

# Sean Bettoni

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## Summary

I' am a self driven, gregarious, enthusiastic individual with nearly 10 years experience in the retail industry specialising in electronics. I' am currently completing a full stack computer coding boot camp course through the University Of Western Australia and also have a bachelors degree in sport science from Edith Cowan University.

## Career History

- **Media Adviser/Sales/Operations at JB Hi-Fi November 2015 to July 2020**

While at JB Hi-Fi I had the privilege of working in multiple departments at four different stores. These include the main purchase counter, portable audio, computers, televisions, gaming, dvd's and music, store room and finances.

Responsibilities would range from ensuring customers credit card applications were correct, answering incoming calls, cash handling and issuing refunds, ensuring customers had the full solution when shopping and engaging with them in a friendly professional way so that they became a repeat customer, packing online orders, monitoring stock levels and ordering stock from other stores. As I was a more senior staff member I would usually be the one training and supervising new staff in my department.

- **Photo Lab, Sound and Vision , Refunds and Lay-by at Kmart 2011 to 2015**

Responsibilities at Kmart included training and supervising new staff members, 2IC of the photo lab which included maintenance on the machines, ordering supplies, ensuring all photo lab orders were made to a certain standard, issuing refunds or store credit and also packaging and processing payments on lay-by orders.

## Interests

I have a passion for technology and computers which is why I have pursued a full stack qualification in web development.

## Links

Portfolio: <https://sean-bettoni.github.io/Portfolio/>

Github: <https://github.com/Sean-Bettoni>

Linkedin: <https://www.linkedin.com/in/sean-bettoni-9149b220b/>

## References

Krystle Moss Sales Manager JB Hi-Fi 0423 644 843