

Customer Information			
Customer/Facility Name:	John Hunter Hospital		Account #:
Customer Address:	Level 1 John Hunter Hospital, Lookout Road, New Lambton Heights		
Contact Person:	Steven Bradbury	Phone No:	(02) 49213144
Email Address:	Steven.Bradbury@health.nsw.gov.au		
Product Return Address:	<input type="checkbox"/> As Above		
Product Information			
Model No.	Serial No.	Fault Description	
Event Information			
1. Did the event result in patient or user injury or death?		<input type="checkbox"/> Yes <input type="checkbox"/> No (if no ignore Q2-6)	
2. Did the event occur during		<input type="checkbox"/> Set-up <input type="checkbox"/> Pre-op <input type="checkbox"/> During Op <input type="checkbox"/> Post Op <input type="checkbox"/> Service <input type="checkbox"/> Testing	
a) If during Pre-Op, did the reported event result in a procedure delay?		<input type="checkbox"/> Yes <input type="checkbox"/> No	
3. Who was using the device at the time of the event (Name & position)			
4. Date the event occurred			
5. Date Cardinal Health first alerted of event			
6. Cardinal Health Sales Rep Name			
Return Information			
Submit this form via email to <a href="mailto:ts.anz@cardinalhealth.com">ts.anz@cardinalhealth.com</a> immediately			
Contact ANZ Technical Services	Phone: 1300 289 818	Email: <a href="mailto:ts.anz@cardinalhealth.com">ts.anz@cardinalhealth.com</a>	
Place this form with the product and return to:		c/- DHL Supply Chain Cardinal Health Technical Solutions Centre-Dock 15 78 Templar Road, Erskine Park, NSW 2759	
Name of requestor:			Date: 