

Sean Laing

Software Developer

Always learning, self taught software developer following a passion for digital creation and cyber security.

✉ sean.laing@protonmail.com

📞 780-893-8942

🐙 github.com/SeanMLaing

WORK EXPERIENCE

Mobile Developer/QA Tester FireRabbit [↗](#)

05/2018 – 08/2018

Details

- Quality Assurance Testing - Tested almost complete levels to a game for bugs and graphical errors. Fixed bugs and graphical errors.
- Level Development - Developed levels to a game using an internal development tool.

Contact: Alex Gosslin - Co-founder – Alex.Gosslin@firerabbit.com

Help Desk Technician Rohit Group of Companies [↗](#)

03/2017 – 11/2017

Details

- Front Line User Support - Solving any and all user issues and tickets. First point of contact for technical issues. Created Documentation on common problems and procedures.
- New User On Boarding and Set Up - On boarding new users with their equipment setup, account creation and security setup.
- Back End Infrastructure Management - Helped with infrastructure management such as shared drives, file recovery, ransomware protection and removal, active directory and security settings.
- Web Development - Created a Prototype for a mostly internal tool used to track the sales process and documentation for sales associate. The tool was also to be used by new home buyers to provide feedback on the process. Marking a section complete does not work if it contains a survey as the license has expired. [↗](#)

Contact: Alex Gosslin - IT Manager – alex.gosslin@rohitgroup.com

Sales Associate Bell [↗](#)

09/2018 – Present

Details

- Customer Interaction - Greeting customers and conversing with them using visual cues to find common interests.
- Selling - Selling the customer on Bell's services using common interest and soft skills.
- Customer Experience - Explaining how to use the new device and its features.

Contact: Lance Fristch – Lance.Fristch@bell.ca

Computer Repair Technician Computers For Schools [↗](#)

04/2016 – 08/2016

Details

- Refurbish Computers - Refurbished and repaired evergreened and donated computers to be donated to schools in and around Alberta

SKILLS

Communication

Problem Solving

Self-Management

Flexibility

Self Learning

EDUCATION

Computer Software Development Northern Alberta Institute of Technology

09/2017 – 04/2019

Edmonton, Alberta

Courses

- Capstone Project: Built a job application system that allowed a user to send a text to receive a quiz to see if they are a good match for an open position.
- Application Development: Focused on creation of a final project encapsulating how to build a transaction application using ASP.NET and C#.
- Web Business Essentials: All you need to know to run a website, SEO, terms of service, work contracts. Part of this class was to setup and run a website in order to market it which also used google analytics and ad sense.
- Computer Forensics: All about digital security, basic computer forensics and how to investigate a system with some methods on how to look.

INTERESTS

Software Development

Digital Security

Computer Forensics

Reverse Engineering

Mobility/Cell Phones