

HOTFIX DEPLOYMENT SUMMARY – GRAINGER PLC

Affected Applications	Salesforce			
Production Deployment Date	14 th July 2025			
Production deployments in previous period	Item			Completed
	BAU Sprint 12 – SFDC-785: See Tenancy Contact Roles on an Account			16 th June
	BAU Sprint 12 – SFDC-786: Update Agreement Types			
	BAU Sprint 12 – SFDC-800: Viewing Journey Creation/Update Flow			
	BAU Sprint 12 – SFDC-801: Create Viewing Event Record Type			
	BAU Sprint 12 – SFDC-461: Create Viewing Tour Object			
	BAU Sprint 12 – SFDC-809: Home Page Component - Today's Viewings			
	BAU Sprint 12 – SFDC-807: Add Viewing Units to a Viewing Tour			
	BAU Sprint 12 – SFDC-799: Create Viewing Unit Object			
	BAU Sprint 12 – SFDC-808: Remove Viewing Units from a Viewing Journey			
	BAU Sprint 12 – SFDC-802: Update/Cancel a Viewing Journey			
	BAU Sprint 12 – SFDC-817: Create Viewing Cancellation Email Template			
	BAU Sprint 12 – SFDC-804: Complete a Viewing Journey			
	BAU Sprint 12 – SFDC-805: Add Viewing Unit Related lists			
	BAU Sprint 12 – SFDC-826: Move Related List on Opp			
	BAU Sprint 12 – SFDC-827: Remove Delete Button on Event			
BAU Sprint 12 – SFDC-828: Add Viewing Tour field to Event				
Upcoming Deployments	Item	UAT Deployment	UAT Approver	Status
	RBAC - SFDC-703: Finance Read Only User Permission Set Group	8th July 2025	Deb Stein	Production Approved
	RBAC – SFDC-704: Create Finance Read Only Permissions	8th July 2025	Deb Stein	Production Approved
	RBAC – SFDC-844: Add 'Lettings Priorty' unit field to Lettings Managers	8 th July 2025	Colette Taylor	Production Approved

	RBAC – SFDC-845: Update Credit Control CRUD PS	9 th July 2025	Hanna Thompson	Production Approved
	RBAC – SFDC-848: Remove Refunds from Profile	9 th July 2025	Hanna Thompson	Production Approved
	RBAC – SFDC-867: Default Grainger User Profile Update	10 th July 2025	Jessica Howe	Production Approved
	RBAC – SFDC-871: Create TPT Manager CRUD Perm Set	10 th July 2025	Clair Habgood	Production Approved
General / Risks / Issues				