

Follow-up Interview Instrument

INTERVIEW QUESTIONS

Project Title: Sharing smart home devices: From the perspective of AirBnB hosts.

Thank you for your interest in participating in this following research study.

Q1. What is your age?

Q2. Where do you live in?

Smart home devices are internet-connected electronics that are installed in your home and can be remotely controlled over the internet, typically by using a mobile app.

Q3. Which smart home devices do you have?

Q4. Who installed them?

Q5. How do you use the smart home devices?

Q6. Why do you use those devices?

Q7. For how long are you using the devices?

Q8. Do you face any challenge while using those devices?

Q9. Do you share any smart home devices with your guests known through AirBnB?

Q10. If yes, Which smart home devices you share with your guests? From the list below, the Interviewer will select all of the internet-connected smart home device(s) that interviewee shares with AirBnB guests.

As examples, name of few brands are provided in parentheses. Please select the category of smart home device in question even if it is a different brand. Please check ALL that apply.

- ☐ Smart Speaker or Personal Voice Assistant Hub (e.g. Google Home, Amazon Echo)
- ☐ Smart Display (e.g. Google Home Hub, Amazon Echo Show)
- ☐ Light (e.g. Philips Hue, LIFX, Eufy)
- ☐ Lock/Garage Door Opener (e.g. Schlage, Kwikset, August, Chamberlain MyQ)
- ☐ Thermostat (e.g. Nest Thermostat, Ecobee)
- ☐ Smart Indoor Camera (e.g. Nest Cam Indoor, WyzeCam)
- ☐ Smart Outdoor Camera (e.g. Nest Cam Outdoor, Arlo Pro2)
- ☐ Smart Doorbell (e.g. Ring Doorbell, Nest Hello)
- ☐ Burglar Alarm (e.g. ADT, Nest Protect, Ring Alarm)
- ☐ Fire/Flood/Freeze Alarm (connected smoke/CO sensors)
- ☐ Motion/Contact Sensor
- ☐ None of the above
- ☐ Others. Please specify

Q11. Do you face any challenges while sharing those devices with AirBnB guests?

Q12. Do you wish to have any specific feature or control in any smart home devices?

Q13. If yes, What are those features and why do you want them?

Q14. Do you want to share any particular experience of major benefit/concern/challenge while using those devices?