

Callum Giles

Self-taught web developer

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scotdev.uk

An ambitious individual with a proven ability to excel in any position. An adaptable learner with strong communication skills that have allowed me to move between several different professional areas with ease. I have taught myself how to build responsive sites, with and without a framework, to manipulate data and to develop a backend with a database outside of my full-time position. An incredible desire to learn and improve matches the profile of a web developer perfectly.

Technical skills

HTML5, CSS3, Bootstrap, JavaScript, Node.js, Express.js, MongoDB, Mongoose, React.
Knowledge of Linux.

MS Office, MS Power Apps, MS Power Automate, MS Dynamics NAV 2017

Experience

Vegware / IT Support Assistant

JAN 2020 - PRESENT, EDINBURGH

Managing the helpdesk, monitoring hardware inventory, advising departments on possible IT solutions.

- Automated sales data collection, created a barcode cataloguing system and companion app with MS Power Apps saving a minimum of 5 hours of work per week for a one-person department. Supported development team with new website testing and launch.

Vegware / Customer Service Advisor

JULY 2018 - JAN 2020, EDINBURGH

Specialising in European operations, processing orders, answering customer queries and providing multilingual customer support.

- Coordinated the opening of the European warehouse and continued to be the lead and point of reference on European operations within the department. Devised strategies to maximise European-dispatched orders, pushing the total to an all-time high.
- Implemented several efficiency improvements, including ways to better use the order-processing software and creating a new streamlined back order management system saving an estimated 10+ departmental hours per week.
- Regularly resolving the highest number of inbound tickets in the team each week.

Freelance Spanish/German to English Translator

OCT 2017 - JULY 2018, BARCELONA AND EDINBURGH

Working to strict deadlines and creating my own systems to manage projects and deliverables. Establishing a portfolio of clients relying on personal persistence and flexibility. Translated projects for Amazon, Apple Music, Microsoft, among others.

Education

Heriot-Watt University / 2:1 Interpreting and Translation (German/Spanish), MA (Hons)

SEPT 2013 – MAY 2017, EDINBURGH

My dissertation subject was the revival of the Galician language in the younger autochthonous population and involved a survey of more than 2,500 native speakers. This degree also included two foreign exchanges in Madrid, Spain and Leipzig, Germany.

Languages

English (native), Spanish (proficient), German (advanced), Galician (intermediate), Portuguese (intermediate), Slovak (elementary)

Interests

My personal interests include studying languages, plant conservation, gardening, PC building and computer games. It goes without saying I spend a considerable amount of time studying web development.

Project experience

A preview of all my live projects are available on my website, scotdev.uk.

- [BRCODIFY](#), a barcode generation tool built with React and a third-party library. Learned about React class-based components, DOM manipulation.
- [Best Used Cars](#), a dummy static site to showcase a car dealership's offers. Practiced CSS-grid, flexbox, theme styling, Sass.
- [theweather.xyz](#), a React-based site to show current weather for a searched location. Learned about API consumption and React state.
- [floramate](#), a JavaScript full stack site helping you find wildlife-friendly plants. Created an API with Node.js, Express.js, MongoDB and Mongoose.
- [CandleCon Countdown](#), a countdown to a fake convention built with vanilla JS. Learned about DOM manipulation without the use of a framework
- [MTTraducciones](#), my first static website, built with customised Bootstrap.