Sazzad Ali

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Email: find.sazzadali@gmail.com

Visa Status: Full Working Rights

Qualification: Bachelors in Information Technology

LinkedIn (**linkedin.com/in/sazzadali/**) | GitHub (**https://github.com/ali-sazzad**)

CAREER OBJECTIVE

Seeking an entry-level position in the Information Technology field as a Support Software Engineer or Website Designer and Developer role with a passion in Software Engineering and Artificial Intelligence. With depth knowledge in Project Management, Web and System Design, and Software Development, my goal is to contribute to innovative solutions and to grow professionally in a progressive organization and become an asset to the team.

PERSONAL SKILLS

- **Effective Problem Solver** developed from day-to-day problem exploring and solving puzzles.
- **Effective Communicator** developed through interactions with customers in both the hospitality and retail industry.
- **Ability to multi-task** and **prioritise tasks** accordingly through excellent organisational skills.
- **Effective Analytical Thinking & Decision Making** with a clear & sound reasoning mind.
- **Ability to work within a team** and contribute to tasks to achieve organisational objectives which have allowed me to develop **leadership skills**.
- Strong Australian work ethic with a **good sense of humour**.
- Punctual, reliable, honest, and a fast learner.

PROFESSIONAL SKILLS

Programming Languages:	HTML**,** CSS**,** JavaScript, XML, React, Next.js, PHP, Python, Java
Operating Systems:	Linux Mint - VM, Microsoft Windows (Word, Excel, Project)
System Services:	Apache (HTTP), Tomcat (HTTP), MySQL on XAMPP and MAMP
Databases:	MySQL, SQL, PostgreSQL, MSDBM, MongoDB,
Frameworks:	Bootstrap, Tailwind CSS, Google Web Toolkit, AWS,
System Applications:	Figma, WordPress, Wix, Visual Studio Code, Adobe Photoshop, Android STUDIO

WORK EXPERIENCES

Website Developer – Contract @ Skillup Labs

November 2023 – May 2024

Responsibilities or Tasks:

- **Collaborated with team members** to design and develop responsive website using HTML, CSS, and JavaScript.
- **Implemented front-end components** and UI/UX designs to enhance user experience and accessibility.
- **Optimized website performance** for speed and scalability, ensuring efficient loading times and smooth navigation.
- **Conducted code reviews** and testing to ensure high-quality, bug-free code.
- **Participated in project planning** and **agile development processes**, including sprint planning and daily stand-ups.
- **Troubleshot and resolved website issues** and bugs in a timely manner to minimize downtime.

Customer Service Representative – Part Time @ Hertz (Car Rental Agency)

September 2023 – Current

Responsibilities or Tasks:

- **Communicating confidently with the customer** about cars and helping them understand the systems of cars.
- **Handling Data Analytics Tool** (cars+ system) to integrate cars data/information.
- **Coordinating with the Supervisor and the team** about the cars' availability and day-to-day plans.
- **Greeting customers with smile** and Inspecting cars on return to make sure cars are well presented and in good condition to be driven again.
- **Effectively maintaining vehicle status in cars+ system** according to their classes, availability, and maintenance records.
- **Efficiently communicating with other locations' managers and supervisors** about the status of vehicles on email.

IT Support / Web Developer – Intern @ eSafety Supplies

January 2022 – April 2022

Learning Outcomes/Tasks:

- **Manage plugins**, WooCommerce, and Google Merchant Centre
- **Create variations and swatches** for various Products on WordPress.
- **Maintain website's SEO and SEM** while making any products available on WordPress.
- **Optimize website performance**.
- **Integrate WordPress** with other ecommerce sites like eBay, My Deal, Kogan, and Catch.

EDUCATION

Bachelor of Information Technology

KENT Institute Australia, Sydney Australia   **March 2019 – March 2022**

PROJECTS

Project Title: Ongoing Website Development for Himalayan Herbs   2024 - Present

Objective: To design and develop a cutting-edge e-commerce website for Himalayan Herbs, focusing on user experience, performance, and scalability.

Tools: HTML, CSS, JavaScript, React, Next.js, Express, MongoDB, Git, GitHub

Outcome: The project is currently in progress, with several key milestones already achieved, including a fully functional prototype, website layout (User Interface) and successful integration of major features.

Project Title: Website Development of Skillup Labs
Objective: To design and develop a responsive website for Skillup Labs, enhancing user experience and accessibility.
Tools: HTML, CSS, JavaScript, Git
Outcome: Successfully delivered a fully functional, responsive website that significantly improved user engagement and satisfaction.

Project Title: College Capstone Project A & B
Objective: To Design an Online Bakery System Website for a Restaurant
Tools: HTML, CSS, JavaScript, PHP, MySQL Database, XAMPP Server
Outcome: Successful completion of the website and achieved a **Higher Distinction.**

ACHIEVEMENTS/AWARDS

- Awarded as "**Dean's Lists for achieving Higher Distinction** in Course Units & for Outstanding Academic Performances".
- Received Kent Institute Australia **International Student Scholarship Award** throughout the study period.

LEARNING SKILLS and ACTIVITY

Participated in **CommWealth Bank Careers Tech Program** with [The Forage](#)

- UI & UX Design
- Software Engineering
- AI Robotics

Participated in **Software Virtual Experience at JP Morgan Chase & Co** with [The Forage](#)
- Interface with a stock price data feed
- Use JPMorgan Chase frameworks and tools.
- Display data visually for traders

PROFESSIONAL AFFILIATIONS

- Australian Computer Society (ACS) - **Member ID: #4322526**

REFERENCES

Provided upon request.