



HOTFIX DEPLOYMENT SUMMARY – GRAINGER PLC

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|---|--|-----------------------------|-----------------------------|----------|
| Affected Applications | Salesforce | | | |
| Production Deployment Date | 24 th March 2025 | | | |
| Production deployments in previous period | <p>Item</p> <p>SFDC-412: Renewal Administrator Permission Set Group</p> <p>SFDC-411: Renewal Negotiator Permission Set Group</p> <p>SFDC-421: Renewal Manager Permission Set Group</p> <p>SFDC-635: Create Renewal Admin User Permissions Permission Set</p> <p>SFDC-636: Update PS Renewals CRUD</p> <p>SFDC-638: Create Renewal Neg User Permissions Permset</p> <p>SFDC-639: Create Renewal Manager User Permissions perm set</p> <p>SFDC-583: Update Default Grainger Profile - Unit</p> <p>SFDC-651: Add Custom Permission to Lettings Users Permissions PS</p> <p>SFDC-692: Update Operations PSGs with new Perm Sets (New Strategy Alignment)</p> | | | |
| | Item | UAT Deployment | UAT Approver | Status |
| Upcoming Deployments | Commercial Leasing - Post Go Live Support - CLTL-398: Opportunities created by GREP have blank record type | 19 th March 2025 | Jaic George | Complete |
| | Commercial Leasing - Post Go Live Support - CLTL-396: Tenancy End Date Is Removed When Move To Audit Stage | 18 th March 2025 | | Complete |
| | Support Hotfix - BSS-101: Update Flow for Notice Recieved Date on Unit | 19 th March 2025 | Jaic George | Complete |
| | Sprint 9 BAU - SFDC-458: Credit Control Team Permission Set Group | 24 th Feb 2025 | Jemma Herring / Lacey Malin | Complete |

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|--------------------------|---|-----------------------------|---------------------|-------------|
| | Sprint 9 BAU - SFDC-689: Identify 'Under Other Contract' Blocks | 17 th March 2025 | Elisabeta Mihalache | Complete |
| | Sprint 9 BAU – SFDC-693: Create PS_Credit_Control CRUD permission Set | 17 th March 2025 | Anne Stephenson | Complete |
| | Sprint 9 BAU – SFDC-699: Add Touchpoint Survey Read PS to Ops PSGs | 17 th March 2025 | Anne Stephenson | Complete |
| | Sprint 9 BAU – SFDC-701: Update Residential Leasing User PS | 17 th March 2025 | Anne Stephenson | Complete |
| | Sprint 9 BAU – SFDC-712: Update All Resi Lettings CRUD perm sets | 20 th March 2025 | Colette Taylor | In Progress |
| General / Risks / Issues | | | | |