HOTFIX DEPLOYMENT SUMMARY – GRAINGER PLC

Affected Applications	Salesforce	
Production Deployment Date	17th November 2025	
Production deployments in previous period	**Item**	**Completed**
	SFDC-980: Prevent Ops from moving back from Audit SFDC-642: Lead - Closed Lost Other Reason Mandatory SFDC-1005: User unable to edit completed EoTs for Sept ERV SFDC-1008: Short Let Checkbox SFDC-1003: General User Permission Set Group SFDC-1021: Allow Lettings Manager to update Payment Type SFDC-1010: Agent Instruction - Recalculate agent fee based on term SFDC-979: Review and Update Unit Status based on Opportunity Status BSS-158: Review the difference in spelling for value 'Parking license Oxford' on Agreement Type field on Offer and Tenancy objects BSS-161: Update TPT permissions to allow 'Activate Contracts' BSS-118: Rightmove Listing Validation Rule SFDC-987: Ensure agent instruction is populated on an agent lead SFDC-960: Create Agent Instruction User PS SFDC-880: New Agent Instruction Object SFDC-882: Button to Create Agent Instruction SFDC-925: Agent Instruction Not Updating on Opportunity Stage Progression SFDC-883: New Instruction Email SFDC-904: De-instruction email SFDC-886: Agent Instruction Related Lists SFDC-887: Agent Lead Specifics SFDC-888: Agent info on Resi Opp SFDC-889: Agent info on Resi Offer	10th November 2025

	SFDC-890: Agent Names and Contacts on Comm Opp SFDC-891: Agent Fee Info on Comm Opp SFDC-892: Agent Fee Info on Comm Offer SFDC-896: COM - Joint Agent Instruction SFDC-918: Add IC Approved Agent Instruction Status SFDC-919: Pending Move In status for Resi Ops SFDC-926: Individually De-Instruct an Agent SFDC-927: Automatically De-Instruct Resi Instructions SFDC-935: Update Related Agent Instructions			
Upcoming Deployments	Item	UAT Deployment	UAT Approver	Status
	Hotfix – SFDC-1039: Allow Renewals Negs to move back from audit	14th Nov 2025	Sophie Farr	Pending Approval
General / Risks / Issues				