



Sergio Blanco
UI/UX Designer

✉ sergioblanco1993@gmail.com

☎ +34 609 145 676

Medium: @sergioblanco1993

Methodologies

Design Thinking
User Research
Lean UX
Agile
Kanban

Tools

Figma
Sketch
InVision
HTML/CSS

Soft skills

Empathy
Team work
Positivism
Flexibility
Problem-solving

Languages

English B2
Spanish native

EXPERIENCE

NH Hotels Group

Booking agent, collection advisor

Oct. 2019 - Nov. 2020

The main responsibility was to help customers with planning and booking reservations for a hotel. I worked with customers to plan out the duration of their stay and then send booking confirmation to guests after processing payments.

One shot Hotel

Receptionist

Jun 2019 - Sep 2019

The main duties were taking all incoming calls at a hotel, handle phone reservations, confirm previously-made reservations, give directions to the hotel and answer any questions customers have about the lodgings and handle check-outs.

EDUCATION

UX/UI Design bootcamp

Ironhack

Nov. 2020-Present

Bachelor's Degree in Tourism

Universidad de Alcalá

Sep.2016- May 2019

PROJECT AS UX/UI Designer

A la mesa app: social app to set-up gastronomic events (final project)

Ironhack

4 weeks project duration

An application which allows you to create groups with people that share your same interests, by setting up events where you will be able to enjoy a copius menu.

- Managed and implemented the UX research on the application.
- Defined the problem through SCAMPER method, analyzed the opportunity in the market and defined the value proposal.
- Ideated a solution to solve the problem and defined a business model.
- Presented the work to stakeholders and explained the rationale behind it.

Tools: Figma, Trello, Miro. **Methodologies:** Design Thinking, Agile, Kanban