












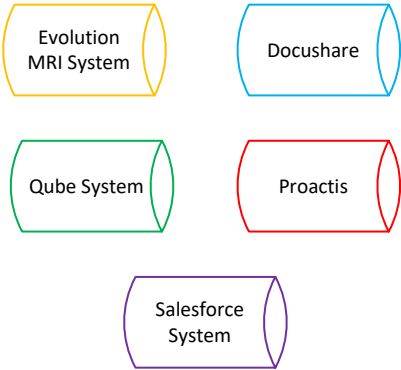
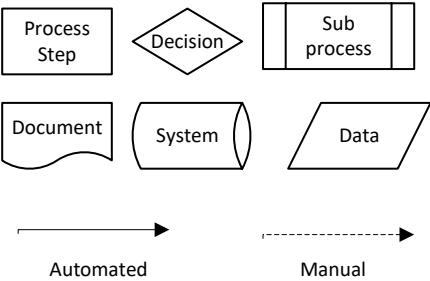
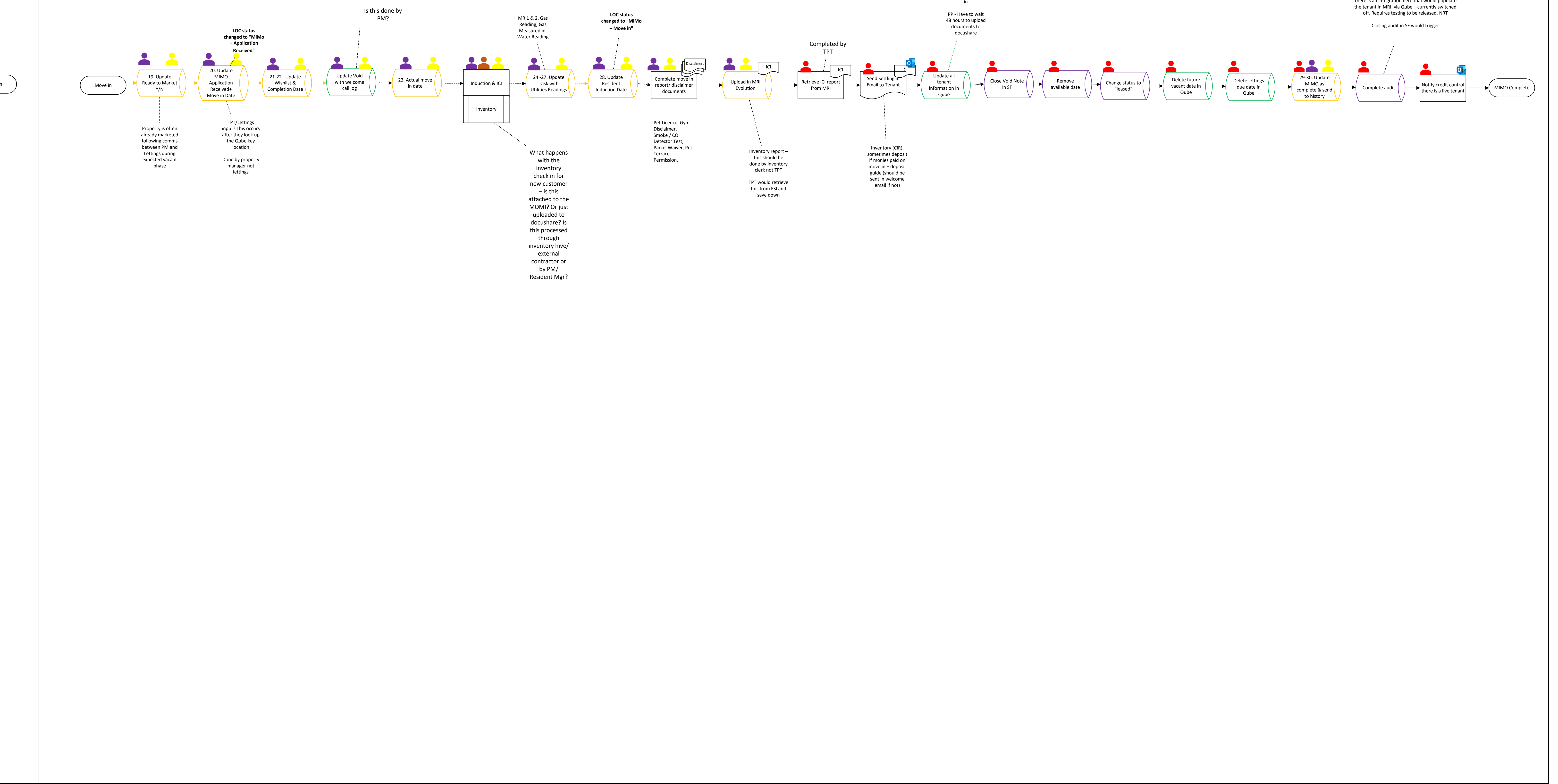


Key

-  Portfolio Manager
-  Senior Portfolio Manager
-  Lettings
-  Lettings Negotiator
-  Tenancy Progression
-  Customer Service Desk
-  Property Manager
-  Inventory
-  Credit Control (Finance)
-  Asset Manager
-  Refurbishment (URM)
-  Refurbishment (Director)
-  Contractors

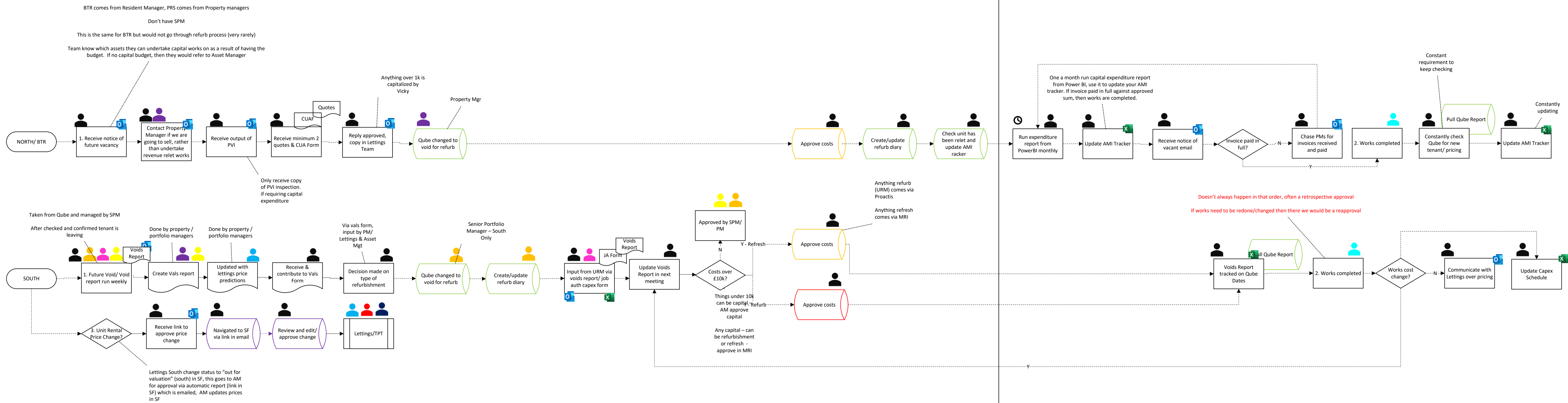




Expected Vacant – 2 months prior to Day of vacancy

Move out – Day of vacancy to upto 2 weeks (PRS – Refurb) versus 5 days (BTR)

Asset Mgt



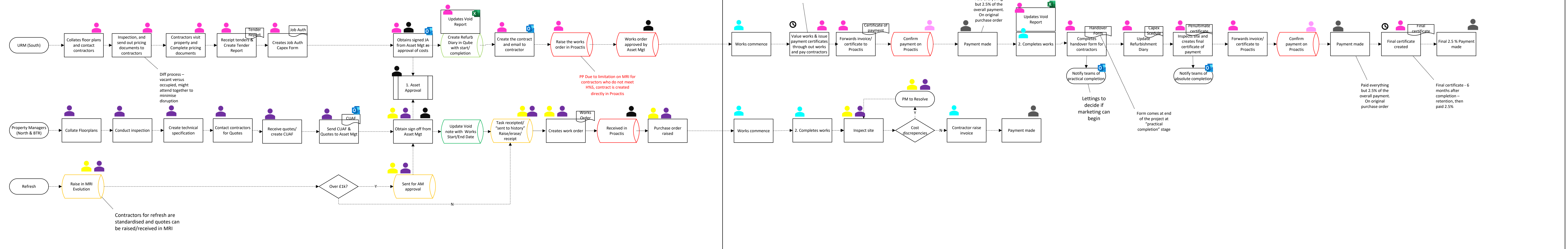
Doesn't always happen in that order, often a retrospective approval

If works need to be redone/changed then there we would be a reapproval



Expected Vacant – 2 months prior to Day of vacancy

Move out – Day of vacancy to upto 2 weeks (PRS – Refurb) versus 5 days (BTR)





Lettings

