

HOTFIX DEPLOYMENT SUMMARY – GRAINGER PLC

Affected Applications	Salesforce			
Production Deployment Date	13 th October 2025			
Production deployments in previous period	Item			Completed
	BAU Sprint 15 – SFDC:906: Prevent VT Completion/Closure when Op is past 'Post Viewing'			15 th September 2025
	BAU Sprint 15 – SFDC-861: Resi Ops - RTR status easily visible			
	BAU Sprint 15 – SFDC-953: Ensure that Start Time is required on a Viewing Tour			
	BAU Sprint 15 – SFDC-958: Create Personal Reporting PS			
Upcoming Deployments	Item	UAT Deployment	UAT Approver	Status
	BAU Sprint 16 – SFDC-954: Show employment details on Opportunities	6 th Oct 2025	Colette Taylor	Prod Approved
	BAU Sprint 16 – SFDC-982: New Event Record Type	6 th Oct 2025	Colette Taylor	Prod Approved
	BAU Sprint 16 – SFDC-985: Send Appointment Confirmation Email	6 th Oct 2025	Colette Taylor	Prod Approved
	BAU Sprint 16 – SFDC-983: Clean Default Event Record Type	6 th Oct 2025	Elisabeta Mihalache	Prod Approved
	BAU Sprint 16 – SFDC-984: RTR outstanding flag displaying incorrect on Resi Ops	6 th Oct 2025	Clair Habgood	Prod Approved
	BAU Sprint 16 – SFDC-939: Concession Calculations on Resi Ops	6 th Oct 2025	Jessica Howe	Prod Approved
	BAU Sprint 16 – SFDC-965: Review and Update Building PB Handler	6 th Oct 2025	Elisabeta Mihalache	Pending Approval
	BAU Sprint 16 – SFDC-969: Review and Update Lead PB Handler	6 th Oct 2025	Elisabeta Mihalache	Pending Approval
General / Risks / Issues				