You should be able to answer the following questions for yourself (individually):

General knowledge questions:

1. What is a business process?

Een aantal taken die altijd op dezelfde volgorde worden uitgevoerd binnen een bedrijf.

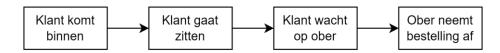
2. How a business proces relates to software applications?

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Questions related to your project:

- 3. Does your software automate a task, facilitate a task, or make a new task possible to perform?

 Ja, klanten kunnen zelfstandig een bestelling aanmaken.
- 4. Which is the process that your software supports/automates? Can you visualize it in a diagram?



5. Which roles are involved in this process? The work of which people (their roles) will this software influence?

Klant, Personeelslid

6. Which steps of the process does your software support/automate? Can you visualize the new process in a diagram?

