

1. Intro, who I am
 - Software Engineer, Pixar web team
 - Primarily build tools for production management
 - Also tools for operations
2. Description of Pixar Systems
 - Huge breadth of responsibility
 - Rendering, storage, networking, desktop support
 - Web team in this org
3. Initial goal of Slack was to replace email
 - Pixar runs on email
 - Tremendous volume
4. Visitor scheduling was great entry point
 - Both for Slack and getting bot messages
5. Came up with Bot Lightyear
 - Let you know when your guests arrive
6. Raspberry pi to coffee machine
 - Reads amperage and if threshold passed send us a message
7. Birth of the soho brew bot
 - Digital community formed in our brew channel
8. Bots start to move into production work
 - International bot
 - Similar to other bots so far, still just incoming webhook
9. Slack replacing web front ends, not just email
 - The interface for the International Bot would have taken time to dev
 - With Slack, just learn how to format attachment nice
 - Search included
10. Bot Lightyear expands to multiple channels
 - Python Real-time Messaging API
 - Gitlab
 - New hire onboarding
 - Systems tasks in general
 - Playful feel
 - Lots of help text replaces web form design
 - Have the bot respond fast!!! Send requests to remote services and let us know that he is working on it immediately
11. Thank You!
 - Check out our site / twitter
 - Q and A