Scott Gray

Newcastle upon Tyne

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SUMMARY

I have over 15 years of experience across various technology disciplines and industries, with a track record of enthusiastically learning new technologies and skills when needed. For the past four years I have been working as a Lead Technical Consultant at Citrix, initially working in secure accounts. Proficient in solution integration, implementation, and troubleshooting within high-demand environments, adept at collaborating with stakeholders to ensure seamless deployment and system performance.

Actively seeking a role where I can contribute my skills in problem-solving, automation, and process optimization. I am eager to leverage my experience in streamlining workflows, improving efficiency, and supporting seamless operations across various tools and platforms.

SKILLS

Professional Skills	Team Player	Project Management	Process Improvement	Critical Thinker	Release Management
Technical Skills	PowerShell	Bash	Python	C#	Version Control	Terraform	Ansible	GitHub Actions	GitOps	Microsoft Azure	Azure DevOps	Docker	Kubernetes	.NET	Node	ELK Stack	Splunk	nginx	Citrix

EXPERIENCE

Lead Technical Consultant, Cloud Software Group (Citrix)

November 2020 – Present

- Collaborated with enterprise customers in the aerospace, telecommunication, media, and retail industries to integrate tailored solutions. Primarily focusing on Cloud migrations in Azure, and support of existing on-premises environments
- Part of Cloud Migration project for large media company, resolved some challenges with Okta authentication, and streamlined their IAM workflow
- Focused on integration, testing, and troubleshooting to drive successful deployments of application and platform updates
- Providing advice and guidance to our customers on new product releases

Technical Assurance and Implementation Engineer, DXC Technology

August 2017 – November 2020

- Part of the QA Testing and integration team, where we performed both blue-green and canary application deployments for a large government agency, following strict governance around change control and release management
- Identified application inconsistencies and bugs before release, worked on identifying solutions with third parties, internal testing team, and pilot application users.
- Created and maintained application dashboards using Elasticsearch, Kibana, with Nginx as reverse proxy, to streamline our daily operational readiness tests

Software Delivery Consultant, DXC Technology

September 2016 – August 2017

- Responsible for proactive monitoring and maintenance of critical business systems.
- Served as Technical Change Lead for Software Delivery on a key account.
- Application packaging using App-V, RADIA, and SCCM
- Led the implementation of new packages across a mixed estate of VDI and bare metal solutions.
- Worked with key technologies: RADIA, App-V, Citrix XenDesktop & Provisioning, AppSense, SCCM (2007-2012), and PowerShell.

Technical Support Engineer, Convergys

June 2015 – September 2016

- Provided remote technical support in the EMEA team for a leading data storage solutions provider.
- Handled break-fix scenarios and collaborated with partners, customers, and field engineers to resolve complex issues.
- Leveraged skills in file (SMB, NFS) and block access (FCP, iSCSI, FCoE), diagnostics, and performance analysis.
- Supported networking (TCP/IP, VLAN, Routing, Switching), UNIX/Linux systems, Windows Server, Cisco/Brocade FC, and VMware ESXi.

─────────── **Qualifications** ───────────

Leeds Beckett University
- Bachelor of Science (BSc), Applied Computing (2012 – 2013)
- Foundation Degree in Science, Networoking and Security Technologies (2010 – 2012)

Certifications
- Citrix Virtual Apps and Desktops Service Integration with Microsoft Azure (C-VAD-MA)
- Citrix Virtual Apps and Desktops Service on Citrix Cloud (CC-VAD-CC)
- Citrix Certified Associate – (CCA – V)
- NetApp Certified Data Administrator, Data ONTAP 7-Mode
- LogicMonitor Certified Associate
- Azure Fundamentals