

Walter J. Carrión Ruiz

Full Stack Developer / IT consultant
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Hatillo, P.R. 00659

SKILLS

- Bilingual: Spanish and English
- Languages: Python, Javascript, C
- Database: MySQL, MongoDB, React
- Web Development: HTML, CSS
- Microsoft Word, Excel, and PowerPoint

EDUCATION

Holberton Coding School Puerto Rico

Certificate in progress - *Specialization in Cyber Security* - Expected September 2026

Certificate completed - *Foundations of Computer Science & Software Engineering* - March 2021

Universidad Politécnica de Puerto Rico

Two years of coursework toward a Bachelor's degree in Computer Science

EXPERIENCE

Networking Contractor - Puerto Rico - 2024 - Current

- Established and maintained local network connections across multiple systems to enable seamless data sharing and communication.
- Built and repaired computer systems, including hardware diagnostics, component replacement, and complete system assembly.

Kilobyte Tech Solutions - Hatillo, Puerto Rico - *IT consultant* 2017-2024

- Contracted on-call IT consultant.
- Optimized network and technical components, specializing in computer building.
- Delivered high customer satisfaction on security system installations and server management.

Alight Solutions - *Customer service specialist* 2022-2023

- Provided excellent customer service and specialized in information and customer experience.
- Demonstrated proficiency in managing customer inquiries.

CommSense / Cox Communications - *Operations Supervisor* 2019-2022

- Successfully managed a 14-member team to achieve positive Key Performance Indicators (KPIs).
- Consistently met company KPI quotas for two consecutive years.
- Prioritized customer success in every call to meet company standards.