

# SCOTT ROBB

## CONTACT

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## PERSONAL PROFILE

I am a hardworking and ambitious sixth form student with a great passion for the graphic design and computing industry. I have excellent communication skills, enabling me to effectively communicate with a wide range of people. I am looking for a part-time position in the industry in which I can put into practice my knowledge and experience, ultimately benefiting the operations of the organization that I work for. I have acquired many hard skills from this passion, such as programming, graphical design, computing and IT skills. I also have many hobbies which keep me active and passionate, such as bouldering, drawing and programming.

## SKILLS

- TEAMWORK
- LEADERSHIP SKILLS
- COMMUNICATION
- CUSTOMER SERVICE
- MANAGEMENT SKILLS
- PROBLEM-SOLVING

## EDUCATION

### University Academy of Engineering Southbank

*Predicted A-Levels 2019 - 2022*

Computer Sci — A    Mathematics — C  
Business — C        Extended Proj — C

### Bacon's College

*GCSEs 2014 - 2019*

Mathematics — 6    English — 5  
Graphic Design — 6    Media Studies — 4  
Computer Sci — 5

## EXPERIENCE

### Software Developer

PRS for Music ( June 2022 — Present )

Currently I am working as a software developer for PRS for Music as an apprenticeship. Whilst this comes with many difficulties such as time management and problem-solving, there has been nothing I haven't been able to overcome.

### Customer Team Leader

The Cooperative ( October 2021 — January 2022 )

Being the customer team leader taught me various responsibilities such as knowing how to manage my staff, supervising day-to-day operations and tasks whilst creating a positive work atmosphere for the staff and providing high quality customer service.

### Bar and Floor Staff

The Dean Swift ( June 2021 — July 2021 )

As a bar and floor staff, it was within my responsibilities to ensure customer satisfaction, provide great customer service and work as a team. This has helped me gain core skills such as problem-solving, customer service and teamwork skills.

### Front Of House

The Arch Climbing Wall ( January 2020 — July 2020 )

As the front of house, my job required me to manage the reception, café, telephone enquiries, climbing areas, lockers, toilets and changing room. I gained skills such as teamwork and customer service through ensuring customers' satisfaction.

[References available upon request]