

HOTFIX DEPLOYMENT SUMMARY – GRAINGER PLC

Affected Applications	Salesforce				
Production Deployment Date	20 th October 2025				
Production deployments in previous period	Item			Completed	
	BAU Sprint 16 – SFDC-969: Review and Update Lead PB Handler			13 th October 2025	
	BAU Sprint 16 – SFDC-965: Review and Update Building PB Handler				
	BAU Sprint 16 – SFDC-984: RTR outstanding flag displaying incorrect on Resi Ops				
	BAU Sprint 16 – SFDC-983: Clean Default Event Record Type				
	BAU Sprint 16 – SFDC-985: Send Appointment Confirmation Email				
	BAU Sprint 16 – SFDC-982: New Event Record Type				
BAU Sprint 16 – SFDC-954: Show employment details on Opportunities					
Upcoming Deployments	Item		UAT Deployment	UAT Approver	Status
	BSS Support – BSS-137: Confirm Error Log functionality		19 th Sept 2025	Saji Gunasekaran	Prod Approved
General / Risks / Issues					