**PROJECT NAME: Servicify**

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| REQ. # | FUNCTIONAL REQUIREMENTS |
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| 1 | Users should be able to create accounts and log in securely. |
| 2 | Users should be able to search services near them using location services. |
| 3 | Vendors should be able to list their products or services for sale. |
| 4 | Users should be able to add items to their shopping carts and proceed to checkout. |
| 5 | Restaurants should be able to create/modify menus. |
| 6 | Users should be able to view the status of their orders in real-time. |
| 7 | Vendors should have access to tools for managing orders, including order fulfillment and tracking. |
| 8 | Users should be able to leave reviews and ratings for products/services they have purchased. |
| 9 | Vendors should be able to respond to reviews and address customer feedback. |
| 10 | The application should support multiple languages and currencies to cater to a global user base. |
| 11 | Multiple payment methods should be supported, including credit/debit cards, digital wallets, and cash on delivery. |
| 12 | System should be able to recommend services based on previous user purchases. |
| 13 | Users should be able to search for specific services or products and apply filters to narrow down their choices. |
| 14 | The application should provide analytics and reporting tools for businesses to track performance, user behavior, and overall system usage. |
| REQ. # | **NON-FUNCTIONAL REQUIREMENTS** |
| 1 | The application must implement robust security measures, including encryption, secure authentication, and protection against common vulnerabilities. |
| 2 | In case of an unexpected crash, the system should not lose vital information. |
| 3 | Loading times for pages and images should be minimal and intuitive to ensure a seamless user experience. |
| 4 | The system should be able to handle increasing numbers of concurrent users during peak hours without a significant decrease in performance. |
| 5 | The application should be compatible with a wide range of devices and screen sizes, including smartphones, tablets, and desktop computers. |
| 6 | Modular design principles should be followed to allow for easy addition of new features and modifications |
| 7 | The application should comply with relevant regulations and standards, ensuring legal and ethical operation. |
| 8 | Regular data backups should be performed, and the system should have a reliable data recovery mechanism in case of data loss. |