

**SE 216 – SOFTWARE PROJECT MANAGEMENT**  
**STAKEHOLDERS DOCUMENT**

**PROJECT NAME: Servicify**

**GROUP MEMBERS: GROUP 1 ( Barış Can Ceylan, Alperen Demirezen, Ege Sezak, Yasin Kızıltaş, Buğra Yurtsever )**

#	STAKEHOLDER	DESCRIPTION
1	Project Owner	The one who is at the top. The person who controls and
2	Developers	The people who develop the software and get paid to develop the program. The failure of the software means unemployment and possibly a bad reputation in the field.
3	Managers	The people who manage other employees and goals of the company. They are heavily invested in the project and can have shares in the company depending on their position. The failure of the project may impact their careers negatively as they control the operations.
4	Restaurants & Other Vendors	The businesses who use our program to sell goods and services. They will lose a revenue channel in the event that project fails. The success of the project may increase their overall revenue.
5	Users	People who interact with the program. The database is going to store personal information like addresses and phone numbers. Thus it is important that the program is secure.
6	Investors	People that invest money in this software. In the event that the project fails, they can lose a significant amount of money.
7	Support Team	Employees who take care of the problems that users might witness. They also build the connection between users and developers.
8	Couriers	People who deliver food or other services to the customers. They get paid depending on the amount of work done. In the event that project failure, they will lose their job.