



HOTFIX DEPLOYMENT SUMMARY – GRAINGER PLC

Affected Applications	Salesforce			
Production Deployment Date	20 th October 2025			
Production deployments in previous period	Item BAU Sprint 16 – SFDC-969: Review and Update Lead PB Handler BAU Sprint 16 – SFDC-965: Review and Update Building PB Handler BAU Sprint 16 – SFDC-984: RTR outstanding flag displaying incorrect on Resi Ops BAU Sprint 16 – SFDC-983: Clean Default Event Record Type BAU Sprint 16 – SFDC-985: Send Appointment Confirmation Email BAU Sprint 16 – SFDC-982: New Event Record Type BAU Sprint 16 – SFDC-954: Show employment details on Opportunities			Completed
Upcoming Deployments	Item BSS Support – BSS-137: Confirm Error Log functionality	UAT Deployment 19 th Sept 2025	UAT Approver Saji Gunasekaran	Status Prod Approved
General / Risks / Issues				