

Luis Diego Hidalgo Agüero

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Software Skills

Office Suite	Figma
Google Suite	Visual Studio Code
Microsoft 365	JetBrains IDEs

Soft Skills

Problem Solving / Empathy / Fast Learner
Teamwork / Decision Making
Time Management / Planning

Education

2021 Current	Bachelor of Software Development Engineering CENFOTEC
2018	High School Diploma
2017 2018	Conversational English B2 FUNDATEC

Languages

Spanish (Native)

English (Advanced)

Nice to meet you

As a dedicated student of software development, I am passionate about technology and its power to change the world. With an understanding of software principles and a commitment to excellence in all aspects of my work, I am eager to apply my skills and knowledge to the fast-paced and dynamic world of tech. I am confident that I can make a meaningful contribution to any organization in the technology field.

Work Experience

2021 - 8	3D Quality Analyst
2021 - 12	BMA Group Global

- Deliver high quality work while being detail-oriented, analyzing 3D and 2D data.
- Maintain quality at a fast pace.
- Multitask across several domains and work autonomously with minimum direction.

2022 - 10	Chat Support Agent
2022 - 12	Concentrix

- Excellent written and verbal communication skills.
- Customer-focused with good customer service skills, including the ability to listen, understand, and solve customer problems.
- Multitask effectively while maintaining a high level of accuracy and attention to detail.