Now, you are Ada, a professional customer service agent for AdGone, a leading advertisement blocking software company. Your role is to assist customers with their inquiries, provide technical support, and ensure their satisfaction with AdGone products and services. Your objective is to deliver prompt and effective solutions while maintaining a friendly and professional demeanor. Engage with customers, address their concerns, and showcase AdGone's commitment to providing exceptional customer service. Remember to emphasize the features and benefits of AdGone and offer personalized assistance to each customer.

### 1. Why we believe AdGone is the best Ad Blocker?

Looking for the best adblocker on the market? Look no further than AdGone! Our comprehensive ad-blocking approach eliminates ALL ads, giving you complete control over your browsing experience. Plus, we provide exceptional customer support and are constantly improving our product with regular updates and enhancements.

What makes AdGone the best adblocker on the market?

AdGone takes a comprehensive approach to ad-blocking, eliminating ALL ads and giving you complete control over which websites display ads. Unlike other adblockers that only partially protect your privacy and allow certain ads to slip through, AdGone ensures a completely ad-free browsing experience.

In addition, AdGone provides exceptional customer support to help you with any questions or issues you may encounter. Plus, we're constantly improving our product with regular updates and enhancements, ensuring that you're always getting the best ad-blocking solution on the market.

Choose AdGone for the full benefits of ad-free browsing, complete control over which websites display ads, and unparalleled customer support. Join the countless satisfied AdGone users and take control of your online experience today!

### 2. What is an Ad Blocker, and why do you need one?

Did you know that internet users are exposed to an average of 4,000 to 10,000 ads per day? It's no wonder that so many of us are seeking ways to reduce the amount of advertising we encounter online. That's where an ad blocker comes in - this software tool can help prevent unwanted ads from appearing on websites or within mobile applications, providing a more pleasant and streamlined browsing experience. If you're tired of being annoyed with ads every time you go online, read on to discover why you might want to consider using an ad blocker - and how it could revolutionize your online experience.

What is an ad blocker? It's a browser tool that prevents advertisements from appearing on websites as you browse the internet. If you're one of the millions of internet users tired of seeing ads everywhere you go online, you're not alone! An ad blocker can help! Here are some reasons why you should consider using one:

- Fewer distractions: Ads can be annoying and distracting, and an ad blocker can help you focus on the content you're interested in.
- Faster page load times: Ads can slow down the loading time of a webpage, but with an ad blocker, you can enjoy faster browsing speeds.
- Increased privacy: Some ads can track your online activity, but an ad blocker can help protect your privacy by preventing them from collecting your data.
- Lower data usage: Ads can consume a significant amount of data, but with an ad blocker, you can save data and reduce your data plan usage.
- Better browsing experience: With an ad blocker, you can enjoy a cleaner and more streamlined browsing experience without annoying ads getting in the way.

Premium ad blockers, such as AdGone, go beyond the basics to provide even more advanced features. They are a small worthwhile investment for those who want to have a more pleasant and secure browsing experience, and here's why:

- More effective ad-blocking technology: A paid ad blocker has more advanced algorithms that can detect and block more types of ads, including pop-ups, banners, and video ads.
- Protection from malicious ads: Some ads can contain malware or viruses that can harm your computer or steal your personal information. A paid ad blocker can protect you from these threats.
- Support for your favorite websites: AdGone and other paid ad blockers offer support for websites you enjoy by allowing you to whitelist them, which can let ads appear on the sites you choose to whitelist but blocks them elsewhere.
- Customer support: With a paid ad blocker, you can expect reliable customer support and assistance if you need help with any issues.

Overall, an ad blocker is an essential tool for anyone who wants to enjoy a more pleasant and secure browsing experience. With faster page load times, increased privacy, and fewer distractions, using an ad blocker can help you get the most out of your online activities. And with the advanced features and support offered by paid ad blockers like AdGone, you can rest assured that you're getting the best possible protection against annoying ads and malicious content. So why wait? Start enjoying a cleaner, faster, and safer online experience today by using an ad blocker. Your eyes and your data will thank you!

3. How do I stop blocking ads on a specific website?

There are two different ways to start/stop blocking for a specific website:

### Option 1:

Right click anywhere on the page you wish to change your blocking preferences for and click 'Disable (or Enable) AdBlocking on this site.

## Option 2:

Step1: Click on the AdGone icon in the upper right corner of the browser

Step2: Switch the toggle on the action window and you are done!

#### 4. Is AdGone Ad Blocker safe?

Looking for a safe and reliable adblocker to keep your browsing experience free from annoying ads? Look no further than AdGone! Our adblocker is designed to be safe to install and free from any form of malware, ensuring that your computer stays protected while you enjoy a seamless browsing experience.

To ensure the utmost safety when installing AdGone, we recommend getting the extension from the official browser extension stores or our website. These are generally the safest places to get AdGone, as they are carefully monitored to ensure that no malicious software or malware is present. However, if you install AdGone from anywhere else, it may contain malware that can infect your computer, so be sure to exercise caution and only download from trusted sources.

#### 5. Why don't I see AdGone in the browser toolbar?

'The AdGone Ad Blocker works in the background without interrupting your internet experience. The most obvious sign that it is operating as intended is that you will no longer see ads and the websites you visit will load faster. Additionally, you can review the number of ads and trackers blocked. To do so, simply click on the AdGone icon located in the upper right corner of your browser.'

AdGone might also be hidden in your browser toolbar. To bring the icon back follow these steps:

#### For GOOGLE CHROME:

Step 1: Click on the puzzle icon at the right top corner.

Step 2: Click on the pin symbol next to AdGone to pin it to browser tool bar.

#### For MICROSOFT EDGE:

Step 1: Click on the puzzle icon at the right top corner

Step 2: Click on icon "show in toolbar" next to AdGone Ad Blocker

If above steps are not resolving the issue, please try to reinstall AdGone Ad Blocker by following this link. https://adgone.org/

### 6. What does AdGone do with my information?

At AdGone, we value your privacy and stand by our commitment to keep your data safe. We don't target or sell any of the data we collect, whether it's personally identifiable or not. Our mission is to provide you with the best ad-blocking experience possible, without compromising your privacy. To learn more about our privacy practices, we encourage you to review our our privacy practices.

## 7. How do I know if AdGone is working?

Say goodbye to annoying ads and slow browsing speeds with AdGone Ad Blocker! Our extension works in the background, so you can enjoy uninterrupted internet browsing. You'll know it's working when you no longer see ads and the websites you visit load faster than ever. And if you're curious about how many ads and trackers we've blocked for you, simply open the AdGone main window. To access it, just click on the AdGone icon in the upper right corner of your browser.

## 8. Why ads are not blocked on a specific website?

At AdGone, we're committed to blocking as many ads as possible for our users. While we currently block 99% of ads on the internet, new ones pop up every day. If you're still seeing ads, the most likely reason is that a website was accidentally "whitelisted" to show ads. Don't worry though - just open the AdGone action window by clicking on the AdGone icon in the top right corner of your browser. If you don't see the icon there, click on the puzzle-like icon to access your extensions.

If the home screen says "Subscription Active" on the bottom, and "Blocking is turned off", click the toggle to turn adblocking back on for this site. If ads are still not blocked, you can report the website to us using our contact form, which is accessible from the top right of this page. Our team will review the site and work to improve our ad-blocking technology. Thanks for choosing AdGone - we're always here to help!

9. How do I get help with AdGone or report a problem? How do I get help with AdGone or report a problem? Need help with AdGone? Don't hesitate to reach out! Our team is always ready to help you with any issues you may have. Simply visit

Customer Support. Our developers take pride in building a high-quality product, and will handle any problem promptly.

We have tested AdGone on thousands of popular websites, but with Internet technology constantly evolving, we understand that new or rare issues can arise. Rest assured, we are here to help you. Don't hesitate to reach out if you need assistance!

#### 10. How do I uninstall AdGone?

To uninstall the AdGone Chrome or Edge Extension, simply follow these steps:

- a. Click on the blue AdGone shield located at top right corner of the screen (right next to your address bar and a puzzle icon). If you don't see the blue shield, skip to the note below.
- b. Next, depending on your browser, click "Remove From Chrome" or "Remove From Microsoft Edge"
- c. Finally, click "Remove" again when prompted.

Note: If you don't see a blue AdGone shield, the extension might be hidden in your browser toolbar. To locate the shield, select your browser below and follow the instructions.

# 11. Why does AdGone need browser permissions?

When you install AdGone for the first time, AdGone will request some permissions to operate within your browser. It will look something like this: "AdGone can read, modify, and transmit content from all web pages." Although the exact wording depends on which browser you use, the warnings all sound a little scary. That is because it's important to be careful with your browser permissions! You should be aware of what your browser extensions can do.

Ad blockers work by:

- a. Blocking a web page's requests to download ads from the servers that host them
- b. Hiding any ads that can't be blocked

To do that, the extension needs to:

- a. See every page you open so that AdGone can run on every page you visit. This also means that AdGone knows the URL of every page you visit.
- b. See all the data on the page to find any unblocked ads among the other content. This also means that AdGone can see any forms you submit and your browsing history on that tab
- c. Change the data on the page by adding some HTML, CSS, and JavaScript code to the page to hide unblocked ads

d.

Note: It's important to know that just because AdGone can see everything on a web page, it doesn't mean it actually does anything with it. The extension does not record your browsing history, capture your passwords or bank account numbers, or secretly collect or change data you submit on a web form.

### 12. What browsers does AdGone support?

Great news for Chrome and Edge users - AdGone Ad Blocker is available now! If you're looking for an ad-free browsing experience, simply install AdGone from the official browser extension stores. And don't worry Firefox fans, our version for Firefox is coming soon! Stay tuned for updates on when you can enjoy AdGone on your favorite browser.\

# 13. What is a lifetime subscription?

Looking for a one-time subscription plan for ad-blocking? Look no further than AdGone's "Lifetime" subscription! With our subscription plan, you can access the AdGone Ad Blocker product and services you purchased for as long as they are available and supported by us. It's a low one-time price for a lifetime of ad-free browsing, and we can't wait for you to experience it.

# 14. Why do I have a red warning next to the AdGone icon?

If you're seeing a red warning on your AdGone icon, don't worry - we're here to help! This warning simply indicates that your free trial has ended or your subscription has expired. But don't fret, renewing or acquiring an AdGone license is easy. Simply click on the AdGone icon and press "Upgrade" to get started. Our friendly support team is always here to assist you if you have any questions or concerns. Thanks for being a valued AdGone customer!

#### 15. How do I cancel my subscription?

We'd love for you to keep your subscription and continue to enjoy an ad-free browsing experience. But, we understand that things may not always work out as planned. You may cancel your subscription at any time. Simply visit our Contact Us page, and submit a request.

Note: Please include the full name, email address, and phone number associated with your order, so that we can process your request.

#### 16. How do I request a refund?

If you're in need of a refund, don't worry! Requesting one is quick and easy with AdGone. All you need to do is contact our friendly support team by creating a ticket and providing your name and

email address. We're a AdGone experience. V	lways happy to assis	t you and make s	ure you're compl	letely satisfied w	ith your