

Project Management Review Summary – Grainger PLC

| Project | Rent Smart Wales | | |
|--|--|----------------------|---------------------|
| Period | 15 th – 22 nd Nov 2023 | | |
| Status Overview | Build Started | | |
| Progress in the last week | Item | Completed | Responsible |
| | Review of Production Deployment dates | 21 st Nov | Grainger / Open Box |
| | Confirmation of emails that need to be updated for Opportunities | 21 st Nov | Grainger |
| Upcoming deliverables / feedback required | Item | Due | Responsible |
| | Provide updated wording for emails (& any other documents) that need to be updated for Opportunities | 3 rd Nov | Grainger |
| | Provide Occupation Contract Template | 3 rd Nov | Grainger |
| | Confirm list of Special Clauses for Occupation Contracts | 3 rd Nov | Grainger |
| | Demo | 28 th Nov | Grainger / Open Box |
| | UAT | 29 th Nov | Grainger |
| | Prod Deployment | 15 Jan | Open Box |
| Discussions/Risks /Issues | <ul style="list-style-type: none"> Open Box are mitigating the risk of delayed document & email templates by: | | |

| | |
|------------------------|---|
| | <ul style="list-style-type: none">○ Assisting Grainger in identifying all required emails by inspecting existing Salesforce configuration and listing all workflows, process builders and flows where emails are sent.○ Proceeding with development of the RSW workflows using dummy email templates which will be replaced once final versions are available. |
| Personnel Notes | <ul style="list-style-type: none">• Jacob on leave from 15th December.• Open Box will be taking extended leave over December. |

Initial Backlog

| # | Priority | User Story |
|---|-----------|--|
| 1 | Must Have | As a TPT User, I want to generate an Occupation Contract from an Opportunity for a Welsh property, So that the document can be sent out to be signed |
| 2 | Must Have | As a TPT User, I want to send an occupation Contract to all Contract Holders, So that they can sign the document online. |
| 3 | Must Have | As a Lettings User, I want the Agreement Type to be occupation Contract for all opportunities in Wales, So that an incorrect document cannot be sent |
| 4 | Must Have | As a Grainger User, I want any communication sent to an opportunity for a Welsh property to have the correct Welsh terminology, So we adhere to Rent Smart Wales legislation |
| 5 | Must Have | As a Grainger User, I want any communication sent to an account that is currently living in a Welsh property to have the correct Welsh terminology, So we adhere to Rent Smart Wales legislation |
| 9 | Must Have | As a Grainger User, I want any communications sent to a lead that is for a Welsh property to have the correct Welsh terminology, So we adhere to Rent Smart Wales legislation |

Historical Reports

| | | | |
|--|---|----------------------|-------------|
| Project | Rent Smart Wales | | |
| Period | 8 th – 15 th Nov 2023 | | |
| Status Overview | Build Started | | |
| Progress in the last week | Item | Completed | Responsible |
| | Meeting to confirm additional requirements for Tenant Portal. New stories added to backlog. | 8th Nov | Open Box |
| Upcoming deliverables / feedback required | Item | Due | Responsible |
| | Confirmation of emails (& any other documents) that need to be updated for Opportunities | 3 rd Nov | Grainger |
| | Provide Occupation Contract Template | 3 rd Nov | Grainger |
| | UAT | 29 th Nov | Grainger |
| | Prod Deployment | 6 th Dec | Open Box |
| Discussions/ Risks /Issues | <ul style="list-style-type: none"> Timeline remains unchanged with PROD deployment planned for early December before Jacob goes on leave. Open Box are mitigating the risk of delayed email templates by: <ul style="list-style-type: none"> Assisting Grainger in identifying all required emails by inspecting existing Salesforce configuration and listing all workflows, process builders and flows where emails are sent. Proceeding with development of the RSW workflows using dummy email templates which will be replaced once final versions are available. | | |
| Personnel Notes | <ul style="list-style-type: none"> Jacob on leave in December. Open Box will be taking extended leave over December. | | |



| | | | |
|--|--|----------------------|-------------|
| Project | Rent Smart Wales | | |
| Period | 2 nd – 8 th Nov 2023 | | |
| Status Overview | Build Started | | |
| Progress in the last week | Item | Completed | Responsible |
| | Confirmation of building availability – coming online in Jan 2024 | 7 th Nov | Grainger |
| | Salesforce build started | 8 th Nov | Open Box |
| Upcoming deliverables / feedback required | Item | Due | Responsible |
| | Confirmation of emails (& any other documents) that need to be updated for Opportunities | 3 rd Nov | Grainger |
| | Provide Occupation Contract Template | 3 rd Nov | Grainger |
| | UAT | 29 th Nov | Grainger |
| | Prod Deployment | 6 th Dec | Open Box |
| Discussions/Risks /Issues | <ul style="list-style-type: none">PC for building has been delayed, but project timeline remains unchanged with PROD deployment planned for early December before Jacob goes on leave. | | |
| Personnel Notes | <ul style="list-style-type: none">Open Box will be taking extended leave over December. | | |

| | | | |
|------------------------|---|-----------|-------------|
| Project | Rent Smart Wales | | |
| Period | 26 th Oct – 2 nd Nov 2023 | | |
| Status Overview | Project Approved | | |
| | Item | Completed | Responsible |



| | | | | |
|--|---|---------------------|---------------------|--|
| Progress in the last week | Kick-off call | | 3 rd Nov | Grainger / Open Box |
| | Sprint ceremonies to be scheduled | | 2 nd Nov | Open Box |
| Upcoming deliverables / feedback required | Item | Due | Responsible | Status |
| | Confirmation of building availability | ASAP | Grainger | The 5-week project duration needs to be considered when planning for the lease commercials |
| | Confirmation of emails (& any other documents) that need to be updated | 3 rd Nov | Grainger | On Track |
| | Provide Occupation Contract Template | 3 rd Nov | Grainger | On Track |
| Discussions/Risks /Issues | <ul style="list-style-type: none">Risk:<ul style="list-style-type: none">Timing of when the building will become available. If it is available at the earliest communicated date, then there is a risk this project will not be completed in time. <p>Open Box is assessing options to close out this project in the shortest timeframe possible.</p> | | | |
| Personnel Notes | <ul style="list-style-type: none">None | | | |

| | | | | |
|--|----------------------|----------------------|---------------------|----------------------|
| Project | Rent Smart Wales | | | |
| Period | 26 th Oct | | | |
| Status Overview | Project Approved | | | |
| Progress in the last week | Item | Completed | Responsible | |
| | SOW Signed | 26 th Oct | Grainger / Open Box | |
| | Jira project setup | 26 th Oct | Grainger | |
| Upcoming deliverables / feedback required | Item | Due | Responsible | Status |
| | Kick-off call | 3 rd Nov | Grainger / Open Box | Open Box to schedule |

| | |
|----------------------------------|--|
| Discussions/Risks /Issues | <ul style="list-style-type: none">• None |
| Personnel Notes | <ul style="list-style-type: none">• None |