

If STRs are not received with the BDD claim and the Service member (SM) has 180 to 90 days still remaining on active duty, do not exclude the claim from the BDD program as directed in M21-1, III.i.2.B.1.j and the Questions and Answers (Q and A's) from the MSC Virtual Training 2020, if the SM meets all other BDD requirements as shown in M21-1, III.i.2.A.1.d. Per M21-1, III.i.2.B.1.j, the claim will not be excluded until the SM has less than 90 days before their future discharge date and the STRs have not been received by VA. Therefore, once the SM reaches day 89 before their discharge date and if the STRs have still not been received, then, the claim will be excluded from the BDD program on day 89. Otherwise, the claim will not be excluded from the BDD program, if they meet all other BDD program requirements.