Scott Gray

Newcastle upon Tyne

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SUMMARY

I have over 15 years of experience across various technology disciplines and industries, with a track record of enthusiastically learning new technologies and skills when needed. For the past four years I have been working as a Lead Technical Consultant at Citrix, initially working in secure accounts. Proficient in solution integration, implementation, and troubleshooting within high-demand environments, adept at collaborating with stakeholders to ensure seamless deployment and system performance.

Actively seeking a role where I can contribute my skills in problem-solving, automation, and process optimization. I am eager to leverage my experience in streamlining workflows, improving efficiency, and supporting seamless operations across various tools and platforms.

SKILLS

Professional Skills	Team Player | Project Management | Process Improvement | Critical Thinker | Release Management
Technical Skills	PowerShell | Bash | Python | C# | Version Control | Terraform | Ansible | GitHub Actions | GitOps | Microsoft Azure | Azure DevOps | Docker | Kubernetes | .NET | Node | ELK Stack | Splunk | nginx | Citrix

EXPERIENCE

Lead Technical Consultant, Cloud Software Group (Citrix)

November 2020 – Present

- Collaborated with enterprise customers in the aerospace, telecommunication, media, and retail industries to integrate tailored solutions. Primarily focusing on Cloud migrations in Azure, and support of existing on-premises environments
- Part of Cloud Migration project for large media company, resolved some challenges with Okta authentication, and streamlined their IAM workflow
- Focused on integration, testing, and troubleshooting to drive successful deployments of application and platform updates
- Providing advice and guidance to our customers on new product releases

Technical Assurance and Implementation Engineer, DXC Technology

August 2017 – November 2020

- Part of the QA Testing and integration team, where we performed both blue-green and canary application deployments for a large government agency, following strict governance around change control and release management
- Identified application inconsistencies and bugs before release, worked on identifying solutions with third parties, internal testing team, and pilot application users.
- Created and maintained application dashboards using Elasticsearch, Kibana, with Nginx as reverse proxy, to streamline our daily operational readiness tests

Software Delivery Consultant, DXC Technology

September 2016 – August 2017

- Responsible for proactive monitoring and maintenance of critical business systems.
- Served as Technical Change Lead for Software Delivery on a key account.
- Application packaging using App-V, RADIA, and SCCM
- Led the implementation of new packages across a mixed estate of VDI and bare metal solutions.
- Worked with key technologies: RADIA, App-V, Citrix XenDesktop & Provisioning, AppSense, SCCM (2007-2012), and PowerShell.

Technical Support Engineer, Convergys

June 2015 – September 2016

- Provided remote technical support in the EMEA team for a leading data storage solutions provider.
- Handled break-fix scenarios and collaborated with partners, customers, and field engineers to resolve complex issues.
- Leveraged skills in file (SMB, NFS) and block access (FCP, iSCSI, FCoE), diagnostics, and performance analysis.
- Supported networking (TCP/IP, VLAN, Routing, Switching), UNIX/Linux systems, Windows Server, Cisco/Brocade FC, and VMware ESXi.

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Leeds Beckett University
- Bachelor of Science (BSc), Applied Computing (2012 – 2013)
- Foundation Degree in Science, Networking and Security Technologies (2010 – 2012)

Certifications
- Citrix Virtual Apps and Desktops Service Integration with Microsoft Azure (C-VAD-MA)
- Citrix Virtual Apps and Desktops Service on Citrix Cloud (CC-VAD-CC)
- Citrix Certified Associate – (CCA – V)
- NetApp Certified Data Administrator, Data ONTAP 7-Mode
- LogicMonitor Certified Associate
- Azure Fundamentals