



## HOTFIX DEPLOYMENT SUMMARY – GRAINGER PLC

Affected Applications	Salesforce			
Production Deployment Date	13 <sup>th</sup> October 2025			
Production deployments in previous period	Item <a href="#">BAU Sprint 15 – SFDC:906: Prevent VT Completion/Closure when Op is past 'Post Viewing'</a> <a href="#">BAU Sprint 15 – SFDC-861: Resi Ops - RTR status easily visible</a> <a href="#">BAU Sprint 15 – SFDC-953: Ensure that Start Time is required on a Viewing Tour</a> <a href="#">BAU Sprint 15 – SFDC-958: Create Personal Reporting PS</a>			Completed
Upcoming Deployments	Item	UAT Deployment	UAT Approver	Status
	<a href="#">BAU Sprint 16 – SFDC-954: Show employment details on Opportunities</a>	6 <sup>th</sup> Oct 2025	Colette Taylor	Prod Approved
	<a href="#">BAU Sprint 16 – SFDC-982: New Event Record Type</a>	6 <sup>th</sup> Oct 2025	Colette Taylor	Prod Approved
	<a href="#">BAU Sprint 16 – SFDC-985: Send Appointment Confirmation Email</a>	6 <sup>th</sup> Oct 2025	Colette Taylor	Prod Approved
	<a href="#">BAU Sprint 16 – SFDC-983: Clean Default Event Record Type</a>	6 <sup>th</sup> Oct 2025	Elisabeta Mihalache	Prod Approved
	<a href="#">BAU Sprint 16 – SFDC-984: RTR outstanding flag displaying incorrect on Resi Ops</a>	6 <sup>th</sup> Oct 2025	Clair Habgood	Prod Approved
	<a href="#">BAU Sprint 16 – SFDC-939: Concession Calculations on Resi Ops</a>	6 <sup>th</sup> Oct 2025	Jessica Howe	Prod Approved
	<a href="#">BAU Sprint 16 – SFDC-965: Review and Update Building PB Handler</a>	6 <sup>th</sup> Oct 2025	Elisabeta Mihalache	Pending Approval
	<a href="#">BAU Sprint 16 – SFDC-969: Review and Update Lead PB Handler</a>	6 <sup>th</sup> Oct 2025	Elisabeta Mihalache	Pending Approval
General / Risks / Issues				