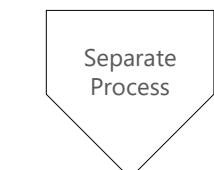
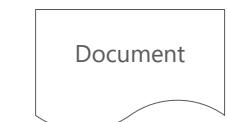
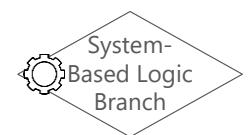
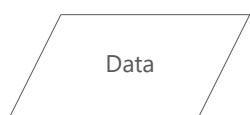


KEY



Automated Process

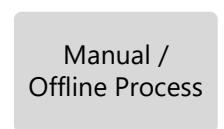


Periodic / Scheduled / Delayed Event



Process Start / End

Process
Input/
Output

PM
Property/Resident Services ManagerRT
Renewals TeamAM
Asset ManagerCC
Credit ControlTT
Tenant

ABBREVIATIONS

AM: Asset Management

COS: Change of Sharer

DD: Direct Debit

EOT: End of Tenancy

ERV: Estimated Rental Value

GA: Guarantor

GT: Grainger Trust

LL: Landlord

NTQ: Notice to Quit

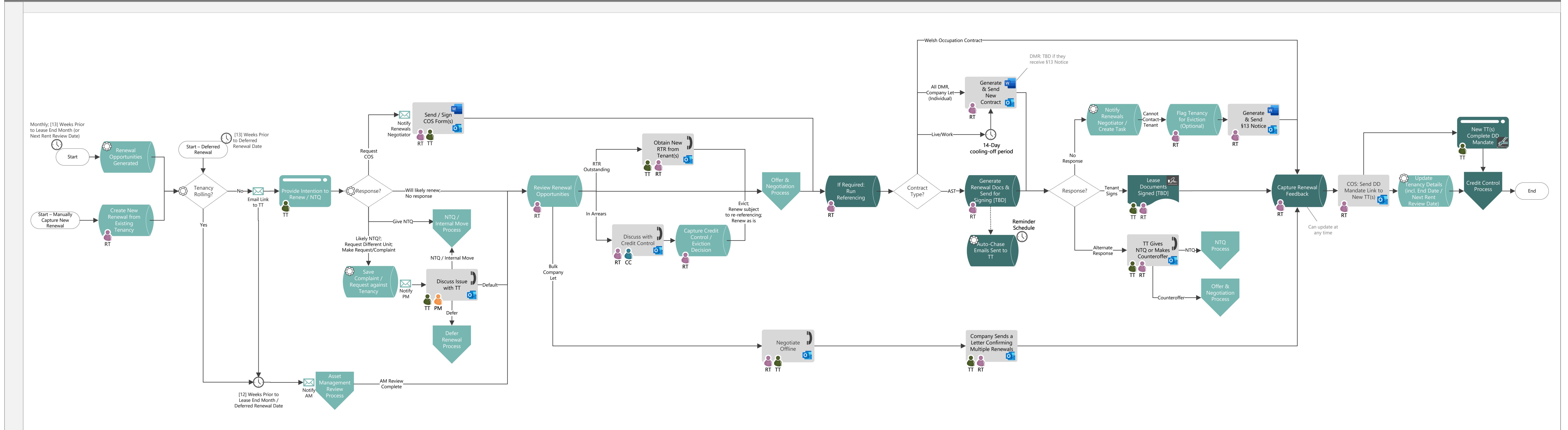
PM: Property Manager

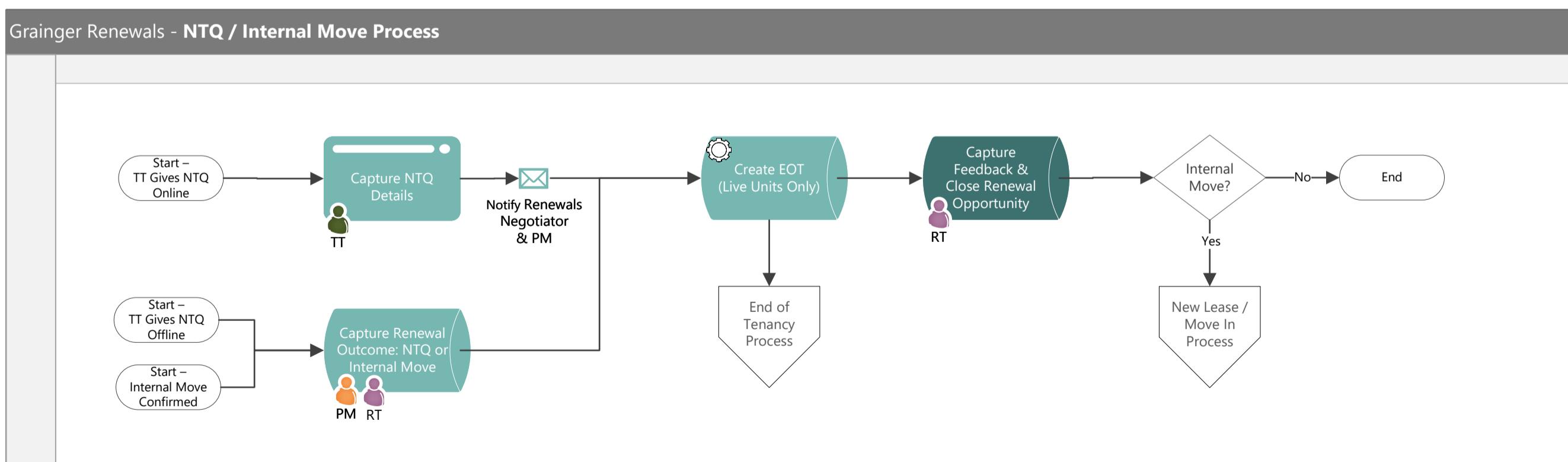
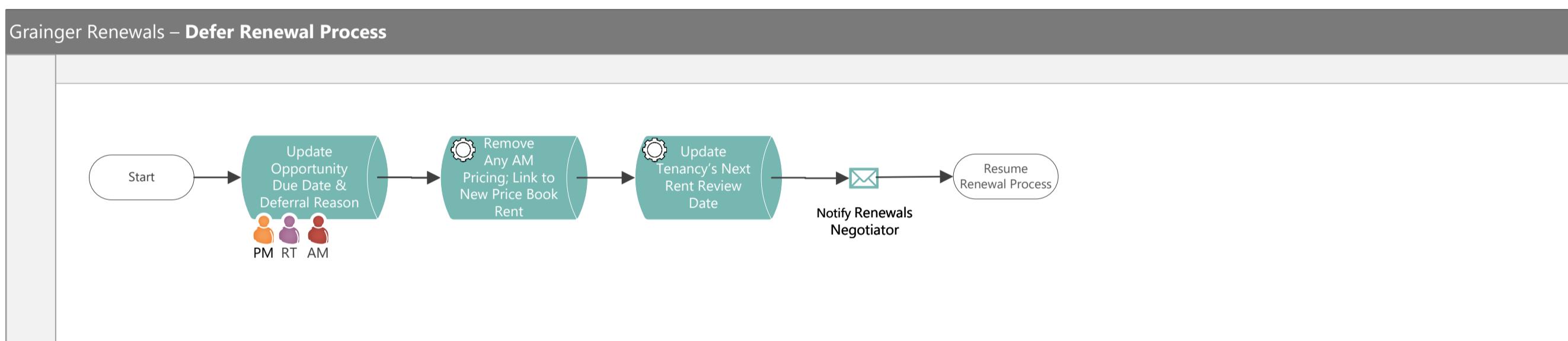
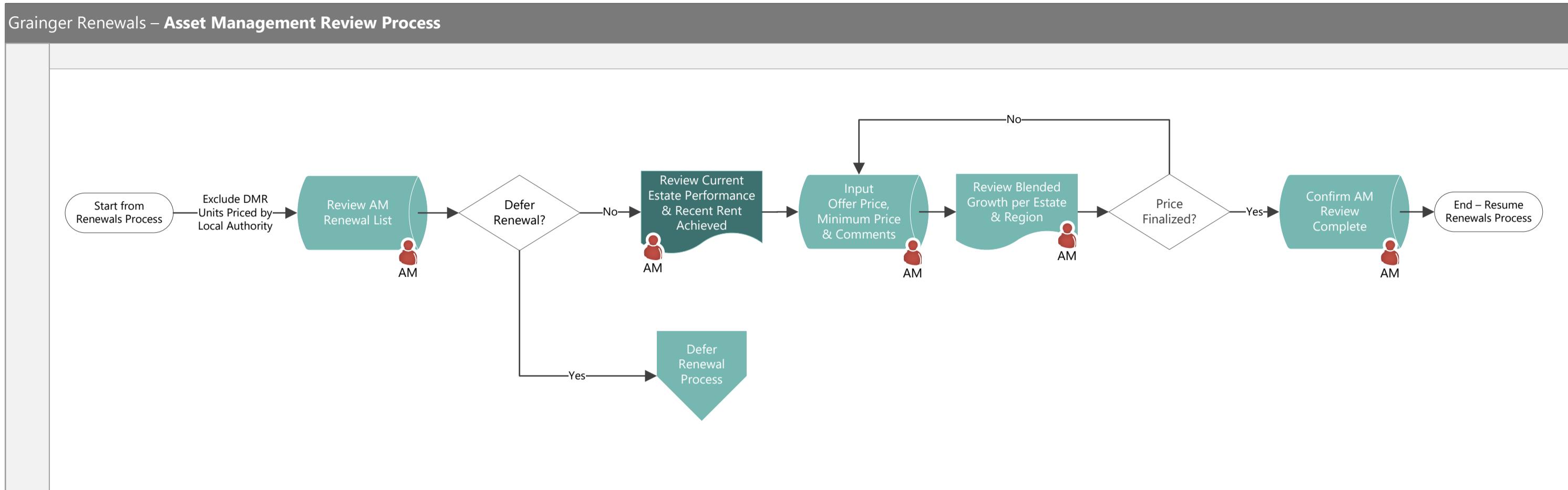
RTR: Right to Rent

RSM: Resident Services Manager

TT: Tenant

Grainger - **Renewals Process** - Future State (Release 1)





Grainger Renewals Sub Process – **Offer & Negotiation Process**

