

EA3 Functional requirements, Non-functional requirement, Use-cases

| Functional Requirements | Name | Description | Type |
|-------------------------|---------------------------|--|---------------|
| F1 | Order managemnet | The system provides functionality for order management, such as creating an order, manipulation with an order based on the order's state, and cancelling the order. The system can't delete an order. | Functionality |
| F2 | Shipping confirmation | The system has functionality for confirming the delivery state only. The system doesn't have functionality for advanced delivery management, such as claim management or delivery tracking. The system optionally support third party integration, where it is possible to provide additional information (link for third party website) | Functionality |
| F3 | Buyers protection | The system has buyers protection policy. That means, the payments cannot be withdrawn from system before both sites accept the completeness of commitments. Otherwise the system escalate system holds the payment while the authority make a decision. | Functionality |
| F4 | Intervention of authority | The system can be intervened by authority (government, legal judgment, ministry), but only on a special frozen state. In a frozen state, can also intermediate an authorized entity. The authorized entity is specified in the system. | Functionality |
| F5 | Providing information | The system provides public information about orders but covers personal data. Anyone can see all orders from the store and orders from a specific customer. But customers have to be anonymized (no personal information revealed to unauthorized entities) | Functionality |

| Non-Functional Requirements | Name | Description | Type | |
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| N1 | Public acces | The system is publicly accessible, with the requirement that the user has to have a supported browser or application to interact with javascript and crypto wallet (Metamask). | Accesability | |
| N2 | Public availability | The system has no granted accessibility. Accessibility is based on access to Ethereum network and acces providers. System is independent from falling the acces provider (store hosting). Universal acces point is not included. | Availability, Dependency on other parties | |
| N3 | Deployment to online store solution, Store aviability | The system can be provided as a plug into online store solutions. The pre-programmed solution is not included. The online stores have to provide defined API by the system. The deployed environment has to support JavaScript and has a connection to the Ethereum network. | Deployment | |
| N4 | Documentation of the smart contract | Smart contract has an public documentation. In documentation is described the interaction with it. | Documentation | |
| N5 | Maintainability of application | The application software is possible to maintain by plug-in updates. | Maintainability | |
| N6 | Maintainability of smart contract | The smart contract is not possible to update. Smart contract is necessary to deploy a new contrac in case of the law change. | Maintainability | |
| N7 | Open-source | The software is provided as open-source. | Licence | |
| N8 | Law regulations | System support law codex of the specified country but only to the date of last change. The smart contract is necessary to deploy a new contract in case of the law change and ban the old one. This act is the responsibility of the regulator or responsible entity. | Regulation | |
| N9 | Privacy policy | The system respects the protection of personal data with the exception of the right to be forgotten. The orders are not possible to delete, but the customer is anonym from the public site of view. The store can see details about the customer to create an invoice, and another law described reasons. Deliverer has access to delivery information. | Privacy | |

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| N10 | Platform compatibility | System is compatible with all platforms supporting acces requirements. | Compability | |
| N11 | Usability | The system has a similar behaviour as classical payment methods thought intermediary. In every state, the user knows the possible next steps. | Usability | |
| N12 | Device support | The system is supported on all devices supported access requirements N1. | Device | |
| N13 | Identification | The user is identified by his account ID and password is his private key for signing the transactions. | Security | |
| N14 | Cost | Users (customers, online stores, and deliver) is paying a transaction fee for every change of order's state. Providing information is free. | Cost | |

| Use case | Name | Description | Pre-conditions | Post-conditions | Is extended by | Roles |
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| UC1 | Log in | The user can log in to the system through his crypto wallet (Metamask). | Ethereum account, Crypto wallet with sign in functionality | | | Public |
| UC2.1 | Product details | Product details is list of all products from order. For all products are provided this information: Name, PriceWithTax, Tax, Fundable, Description | | | | Customer, Store, Deliverer |
| UC2.2 | Customer details | Customer details are customer name and billing information (street address, City, State/Province, ZIP/Postal code or equivalent, Phone number, E-mail). Not all information are mandatory. | | | | Customer, Store |
| UC2.3 | Store details | Store details are merchant account address, merchant name, registration address, authority identification. | | | | Customer, Store, Deliverer |
| UC2.4 | Deliverer details | Deliverer details are the company account address, deliverer, who took goods from the shop and deliver, who gave goods to a customer. Optionally, when returning goods company account address, deliverer took goods from the customer and deliverer, who gave goods to a store. | | | | Customer, Store, Deliverer |
| UC2.5 | Delivery details | Delivery details are the street address, city, state/province, ZIP/postal code or equivalent, phone number, e-mail and shipping date. | | | | Customer, Store, Deliverer |
| UC2.6 | Payment details | Payment details are cost of goods, delivery cost, tax rate, tax price in total, payment in total (goods + delivery including tax), additional costs (gas fee). | | | | Customer, Store |
| UC2.7 | Order state | It displays information about the state of the current order. The stages can be created, paid, accepted, cancelled, delivered, completed, product are sent back, returned products are delivered, proposal for settlement, frozen, refunded. | | | | Customer, Store |
| UC3.1 | Create order | User or online shop create and order with mandatory attributes. Mandatory attributes are merchant account address, customer account address, delivery method. Follow list of product with these attributes name, priceWithTax, tax, fundable, description. And last payment details cost of goods, delivery cost, tax rate, tax price in total, payment in total (goods + delivery including tax), additional costs (gas fee). The high storage information can be provided as link and hash for keeping integrity. The details are specified in the function description. | | OrderState = Created | | Customer, Store |
| UC3.2 | Pay for order | Customer pay for the order payment in total cost plus gas fee consumed by the transaction. This gas fee is added additional cost attribute in order. | OrderState = Created | OrderState = Paid | UC1, UC2.X | Customer |
| UC3.3 | Accept the order | Store accept the order. | OrderState = Paid | OrderState = Accepted | UC1, UC2.X | Store |

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| UC3.4 | Cancel the order | Store or Customer role can cancel the order with optional description for cancellation reason. | OrderStare = Paid / Created | OrderStare = Canced | UC1, UC2.X | Customer, Store |
| UC3.5 | Confirm given | The sender confirms the given shipment. It is possible to confirm only the whole product list, not only parts. | OrderStare = Accepted | | if role = store or role = customer UC1, UC2. X, if role = deliverer UC1, UC2.3. UC2.4, UC2.5 | Customer, Store, Deliverer |
| UC3.6 | Confirm receivment | The recipient confirms the given shipment. It is possible to confirm only the whole product list, not only parts. | OrderStare = Accepted or OrderStare = Shipped | OrderStare = Shipped or OrderStare = Deliveder | if role = store or role = customer UC1, UC2. X, if role = deliverer UC1, UC2.3. UC2.4, UC2.5 | Customer, Store, Deliverer |
| UC3.7 | Product returns | Customer selects the returnable product, which wants to return. This returned selection is possible only once and can be returned only product with refundable = true attribute. | OrderStare = Delivered, in order is refundable product | OrderStare = Product are sent back | UC1, UC2.X | Customer |
| UC3.8 | Confirm product receivment | The store confirms that he received the products. | OrderStare = Procut are sent back | OrderStare = Returned product are delivered | UC1, UC2.X | Store |
| UC3.9 | Settlement proposal | Store make a proposal for settelent. It provides the reason for the proposal and the amount. | OrderStare = Returned product are delivered | OrderStare = Proposal for settelement | UC1, UC2.X | Store |
| UC3.10 | Accept settlement proposal | The customer sees the reason for the proposal, amount and final returned price (full payed price - proposal amount) + gas fees if the customer returned every product. He accept this proposal. | OrderStare = Proposal for settelement | OrderStare = Refoundation | UC1, UC2.X | Customer |
| UC3.11 | Decline settlement proposal | The customer sees the reason for the proposal, amount and final returned price (full payed price - proposal amount) + gas fees if the customer returned every product. He decline this proposal. | OrderStare = Proposal for settelement | OrderStare = Frozen | UC1, UC2.X | Customer |
| UC3.12 | Judgment for settlement | Authority sees every information about the order (all UC2.X views) and decide the result of the frozen order. It fills returned amount for the customer and for the store and the description for the decision. This amount is sent back to the customer and store account. | OrderStare = Frozen | OrderStare = Refoundation | UC1, UC2.X | Authority |
| UC4.1 | Public information of store orders | It displays the list of the store's orders and the status of the order. | Log in | | UC1 | Public |
| UC4.2 | Public information of customer orders | It displays the list of the customer's orders and the status of the order. | Log in | | UC1 | Public |
| UC5.1 | Order list | It displays the list of the orders of the user and the status of the order, and basic information such as total price and store/customer address. It is possible to display more details about the concrete order. | Log in | | UC1 | Customer, Store |
| UC6 | Upgrade contract | The authority can change the address of the smart contract in the network (Migrate the contract). | Log in | | UC1 | Authority |
| UC7 | Store management | The store can manage the order delivery methods and other information about the store as contact information. The store can not change its address. | Log in | | UC2 | Store |

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| UC8 | Delivery management | Delivery can change provided delivery methods. | Log in | | UC3 | Deliverer |
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