

# Sean Farr

Loves opportunities to learn processes, gain understanding of how they work, then refactor them to ultimately deliver a world class customer experience

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## EXPERIENCE

### **Lazydays RV, Seffner, FL — Service Support Operations Assistant Manager**

January 2020 - PRESENT

Managing operations of the Check In Department and the Club Lazydays Porters

- Supporting the service department through decreasing vehicle movement time
- Organizing lots and their designations to reduce lot damage
- Creating and maintaining a QuickBase database to monitor incoming unit volume and unit movement on property
- Guiding teams to create a better customer experience daily.

### **Lazydays RV, Seffner, FL — Cabinet and Glass Shop Manager**

January 2016 - January 2020

In addition to Cabinet Shop management:

- Managing the removal and installation of windshields and windows
- Creating and maintaining a QuickBase database to gain greater visibility of productivity and shop supplies
- Coaching team on new systems and company processes.

### **Lazydays RV, Seffner, FL — Cabinet Shop Manager**

October 2011 - January 2016

- Managing the production and installation of custom cabinetry and flooring
- Solving repair and touchup issues.

## SKILLS

Proficiency at assessing and implementing new processes to drive growth.

Exceptional customer service

Solid personnel management.

Self-taught QuickBase App developer.

Love to learn.

- Establishing relationships with vendors to find and keep better supplies
- Leading team to higher productivity, regularly meeting or exceeding goals

## EDUCATION

### **University of Central Florida, Orlando, FL — *Bootcamp Certificate–Data Analytics and Visualization***

August 2021 - February 2022

Instructed on a variety of data tools, technologies, and languages including Excel, Python, GitHub, JavaScript, HTML, Tableau, and R.

## PROJECTS

### **Project Name — *Detail***

Past projects included taking a paper driven check in process and turning it into an organized, low-code database platform that streamlined the original process and gave statistical data to show business volume and areas for improvement.