

Robert Wilkes

The Bungalow, Garguston
Muir of Ord IV67RT
07860 302755
rob.wilkes@yahoo.co.uk

EXPERIENCE

HighlandTrekker, Scotland — Owner

2015 - PRESENT

I run my own business offering guided hill walking and trail running throughout Scotland and Wales. I offer 'learn to navigate' courses for walkers and runners and I have run 'introduction to climbing' classes. I also freelance for other companies as a guide.

ACAD, Newtonmore — Residential Childcare Practitioner

JAN 2018 - PRESENT

I currently work with young people aged 6-17 in a residential care unit. We provide a caring family type home which many of the young people I work with have not experienced. Working according to their care plan, I teach them coping strategies for everyday life and help them in social situations by being a role model. The job also involves paperwork and meetings with multi agencies.

Keys Cromlet, Strathpeffer — Adventure Therapy Practitioner

JAN 2017 - DEC 217

I worked with young people aged 10-16 years old on a 90 day outdoor program including hiking, climbing and kayaking. The young people struggled in a group social care setting so came to us on a 90 day program to build up self esteem and learn new coping strategies they could use in everyday life.

Alfa Romeo UK, Donald Mackenzie Ltd, Inverness — Sales Specialist

JAN 2013 - JAN 2017

I worked as the Alfa Romeo Specialist for nearly 4 years. The job involved selling new and used vehicles for maximum profit while excelling in customer relations. I needed to keep updated on various legislation and constantly changing specifications.

Arnold Clark, Inverness — Sales Executive

JAN 2012 - JAN 2013

The job involved selling new and used vehicles. There was a lot of training in customer service and finance.

AWARDS

Winter Mountain Leader

Rock Climbing Instructor

Summer Mountain Leader

Outdoor First Aid Exp 11/2022

PVG

ASIST Trained

Full MTA member

SSSC registered

TRAINING/SKILLS

Customer Service

Sales

Health & Safety

Fire Warden

Finance

Child Sexual Exploitation

Managing Behaviours that
Challenge

Managing Epilepsy

Basic Food Hygiene

Manual Handling

Leisure Projects, Nairn & Embo — Amusement Centre Area Manager

AUG 2008 - JAN 2012

I oversaw the running of the amusement centres in two busy holiday parks in the Scottish Highlands. My responsibilities included the hiring and training of staff, ensuring high levels of customer service & satisfaction, the layout of the centres and ensuring maximum profit by exceeding targets and sticking within budget.

The job also involved product purchasing, cost of sale, pricing, stock control, money handling, document control, pc skills and people management.

SEF Ltd, Leedstown, Cornwall — Quality Manager

SEP 2003 - AUG 2008

My main role was to ensure that all products despatched were within our customer specification, met all legal requirements and every product which left was traceable from store to seed. I had a team of 5 QC's working beneath me who I trained myself. I was responsible for hosting all customer audits which included Tesco, Sainsburys, Morrisons and BRC.

EDUCATION

UHI, Highlands
HNC in Coaching & Developing Sport

Centre of Excellence
Diploma in Personal Training

UHI, Highlands
SVQ3 Social Service (Children & Young People)

BM Training Solutions, Highlands
HNC in Social Services

NCFE, Highlands
Level 2 Certificate - Awareness of Mental Health Problems

Frank F Harrison, Walsall
GCSE English Literature Grade B
GCSE English Language Grade B
GCSE Mathematics Grade B
GCSE Design & Technology Grade C
GCSE Geography Grade D

Referees

Graeme Livingstone, House Manager, Keys Cromlet Care

Lorna Irving, Manager, ACAD
Atha Mhor
Strone Rd, Newtonmore
PA201BA
07823 402466
lornai@appliedcare.co.uk

40 Logan Way

Muir of Ord

IV6 7QJ

07810 444724

graeme_livingstone@hotmail.com