

Eli Pruneda

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Jun '21 - Present: Director of Residence Life, Benedictine College -

Responsible for the strategic execution of the Residence Life mission: to build community and form adults at Benedictine College. Provide leadership, vision, and administration for student housing and residence life programs. Recruit and continuously develop the residential life staff. Collaborate with other college departments in serving student needs.

- Implemented dynamic and ongoing training for 10 hall directors and 57 resident assistants.
- Fostered high level community engagement through over 1,000 unique events and over 30,000 attendees annually.
- Provided vision and direction to our talent acquisition resulting in the most sought-after student leadership program.
- Organized weekly and monthly professional development in-services and seminars for the department.
- Harbored a culture of servant-leadership, personal excellence, and responsibility.
- Conducted ongoing data analytics using Power BI, MS Access, and Excel, crafting accurate queries and reports for departmental needs.
- Acted as Project Manager for new software implementations, leading several departments through technical and strategic changes.

Jan '19 - May '21: Full Stack Project Manager, Benedictine College -

Responsible for designing, implementing, and launching 'BC Room Draw', a web-based application that enabled Benedictine College students to navigate through the college's housing selection process remotely for the first time in college history. Streamlined annual Room Draw process, resulting in a staffing needs reduction from over 60 personnel to 5. Initially an undergraduate capstone project, BC Residence Life requested the project to be finished in response to the COVID 19 pandemic.

- Delivered housing selection software never before available to the college using agile methodology and git version control.
- Purchased domain and configured virtual private server in order to run API, database, and web hosting needs.
- Designed, implemented, and maintained a MySQL-powered database of student and housing data.
- Designed a Python-powered API enabling over 1000 students to create their own households and select their residence hall preferences.
- Coordinated and designed a user friendly front end powered by AngularJS.
- Created a user feedback system enabling the development team to maximize software quality and effectiveness.
- Assisted users by creating a live user help and support ticketing system accessible through MS Teams.
- Conducted college wide virtual training and tutorials for hundreds of students and college staff.

Aug '15 - May '21: Residence Hall Director, Benedictine College -

Responsible for the daily operation and atmosphere of the residence hall. Establish and maintain a living environment in which the maximum potential of the residents can be realized. Manage \$10k overall budget. Lead and supervise the student staff. Coordinate with other college departments in matters of inventory, housekeeping, and maintenance.

- Directed nine student resident assistants through daily engagement, weekly meetings, and monthly in-services.
- Organized over 100 student engagement programs per academic year by planning and executing events with student staff.
- Led department wide training covering a variety of internal processes and organizational culture.
- Guided over 150 students annually through a disciplinary process in accordance with policy enforcement.
- Crafted a student leadership pipeline through strong personal relationships and ongoing mentorship.
- Enhanced the college student leader hiring process by instituting role-playing scenario interviews.
- Planned and executed excellent annual landmark events serving a range of student needs and groups.

Aug '13 - Jul '15: Sales Consultant, CarMax -

Responsible for engaging customers to discover their needs and provide tailored recommendations. Completed all relevant records and documentation to ensure smooth transactions for customers.

- Guided customers through the car purchasing experience, conducting vehicle appraisals, test drives, and finance applications.
- Conducted ongoing vehicle product research to stay current on industry trends to strengthen product and service knowledge.
- Established lasting customer relationships to create a constant sales pipeline through excellent customer service.
- Achieved Director's Club sales status by closing an average of at least 18 units a month for at least 6 months.
- Achieved Sales Mentor promotion, taking on new hires and guiding them through the company sales training program.

Full Stack Development Coding Boot Camp, University of Kansas, Expected Completion: May 2023

BA Computer Science, Benedictine College, 2019

BA Spanish and Theology, Benedictine College, 2009