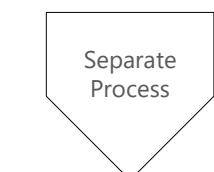
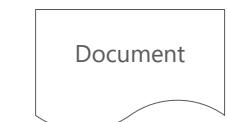
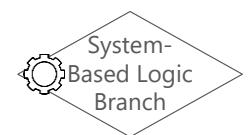
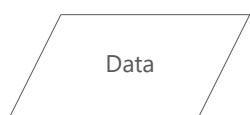


## KEY



Automated Process

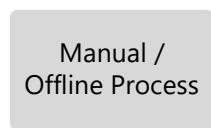


Periodic / Scheduled / Delayed Event



Process Start / End

Process  
Input/  
Output

PM  
Property/Resident Services ManagerRT  
Renewals TeamAM  
Asset ManagerCC  
Credit ControlTT  
Tenant

## ABBREVIATIONS

AM: Asset Management

COS: Change of Sharer

DD: Direct Debit

EOT: End of Tenancy

ERV: Estimated Rental Value

GA: Guarantor

GT: Grainger Trust

LL: Landlord

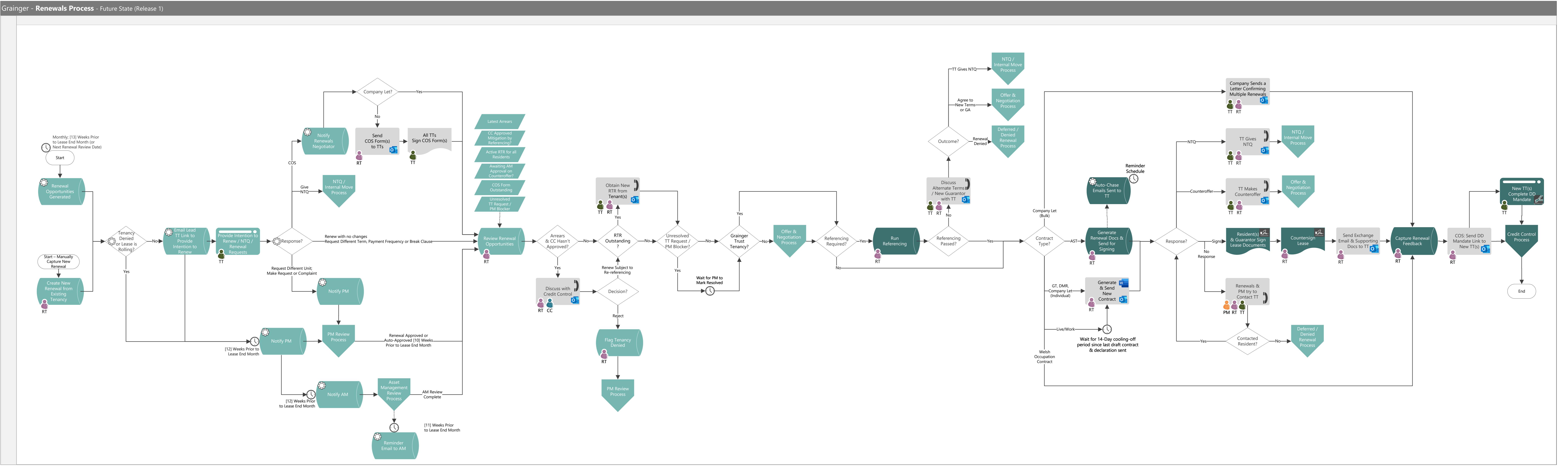
NTQ: Notice to Quit

PM: Property Manager

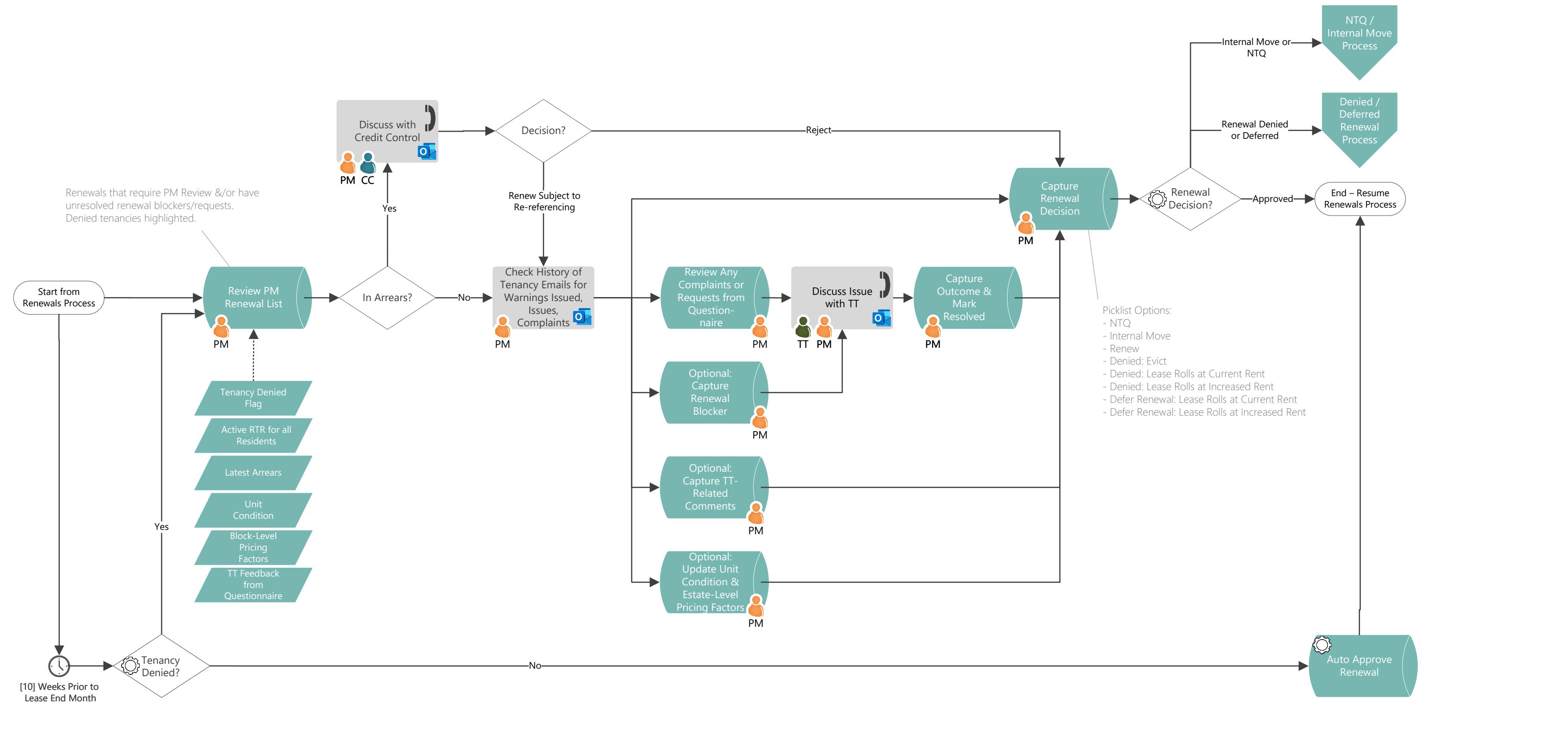
RTR: Right to Rent

RSM: Resident Services Manager

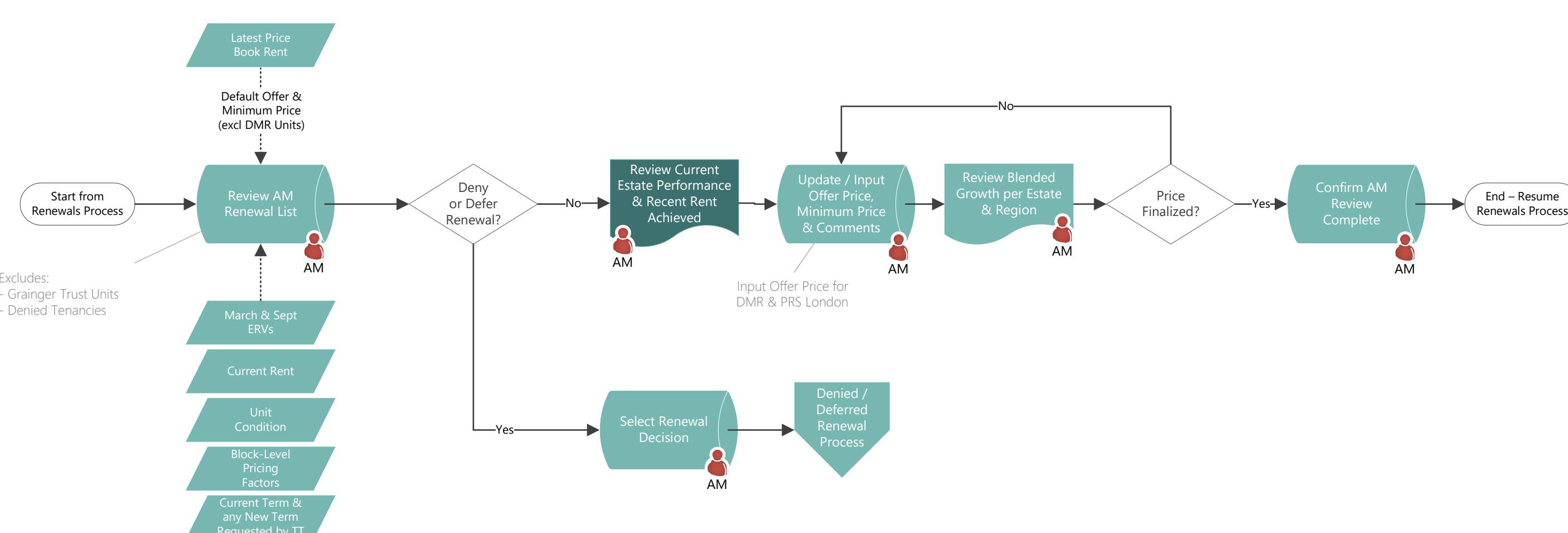
TT: Tenant



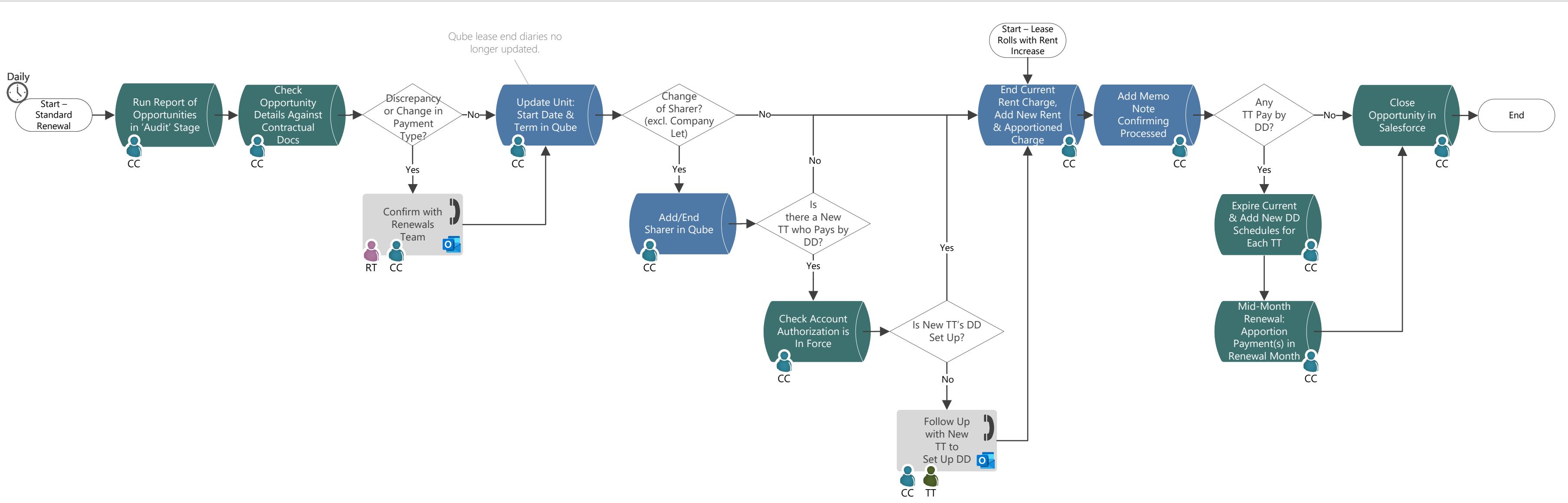
## Grainger Renewals – PM Review Process - Future State (Release 1)



## Grainger Renewals – Asset Management Review Process - Future State (Release 1)



## Grainger Renewals – Credit Control Process - Future State (Release 1)



## Grainger Renewals Sub Process – Offer & Negotiation Process - Future State (Release 1)

