

SCOTT A. NIBLOCK

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Summary

Talented Software Developer equipped with great coding, debugging and project management abilities. Accomplishes project goals consistently with elegant, scalable code. Works great with team members under Agile and Scrum frameworks.

Skills

- Enterprise service management tools(e.g SNOW)
- Project management tools (e.g JIRA)
- Test Driven Development
- Working knowledge/experience with multiple programming languages - JavaScript, Java, SQL, Python
- React
- CSS/HTML/Bootstrap
- Identifying and prioritizing defects in a production environment
- Front-end Development
- Debugging
- Version Control(GIT)
- Experience with industry-leading databases such as Snowflake and MySQL.
- Data Structures and Algorithms
- Task tracking and documentation
- Team leadership and motivation
- Adaptability to change
- Excellent attention to detail
- Agile methodologies and scrum ceremonies
- Strong communication skills

Experience

Scrum Master | Tata Consultancy Services - Client: USAA - Austin, TX | 10/2021 - Current

- Trained and mentored team members on best and most effective ways to use Scrum processes to improve efficiency and reduce production times.
- Facilitated Scrum ceremonies, ensuring active participation, collaboration, and time-box adherence, resulting in improved team communication and streamlined Agile processes.
- Removed impediments and protected team members from interruptions and distractions to maximize productivity.
- Collaborated with cross-functional teams at all levels within the organization to ensure smooth project execution and alignment of goals.
- Managed emergent issues in a production environment and minimized member impact.
- Facilitated daily triaging of front door items submitted to a platform infrastructure team.
- Worked with multiple teams of different sizes, skills, and lines of business within USAA.
- Collaborated with product owners and developers to refine user stories in the product backlog, leading to a decreased average cycle time.
- Worked with on and offshore teams to create a roadmap and ensure timely delivery of milestones for multiple concurrent efforts spanning over the course of several months
- Created visual dashboards in Jira to improve transparency of current, past, and future work, as well as a visualization of team metrics to help track and identify trends over time.

Software Engineer | Tata Consultancy Services - Client: USAA - Austin, TX | 08/2020 - 10/2021

- Delivered software solutions consistent with product roadmap and meeting release plan milestones.
- Developed and maintained code for in-house software applications, focusing on improving functionality and user experience.
- Collaborated with senior developers and cross-functional teams to identify and solve complex software issues.

- Participated in the full software development lifecycle, from planning and design to testing and deployment.
- Utilized programming languages such as Java, Python, and C# to create efficient and scalable software solutions.
- Assisted in the integration of third-party APIs and libraries to enhance software capabilities.
- Conducted thorough testing and debugging to ensure software quality and reliability.
- Continuously updated technical knowledge and skills by attending workshops and studying new programming languages and tools.
- Provided support and documentation for end-users to facilitate effective software usage and troubleshooting.

Certifications

- React Basics, Meta -2024
- HTML & CSS In Depth, Meta -2024
- Programming With JavaScript, Meta - 2024
- Version Control, Meta - 2024
- PCEP- Certified Entry-Level Python Programmer, Python Institute - 2024
- Certified Scrum Master, Scrum Alliance - 2022
- Certified Scrum Product Owner, Scrum Alliance - 2022
- SAFe Certified Scrum Master, Scaled Agile - 2023

Education

Texas State University, McCoy College of Business | San Marcos, TX | 05/2020

BBA: Information Technology

- 3.59 GPA
- Cum laude graduate
- Dean's List Honoree Spring 2020, Fall 2019, Fall 2018, Spring 2018, Fall 2017, Spring 2017, Fall 2016 & Fall 2015

Memberships & Affiliations

- National Society of Collegiate Scholars Member
- Association of IT Professionals Member
- National Society of Leadership and Success Member
- Delta Tau Delta Fraternity - Director of Academic Affairs 2016- 2017
- Zeta Delta Student Organization - Founder and President 2017 - 2018
- Zeta Delta Student Organization - New Member Education 2018-2019