

MANNIX GRAHAM
(647)-646-2407|mannixg.is@gmail.com

Objective

I am a second-year Computer Science student at Wilfrid Laurier University seeking an internship in software development. With a strong academic foundation and practical experience in programming, algorithmic thinking, and collaboration, I bring a logical approach to problem-solving and teamwork. I am eager to apply my skills to support organizational goals while gaining hands-on industry experience.

Summary of Qualifications

Computer Skills: Proficient in Python and Java

Time Management and Organization: Balance academic, extracurricular, and personal responsibilities efficiently to meet deadlines with success

Integrity and Responsibility: Demonstrate strong ethics and reliability, ensuring tasks are complete with accuracy and accountability, critical for managing sensitive data and analysis

Adaptability: Thrive in a challenging environment, quickly adjusting to latest information or priorities

Collaboration: Experience working in diverse teams, fostering collaboration to achieve common goals and projects

Problem-Solving: Identify challenges and implementing solutions

Leadership: Lead group projects, teams and extracurricular activities

Education

Wilfrid Laurier University - Waterloo, ON

Bachelor of Science, Computer Science

Expected Graduation: 2028

Ongoing Projects

Adaptive AI sales Agent (API Bot)

Designed and deployed an AI-powered sales agent capable of engaging prospects naturally, adapting tone, mirroring energy, and building rapport.

- Integrated long term context management, enabling the agent to recall past interactions and maintain continuity across conversations.
- Planned multi-channel communication support (calls, SMS, WhatsApp, email) with backend integrations for scalability across clients and industries.

Moneymap (Personal Finance Platform)

Developed a platform that converts income into smart budgets and informed investing plans.

- Provides general financial education (e.g., budgeting tips, how ETFs work, and compound interest).
- Offers simulation and insights based on user preferences (e.g., if you saved 200\$/month, you could afford X in 3 years).
- Described options and leveraged historical data to give users transparent financial decisions.
- Focused accessibility by making financial planning simple and actionable for everyday users.

Work Experience

Facility Attendant

City of Brampton – 2023 to present

- Assume responsibility and control of the facility and provide guidance and leadership to other part-time staff while providing excellent customer service to all customers, internal and external.
- Maintain facility, grounds equipment and amenities, completing required certifications to operate equipment (e.g. ice resurfacer aka zamboni, ice edger, compressor readings, check pool equipment, maintain water balance, vacuum pool).
- Open and close the facility, ensuring alarms are set, doors are locked/unlocked, etc.

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Operations Associate

City of Waterloo - 2025 to present

- Support day to day operational functions across municipal services ensuring smooth delivery of programs and activities.
- Coordinate with cross functional teams to optimize workflows and address services needed.
- Maintain accurate records, reports and compliance with city policies and standards.