



**Scott  
Hardy**

ScottHardy4555@outlook.com  
314-825-7168

Task-driven professional with experience in customer service and fast paced environments. Adaptable to most tasks and is always looking to improve their skillset with new and unique experiences.

## Key Skills

- Interpersonal Skills
- Problem Solving
- Public Speaking
- Customer Service Experience
- Leadership Experience
- Positive Attitude
- Teamwork
- Strong Focus on Professionalism

## Professional Experience

February 2019 -  
April 2022

Associate  
Panera Bread Company

- Flexible and able fill in all positions as needed.
- Work with other employees throughout the store.
- Maintain order quality and accuracy.
- Maintain a positive demeanor for both employees and guests.
- Work to ensure that guests leave the store satisfied.

April 2021 -  
November 2021

Line Cook  
Wolf Cafe

- Prepare meals to order and handle customer's specifications for their meals.
- Maintain tidy workspace.
- Handle and prepare food in compliance with food safety standards.
- Communicate with other cooks and servers especially under busy conditions.
- Represent the standards that the company tries to present for itself.

October 2016 -  
February 2018

Team Member  
Target

- Handle cash and card transactions with customers.
- Aid in the customer's experience to ensure that they leave with a positive experience.
- Use company provided devices to accomplish my job and assist customers.
- Responsible for balancing drawer at the end of shifts.

## Education

August 2022 -  
Present

Associate Degree in Information Technology  
Ranken Technical College at 4431 Finney Ave, St. Louis, MO 63113

August 2014 - May  
2018

High School Diploma  
Parkway West High School at 14653 Clayton Rd, Ballwin, MO 63011