

Sean Barker

Work History

2018-06 -
Current

Owner Operator

Summit Cold Brew, Fort Wayne, Indiana

- Built the business on a shoe string budget and doubled our investment in the first year
- Created a strong social media presence mostly through instagram using the handle @SummitColdBrew
- Handled all graphic design projects and assisted with marketing
- Recipient of Founders Spark grant for up-in-coming business

2017-03 -
Current

Social Response Responder

Apple Inc, Fort Wayne, Indiana

- Working in a high exposure team to provide technical assistance and comment moderation for our customers over Twitter, Facebook, and Instagram
- Troubleshooting Apple products, software, and services to determine reasons for malfunctioning.
- Created reporting and tracking tools in collaboration with management to improve metrics

2015-04 -
2017-03

Senior Technical Advisor

Apple Inc, Fort Wayne, Indiana

- Taking high-level technical support calls troubleshooting and documenting emerging issues
- Worked in collaboration with Apple Engineering to develop solutions to complex issues
- Worked in internal auditing team helping to improve our commitments to our customers

Education

2020-01

Associate of Applied Science: Software Development

Ivy Tech Community College of Indiana - Fort Wayne, IN

- 3.5 GPA
- Recipient of Dean's List award 4 semesters in a row
- Completion of coursework using HTML, CSS, JavaScript, PHP, and Python
- Completed many projects and websites to fulfill course work requirements

Personal Info

Address

1848 River Run Trail,
Apartment A
Fort Wayne, IN, 46825

Phone

(574) 321-2590

E-mail

imseanbarker@gmail.com

Skills

Microsoft Office (Word, Powerpoint, Excel)

Troubleshooting in Mac, iOS, Android, and Windows environments

Proficiency in HTML, CSS, JavaScript, Python

Experience with PHP, Bootstrap, React, and VBA

Languages

JavaScript

Python

HTML

CSS

Bootstrap

Sass

Certifications

Web Foundations (2019)