

# Callum Giles

## Self-taught web developer

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Edinburgh

07850478668

[callum.195@outlook.com](mailto:callum.195@outlook.com)

[scotdev.uk](http://scotdev.uk)

An ambitious individual with a proven ability to excel in any position. An adaptable learner with strong communication skills that have allowed me to move between several different professional areas with ease. I have taught myself how to build responsive sites, with and without a framework, to manipulate data and to develop a backend with a database outside of my full-time position. An incredible desire to learn and improve matches the profile of a web developer perfectly.

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### Technical skills

HTML5, CSS3, Bootstrap, JavaScript, Node.js, Express.js, MongoDB, Mongoose, React, Next.js, Strapi CMS. Knowledge of Linux.

MS Office, MS Power Apps, MS Power Automate, MS Dynamics NAV 2017

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### Experience

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#### **Vegware / IT Support Assistant**

JAN 2020 - PRESENT, EDINBURGH

Managing the helpdesk, monitoring hardware inventory, advising departments on possible IT solutions.

- Automated sales data collection, created a barcode cataloguing system and companion app with MS Power Apps saving a minimum of 5 hours of work per week for a one-person department. Supported development team with new website testing and launch.

#### **Vegware / Customer Service Advisor**

JULY 2018 - JAN 2020, EDINBURGH

Specialising in European operations, processing orders, answering customer queries and providing multilingual customer support.

- Coordinated the opening of the European warehouse and continued to be the lead and point of reference on European operations within the department. Devised strategies to maximise European-dispatched orders, pushing the total to an all-time high.
- Implemented several efficiency improvements, including ways to better use the order-processing software and creating a new streamlined back order management system saving an estimated 10+ departmental hours per week.
- Regularly resolving the highest number of inbound tickets in the team each week.

#### **Freelance Spanish/German to English Translator**

OCT 2017 - JULY 2018, BARCELONA AND EDINBURGH

Working to strict deadlines and creating my own systems to manage projects and deliverables. Establishing a portfolio of clients relying on personal persistence and flexibility. Translated projects for Amazon, Apple Music, Microsoft, among others.

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## Education

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**Heriot-Watt University / 2:1** Interpreting and Translation (German/Spanish), MA (Hons)

SEPT 2013 – MAY 2017, EDINBURGH

My dissertation subject was the revival of the Galician language in the younger autochthonous population and involved a survey of more than 2,500 native speakers. This degree also included two foreign exchanges in Madrid, Spain and Leipzig, Germany.

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## Languages

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English (native), Spanish (proficient), German (advanced), Galician (intermediate), Portuguese (intermediate), Slovak (elementary)

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## Interests

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My personal interests include studying languages, plant conservation, gardening, PC building and computer games. It goes without saying I spend a considerable amount of time studying web development.

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## Project experience

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A preview of all my live projects are available on my website, [scotdev.uk](https://scotdev.uk).

- [Thequarantinemixtape](#), a server-side rendering blogging site built with React, Next.js and Strapi CMS.
- [BRCODIFY](#), a barcode generation tool built with React and a third-party library. Learned about React class-based components, DOM manipulation.
- [Best Used Cars](#), a dummy static site to showcase a car dealership's offers. Practiced CSS-grid, flexbox, theme styling, Sass.
- [theweather.xyz](#), a React-based site to show current weather for a searched location. Learned about API consumption and React state.
- [floramate](#), a WIP JavaScript full stack site helping you find wildlife-friendly plants. Created an API with Node.js, Express.js, MongoDB and Mongoose.
- [CandleCon Countdown](#), a countdown to a fake convention built with vanilla JS. Learned about DOM manipulation without the use of a framework
- [MTTraducciones](#), my first static website, built with customised Bootstrap.