TONY MCDONALD

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**PERSONAL PROFILE**

I have spent the last seven years studying Computing and IT at the Open University because I really enjoy working with databases and web technologies. I have experience working within a team and independently including working to deadlines. Full clean driving license.

**KEY SKILLS**

* Planning and origination of personal and teams
* Analyst and Computational thinking skills.
* Interpersonal skills including listening, verbal and written communication.
* Time management.
* Trained PAT tester.
* Till experience and customer service skills.
* Practices continuous personal development.
* Makes maximum use of allocated funds and resources.
* Attention to detail, with a logical approach to problem solving.
* Programming including Object-orientated programming and Web Technologies.
* Relational Database Management Systems.

*From 2014 I have been studying at the Open University and volunteering in charity shops.*

**CAREER HISTORY**

2001 - 2014

**Support Worker, CPFT, Cambridgeshire**

Supporting adults with learning disabilities and autism

1997 – 2001

**Support worker, Lifespan, Wilburton**

Supporting adults with learning disabilities and autism

**VOLUNTARY WORK**

2021 – current

**PAT tester and sorting**

* PAT testing small electrical appliances
* Sorting bric-a-brac

2019 - 2021

**Shop assistant, Salvation Army, Newmarket**

* Working on the till including customer service
* General duties

2017 – 2020

**Shop assistant, Cancer Research, Newmarket**

* Sorting and pricing goods
* Working on the till including customer service

2018 - 2019

**Shop assistant, British Heart Foundation, Newmarket**

* Working on the till including customer service
* Customer service

2016 – 2017

**Digital Champion, Cambridge Online**

Supporting people to use computers and get online

2016 – 2017

**Ambassador, Cambridge Online**

Attending events and promoting Cambridge Online

**Social media Surgeon, Cambridge online**

Supporting people to use social media once a month on a Wednesday evening

**Secondary education**

1981 - 1987

Broomstick Hall Road,  
Waltham Abbey,  
Essex,  
EN9 1LF

GCSEs

**Further Education and training**

*Open University*

* 2014 – 2021Computing & IT BSc (Hons) 2.2

*Plugtest Ltd*

* Inspection & Testing of Electrical Equipment (PAT testing) Date 12/11/21 Certificate Number: 41909

*Anne Clarke Associates Ltd*

* Advanced Apprenticeship in Health and social Care Certification Date Feb 2011 – Present License AA11648
* NVQ 3 Health and social care Certification Date Aug 2010 – Present
* Level 2 Key Skills in Communication Certification Date Jan 2011 – Present
* Level 2 key skills in Application of Number Certification Date Sep 2010 – Present
* NVQ 2 in health and social care Certification Date May 2002 – 2010

**Hobbies and interests**

Cooking, writing, Earth sciences and the environment, The Holy Bible

**References**

Available on request