

User Story Template

User Story 1

Business Problem:

The ERP systems across global regions are outdated and fragmented, causing inefficiencies in operations and data management. This leads to inconsistent financial reporting, increased operational costs, and difficulty in scaling business processes efficiently.

Why:

As an IT administrator, I want to ensure that all ERP systems are upgraded to a single, integrated platform, So that we can improve operational efficiency, data consistency, and streamline financial reporting across all global regions.

Acceptance Criteria:

Given I am an IT administrator, When I initiate system integration, Then I should be able to verify that all regional ERP systems are consolidated into a single unified platform, And I should receive an automated validation report confirming a successful data migration, And I should be able to monitor data consistency across regions through a dashboard.

User Story 2

Business Problem:

There is no standardized security protocol across ERP systems, increasing the risk of unauthorized access, data breaches, and financial fraud. Current security measures are inconsistent and lack real-time monitoring capabilities.

Why:

As a security officer, I want to enforce strict security standards in the upgraded ERP system, so that unauthorized access is prevented, sensitive financial data is protected, and regulatory compliance is maintained.

Acceptance Criteria:

Given I am a security officer, When user roles and permissions are assigned, Then I should be able to verify that access is granted based on predefined roles, And I should receive automated real-time alerts for any unauthorized access attempts, And I should be able to generate periodic security audit reports.

User Story 3

Business Problem:

The current system lacks automated SOX compliance controls, making financial audits time-consuming, prone to errors, and increasing the risk of regulatory non-compliance. Manual audits result in operational inefficiencies and high compliance costs.

Why:

As a compliance officer, I want to implement automated SOX controls within the ERP system, so that financial reporting processes comply with regulatory requirements, audit trails are maintained, and manual efforts are minimized.

Acceptance Criteria:

Given I am a compliance officer, When financial transactions are logged, Then I should be able to generate an audit report instantly, And I should receive real-time alerts if any transactions violate SOX compliance rules, And I should have access to an AI-driven risk assessment tool to flag potential compliance issues.

User Story 4

Business Problem:

The ERP upgrade lacks a clear timeline and risk management framework, increasing the chance of delays, budget overruns, and missed business objectives. Lack of real-time tracking makes it difficult to manage project milestones effectively.

Why:

As a project manager, I want to track the ERP upgrade progress against the planned timeline, so that the project stays on schedule, within budget, and stakeholders are kept informed in real time.

Acceptance Criteria:

Given I am a project manager, When I review the project dashboard, Then I should be able to see real-time progress updates, And I should receive automated alerts if any milestones are at risk of being delayed, And I should have access to a predictive risk analysis tool to foresee potential roadblocks.