

Billing Date

Services From

Page 1 of 3



Thank you for choosing Xfinity.

Your bill at a glance		
Previous balance		\$30.94
Credit card payment - thank you		-\$30.94
Balance forward		\$0.00
Regular monthly charges	Page 3	\$55.00
Taxes, fees and other charges	Page 3	\$0.94
New charges		\$55.94
Amount due		\$55.94

Thanks for paying by Automatic Payment

amount due, plus or minus any payment related activities or adjustments, and less any credits issued before your bill due date.

Need help? Visit xfinity.com/customersupport or see page 2 for other ways to contact us.

# Your bill explained

• This page gives you a quick summary of your monthly bill. A detailed breakdown of your charges begins on page 3.

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment



Account number Automatic payment

Please pay

\$55.94

COMCAST P.O. BOX 70219 PHILADELPHIA PA 19176-0219

### Move in a minute

Transfer your services in a few simple steps.

It's easy to schedule your move in just about a minute. On the way, you'll stay connected with our WiFi hotspots.

Learn more at **xfinity.com/moving**.



## You're in control of your Xfinity account

You can easily view and update your Xfinity account from anywhere.

- Mobile: Go to xfinity.com/apps to download the free Xfinity app
- Online: Sign into xfinity.com
- X1 or Flex TV box: Open the Xfinity My Account app from the Apps menu



### Contact us

## We're here to help.



Visit xfinity.com/chat



#### Social

Tweet us @XfinitySupport



Download the Xfinity app at xfinity.com/apps or in your app store



Call 1-800-xfinity (1-800-934-6489)



### Store

At your nearest Xfinity store find one at xfinity.com/storelocator

### Additional information

#### Moving?

Visit xfinity.com/moving today to help you stay connected to all of your Xfinity services.

#### Accessibility:

If you are hearing impaired, call 711. For issues affecting customers with disabilities, call 1-855-270-0379, chat live at support.xfinity.com/accessibility, email accessibility@comcast.com, fax 1-866-599-4268 or write to Comcast at 1701 JFK Blvd., Philadelphia, PA 19103-2838 Attn: M. Gifford.

## Ways to pay



## Looking to shorten your to-do list?

Set up automatic monthly payments and never worry about remembering to pay your bill again. Enrolling is fast, easy, and free at xfinity.com/autopay.



## Hello paperless billing, goodbye clutter

With paperless billing, you can pay and view your bill online. It's faster, easier and helps cut down the clutter, not the trees! Visit xfinity.com/ecobill to go green.

## Additional billing information

#### Other ways to pay

Visit xfinity.com/myaccount and use the Xfinity app



Billing Date

Services From

Page 3 of 3



Regular monthly charges	\$55.00	
My Xfinity plan	\$40.00	
My Xfinity services	\$105.00	
1 Internet: Fast	\$105.00	
Discounts	-\$65.00	
Promotional Discount -\$60.00 Includes a 24 month \$60.00 Promotional Discount. A portion of this discount will		
Automatic Payments Discount Including Paperless Billing	-\$5.00	
Discount applied while enrolled in both Automatic Payment	ts and Paperless Billing.	

Equipment & services	\$15.00
Modem Rental	\$15.00

Taxes, fees and other charges	\$0.94
Taxes & government fees	\$0.94
Sales Tax	\$0.94

## Additional information

Franchise Authority: MA Department of Telecommunications and Cable Consumer Division, 1000 Washington St., Boston, MA 02118-6500; consumer.complaints@mass.gov; 617-305-3531 or 800-392-6066. For residential customers, if you are not satisfied with our resolution of a problem with your video service, or if you have a complaint regarding our video prices, you may contact the MA DTC at the above address. FCC Community ID: MA0067.

You have 120 days from the date of this bill to dispute any charges included on this bill.

## What's included?



**Internet:** Download as fast as 400 Mbps

Visit xfinity.com/myaccount for more details

You've saved \$65.00 this month with your promotional and automatic payments discounts.

You receive a monthly discount for using automatic payment and paperless billing.