



# Sean Dylan Patterson

Front End Web Developer

## Contact

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**WWW**  
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## Languages

English Fluent  
Afrikaans Good

## Skills

Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.

With over 13 years professional working experience, primarily focused on IT related tasks and specifically support roles including 6 years at mid-level management, you're getting a competent and reliable Front-end Web Developer, proficient in all stages of web development.

To seek and maintain a full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills. Detail-oriented team player with strong organizational skills. Ability to handle multiple projects simultaneously with a high degree of accuracy. Hardworking and passionate job seeker with strong organizational skills eager to secure a position. Ready to help the team achieve company goals.

## Tech Stack

HTML, CSS, JavaScript, jQuery, ExpressJS, NodeJS, React, Redux, PHP, SQL, Bootstrap, Sass

## Certifications

2022-08	Responsive Web Design
20220	JavaScript Data structures and Algorithms
20221	Front-end Development Libraries
20221	Data Visualization

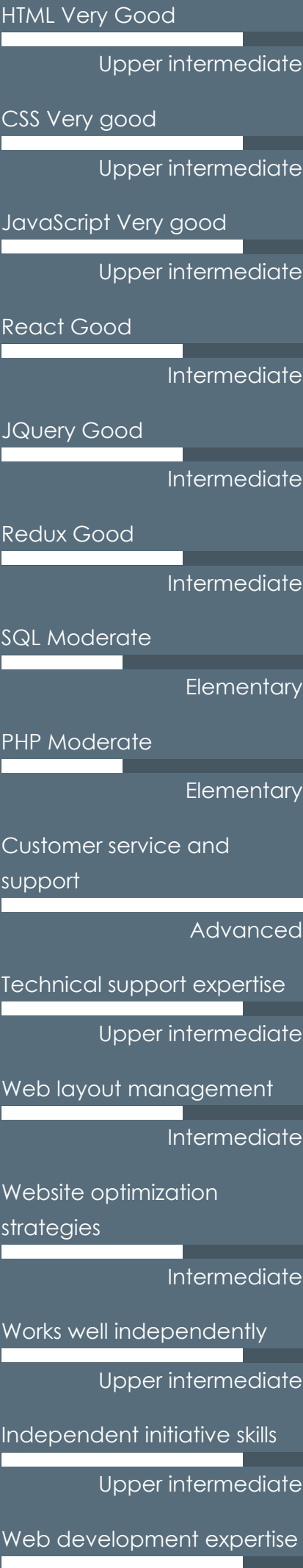
## Links

Github.com  
<https://github.com/SeanDylan1982>

freeCodeCamp.org  
<https://freecodecamp.org/sean-patterson/>

## Education

2004-01 - 20042	<b>High School Diploma</b> <i>Intec College - South Africa</i>
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## Work History

2019-06 -  
Current

### Independent Web Developer

*Self Employed, Johannesburg*

- Adaptable and proficient in learning new concepts quickly and efficiently.
- Resolved problems, improved operations and provided exceptional service.
- Developed strong organizational and communication skills through coursework and volunteer activities.
- Cultivated interpersonal skills by building positive relationships with others.
- Organized and detail-oriented with strong work ethic.
- Demonstrated respect, friendliness and willingness to help wherever needed.

2014-01 -  
2019-05

### Senior Support Manager

*Laptop Accessories, Johannesburg*

- Was lead in establishing, setting up, administering and maintaining all company's online social media presence, which led to company putting me in charge of doing same full set up for all of company's online sales channels
- Company website, for instance, was updated and upgraded to full function e-Commerce portal and also set up company's online
- Marketplace on Takealot.com and managed full scope of work involved
- As a senior member of staff it was my responsibility to interview all potential candidates for positions as/when they became vacant and had input in the selection, training, probation period and final decision on permanent employment
- Also handled all new hires initiation/induction into company as well as basic training including company policies and standard operating procedures.
- Exercised leadership capabilities by successfully motivating and inspiring others
- Organized and detail-oriented with a strong work

Upper intermediate

## Software

Windows



Upper intermediate

MS Office



Upper intermediate

Excel



Upper intermediate

Wordpress



Intermediate

Git



Intermediate

VS Code



Intermediate

PhotoShop



Intermediate

Outlook



Upper intermediate

Linux



Intermediate

PowerShell



Intermediate

ethic

- Worked well in a team setting, providing support and guidance
- Used critical thinking to break down problems, evaluate solutions and make decisions
- Completed paperwork, recognizing discrepancies and promptly addressing for resolution
- Applied effective time management techniques to meet tight deadlines
- Excellent communication skills, both verbal and written
- Developed strong communication and organizational skills through working on group projects
- Adaptable and proficient in learning new concepts quickly and efficiently
- Strengthened communication skills through regular interactions with others
- Gained extensive knowledge in data entry, analysis and reporting
- Paid attention to detail while completing assignments
- Developed strong organizational and communication skills through coursework and volunteer activities
- Learned and adapted quickly to new technology and software applications
- Assisted with day-to-day operations, working efficiently and productively with all team members
- Acted as a team leader in group projects, delegating tasks and providing feedback
- Demonstrated strong organizational and time management skills while managing multiple projects
- Participated in team projects, demonstrating an ability to work collaboratively and effectively
- Worked flexible hours across night, weekend and holiday shifts
- Proven ability to learn quickly and adapt to new situations

2013-01 -  
2013-12

## Freelance

*Insurance Claims Processing*

- Compiling and processing of insured claims and assessors reports
- Specific attention to detail is required to assess and complete heavily detail orientated reports for claims processing technicians and clerks.
- Generated detailed reports to highlight product performance and usage metrics
- Gathered, organized and input information into digital database
- Developed and updated tracking spreadsheets for process monitoring and reporting
- Generated reports detailing findings and recommendations
- Devised and implemented processes and procedures to streamline operations
- Collected, arranged, and input information into database system

2011-07 -  
2012-12

## **Technical Support**

*Laptop Accessories / LASA Electronics,  
Johannesburg*

- General technical and support level assistance, both internal and external
- Client facing technical and product support
- Staff technical assistance and setup
- General technical and other support for upper management as well as general clerical assistance as needed.
- Assisted with updating technical support best practices for use by team
- Responded promptly to incoming sales leads and requests for technical support
- Translated complex technical issues into digestible language for non-technical users
- Resolved diverse range of technical issues across multiple systems and applications for customers and end-users across various time zones
- Collaborated with supervisors to escalate and address customer inquiries or technical issues
- Promoted efficiency among departments with prompt resolution of system issues
- Documented support interactions for future reference
- Configured hardware and granted system permissions to new employees

- Offered assistance in implementing and developing training programs
- Tested new software and hardware prior to deployment

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## References

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Frikkie Pretorius

Owner / Director | Caltex Service Station and Convenience Store

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Matthew Courtney

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Brendon Latimer

TakeAlot and Dispatch Manager | Laptop Accessories / LASA Electronics

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