

## CONTACT



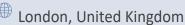
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#### PERSONAL PROFILE

I am a hardworking and ambitious sixth form student with a great passion for the graphic design and computing industry. I have excellent communication skills, enabling me to effectively communicate with a wide range of people. I am looking for a part-time position in the industry in which I can put into practice my knowledge and experience, ultimately benefiting the operations of the organization that I work for. I have acquired many hard skills from this passion, such as programming, graphical design, computing and IT skills. I also have many hobbies which keep me active and passionate, such as bouldering, drawing and programming.

### **SKILLS**

- **TEAMWORK**
- LEADERSHIP SKILLS
- COMMUNICATION
- **CUSTOMER SERVICE**
- **MANAGEMENT SKILLS**
- PROBLEM-SOLVING

#### **EXPERIENCE**

# Software Developer

PRS for Music (June 2022 - Present)

Currently I am working as a software developer for PRS for Music as an apprenticeship. Whilst this comes with many difficulties such a time management and problem-solving, there has been nothing I haven't been able to overcome.

#### Customer Team Leader

The Cooperative (October 2021 – January 2022)

Being the customer team leader taught me various responsibilities such as knowing how to manage my staff, supervising day-to-day operations and tasks whilst creating a positive work atmosphere for the staff and providing high quality customer service.

### **EDUCATION**

# University Academy of **Engineering Southbank**

Predicted A-Levels 2019 - 2022

Computer Sci – A Mathematics – C Business – C Extended Proj – C

# Bacon's College

GCSEs 2014 - 2019

Mathematics – 6 English – 5 Graphic Design – 6 Media Studies – 4 Computer Sci – 5

#### Bar and Floor Staff

The Dean Swift (June 2021 – July 2021)

As a bar and floor staff, it was within my responsibilities to ensure customer satisfaction, provide great customer service and work as a team. This has helped me gain core skills such as problem-solving, customer service and teamwork skills.

#### Front Of House

The Arch Climbing Wall (January 2020 – July 2020)

As the front of house, my job required me to manage the reception, café, telephone enquiries, climbing areas, lockers, toilets and changing room. I gained skills such as teamwork and customer service through ensuring customers' satisfaction.

[References available upon request]