

## Objectives





- Better patient experience with Pharmacies
  - Reduce waiting times
  - Notify patients when prescriptions are ready
  - Be patient centric by patients in control e.g. when and to send their prescription and to who
- Help Pharmacies workflow:
  - To give a better service to their patients
  - Be better informed to advise patients e.g. about potential drug interactions
  - Manage work loads
  - Help manage stock and reduce the amount of cash tied up in stock
  - Keep records required by law and for good clinical practice
  - Comply with data protection law (GDPR)
- Keep Patients informed about relevant medical issues
  - I added a module on Covid 19. The system also helps with social distancing
- A personal objective to learn and apply many different useful technologies



# Current process





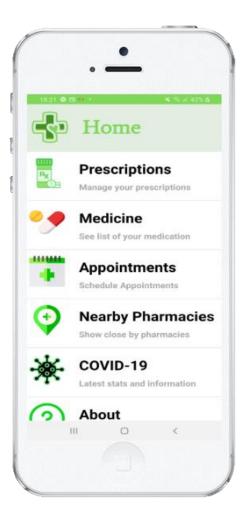
- Patient goes to doctor or hospital and if required gets prescription for medication
- Patient goes to pharmacy and waits for pharmacist or has to come back
- Pharmacist dispenses medication which can include:
  - Double check suitability for patients
    - E.g. Drug interactions (e.g a common antibiotic, klacid interacts badly with many things such as anti-cholesterol medication) so with klacid the pharmacist will need to ask the patient if they are on such other medication and if they are may advise them to stop taking it for the duration of their antibiotic
    - Consult doctor or hospital if required (which the patient perceives as delay)
  - Get the medication from their stock and if they do not have it order it from their supplier which adds delay
    - (even though supplies can be available relatively quickly with up to 5 deliveries a day e.g. an order placed at 12 noon will be delivered by 2:30pm this is still a delay for the patient, which if they would not see as a problem if they knew when to collect their prescription and only have to visit the pharmacy once
  - Use professional judgement on whether the patient might need other advice or help with their medication (e.g. by looking at the pattern of medication has might the patient have become dependent on pain killers)
  - Pharmacies have to staff up and stock up to deal with peaks that they have to try to anticipate
- Note right now with Covid-19
  - Emergency rules have been put in place for doctors to email prescriptions to pharmacies via a secure HSE email system, but that is not the normal process as doctors are very busy and this is an extra task, nobody pays them for this and patients may want more control e.g. to select a different pharmacy or when to get medication they get (e.g. advice may be to only get pain medication when required).
  - Patients do come to pharmacies by appointment, but a lot of time is spent of the phone liaising with patients about the status of their prescriptions
  - Currently this whole process is very labour intensive

## Web App & Phone App









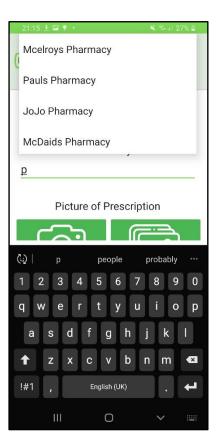
## Patient's view ... samples





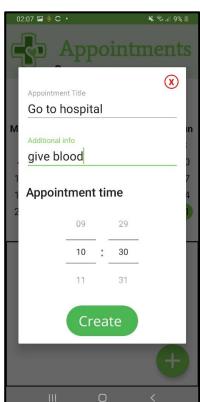








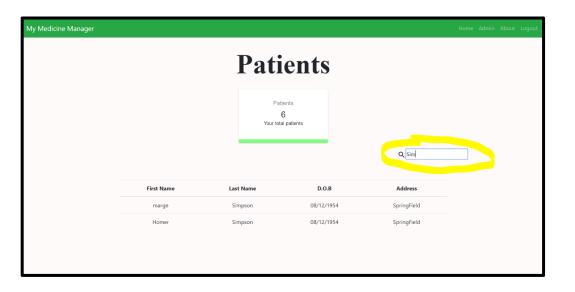


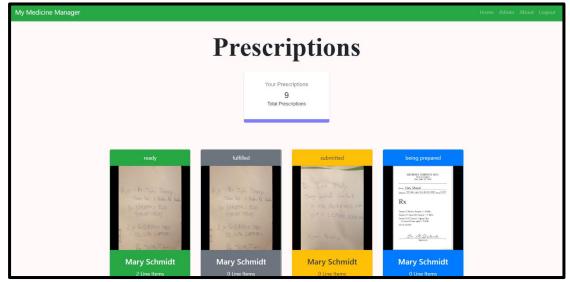


# Pharmacist's view ... samples









My Medicine Manager						Home Admin About	Logout
Patient: John Cena phone Number: +(353) 8252399					)		
Prescriptions Fulfilled 1 Number of patient's prescript Fulfilled		ons Total num	Patient Prescriptions 5 Total number of patient's prescriptions		ns Cancelled 1 ent's prescriptions		
R	Tready  The Sale Tiberry Sale Se Louis Gibb  There Sale  There Sal	Fulfilled  Rey British Thorp The Re 10th State (Control the Theat State (Control the Text Control (Control (Con	Submitted  Or For Bridge  Sury suffer!  I X PALLED R  VIT C CEN	ortack ANGE CIT- N 1000 mg	being prepared  ***CANAL CONTROL OF THE PROPERTY OF THE PROPER		
Crea	ited 09:19, 28/04/2020	Fulfilled 07:45, 29/04/2020	Created 10:19, 2	8/04/2020	Created 10:20, 28/04/2020		

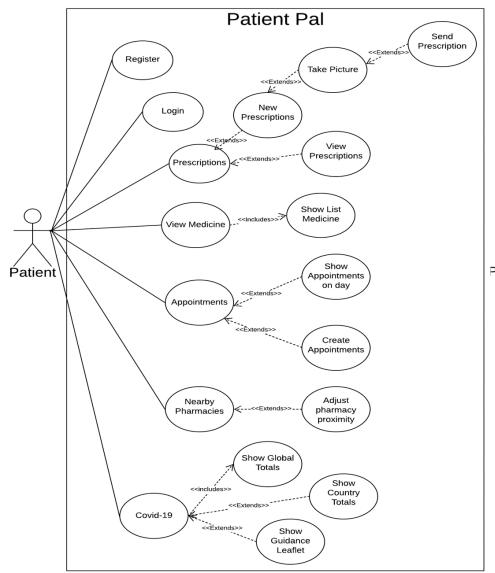
My Medic	cine Manager		Home Admin About Logout
М	Patient First Name	Patient Last Name	MICHAEL ROBERTS, M.D. 344 City Heights New York, NY, 10023
	Prescription C	Name Mary Schmidt Address 392 Park Lane Blvd, NM, NM 10023 Date 12/1/17	
	0:20, April 28th 2020 Patient Messag	Rx Dascom G3 Recever Dispense 1 / 0 Refills Descom G3 Travametter Dispense 1 / 3 Refills	
Co	ould you add headache medication. i forgot to to to be a considered from the force of the force		Docson (44/62 Senson Dupenes t loss (4 senson/12-3-deg supplie) / B Refils Use As Devoted  Dr. M. D M. D M F.
М	lichael Roberts Add a lin	ne Item	Dr. M. Daberts (Signature)

## **Business Actors**

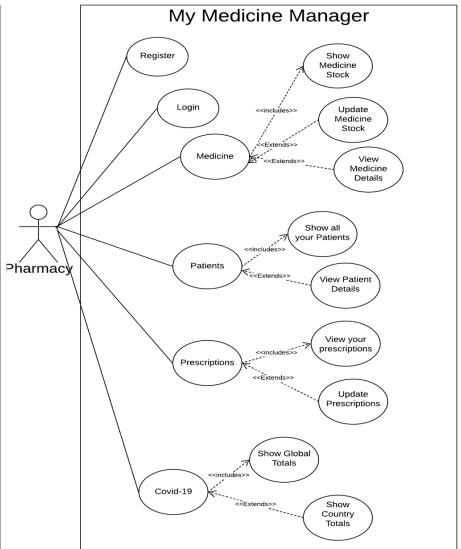




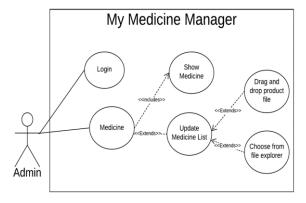
#### **Patient**



## **Pharmacy**



#### **Administrator**

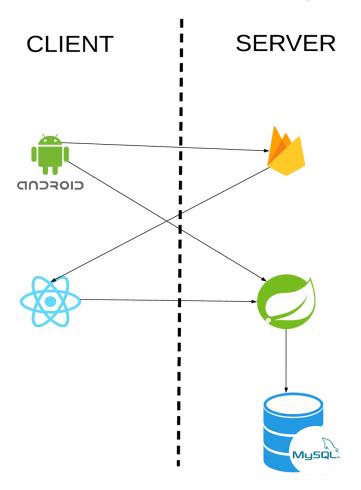


## Technologies used

# OLLSCOIL TEICNEOLAÍOCHTA BHAILE ÁTHA CLIATH BLIN TECHNOLOGICAL UNIVERSITY DUBLIN



## **Abstract Summary**



## Detail

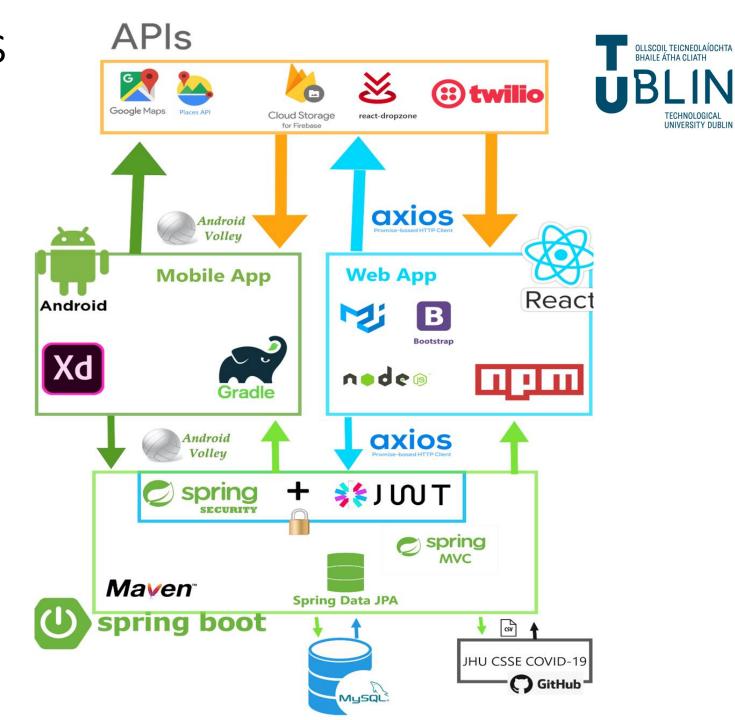


## Technologies Detail

It was a personal objective,

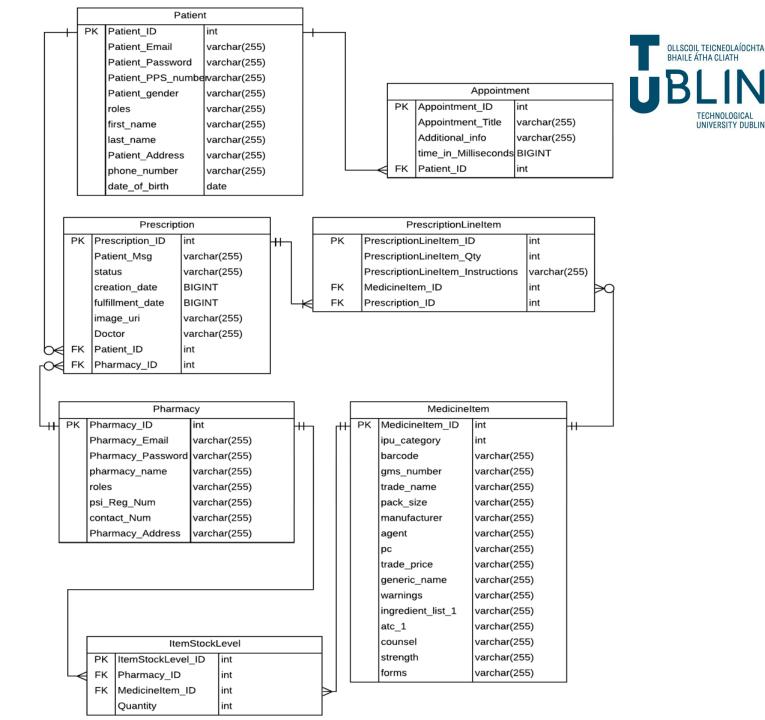
but

I may have overdone this!





# Entity Relationship Diagram





## Medicine Data





Source: The Irish Pharmacy Union (IPU) maintains updated medicine data.

This is commercially available to pharmacies and software suppliers

The IPU kindly let me use a sample product file

MedicineItem			
PK	MedicineItem_ID	int	
	ipu_category	int	
	barcode	varchar(255)	
	gms_number	varchar(255)	
	trade_name	varchar(255)	
	pack_size	varchar(255)	
	manufacturer	varchar(255)	
	agent	varchar(255)	
	рс	varchar(255)	
	trade_price	varchar(255)	
	generic_name	varchar(255)	
	warnings	varchar(255)	
	ingredient_list_1	varchar(255)	
	atc_1	varchar(255)	
	counsel	varchar(255)	
	strength	varchar(255)	
	forms	varchar(255)	

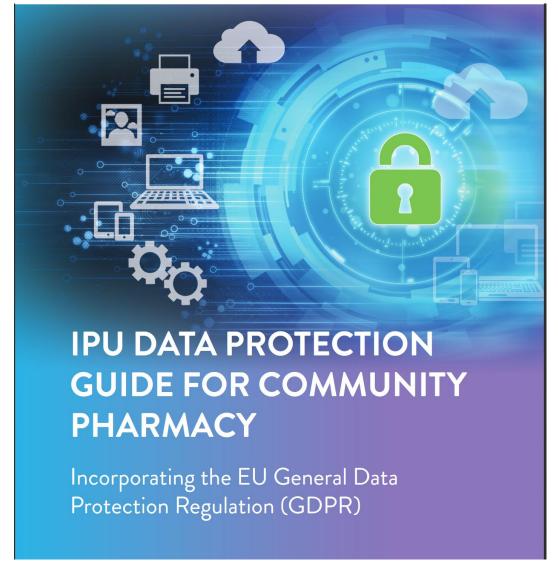
Full File Format				
TECHNICAL DETAILS				
FLD	NAME		WIDTH	
001	CAT	N	001	IPU CATEGORY e.g. Ethicals=1, OTC=2, VET=3, DRESS=4, PHOTO=5, HOS=6, OSTOMY=7,
			045	HORT=8, GENERAL COSMETICS=9
002 003	ANANUM BARCODE	C	015 015	IPU EAN Code Manufacturers' Bar-code
003	GMSNO	c	005	GMS Number
005	TRADENAME	č	040	Tradename
006	PS	С	006	Pack Size
007	PSNO	N	007	Pack Size Number
008	PSUNITS	C	008	Pack Size Units
009	MANU	С	010	Manufacturer
010 011	AGENT RP	C N	010 006	Agent HSE PCRS Reimbursement Price €
012	MRP	N	005	Manuf recommended retail price
013	VAT	ĉ	001	VAT 0=0%, VAT 1 = 23%, VAT 3=13.5%
014	UP	С	001	V=VAT Change, D=Deletion,A=Addition,U=Increase, L=Decrease
015	COSCHANGE	С	002	Changes other than those in the UP field e.g. TR =Tradename change
016	PC	С	004	Poison Classification e.g. S1A, S1B etc.
017	PA	С	010	PA number or NOTNEC indicates whether or not the product needs a Product Authorisation
018	TRADE PRICE	С	005	Euro Price
019	GENNAME	Č	025	Generic name of Drug
020	DATE	C	004	DATE (Blank)
021	WARNINGS	C	055	Warning codes for labels
22	INGRED1	C	068	Ingredients of drugs
23 24	INGRED2	C	068 007	Ingredients continued
24 25	ATC1 ATC2	č	007	ATC classification of drug A few drugs require 2 ATC codes
26	DENTIST	N	001	Drugs allowable on the GMS Dentist
27	COUNSEL	C	010	Counselling Codes
28	STRENGTH	C	015	Strength of the Drug
29	FORMS	C	015	Form of the Drug
30	I_01 to	С	050	Ingredients separated into individual fields
39	I_10		007	ATC -1iftiftiti
40 49	A_01 to A_10	С	007	ATC classifications for each ingredient
50	Barcode 1	С	015	Extra barcodes
51	Barcode 2	č	015	66
52	Barcode 3	C	015	44
53	Barcode 4	С	015	44
54	Barcode_5	C	015	66
55	Barcode_6	C	015	44
56	GMS1	С	002	Indicates dressings with a 21% mark- up
57.	EPOS_CAT	C	005	Epos Categories
58. 59	EPOS_DEPT Pharmacovig_Ind	C N	005 001	Epos Departments Pharmacovigilance (Black Triangle) Indicator. 1=Display Black Triangle,
				0= Don't display Black Triangle



Item	Status
Login / Authentication	Implemented
Individual (patient) give specific consent for their personal data to be used including their patient medical record (PMR)	Implemented
The only people and organisations with access to personal data and PMR are those to whom the patient has given consent	Implemented
Data encrypted	Not implemented yet









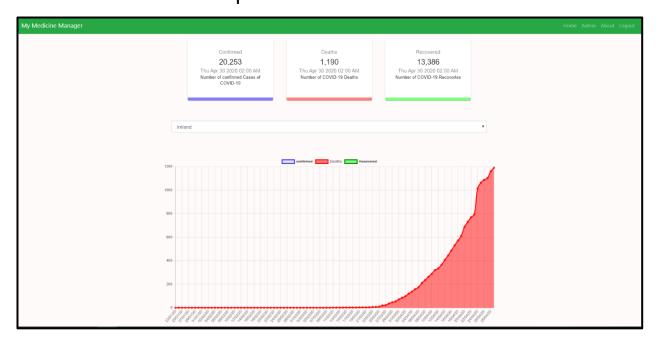




- Pulls daily Covid-19 data from <a href="https://github.com/CSSEGISandData/COVID-19">https://github.com/CSSEGISandData/COVID-19</a>
- Display's on web app and phone

React-chart-js used for graph

React Countup used for numbers













- I believe the objectives of the project were achieved
- The system:
  - gives patients
    - a better experience with, reduced waiting times, notifying patients when prescriptions are ready and giving patients more control
  - Helps pharmacies:
    - work load; stock (and hence cash); advising patients; comply with data protection law; and give a better patient experience
  - In the current climate it would help with social distancing
- My personal objective:
  - I gained a lot of knowledge about different and useful technologies
  - With the benefit of hindsight I may have gone too wide for the time available and I should have perhaps focussed on adding and improving features.
- Quote from a practising pharmacist:
  - "I wish we had this application now"