNO.	Name	Age	Sex	Food Choice	Booking Status	
1	PRANAB JYOTI MAR	50	Male	NON_VEG	CNF/A1/42/SIDE UPPER	CNF/A1/4
2	RAJITA KALITA	47	Female	NON_VEG	CNF/A1/2/UPPER	CNF/A1/2
3	MANJYOTI PARASHA	12	Male	NON_VEG	CNF/A1/6/SIDE UPPER	CNF/A1/6

**This ticket is booked on a personal user ID and cannot be sold by an agent. If bought from an agent by any individual, it is at his/her own risk.**

Ticket Printing Time: 27-Jul-2015 15:23:07 HRS

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#### IMPORTANT :

1. For details, rules and terms & conditions of E-Ticketing services, please visit [www.irctc.co.in](http://www.irctc.co.in).
2. \*New Time Table will be effective from 01-10-2015. Departure time and Arrival Time printed on this ERS/VRM is liable to change. Please Check correct departure, Dial 139 or SMS RAIL to 139.
3. There are amendments in certain provisions of Refund Rule. Refer, Amended Refund Rules w.e.f 01-07-2013.(detail available on [www.irctc.co.in](http://www.irctc.co.in) under heading G
4. The accommodation booked is not transferable and is valid only if the ORIGINAL ID card printed above is presented during the journey. The ERS/VRM along with verified by TTE with the name and PNR on the chart. If the passenger fail to produce/display ERS/VRM due to any eventuality (loss, damaged mobile/laptop etc.) bu identity, a penalty of Rs.50/- per ticket as applicable to such cases will be levied. The ticket checking staff On board/Off board will give Excess Fare Ticket for the sar
5. E-ticket cancellations are permitted through [www.irctc.co.in](http://www.irctc.co.in) by the user.
6. PNRs having fully waitlisted status will be dropped and the names of the passengers will not appear on the chart. They are not allowed to board the train. Howeve waitlisted/confirmed and RAC will appear in the chart.
7. Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b)A.C.FAILURE, (c)TRAVEL I certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing TDR online within prescribed
8. In case of Partial confirmed/RAC/Wait listed ticket, TDR should be filed online within prescribed time in case NO PASSENGER is travelling for processing of refun

9. While TDR refund requests are filed & registered on IRCTC website [www.irctc.co.in](http://www.irctc.co.in), they are processed by Zonal Railways as per Railway Refund Rules.(detail a heading General Information.
  10. In premium special train cancellation is not allowed.
  11. For Suvidha Train , only 50% refund is allowed in case of cancellation of Confirm/RAC tickets upto 6 hours before the scheduled departure of the train or prepare
  12. In case of Train Cancellation, full refund will be granted automatically by the System.
  13. Passengers are advised not to carry inflammable/dangerous/explosive/articles as part of their luggage and also to desist from smoking in the trains.
  14. Contact us on: - 24\*7 Hrs Customer Support at 011-23340000/011-39340000 , Chennai Customer Care 044 – 25300000 or Mail To: [care@irctc.co.in](mailto:care@irctc.co.in).
  15. For any suggestions/complaints related to Catering services,contact Toll Free No. 1800-111-321/322 (07.00 hrs to 22.00 hrs)
  16. Railway Security Helpline No.1322
  17. ALL India Passenger Helpline no 138
  18. PNR and train arrival/departure enquiry no. 139
  19. To report unsavoury situation during journey, Please dial railway security helpline no. 182
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