

SCOTT SMALLEY

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SKILLS

- Experience / Coursework: Java, C#, Python, AWS Cloud, HTML, CSS, Bootstrap, JavaScript, jQuery, SQL, and GitHub.
- Personal Strengths: Dedicated team member. Promoted three times for hard work and problem-solving skills. Eager to learn and apply new technologies efficiently and effectively.

PROJECTS

Senior Capstone Group Project: Labor Pool Mobile App API

- Mobile app for managing on-call employees for a real company.
- Team consists of three UVU Seniors—the API is my contribution.
- Started Fall 2019 to be completed by end of Spring 2020.
- GitHub: <https://github.com/ScottSmalley/SeniorCapstoneAPI>

Punnett Square Calculator v2.0

- Genetic calculator used in biology.
- Computes up to one million data points from ten different genetic traits at once.
- GitHub: <https://github.com/ScottSmalley/PunnettMev2>

ScottSmalley.net Project (<http://scottsmalley.net>)

- Portfolio Website showcasing my projects and a word scramble finder game.
- GitHub: <https://github.com/ScottSmalley/ScottSmalleyDotNet>

EDUCATION

UTAH VALLEY UNIVERSITY, Orem, UT

- Bachelor of Science, Software Engineering—3.6 GPA overall. Fall 2020

SALT LAKE COMMUNITY COLLEGE, Taylorsville, UT

- Associate of Applied Science, Web Programming—3.5 GPA overall. Spring 2014

JOB HISTORY

IN-HOUSE TECHNICAL SUPPORT

Changes Counseling, Sandy, UT

January 2016 – Present

- Maintain website through SquareSpace including layout and monthly calendars. Increased website traffic from 100 views per month to over 700 views per month. (www.changescounseling.org)
- Provide computer and network support by updating, repairing, and troubleshooting PC and network-related problems on 15 Windows computers.

OFFICE SUPERVISOR

R.C. Willey Home Furnishings, Draper, UT

November 2014 – January 2016

- One of four supervisors in charge of managing 35 customer service employees to provide stellar service at the most profitable R.C. Willey location in the company.
- Increased store sales and customer satisfaction by collaborating with sales managers and corporate entities as a dependable resource to resolve escalated complaints and concerns.

CUSTOMER SERVICE LEAD

R.C. Willey Home Furnishings, Salt Lake City, UT

September 2009 – November 2014

- Produced problem resolutions for electronics, appliances, and furniture to over 40 customers per day.
- Sole volunteer to create an inventory system for our brand new in-store café.