ANASTACIA SINIAGOVSKI

JUNIOR FULLSTACK WEB DEVELOPER

CONTACT

050-2212773

nastia1989@gmail.com

<u>Linkedin</u>

Github

Be'er-Sheva, Israel.

LANGUAGES

English - Native Proficiency **Hebrew** - Native Proficiency

Russian - Limited working Proficiency

SKILLS

- Proficient in using the Service Now system.
- Experienced in hardware and software troubleshooting, computer repairs, upgrades, and diagnostics.
- Providing technical support through both remote and on-site assistance
- Strong Work Ethic
- Problem Solving
- Accountability and Responsibility
- Exceptional Organizational Skills
- Excellent Interpersonal Skills
- Network Monitoring
- Customer Service Excellence
- Effective Communication
- Data Center Infrastructure Management (DCIM)
- Innovative Thinking
- Resilience in High-Pressure Situations

Professional, reliable, dedicated, and with a strong work ethic. Service-oriented, with good organizational skills and the ability to learn quickly. Flexible and adaptable to any given situation.

EDUCATION

Full-stack Web Developer Bootcamp.

2024-2024

HackerU LTD - 535 hours of comprehensive education.

During my Fullstack Web Development education, I gained comprehensive expertise in both frontend and backend technologies. Below are the key skills and technologies I mastered:

• Frontend Development:

HTML, CSS, SASS, and Bootstrap. JavaScript (DOM & Advanced. React & TypeScript.

• Backend Development:

Node.js. Express.js. RESTful APIs Databases: NoSQL (MongoDB).

 MISC: GitHub

PROJECTS

- Frontend Development HTML, CSS, SASS, Bootstrap, JavaScript.
- Frontend Development React, JWT, OOP, REST API CRUD, Vite + Mui.
- Backend + Frontend Development Node.js, Express.js, JWT, MongoDB, React, Tailwind, Vite. **Currently In Development**

WORK EXPERIENCE

Network Operations Lead

2022-2023

Ellipsa Engineering LTD

- Work with the Service Now [CRM] system, data collection and generation of
 monthly, quarterly, and annual reports on end users, facility users, and general
 tickets statistics.
- Data analysis, improvement suggestions and process optimization.
- · Problem solving on-site and for remote-users.
- Front-end and remote technical support and troubleshooting of software and hardware issues. Including replacing server and computer parts as per customer requests.
- Regular work with external network & communication providers such as HPe,
 NetApp, Cisco, Dell, E&M Computing Ltd. and Bynet Data Communications Ltd.
- · Work with various teams on-site and off-site.
- Data-Center monitoring and control for a variety of Ministry of Defense clients.
 Continuous monitoring and oversight of all BMS systems at the facility, including complex systems such as general electrical systems, air conditioning, high-voltage systems, and all fuel and sanitation systems.

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Transportation and Logistics Coordinator

ICL Group LTD & Natoon Property Operation & Maintenance

2020-2022

- · Managed the shuttle booking system, ensuring efficient and timely transportation solutions.
- · Coordinated with external shuttle providers including Egged, Hamovil Hadromi, Zvika (1990) Ltd., and Moniot Avia Ltd., to optimize service delivery.
- Processed customer orders effectively during peak hours, ensuring high service
- Oversaw special orders such as ambulance and urgent travel, coordinating logistics for various purposes.
- Organized and scheduled regular transportation for factory workers in the South
- Engaged in continuous communication with clients to gather feedback and improve service quality.
- Enhanced the efficiency of hotline operations, implementing improvements for better service management.