Training and Education from Argano

Maximize ROI with optimal adoption of every application

At Argano, we don't just offer solutions and services – we deliver the training necessary to ensure successful adoption and application. From launch to everyday use and ongoing optimization, our priority is ensuring that your team has the skills needed to utilize your new application effectively. With our customized training programs, we help boost your team's productivity and efficiency – driving greater employee engagement and customer satisfaction. Get more from your solutions and ensure your business achieves a more rapid return on investment.

Benefits:

- Empower user productivity and efficiency

- Develop new skills and improve quality of work

- Improve user adoption

- Reduce costs associated with errors and inefficiencies

- Minimize employee attrition and build institutional knowledge

- Boost employee engagement and customer satisfaction

Empower your teams

Set your team up on a path for success with our tailored training and education services. We will work closely with you to develop a program that ensures your team knows how to use the new system correctly from day one.

Maximize your investment

Ensure you get the most from your solutions. Implementing training and education is an investment that provides cost savings in the long run by ensuring employees use the system and use it correctly.

Need training? Talk to us about our training and education programs and start maximizing your technology investment.

Looking for more than training? If you are undertaking a business transformation initiative, talk to us about our change management services to ensure success.

Contact us at microsoft@argano.com today!

Improve customer satisfaction

Equip your team with the tools and knowledge they need to go above and beyond for your customers. With a program aligned to your needs, your teams are empowered to work faster and smarter.

Reduce training overhead

Offload training documentation and delivery onto the experts who built your product. Keep your SMEs focused on value-add activities while we build the training documentation for your product.

Training and education aligned to your business needs

You know your business; we know your systems. At every step of the way we work with you to strategize and develop custom training programs to fit your business requirements and your culture of learning. Our training offerings are built on years of experience, benchmarking, and best practices to help you get most from your technology investment. Let us translate technical concepts into accessible training so your users can thrive in the new system. Our training services include:

• Planning for training

• Building a curriculum of custom classes

• Developing training content, branded for your organization and customized for your system

• Delivering training to your users

Delivery Platforms

Onsite: In-person instructor-led training

Remote: Virtual instructor-led training

eLearning: Self-paced online learning via learning management systems (LMS)

Training Delivery Methodologies

Train-the-trainer: We train your subject matter experts (SMEs) who then train your end users

End-user training: We train your teams and end users directly

eLearning: We create self-paced training content for your use in an LMS or intranet
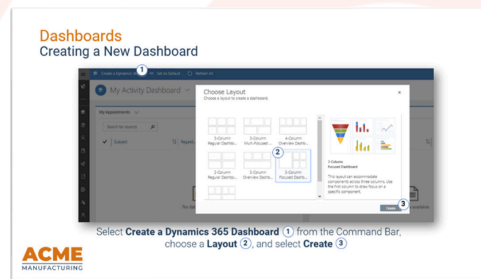
Content Options

Slide decks: Visual presentations to accompany instruction with explanations on concepts and processes

Quick reference guides (QRGs): Step-by-step guides for specific tasks or group of tasks

Learning labs: Hands-on exercises to facilitate practice in training environment

Learning videos: Short pre-recorded business process demos

Competency test questions: Multiple-choice test questions to assess system proficiency

Ready to get started?

Contact microsoft@argano.com today to find out how we can help you deliver effective training to help you get more from your solutions.