

KEY



Process Start / End



Decision Or Logic Branch



Document / Report / Dashboard



Data



Separate Process not in Scope

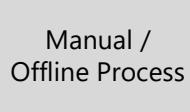


Automated Process



Periodic / Scheduled / Delayed Event

Process Input/ Output

Manual / Offline Process



Existing Salesforce Process



New Salesforce Process



New Form Assembly Process



Rent Review Sub Process



PM
Property/Resident Services Manager



RT
Renewals Team



AM
Asset Manager



CC
Credit Control



TT
Tenant

ABBREVIATIONS

AM: Asset Management

COS: Change of Sharer

DD: Direct Debit

EOT: End of Tenancy

ERV: Estimated Rental Value

GA: Guarantor

GT: Grainger Trust

LL: Landlord

NTQ: Notice to Quit

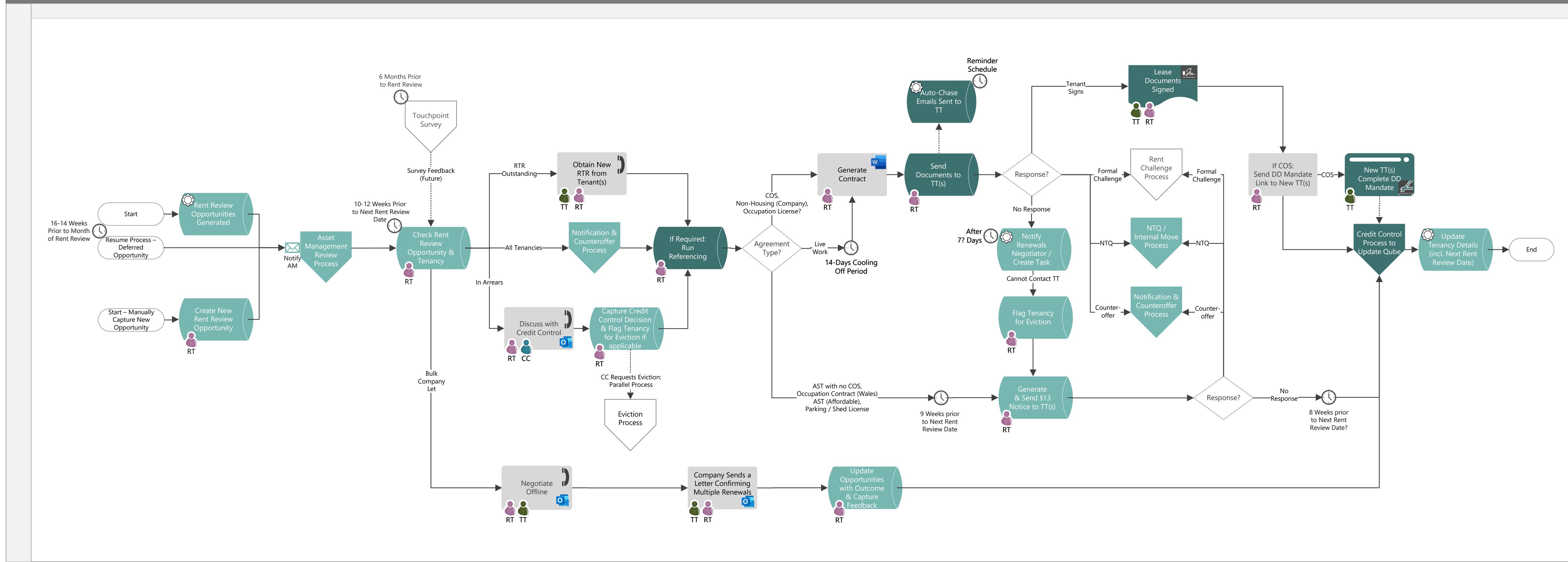
PM: Property Manager

RTR: Right to Rent

RSM: Resident Services Manager

TT: Tenant

Grainger – **Rent Review Process** (Release 1)



Grainger Rent Review Sub Process – Notification & Counteroffer

