

Scartaglen, Killarney, Co. Kerry, Ireland

◇ 087 9678662 ◇ sean_tangney@hotmail.com ◇ D.O.B - 27/02/1997

PROFESSIONAL SUMMARY

A skilled Carpenter with almost seven years of expertise in the construction industry.
Full-Stack Software Development Diploma

WORK HISTORY

Helpdesk Administrator, 10/2015 to 09/2022

BAM Facilities Management, Ireland– Little Island, Co. Cork

- Receiving, recording, and managing all incoming service requests through the helpdesk ticketing system.
- Responding promptly and courteously to client inquiries and concerns, providing a high level of customer service at all times.
- Coordinating with technicians and contractors to schedule and dispatch service personnel to client locations, ensuring that response times are met and service delivery is timely.
- Maintaining up-to-date records of all service requests and their resolution statuses, and providing regular reports on helpdesk performance to management.

Carpenter, 10/2015 to 09/2022

Pat & Joe Tangney Building Contractors LTD – Scartaglen, Co. Kerry

- Managed diverse projects from start to finish, including residential homes, extensions, and garages.
- Oversaw project operations and material procurement, ensuring smooth execution and timely completion.
- Conducted day-to-day tasks such as site preparation, marking out, pouring foundations, installing concrete sub-floors and finished floors, roofing, drywalling, second-fixing, shuttering, and laying footpaths.
- Proficiently operated a wide range of plant machinery.
- Worked as a team member to ensure high-quality and timely project completion.
- Cultivated positive, professional relationships with clients, consistently prioritizing their satisfaction.

Shuttering Carpenter, 02/2021 to 09/2021

BAM Civil Ireland – Cork City, Co. Cork

- Contributed to a number of extensive projects in Cork city and the surrounding areas as a valued member of a prominent multinational corporation's team.
- Played a key role in the extensive renovation of the Ringaskiddy Port of Cork project.
- Operated under challenging circumstances, including performing shuttering work from boats and in inclement weather conditions while suspended over the water.
- Functioned as a member of a sizable team that operated under tight deadlines, continually addressing the most pressing tasks.

Bartender and Waiter, 04/2015 to 04/2018

Heights Hotel – Killarney, Co. Kerry

- Exhibited a refined and professional demeanor while delivering exceptional customer service.
- Successfully accommodated up to 400 guests at weddings and other events.
- Maintained a comprehensive understanding of the bar and menu offerings.
- Maintained a concurrent role at The Heights Hotel while working full-time as a carpenter.

Line Operator, 01/2015 to 09/2015

Munster Joinery – Ballydesmond, Co. Cork

- Collaborated with a team to competently manage the rapid pace of a factory setting.
- Carried out the duties of glazing windows, as well as cutting and installing the beads to secure them in place.

SKILLS

Technical: With my experience in carpentry, I have contributed to various stages of construction, including foundations, formwork, concrete work, framing, roofing, and more. Additionally, I possess the ability to effectively read and interpret blueprints.

Professionalism: Coding and carpentry have instilled in me valuable professionalism skills. Through coding, I learned how to communicate effectively, work collaboratively, and pay attention to detail. Meanwhile, my carpentry experience taught me the importance of safety, teamwork, and maintaining respectful relationships with clients and colleagues to deliver exceptional results. These skills have contributed to my strong work ethic and professional demeanour across all aspects of my work.

Teamwork: As a carpenter, I have improved my teamwork skills, learning to communicate and collaborate effectively with my colleagues. Prioritizing safety, we worked together to complete projects to the highest standards in carpentry, highlighting the benefits of teamwork for enhanced efficiency, productivity, and success.

Problem Solving: Coding and carpentry improved my problem-solving skills. I learned to break down complex problems and find efficient solutions. Both experiences taught me to be creative, persistent, and adaptable in solving issues.

Extremely Organized: While working for a construction business, I learned how to plan for upcoming jobs and organise the workforce and materials needed. Staying organised is key when working in a fast-paced, target-driven environment.

Self-Motivated: I have a strong work ethic. I take pride in my work which drives me to continually improve my skills and seek out new challenges.

Customer Service: Through my experience in carpentry and facility management, I have developed strong customer service skills and a deep understanding of the importance of building and maintaining positive client relationships.

Health and Safety: My experiences in carpentry and facility management have taught me the critical importance of health and safety in the workplace. I have been trained to identify and assess potential hazards, and to take necessary measures to mitigate risks and prevent accidents. This has instilled in me a strong commitment to ensuring the safety and well-being of myself my colleagues and the public at all times.

EDUCATION

Professional Diploma in Full-Stack Software Development, 09/2021 to 09/2022

UCD Professional Academy & Code Institute – Ireland (Grade Pass)

- Over the course of one year, I completed a comprehensive coding program.
- I gained proficiency in coding languages such as HTML5, CSS6, JavaScript, and Python, as well as frameworks such as Django and Flex..
- During this program, I successfully completed 5 challenging projects, including website development and game creation.

Carpentry & Joinery, 2015 - 2019

SOLAS - Ireland (Grade – Merit)

- An apprenticeship comprised of on-site and off-site experience for a duration of 4 years.

ACHIEVEMENTS

- I qualified as a Carpenter.
- I qualified as a Full-Stack Software Developer.
- I have made fully functioning websites and games.
- I have a full clean Irish driving license and a valid Safe Pass.
- I completed the Leaving Certificate.
- I play football for the local GAA team and have won numerous medals over the years.
- I was on the u.14 and u.16 Kerry development squad.
- I won Kerry and Munster competitions playing tennis underage.