

# **Planestation Group Acquisition**

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 19, 2004 Wednesday 2:00 AM GMT

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Length: 413 words

### **Body**

RNS Number:8310Y

Planestation Group PLC

19 May 2004

PlaneStation Group plc ('PlaneStation' or 'the Group')
PLANESTATION GROUP BUYS 30% STAKE IN EU-JETOPS LIMITED

PlaneStation Group plc, the airport and property company, has invested GBP2 million in cash for a 30 per cent shareholding in EU-JetOps Ltd ('EUjet'), the Irish-based airline. The purchase follows the announcement in February that EUjet would become the first provider of scheduled flights from PlaneStation's Kent International Airport - Manston ('Kent International'). As part of the agreement, PlaneStation will have the right to appoint a representative to the Board of EUjet.

EUjet, headed by former Ryanair CEO PJ McGoldrick, has estimated that 500,000 passengers will use Kent International during the first year of operation, which is forecast to grow to approximately two million passengers by the end of the airport's third year of operation. The growth will be sustained by offering cost

Planestation Group Acquisition

effective flights to 21 European destinations in the first year.

EUjet will be operating a fleet of seven Fokker 100 aircraft and is currently

negotiating arrangements with other airports intended to form part of the EUjet

route structure. EUjet will appoint Ronald Haylock as Chairman, who has taken a

minority share in the company.

PlaneStation CEO Martin May said: "I believe that this investment represents an

important step forward both for PlaneStation and Kent International. It gives

the Group a substantial stake in a new entrant to the low-cost airline sector

but more importantly gives both Kent International and EUjet a platform to

enable them both to develop their businesses."

Kent International now has all the components essential for a developing

airport, namely a strong catchment area, a solid infrastructure and an anchor

airline providing a broad range of new routes to business and holiday

destinations throughout Europe. With a growing number of air travellers we

believe that Kent International, as well as serving the Kent market, is ideally

positioned to absorb the overspill of passengers from other London airports, and

generate strong ongoing revenues. We are looking forward to working with PJ

McGoldrick and his team as EUjet develops its scheduled services business."

PlaneStation and EUjet are holding a Press Conference on the 20th of May at 9:

30am at County Hall, Maidstone, Kent, where the plans for Kent International

Airport -Manston will be outlined.

**Load-Date:** June 11, 2008



# Ryanair Holdings PLC British Airways Fares

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 14, 2004 Friday 10:05 AM GMT

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Length: 398 words

### **Body**

RNS Number:7069Y

Ryanair Holdings PLC

14 May 2004

BRITISH AIRWAYS STILL 'RIPPING OFF' CONSUMERS

Ryanair Europe's largest low fares airline today (Friday, 14th May 2004) laughed at British Airways latest hopeless attempt to win back European passengers, with an alleged 30% off fare promotion - ONLY available from one specific airport, on very selected routes, with travel strictly off peak, with very stringent terms and conditions, booked 28 days in advance, etc., etc....

Speaking this morning following BA's failed attempt to win back passengers,

Ryanair's Deputy Chief Executive and Commercial Director, Michael Cawley, said:

"For years British Airways have been ripping off consumers with their high fares and if this is their latest attempt to win back customers, it is laughable! This is the same airline whose first instinct earlier in the week was to gouge passengers yet again by introducing a totally unnecessary fuel surcharge and smacking GBP5.00 on top of all its return fares. Now they are running scared and pathetically trying to win back European passengers, by announcing a 30% off fare promotion on fares that are already more than five times more expensive than Ryanairs!

(BA = GBP175\* / Ryanair = GBP31\*)

#### Ryanair Holdings PLC British Airways Fares

"Passengers all over the UK and Europe are travelling in their millions with Ryanair. Ryanair is Britain's favourite airline and we carry more shorthaul passengers to and from Britain than any other airline, including British Airways. Passengers know that Ryanair's air fares (even with BA's alleged 30% discount) are still three times cheaper than BAs. European consumers also know that Ryanair's unbeatable air fares and customer service are available seven days a week across our entire route network to 150 destinations in 16 countries, and not just from one airport, during off peak times like BA.

"We know it, British Airways knows it and European consumers know it - British Airways are still a bunch of Gougers!"

#### = Based on the last published year-end figures for both companies (March 2003).

Ends. Friday, 14th May 2004

For reference: Pauline McAlester

Murray Consultants Tel: 00-353-1-4980300

Load-Date: June 11, 2008



# **BAA PLC BAA Traffic Figures April 2004**

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 13, 2004 Thursday 2:01 AM GMT

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Length: 775 words

### **Body**

BAA announces 15% growth in April 2004 passenger traffic

BAA's seven UK airports handled 11.4 million passengers in April, an increase of 15% compared to April 2003. The result continues an underlying trend of steady improvement in passenger numbers.

Among the key markets, the highest growth was recorded on routes most affected last year by SARS and the Iraq War. North Atlantic traffic increased 18.6% while other long haul recorded an increase of 27.5%. On European scheduled routes, low cost airlines drove growth of 19.4%, but this increase compares with April 2003 when Buzz services were temporarily suspended prior to its acquisition by Ryanair. Domestic routes rose 6.5%, while European charter traffic remained weak, showing a 3.4% decrease.

Heathrow delivered strong recovery against the previous year recording an increase of 14.9%, taking the airport's twelve month total close to 65 million for the first time. Elsewhere traffic at Stansted grew by 33.9%, Gatwick by 8.4%, Southampton by 36.3% and at BAA's Scottish airports by 7.9%.

The number of air transport movements rose 8.1% during the month and there was

#### BAA PLC BAA Traffic Figures April 2004

a further acceleration in the rate of growth in cargo activity, with tonnage rising 6.9%.

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For further information on BAA plc see www.baa.com

#### BAA Traffic Summary: April 2004

Terminal		% 12	2 months to	%
Passengers (000s)	Month (	Change*	April 04	Change**
Heathrow	5,617.2	14.9	64,988.9	3.5
Gatwick	2,426.7	8.4	30,244.6	1.5
Stansted	1,702.3	33.9	19,839.8	18.1
London Area Total	9,746.2	16.0	115,073.2	5.2
Southampton	122.0	36.3	1,405.5	71.2
Glasgow	636.4	7.0	8,186.9	3.0
Edinburgh	662.3	9.4	7,635.5	7.1
Aberdeen	219.4	6.2	2,545.2	-0.9
Scottish Total	1,518.0	7.9	18,367.6	4.1
BAA Total	11,386.2	15.0	134,846.4	5.5
Air Transport		%	12 months to	%
Movements	Month	Change*	April 04	Change**
Heathrow	38,572	5.0	462,601	0.7
Gatwick	18,845	4.7	235,098	-0.9
Stansted	14,751	23.2	176,010	9.0
London Area Total	72,168	8.2	873,709	1.8
Southampton	3,023	15.2	35,444	26.1
Glasgow	7,383	5.8	89,362	0.8
Edinburgh	9,582	10.8	108,625	2.5
Aberdeen	6,752	2.9	79,277	-1.7
Scottish Total	23,717	6.9	277,264	0.7
BAA Total	98,908	8.1	1,186,417	2.1
Cargo		%	12 months to	%
(Metric Tonnes)	Month	Change*	April 04	Change**
Heathrow	104,848	6.3	1,234,575	-1.5
Gatwick	18,424	4.1	224,167	-6.0
Stansted	17,548	10.5	209,942	8.8
London Area Total	140,820	6.5	1,668,684	-0.9

#### BAA PLC BAA Traffic Figures April 2004

Southampton	22	-37.1	304	-21.1
Glasgow	559	134.9	6,116	15.1
Edinburgh	2,263	17.0	26,234	10.3
Aberdeen	281	-2.8	3,528	-1.2
Scottish Total	3,103	26.1	35,878	9.8
BAA Total	143,945	6.9	1,704,866	-0.7

Above data excludes Air Taxi passengers and Air Taxi movements.

Market Comparison: April 2004

	BAA Total	BAA Total	
Market	April 03	April 04	
	(000s)	(000s)	% Change
Domestic	2,110	2,247	6.5
Eire	506	531	5.0
European Scheduled	3,859	4,607	19.4
European Charter*	793	766	-3.4
North Atlantic	1,320	1,565	18.6
Other Long Haul	1,309	1,670	27.5
Total	9,897	11,386	15.0

<sup>\*</sup> includes North African Charter

Note: Origins and destinations are classified according to ultimate origin or

destination of aircraft in the case of multi sector flights

Note: Figures for the market sectors have been rounded. Totals as per Traffic

Summary.

Load-Date: June 11, 2008

<sup>\*</sup> compared to the month of April 2003

<sup>\*\*</sup> compared to the twelve months to April 2003



# Ryanair Holdings PLC E8.4m generated for Carcassone

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 11, 2004 Tuesday 4:42 AM GMT

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Length: 274 words

### **Body**

RNS Number:5195Y

Ryanair Holdings PLC

11 May 2004

RYANAIR GENERATES EUR8.4 MILLION PER YEAR FOR CARCASSONNE

Carcassonne CCI and Ryanair, Europe's No.1 low fares airline, today (Tuesday, 11th May 2004) released finding from an independent economic impact study on the benefits of Ryanair's flights to the Carcassonne and Aude region, which confirms Ryanair flights generate EUR8.4 million in direct impact to the local economy per annum.

The economic impact survey also revealed that Ryanair's business has brought the region over EUR135 million in indirect impact, which includes all tourism spending and property purchases, with 93% of all passengers staying in the Aude region.

Announcing the survey results in Paris today, Ryanair's Chief Executive Michael O'Leary said:

"This report confirms the huge economic benefits of Ryanair's low fares services to the French regions. Since 1999, passenger numbers at Carcassonne have more than doubled to over 250,000 passengers per annum resulting in an Economic boom to the value of EUR8.4 million per year.

#### Ryanair Holdings PLC E8.4m generated for Carcassone

"The survey also confirmed in-bound visitors making up 75% of the total traffic, with over 60% staying in the region for more than 7 days.

"The economic impact report confirms that Ryanair's partnership with Carcassonne CCI is delivering real and substantial economic benefits, through thousands of passengers each year".

Ends. Tuesday, 11th May 2004

For reference: Pauline McAlester

Murray Consultants Tel: 00 353 1 4980 300

Load-Date: June 11, 2008



# Ryanair Holdings PLC Guarantees no fuel surcharges

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 11, 2004 Tuesday 10:26 AM GMT

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Length: 258 words

### **Body**

RNS Number:5459Y

Ryanair Holdings PLC

11 May 2004

RYANAIR GUARANTEES NO FUEL SURCHARGES

Ryanair today (Tuesday, 11th May 2004) guaranteed that there would be no fuel surcharges or price rises for Ryanair passengers this year.

Speaking this afternoon, as British Airways and Qantas became the first of the high fare carriers to introduce fuel surcharges, Ryanair Chief Executive,

#### Michael O'Leary, said:

"As usual, the first instinct of BA and other high fare airlines is to gouge passengers. It is unfair that passengers who have already bought and paid for tickets should now have to pay surcharges, after all British Airways didn't offer these passengers refunds when fuel prices were falling over the past 5 years.

"At Ryanair, we believe that the low fare you pay is all you should pay, and we guarantee that every passenger who books their summer holiday with Ryanair can do so free of any price rises or fuel surcharges.

"At Ryanair, we believe in Low Prices - Today, Tomorrow and Forever. British Airways are just a bunch of Gougers!".

Ends. Tuesday, 11th May 2004

For reference: Pauline McAlester , Murray Consultants

#### Ryanair Holdings PLC Guarantees no fuel surcharges

Tel: 00-353-1-4980300

Note to Editors:

On a day when flag carriers like British Airways are announcing increases to their already high air fares, Ryanair announced 50% off its lowest fares (Terms and conditions apply. See web site for details).

Load-Date: June 11, 2008



# Ryanair Holdings PLC Prestwick Hangar opening

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 10, 2004 Monday 6:00 AM GMT

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Length: 396 words

### **Body**

RNS Number:4735Y

Ryanair Holdings PLC

10 May 2004

RYANAIR OPENS GBP10 MILLION GLASGOW PRESTWICK MAINTENANCE FACILITY UP TO 200 NEW JOBS FOR AYRSHIRE REGION

Ryanair, Europe's No.1 low fares airline,today (Monday, 10th May 2004) welcomed Secretary of State for Transport, The Rt. Hon. Alistair Darling MP to the official opening of Ryanair's new GBP10 million maintenance facility at Glasgow Prestwick International Airport. The 4,000 square metres facility, which has been developed in partnership with The Scottish Executive, is Ryanair's major aircraft service centre outside Ireland, and will employ up to 200 people over the next 5 years.

Ryanair Chief Executive, Michael O'Leary and Secretary of State, Mr Darling M.P. performed the official opening ceremony today at Glasgow Prestwick International Airport.

Speaking today, Michael O'Leary said:

"We are delighted that The Secretary of State for Transport and Scotland

#### Ryanair Holdings PLC Prestwick Hangar opening

could join us today to mark the official opening of this new 4,000 square metre maintenance facility at Glasgow Prestwick. Ryanair's 10 year history in Scotland and ongoing commitment to the further growth and development of Glasgow Prestwick International Airport is further demonstrated today with the opening of this new maintenance facility and the creation of close to 200 jobs for the local economy.

"Our expansion in Scotland is the result of our on-going partnership with the Scottish Executive and Scottish Enterprise, who have shared our vision of more low cost flights to/from Scotland and the kind of growth in Scotland that has resulted in the creation of 200 more jobs here today.

"Unfortunately this GBP10 million investment by Ryanair, creating up to 200 jobs is already being highjacked by the "Longshanks" of Ayrshire Council, who have come up with a ludicrous rate demand of GBP111,000 - unlike other UK regions which were offering rate holidays for 10 years. Ryanair will halt all further job creation at this facility until this highway robbery is reversed".

Ends. Monday, 10th May 2004

#### For further information:

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Load-Date: June 11, 2008



# **Ryanair Holdings PLC Further re Customer Stats**

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 7, 2004 Friday 8:17 AM GMT

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Length: 959 words

### **Body**

RNS Number:4296Y

Ryanair Holdings PLC

07 May 2004

Please be advised that there was a small typo on the April Customer Service

Statistics release.

One of the bullet points incorrectly read December instead of April.

All figures are correct. Please see corrected line below.

94.3% of all Ryanair's 15,254 flights during the month of April arrived on time.

Apologies for any inconvenienced caused. Full updated announcement attached.

Regards.

**Pauline** 

RYANAIR'S CUSTOMER SERVICE STATISTICS FOR APRIL 2004

Ryanair, Europe's No.1 low fares airline, today (Friday, 7th May 2004) released its customer service statistics for April 2004. Ryanair is committed to publishing customer service statistics each month and these confirm that Ryanair is also No. 1 for Customer Service.

#### Ryanair Holdings PLC Further re Customer Stats

94.3% of all Ryanair's 15,254 flights during the month of April arrived on time.

Ryanair has set the standard as the No.1 on-time airline beating easyjet every week in 2003 and continues into 2004 as the No. 1 airline for the fewest cancellations.

Complaints registered at less than 1(0.68) complaint per 1000 passengers.

Mislaid baggage registered at less than 1(0.83) mislaid bag per 1000 passengers.

PASSENGER STATISTICS - APRIL 2004	2003	2004
On-time flights	95%	94.3%
Complaints per 1000 pax	0.99	0.68
Baggage complaints per 1000 pax	0.61	0.83
Complaints answered within 7 days	100%	100%

Ends. Friday, 7th May 2004

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1228 300

Ryanair Monthly Statistics Compared with Major airlines in the Association of European Airlines

The following are based on the Association of European Airlines monthly performance statistics for our major competitors for the month of March 2004 and also figures published on other airline websites.

#### Ryanair No. 1 on time major airline in Europe

Airline	Ranking	%
Ryanair	1	93.0
SAS	2	90.6
Air France	3	84.7
Lufthansa	4	83.6
Easyjet	5	82.5
British Airways	5	80.5
Alitalia	7	75.5

 $<sup>\</sup>ensuremath{\mathtt{\%}}$  Flights arriving within 15 minutes of  $\ensuremath{\mathtt{scheduled}}$  time

Source: Ryanair monthly stats compared to Association of European Airlines: March 04

Verified by the CAA in arrears

#### Ryanair No. 1 airline for fewest lost bags

Airline	Ranking	Baggage Lost Per 1000 Passengers
Ryanair	1	0.64
SAS	2	10.0
Alitalia	3	11.6
Air France	4	12.8
British Airways	5	16.7
Lufthansa	6	16.9
Austrian	7	17.4
EasyJet	Refuse t	o Publish

Source: Ryanair monthly stats compared to Association of European Airlines: March 2004.

#### Ryanair Holdings PLC Further re Customer Stats

### Ryanair No. 1 airline for fewest cancellations

Airline	Ranking	% flights completed
Ryanair	1	99.7
British Airways	2	99.0
Lufthansa	3	98.8
SAS	4	98.8
Austrian	5	98.0
Alitalia	6	97.7
Air France	7	97.6

EasyJet Refuse to Publish

Source: Ryanair monthly stats compared to Association of European Airlines: March 2004.

# Ryanair / EasyJet Punctuality Comparisons 2004.

	On T	imes	
Week Ending	Ryanair	easyJet	Ryanair
			Position
1. 4-Jan	90%	73%	1
2. 11-Jan	91%	80%	1
3. 18- Jan	95%	84%	1
4. 25- Jan	95%	89%	1
5. 1- Feb	85%	64%	1
6. 8- Feb	93%	81%	1
7. 15- Feb	95%	84%	1
8. 22-Feb	91%	76%	1
9. 29-Feb	89%	69%	1
10. 07- Mar	93%	80%	1
11. 14-Mar	93%	80%	1
12. 21-Mar	92%	82%	1
13. 28-Mar	95%	88%	1
14. 4-April	94%	87%	1
15. 11-April	93%	88%	1
16. 18-April	95%	85%	1
17. 25-April	96%	92%	1

Load-Date: June 11, 2008



# Ryanair Holdings PLC Customer Service StatsApril04

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 7, 2004 Friday 5:20 AM GMT

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Length: 889 words

### **Body**

RNS Number:4113Y

Ryanair Holdings PLC

07 May 2004

RYANAIR'S CUSTOMER SERVICE STATISTICS FOR APRIL 2004

Ryanair, Europe's No.1 low fares airline, today (Friday, 7th May 2004) released its customer service statistics for April 2004. Ryanair is committed to publishing customer service statistics each month and these confirm that Ryanair is also No. 1 for Customer Service.

94.3% of all Ryanair's 15,254 flights during the month of December arrived on time.

Ryanair has set the standard as the No.1 on-time airline beating easyjet every week in 2003 and continues into 2004 as the No. 1 airline for the fewest cancellations.

Complaints registered at less than 1(0.68) complaint per 1000 passengers.

Mislaid baggage registered at less than 1(0.83) mislaid bag per 1000 passengers.

PASSENGER STATISTICS - APRIL 2004	2003	2004
On-time flights	95%	94.3%
Complaints per 1000 pax	0.99	0.68
Baggage complaints per 1000 pax	0.61	0.83

#### Ryanair Holdings PLC Customer Service StatsApril04

Complaints answered within 7 days 100% 100% Ends. Friday, 7th May 2004

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Ryanair Murray Consultants

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1228 300

Ryanair Monthly Statistics Compared with Major airlines in the Association of European Airlines

The following are based on the Association of European Airlines monthly performance statistics for our major competitors for the month of March 2004 and also figures published on other airline websites.

### Ryanair No. 1 on time major airline in Europe

Airline	Ranking	8
Ryanair	1	93.0
SAS	2	90.6
Air France	3	84.7
Lufthansa	4	83.6
Easyjet	5	82.5
British Airways	5	80.5
Alitalia	7	75.5

<sup>%</sup> Flights arriving within 15 minutes of scheduled time

#### Ryanair No. 1 airline for fewest lost bags

Airline	Ranking	Baggage Lost Per 1000 Passengers
Ryanair	1	0.64
SAS	2	10.0
Alitalia	3	11.6
Air France	4	12.8
British Airways	5	16.7
Lufthansa	6	16.9
Austrian	7	17.4
EasyJet	Refu	se to Publish

Source: Ryanair monthly stats compared to Association of European Airlines: March 2004.

#### Ryanair No. 1 airline for fewest cancellations

Airline	Ranking	% flights completed
Ryanair	1	99.7
British Airways	2	99.0
Lufthansa	3	98.8
SAS	4	98.8
Austrian	5	98.0
Alitalia	6	97.7
Air France	7	97.6
EasyJet	Refuse to	o Publish

Source: Ryanair monthly stats compared to Association of European Airlines:

# Ryanair Holdings PLC Customer Service StatsApril04

March 2004.

Ryanair / EasyJet Punctuality Comparisons 2004.

	On Times			
	Week Ending	Ryanair	easyJet	Ryanair
				Position
1.	4-Jan	90%	73%	1
2.	11-Jan	91%	80%	1
3.	18- Jan	95%	84%	1
4.	25- Jan	95%	89%	1
5.	1- Feb	85%	64%	1
6.	8- Feb	93%	81%	1
7.	15- Feb	95%	84%	1
8.	22-Feb	91%	76%	1
9.	29-Feb	89%	69%	1
10.	07- Mar	93%	80%	1
11.	14-Mar	93%	80%	1
12.	21-Mar	92%	82%	1
13.	28 - Mar	95%	88%	1
14.	4- April	94%	87%	1
15.	11- April	93%	88%	1
16.	18-April	95%	85%	1
17.	25- April	96%	92%	1

Load-Date: June 11, 2008



# Ryanair Holdings PLC 3% pay increase to staff

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 6, 2004 Thursday 5:23 AM GMT

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Length: 369 words

### **Body**

RNS Number:3587Y

Ryanair Holdings PLC

06 May 2004

RYANAIR STAFF TO RECEIVE 3% PAY INCREASE

Ryanair today (Thursday, 6th May 2004) confirmed to its staff that it would

proceed with a 3% pay increase effective 1 April 2004. This increase, which would equate to up to EUR2,000 extra per annum of the basic pay of pilots, will be implemented in the May payroll and will be backdated to 1 April.

Ryanair was quick to clarify that this pay increase was not any indication of better times ahead, but rather an appropriate reward for the continued productivity gains delivered by its people. Ryanair was the first airline in Europe back in January to warn of a pessimistic outlook for fares and yields and the airline continues to see no change in these very competitive market conditions. Ryanair is continuing to expand rapidly, opening new routes, driving down fares and winning market share from all its competitors.

Traffic figures to be released later today for April will confirm Ryanair's

#### Ryanair Holdings PLC 3% pay increase to staff

continuing strong growth, but in a very demanding yield environment.

Confirming these pay increases today Ryanair's Chief Executive, Michael O'Leary

#### said:

"Even in difficult times it remains our priority to reward our staff first, with better pay and conditions than our competitors. Whilst we expect the coming year to be tough and the Winter to be particularly difficult, this pay increase at this time is both a vote of thanks and a demonstration of our confidence in our people who will continue to drive efficiency and continue to widen the substantial cost and price advantage Ryanair has over all other airlines in Europe.

"As history has repeatedly shown that during price wars, the lowest cost operator wins. In the European airline business lowest cost - by a distance - is Ryanair. We will continue to use this cost advantage to offer lower fares and take more share from both the high fare and not so high fare airlines of Europe".

Ends. Thursday, 6th May 2004

For reference: Paul Fitzsimmons Pauline McAlester

Ryanair Murray Consultants
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Load-Date: June 11, 2008



# **National Air Traffic April Traffic Figures**

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 6, 2004 Thursday 4:40 AM GMT

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Length: 292 words

### **Body**

RNS Number:3547Y

National Air Traffic Services

06 May 2004

NATIONAL AIR TRAFFIC SERVICES

PRESS RELEASE

06 May 2004

**April Traffic Figures** 

The number of flights handled by National Air Traffic Services last month increased by 7.8 per cent to 173,558 from 160,951 in April 2003, the UK's leading air traffic control provider reported today.

All areas of NATS' business showed strong increases in April, with domestic flights up 4.7 per cent, international arrival/departures up 8.7 per cent and overflights up 9.2 per cent

However, some of the year-on-year gains are misleading. Figures for April 2003 reflected the start of the war in Iraq, and the grounding of the Buzz fleet following its take-over by Ryanair.

# National Air Traffic April Traffic Figures

#### Ends

	Apr 2004	Apr 2003	% Change	2004 To Date		% Change
Total UK London Area Control	173,558 140,330	160,951 132,099	7.8% 6.2%	662,288 538,437	•	5.5% 3.6%
Centrol Centre London Terminal Control	101,328	94,775	6.9%	393,094	377,758	4.1%
Centre Manchester Area Control	45,711	42,095	8.6%	174,627	161,053	8.4%
Centre Scottish Area Control	47,138	42,931	9.8%	181,416	156,333	16.0%
Centre Oceanic Area Control	28,139*	26,650	5.6%	107,899*	103,520	4.2%
Centre Domestic (origin &	38,523	36,791	4.7%	149,336	144,547	3.3%
destination UK) International (origin or	114,888	105,712	8.7%	437,627	412,537	6.1%
destination UK) Overflights *provisional da	20,147 ta	18,448	9.2%	75,325	70,824	6.4%

Load-Date: June 11, 2008



# Ryanair Holdings PLC Passenger Figures for April04

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 6, 2004 Thursday 9:00 AM GMT

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Length: 187 words

### **Body**

RNS Number:3751Y

Ryanair Holdings PLC

06 May 2004

RYANAIR PASSENGER GROWTH OF 45% FOR APRIL

The following are Ryanair's passenger and internet statistics for April 2004.

	April	April	Rolling 12 months	
	2003	2004	ended 30th April. 2004	
Passengers 1	1,474,338	2,142,545	23,801,143	
Load Factor 2	79%	82%	81%	
Internet Sales				
Percentage3	94%	97%	96%	

- Represents the number of earned seats flown by Ryanair. Earned seats include seats that are flown whether or not the passenger turns up because once a flight has departed a no-show customer is not entitled to change flights or seek a refund.
- 2. Represents the number of passengers as a proportion of the number of seats available for passengers.
- 3. Represents the number of initial seat sales sold via the Ryanair internet site as a percentage of total initial seat sales. Initial seat sales exclude changed and amended seat sales.

Load-Date: June 11, 2008



# Ryanair Holdings PLC Launch of Low Cost Breaks

London Stock Exchange Aggregated Regulatory News Service (ARNS)

April 21, 2004 Wednesday 5:01 AM GMT

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Length: 341 words

### **Body**

RNS Number:8342X

Ryanair Holdings PLC

21 April 2004

RYANAIR LAUNCHES LOW COST BREAKS ACROSS EUROPE

Ryanair, Europe's No.1 low fares airline, today (Wednesday, 21st April 2004) launched Ryanair Breaks - a range of value-for-money short breaks and event packages, available to book online across Europe.

Ryanair customers have the opportunity to choose from thousands of activities, tickets and excursions, available at dozens of Ryanair destinations across

Europe. Packages are available from as little as 4.5 Euro (GBP3) per person.

Packages are available under four main themes:

```
golf,
spa & leisure,
tickets & tours
outdoor breaks.
```

Ryanairbreaks.com's Golf package destinations include Spain, Austria, France, Italy, Scotland and Ireland, with prices from just 4.5 Euro (GBP3) per person for

Ryanair Holdings PLC Launch of Low Cost Breaks

seven nights on the Costa Brava!

The Spa and Leisure section includes a range of beauty, relaxation, wellbeing and makeover options at locations across Europe from 73 Euro (GBP49) per person.

Tickets & Tours offers concert and sports packages to everything from Britney Spears and the Red Hot Chilli Peppers playing in Paris to Barcelona FC home matches, Formula One Grand Prix to European Golf Tour events and painting courses to extreme sports. Prices start from 7Euro (GBP5) per person.

And Outdoor packages, from 21 Euro (GBP14) per person, include bike tours of Tuscany and Vienna, walking tours of Venice and Florence, and Kayaking, Windsurfing and speedboat thrills in Ireland.

Paul Fitzsimmons, Head of Ryanair Communications said:

"Ryanair is already recognised is no.1 for low fares. Customers now have thousands of reasons to travel, as well as being able to book additional excursions, tours and other things to do when they get to their destination -- all through one website and with one shopping basket."

Ends.

Wednesday, 21st April 2004

#### For further information:

Tel: 00 353 1 812 1228

Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants

Tel: 00 353 1 4980 30

Load-Date: June 11, 2008



# Ryanair Holdings PLC Set tocelebrate 80m passenger

London Stock Exchange Aggregated Regulatory News Service (ARNS)

April 20, 2004 Tuesday 5:02 AM GMT

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Length: 352 words

### **Body**

RNS Number:7830X

Ryanair Holdings PLC

20 April 2004

RYANAIR SET TO CELEBRATE 80 MILLIONTH PASSENGER WITH 800,000 FREE SEAT SALE!

Ryanair, Europe's No. 1 low fares airline, today (Tuesday, 20th April 2004)

announced a massive 800,000 FREE SEATS SALE to celebrate it's 80 MILLIONTH

PASSENGER, which Ryanair will carry later this week.

Since Ryanair revolutionised flying in 1985, millions of passengers throughout

Europe have enjoyed low fare air travel and unbeatable customer service, saving

over EUR80 Billion on high fares charged by other airlines

Releasing details of the landmark and massive seat sale in London, Ryanair's

Chief Executive, Michael O'Leary said:

"Ryanair has revolutionised air travel in Europe, enabling millions of ordinary people to fly at affordable prices to destinations across 16 countries. From small beginnings back in 1985, Ryanair has exploded over the past 20 years to become Europe's No.1 low fares airline, carrying over 23 million people last year on our 150 low fare European routes.

"To celebrate this landmark, we are today announcing a massive 800,000 FREE SEATS SALE! We are inviting passengers to join us in our

#### Ryanair Holdings PLC Set tocelebrate 80m passenger

celebrations and grab a fantastic free seat!. These seats are available for only 6 days at www.ryanair.com, and as with all Ryanair's legendary seat giveaways, demand will be huge, so we would advise passengers to book early and book often!"

#### 800 000 FREE SEAT OFFER DETAILS

Booking Period: Wednesday 21st April to midnight Monday 26th April

Travel Period: Wednesday 5th May to Wednesday 30th June

Applicable Days: 12 midday Monday to 12 midday Thursday and after 12 midday

on Saturdays.

Advance Purchase: 14 days

Blackout Period: Friday 28th May to Tuesday 1st June

\* Excludes taxes and charges.

Ends. Tuesday, 20th April 2004

For further information:

Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants

Tel: 00 353 1 812 1228 Tel: 00 353 1 4980 300

Load-Date: June 11, 2008



# Ryanair Holdings PLC Ryanair no.1 leaves BA behind

London Stock Exchange Aggregated Regulatory News Service (ARNS)

April 14, 2004 Wednesday 5:45 AM GMT

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Length: 241 words

### **Body**

RNS Number:5938X

Ryanair Holdings PLC

14 April 2004

Wednesday, 14th April 2004

RYANAIR'S LOW FARES AND NO. 1 CUSTOMER SERVICE LEAVES BA BEHIND

Customer service performance statistics released by both Ryanair and BA last week confirmed that Ryanair leaves BA behind when it comes to punctuality,

fewest lost bags, and fewest flight cancellations.

Speaking this morning, Ryanair's Head of Communications, Paul Fitzsimmons said:

"Ryanair carries more passengers than BA in UK/Europe every month, and when you consider Ryanair's better customer service against BA's it's no wonder! The public are voting with their feet and in their millions for Ryanair's low fares and No. 1 customer service".

#### MOST RECENT CUSTOMER SERVICE COMPARISONS - FEB 04

FLIGHTS		FLIGHTS COMPLETED	LOST BAGS	
	ON TIME*		(per 1,000 pax)	
RYANAIR	92.0%	99.4%	0.63	
BA	80.6%	97.3%	14.20	

#### Ryanair Holdings PLC Ryanair no.1 leaves BA behind

(Source: Ryanair monthly published stats compared to BA monthly published stats)

(\* verified by the CAA three months in arrears)

Ends. Wednesday, 14th April 2004

For further information:

Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants Tel: 00 353 1 812 1228 Tel: 00 353 1 4980 300

Load-Date: June 11, 2008



# **Ryanair Holdings PLC Charleroi Announcement**

London Stock Exchange Aggregated Regulatory News Service (ARNS)

April 13, 2004 Tuesday 6:00 AM GMT

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Length: 635 words

### **Body**

RNS Number:5511X

Ryanair Holdings PLC

13 April 2004

RYANAIR'S LOW FARE SERVICES
AT BRUSSELS CHARLEROI AIRPORT
TO CONTINUE

Ryanair, Europe's No. 1 low fares airline, today (Tuesday, 13th April 2004) confirmed that it had concluded an agreement with Brussels Charleroi Airport and the Walloon Authorities which will allow Ryanair's low fares base at Brussels Charleroi Airport to continue with no change to the cost base, which means that all of the eleven existing low fare routes served from Brussels Charleroi will continue.

The agreement concluded between Ryanair, Brussels Charleroi Airport and the Walloon Authorities contained the following principal elements:

The existing airport and handling charges will continue for the foreseeable future until the airport reaches 2 million passengers per annum at which time 3rd party competitive handling will be introduced.

Legislation will be enacted by the Walloon Authorities in order to make the Ryanair discounted arrangements available to other airlines operating at

#### Ryanair Holdings PLC Charleroi Announcement

Brussels Charleroi Airport.

Ryanair have agreed to actively explore possibilities for basing more aircraft at, and opening new routes from, Brussels Charleroi Airport, subject to a new terminal being constructed, and the airport providing a competitive cost offer for these new routes which would be similar to the other lower costoffers presently available from a number of other privately and publicly owned airports.

# Welcoming the announcement of this agreement Ryanair's Chief Executive, Michael

#### O'Leary, said:

"We welcome this agreement which is good news for consumers and removes uncertainty and allows our low fare services to continue at Brussels Charleroi. This agreement was timely as we have negotiated a number of other airport base arrangements in recent months at costs which are lowerthan that at Brussels Charleroi, and there was a real likelihood that in the absence of an early agreement with Brussels Charleroi we would have closed the base and moved the aircraft and the low fare routes elsewhere.

"These lower cost alternatives again highlight the flaw in the recent European Commission decision on the cost base at Brussels Charleroi. The entire basis of the Commission's flawed decision was that no private airport would enter such an arrangement. We have repeatedly confirmed that we had other lower costarrangements at the time, and that other airports continue to offer us lower costalternatives today because they want to share in the enormous traffic, growth and commercial profits that Ryanair's low fare services deliver. The Brussels Charleroi cost base passes the private investor principle, and when Ryanair appeals the decision to the European Court of First Instance (in early May), this principle will form the core of our appeal.

"However, the good news today for Belgian consumers/visitors is that thanks to this agreement between Ryanair, Brussels Charleroi Airport and the Walloon Authorities, our low fare routes will continue from Brussels Charleroi and we look forward to carrying millions of passengers each year and saving them over EUR1.5 billion euros annually over the high fare alternatives being offered by the rip-off airlines at Brussels Zaventem Airport. The present merger negotiations between the two high fares airlines, SN Brussels and Virgin Express, show just how badly the Belgian market needs Ryanair in Brussels Charleroi since we provide competition, choice and low fare air travel for ordinary consumers".

Load-Date: June 11, 2008



# Ryanair Holdings PLC Traffic up over 50% for Easter

London Stock Exchange Aggregated Regulatory News Service (ARNS)

April 8, 2004 Thursday 7:40 AM GMT

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Length: 197 words

### **Body**

RNS Number:5071X

Ryanair Holdings PLC

08 April 2004

RYANAIR TRAFFIC UP OVER 50% FOR EASTER ESCAPE!

OVER 600,000 TRAVEL IN EASTER EGG-STRAVAGANZA!

Ryanair, Europe's No. 1 low fares airline, today (Thursday, 8th April 2004)

announced record breaking passenger numbers over the 2004 Easter Holiday

Weekend. During the traditional Easter holidays Ryanair will carry over  $600,\!000$ 

passengers, up an egg-credible 51% on the same period last year.

Speaking this afternoon, Ryanair's Head of Communications, Paul Fitzsimmons

said:

"People don't need egg-ed on this year for their Easter get-away.

Thousands of passengers are choosing Ryanair's low fares and unbeatable customer service to bunny-hop their way across Europe.

"This year we continue to set new records in passenger numbers, and this Easter is no eggception. Consumers are voting with their feet and grabbing an egg-stra special Easter break thanks to Ryanair's low fares!"

Ends.

Thursday, 8th April 2004

For further information:

# Ryanair Holdings PLC Traffic up over 50% for Easter

Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants Tel: 00 353 1 812 1228 Tel: 00 353 1 4980 300

Load-Date: June 11, 2008



# Ryanair Holdings PLC Customer service stats Mar.04

London Stock Exchange Aggregated Regulatory News Service (ARNS)

April 7, 2004 Wednesday 5:30 AM GMT

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Length: 927 words

# **Body**

RNS Number:4473X

Ryanair Holdings PLC

No.1 for Customer Service.

07 April 2004

RYANAIR'S CUSTOMER SERVICE STATISTICS FOR MARCH 2004

Ryanair, Europe's No.1 low fares airline, today (7th April 04) released its customer service statistics for March 2004. Ryanair is committed to publishing customer service statistics each month and these confirm that Ryanair is also

93% of all Ryanair's 15 798 flights during the month of March arrived on time.

Complaints registered at less than 1 (0.49) complaint per 1 000 passengers.

Mislaid baggage registered at less than 1 (0.64) bag per 1 000 passengers.

PASSENGER STATISTICS - MARCH 04	2003	2004
On-time flights	91%	93%
Complaints per 1000 pax	0.95	0.49
Baggage complaints per 1000 pax	0.60	0.64
Complaints answered within 7 days	100%	100%

### Ryanair Holdings PLC Customer service stats Mar.04

Ends.

For further information: Paul Fitzsimmons Pauline McAlester

Ryanair Murray Consultants

Tel: + 353 1 812 Tel: + 353 1 4980

1228 300

Ryanair Monthly Statistics Compared with Association of European Airlines

The following comparisons are based on the Association of European Airlines

monthly performance statistics for our major competitors for the month of

February 2004 and also figures published on other airline websites.

Ryanair's No 1 on-time performance compared with other Major airlines in Europe.

Airline	Ranking	8
Ryanair	1	92.0
SAS	2	85.5
Lufthansa	3	81.6
British Airways	4	80.6
Air France	5	78.9
Iberia	6	78.7
easyJet	7	77.5
Alitalia	8	71.9

\$ Flights arriving within 15 minutes of scheduled time Source: Ryanair monthly stats compared to Association of European Airlines: Feb 2004

Verified by the CAA in arrears

### Ryanair No. 1 major airline for fewest lost bags

Airline	Ranking	Baggage Missing Per 1 000 Passengers
Ryanair	1	0.63
Iberia	2	9.2
Alitalia	3	10.2
SAS	4	10.6
Air France	5	12.6
British Airways	6	14.2
Lufthansa	7	17.9
Austrian	8	20.2
easyJet		Refuse to Publish

Source: Ryanair monthly stats compared to Association of European Airlines:

#### Feb 2004

Ryanair No. 1 major airline for fewest cancellations Airline Ranking % flights completed Ryanair 1 99.4 British Airways 2 98.9 3 98.7 SAS Lufthansa 4 98.2 Iberia 5 98.0 97.3 Austrian Alitalia 7 94.9 Air France Refuse to Publish easyJet

Source: Ryanair monthly stats compared to Association of European Airlines:

# Ryanair Holdings PLC Customer service stats Mar.04

Ryanair / EasyJet Punctuality Comparisons

		On Times	5	
	Week Ending	Ryanair	Easyjet*	Ryanair
				Position
1.	04-Jan	90%	73%	1
2.	12-Jan	91%	80%	1
3.	19-Jan	95%	84%	1
4.	26-Jan	95%	89%	1
5.	01-Feb	85%	64%	1
6.	08-Feb	93%	81%	1
7.	15-Feb	95%	84%	1
8.	22-Feb	91%	84%	1
9.	29-Feb	89%	69%	1
10.	07- Mar	93%	80%	1
11.	14-Mar	93%	80%	1
12.	21-Mar	92%	82%	1
13.	28 - Mar	95%	88%	1

<sup>\*</sup>Source: www.ryanair.com and Easyjet website

Load-Date: June 11, 2008



# **TBI PLC Pre Close Trading Update**

London Stock Exchange Aggregated Regulatory News Service (ARNS)

April 6, 2004 Tuesday 2:11 AM GMT

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Length: 856 words

### **Body**

RNS Number:3853X

TBI PLC

06 April 2004

TBI plc

("TBI" or "the Group")

Pre-Close Trading Update and Quarterly Traffic Statistics

The Board of TBI confirms that trading for the second half of the year has been in line with expectations as low-cost travel to domestic and European destinations continues to grow.

During the six months to 31 March 2004, the Group has continued to attract additional low-cost traffic. In November 2003 London Luton Airport ("Luton") became the first destination to be served out of easyJet's new Schonefeld base in Berlin, followed in February 2004 by the announcement of a new route to Budapest International. In addition, the Group awarded the mandate to manage its car park operations at Luton, together with the bus shuttle service between Luton Airport Parkway railway station and the terminal at Luton, to NCP. The

TBI PLC Pre Close Trading Update

five year contract commenced 1 April 2004.

Looking ahead, WIZZ Air will commence a new route to Katowice in Poland in May and easyJet will begin services to Dortmund in September, both of which will be served out of Luton.

Elsewhere, Belfast, Cardiff and Skavsta have all continued to benefit from growth in low-cost activity. In March, easyJet announced the further expansion of its operations out of Belfast International (BIA) with the launch of new direct scheduled services to four key European destinations in France and Spain, plus an additional daily London Gatwick service, bringing the total destinations served by easyJet from BIA to 13. This comes on top of the announcement by Jet2 of two new services to be commenced to Prague and Brussels. BIA continues to work closely with both Air Route Development (NI) Ltd and easyJet and we look forward to announcing further major developments in the near future.

At Skavsta, work on the new terminal building has been completed with full commercial operation scheduled to begin later this month. Traffic continues to grow rapidly at Skavsta underpinned by Ryanair's base operation at this location, which was bolstered in January with the addition of two new daily routes to Rome and Milan. Cardiff continues to benefit from the success of bmibaby.

Outside Europe, Orlando Sanford continues to see a recovery in domestic traffic which will be further boosted this month when Vacation Express returns its Caribbean hub operations to this airport. Under the seven year agreement, flights will operate three days a week to 11 Caribbean destinations.

TBI's Preliminary Results for the year ended 31 March 2004 will be announced on 10 June 2004.

6 April 2004

**Enquiries:** 

TBI plc 020 7408 7300

Keith Brooks, Chief Executive Caroline Price, Finance Director

College Hill 020 7457 2020

Justine Warren Crawford Burden

#### TBI PLC Pre Close Trading Update

### FOURTH QUARTER TRAFFIC STATISTICS

Passenger numbers ('000s): 1 January 2004 - 31 March 2004

	Luton	Belfast	Cardiff	Skavsta	Total
Full service	140.2	1.0	49.9	0.0	191.1
	-1.48%	-97.81%	4.18%	na	-18.99%
Low cost	1255.1	772.5	165.7	259.1	2452.4
	5.34%	11.15%	28.25%	214.82%	16.89%
Charter	115.0	96.0	127.6	0.0	338.6
	26.10%	19.70%	-0.78%	na	12.87%
Total	1510.3	869.5	343.2	259.1	2982.1
	5.99%	5.92%	12.27%	214.82%	13.22%

### Passenger numbers ('000s): 1 January 2003 - 31 March 2003

	Luton	Belfast	Cardiff	Skavsta	Total
Full service	142.3	45.7	47.9	0.0	235.9
Low cost	1191.5	695.0	129.2	82.3	2098.0
Charter	91.2	80.2	128.6	0.0	300.0
Total	1425.0	820.9	305.7	82.3	2633.9

#### Note to Editors:

TBI's European airports comprise: London Luton, Belfast International, Cardiff International and Stockholm-Skavsta

Percentage changes shown are comparisons with the same period in 2003 TBI's four European airports handled a total of 3 million passengers during the period from 1 January to 31 March 2004, an increase of 13.2% over the corresponding period last year (2003: 2.6 million). For the six months to March, passenger numbers rose by 15% to 6.1 million.

Once again, low-cost traffic continued to drive growth across the portfolio increasing by 17% to 2.5 million passengers, while full service fell 19% and charter increased 13%.

The growth in low-cost was principally driven out of Cardiff and Skavsta, which increased passenger numbers by 28% and 215% respectively as a result of the growth in operations by bmibaby (Cardiff) and Ryanair (Skavsta).

APP

Load-Date: June 11, 2008



London Stock Exchange Aggregated Regulatory News Service (ARNS)

April 6, 2004 Tuesday 11:44 AM GMT

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Length: 1342 words

## **Body**

RNS Number:4277X

Ryanair Holdings PLC

06 April 2004

Ryanair Holdings Plc

06 April 2004

Re: Holding in Company

A Letter from The Capital Group Companies, Inc dated 5 April 2004 to Ryanair

Holdings Plc, received by Ryanair Holdings Plc on the 5 April 2004.

Re: Section 67 Notification

Company Secretary:

Enclosed is a Section 67 Notification date 2 April 2004.

Please note that one or more of the affiliates of The Capital Group Companies,

Inc. have made notifications to your company pursuant to Section 67 in the past.

For a description of our organisation, please visit our Web site at

www.capgroup.com.

For the purposes of this notification an outstanding share balance of

754,316,084 shares was used to calculate the percentages of holdings of the relevant share capital which determine the notifiable interest. We believe this outstanding share balance is current; however, if this number is not accurate, please contact us as soon as possible so we may make the necessary revisions to this notification.

Greg Dickinson

Compliance Associate

The Capital Group Companies, Inc.

A Letter from The Capital Group Companies, Inc. to Ryanair Holdings Plc dated 2 April 2004.

Notification of Interests
(Section 67 Companies Act 1990)

This Notice is given by The Capital Group Companies, Inc. on behalf of its affiliates, including Capital Research and Management Company, Capital International, Inc., Capital International S.A., Capital Guardian Trust Company, and Capital International Limited, pursuant to Section 67 of the Companies Act, 1990.

The interest in the relevant share capital indicated below arises by virtue of holdings attributed to the Companies (see Schedule A). These holdings form part of funds managed on behalf of investment clients by the Companies.

Share capital to which this relates:

Ordinary Shares (including ADRs)

Number of shares in which the Companies have a notifiable interest:

65,728,791 Ordinary Shares (including ADRs)

Name(s) of registered holder(s):

See Schedule B

As of 2 April 2004

Ryanair Holdings Plc

Number of Shares
The Capital Group Companies, Inc. (" 66,728,791
CG") holdings
Holdings by CG Management Companies
and Funds:

Percent of Outstanding 8.714%

Capital Guardian Trust Company	10,090,900	1.338%
Capital International Limited	31,382,583	4.160%
Capital International S.A.	2,820,575	0.387%
Capital International, Inc.	1,007,688	0.134%
Capital Research and Management	20,327,065	2.695%

Company

### Schedule A

Schedule of holdings in Ryanair Holdings, Plc

As of 2 April 2004

CAPITAL GUARDIAN TRUST COMPANY

Registered Name Local Shares
Cede & Co 7,455,000

55 Water Street

New York, NY 10006

Bank of Ireland 325,900

Intl Financial Services Centre

1 Harbourmaster Place

Dublin 1

Allied Irish Bank plc 2,310,000

Stock Exchange and Trust Services

**Bank Centre** 

P.O. Box 512

Ballsbridge

Dublin 4

Total 10,090,900

Schedule B

CAPITAL INTERNATIONAL LIMITED

Registered Name Local Shares
State Street Nominees Limited 134,000

**Canary Wharf** 

27th Floor, 1 Canada Square

London E14 5AF

Bank of New York Nominees 2,412,926

Bank of New York

3 Birchin Lane

London EC3V 9BY

Northern Trust 1,799,649

C/O NorTrust Nominees Limited

155 Bishopsgate

580,520

London EC2M 3XS Chase Nominees Limited 33,200 Woolgate House Coleman Street London EC2P 2HD Cede & Co 3,315,480 55 Water Street New York NY 10006 Citibank London 4,500 11 Old Jewry London EC2R 8D8 Nortrust Nominees 590,400 155 Bishopsgate London EC2M 3XS United Kingdom Bank of Ireland 7,776,397 Intl Financial Services Centre 1 Harbourmaster Place Dublin 1 Allied Irish Bank Plc 4,194,041 Stock Exchange and Trust Services Bank Centre, P.O. Box 512 Ballsbridge, Dublin 4 State Street London Ltd 1,273,497 12-13 Nicholas Ln London EC4N 78N Mellon Bank 215,000 Global Custody Division 1 Mellon Bank Centre Room 1310 Pittsbourgh PA 15252-0001 MSS Nominees Limited 255,000 Midland Bank Plc

Mariner House, Pepys

State Street Bank & Trust Co

London EC3N 4DA

Deutsche Bank AG	141,828
HSBC Bank Plc	17,800

#### Securities Services Mariner House

Pepys Street

London EC3N 4DA

Alibank Nominees Limited 3,318,593

Allied Irish Bank Plc

Stock Exchange and Trust Services

Bank Centre, P.O. Box 512

Ballsbridge, Dublin 4 Citibank N.A. (Ireland)

1,453,100

46,300

**ISFC House** 

**Custom House Quay** 

Dublin 1

Bank of Ireland Nominees Limited 2,656,260

Bank of Ireland

Intl Financial Services Centre

1 Harbourmaster Place

AIB Custodial Nominees Limited 307,900

JP Morgan Chase Bank 902,472

Total 31,382,563

Schedule B

Capital International S.A

Registered Name Local Shares
Cede & Co 2,568,135

55 Water Street

New York NY 10006

Bank of Ireland 11,400

Intl Financial Services Centre

1 Harbourmaster Place

Dublin 1

Bank of Ireland Nominees Limited 294,740

Bank of Ireland

Intl Financial Services Centre

1 Harbourmaster Place Citibank N.A (Dublin)

**IFSC House** 

**Custom House Quay** 

Dublin 1 Total

2,920,575

Schedule B

Capital International, Inc

Registered Name Local Shares
Cede & Co 593,500

55 Water Street

New York, NY 10006

NorTrust Nominees Limited 22,200

155 Bishopsgate

London EC2M 3XS

United Kingdom

Bank of Ireland 116,200

Intl Financial Services Centre

1 Harbourmaster Place

Dublin 1

State Street Australia Limited 30,500

Australia

Alibank Nominees Limited 225,688

Allied Irish Bank

Stock Exchange and Trust Servcies

Bank Centre P.O. Box 512

Dublin

Ballsbridge

AIB Custodial Nominees Limited 19,600
Total 1,007,688

Schedule B

Capital Research and Management Company

Registered Name Local Shares
Cede & Co 19,394,365

55 Water Street

New York, NY 10006

Bank of Ireland 413,500

Intl Financial Services Centre

1 Harbourmaster Place

Dublin 1

Bank of Ireland Nominees Ltd 519,200

Bank of Ireland

Intl Financial Services Centre

### 1 Harbourmaster Place

Dublin 1 Total

20,327,065

Schedule B

This announcement has been issued through the Companies Announcement Service of

the Irish Stock Exchange.

Load-Date: June 11, 2008



# Ryanair Holdings PLC Britain's Favourite Airline

London Stock Exchange Aggregated Regulatory News Service (ARNS)

April 5, 2004 Monday 10:04 AM GMT

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Length: 249 words

## **Body**

RNS Number:3595X

Ryanair Holdings PLC

05 April 2004

BYE BYE BA,
RYANAIR ISBRITAIN'S FAVOURITE AIRLINE

Ryanair, Europe's No.1 low fares airline, today (Monday, 5th April 2004)

released passenger traffic statistics for March 2004 which confirmed that

Ryanair has carried more passengers in UK/Europe than BA. For the month of March

2004 Ryanair carried 204, 187 morepassengers UK/Europe than BA, making Ryanair

Britain's favourite airline for travel UK/Europe.

Ryanair's Head of Communications, Paul Fitzsimmons said:

"BA passenger figures released for the month of March, confirmed UK/ Europe passenger growth of 1.8% - compared to Ryanair's growth of 51% for the same period.

"The travelling public are voting with their feet, everyone knows that when it comes to giving passengers what they really want - lower fares and on-time flights - Ryanair beats BA time and time again"

#### PASSENGER STATISTICS FOR MARCH 2004

	RYANAIR	BA	RYANAIR POSITION
PASSENGER GROWTH	51%	1.8%	1

### Ryanair Holdings PLC Britain's Favourite Airline

1.93 M PASSENGERS CARRIED 2.14 M 1 LOAD FACTOR 78% 65% 1

Monday, 5th April 2004 Ends.

For further information:

Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants Tel: 00 353 1 812 1228 Tel: 00 353 1 4980 300

Load-Date: June 11, 2008



# Ryanair Holdings PLC Passenger Figures for March04

London Stock Exchange Aggregated Regulatory News Service (ARNS)

April 5, 2004 Monday 8:15 AM GMT

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Length: 193 words

# **Body**

RNS Number:3539X

Ryanair Holdings PLC

05 April 2004

RYANAIR ANNOUNCES PASSENGER GROWTH OF 51% FOR MARCH 2004

The following are Ryanair's passenger and internet statistics for March 2004.

	March	March	Rolling 12 months
	2003	2004	ended 31st Mar. 2004
Passengers 1	1,415,544	2,137,187	23,132,936
Load Factor 2	78%	78%	81%
Internet Sales			
Percentage3	94%	97%	95%

- Represents the number of earned seats flown by Ryanair. Earned seats include seats that are flown whether or not the passenger turns up because once a flight has departed a no-show customer is not entitled to change flights or seek a refund.
- 2. Represents the number of passengers as a proportion of the number of seats available for passengers.
- 3. Represents the number of initial seat sales sold via the Ryanair internet site as a percentage of total initial seat sales. Initial seat sales exclude changed and amended seat sales.

Load-Date: June 11, 2008



# Ryanair Holdings PLC Launch of new route IRE-SPAIN

London Stock Exchange Aggregated Regulatory News Service (ARNS)

March 22, 2004 Monday 7:43 AM GMT

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Length: 334 words

### **Body**

RNS Number:7833W

Ryanair Holdings PLC

22 March 2004

RYANAIR LAUNCHES NEW ROUTE FROM IRELAND TO SPAIN

DUBLIN - REUS (SALOU) from EUR29.99!

Ryanair, Europe's No. 1 low fares airline, today (Monday, 22nd March 2004) announced a new daily flight from Dublin to Reus (Salou) in Spain with fares from an incredible EUR29.99! (incl. taxes).

This latest announcement follows last weeks new route launches of flights from Dublin to Murcia (Spain), and Dublin to Nottingham East Midlands. All three services will commence on 29th April 04, and can be booked from today at www.ryanair.com.

Commenting on the new route launch, Ryanair's Deputy Chief Executive Michael Cawley said:

"Today's announcement of our new daily service linking Dublin with Reus (Salou) on the Spanish Costa Dorada is more great news for Irish consumers. Thanks to Ryanair, it has never been cheaper or easier to hit the hot spots like Salou on the Costa Dorada, or a treat for the kids to the famous "Universal Mediterranea" theme park.

### Ryanair Holdings PLC Launch of new route IRE- SPAIN

"Nobody can match Ryanair's low fares, and Irish consumers can grab a seat to the sun from an incredible EUR29.99!, representing savings of EUR190.00\* on Aer Lingus' high fares to Barcelona. At these fantastic low fares, we expect huge demand and we would advise passengers to book immediately at www.ryanair.com"

ROUTE FREQUENCY RYANAIR'S LOW AER LINGUS RYANAIR Dublin to: FARE FARE\* SAVINGS REUS DAILY From

(SALOU) EUR29.99 EUR220.57 EUR190.58

(Barcelona)

(\*Source: Aer Lingus website - one-way fare to Barcelona on 29th April 04)

Ends: Monday, 22nd March 2004

For further information:

Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants

Tel: 00 353 1 812 1228 Tel: 00 353 1 4980 300

Load-Date: June 11, 2008



# Ryanair Holdings PLC RY leaves Easyjet way behind

London Stock Exchange Aggregated Regulatory News Service (ARNS)

March 19, 2004 Friday 7:26 AM GMT

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Length: 370 words

### **Body**

RNS Number:7287W

Ryanair Holdings PLC

19 March 2004

RYANAIR LEAVES EASYJET WAY BEHIND ON PUNCTUALITY (JUST LIKE EVERY WEEK OF 2003!)

Ryanair, Europe's No.1 low fares airline, today (Friday, 19th March 2004)

published its on-time performance comparisons against Easyjet for January and

February 2004.

Ryanair easily beat Easyjet in the punctuality stakes for 52 weeks in a row in

2003, and again for the first 9 weeks of 2004 - Ryanair leaves Easyjet way

behind.

Ryanair's Head of Communications, Paul Fitzsimmons said:

- "Punctuality of our flights is a top priority" claims Easyjet\* what a joke! Ryanair's punctuality has beaten Easyjet's every week of 2003 and every week of 2004 so far. It seems that Easyjet are always late when compared to Ryanair.
- "So if you want to save time and money then fly Ryanair and avoid the often delayed Easyjet.
- "Easyjet can't match Ryanair's low fares, and can't match Ryanair's on-time performance either!"

### Ryanair Holdings PLC RY leaves Easyjet way behind

### Ryanair / EasyJet Punctuality Comparisons 2004.

		On Tim	es	
	Week Ending	Ryanair	EasyJet	Ryanair
				Position
1.	4-Jan	90%	73%	1
2.	11-Jan	91%	80%	1
3.	18- Jan	95%	84%	1
4.	25- Jan	95%	89%	1
5.	1- Feb	85%	64%	1
6.	8- Feb	93%	81%	1
7.	15- Feb	95%	84%	1
8.	22-Feb	91%	76%	1
9.	29-Feb	89%	69%	1

Ends. Friday, 19th March 2004

### For further information:

Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants

Tel: 00 353 1 812 1228 Tel: 00 353 1 4980 300

\*Source: Easyjet website releases - 1st & 9th Mar 2004

Load-Date: June 11, 2008



# Ryanair Holdings PLC RY Welcomes new 50th Boeing

London Stock Exchange Aggregated Regulatory News Service (ARNS)

March 18, 2004 Thursday 4:45 AM GMT

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Length: 262 words

### **Body**

RNS Number:6680W

Ryanair Holdings PLC

18 March 2004

RYANAIR WELCOMES ITS 50th NEW BOEING 737 800

Ryanair, Europe's No.1 low fares airline, today (Thursday, 18th March 2004) welcomed the arrival of their 50th new Boeing 737 800 series aircraft. Boeing delivered Ryanair's first Boeing 737 800 in March 1999.

To date Ryanair has 155 confirmed Boeing 737 800 orders, in addition Ryanair has a total number of 123 option orders, which will bring the Ryanair fleet to a total of 278 Boeing 737 800's over the next 6 years. By 2010, Ryanair will pilot the youngest aircraft fleet in Europe and Ryanair will be the second largest operator of the most successful jetliner in the world.

Celebrating the arrival of the 50th Boeing 737 800 today, Ryanair's Head of Communications, Paul Fitzsimmons said:

"Ryanair and Boeing started European low fares air travel revolution in 1991, today the Ryanair low fares revolution continues as nearly 80 million European consumers have saved over EUR 8 billion on air fares since Ryanair's operations commenced in 1985. Ryanair now has 148 routes

### Ryanair Holdings PLC RY Welcomes new 50th Boeing

across 16 European countries and will carry over 23 Million passengers this year saving European consumers over EUR2.3 Billion.

"Ryanair is No 1 for low fares, and No 1 for customer service on brand new Boeing 737-800 aircraft".

Ends. Thursday, 18th March 2004

### For further information:

Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants

Tel: 00 353 1 812 1228 Tel: 00 353 1 4980 300

Load-Date: June 11, 2008



# Irish Stock Exchange Official List Notice

London Stock Exchange Aggregated Regulatory News Service (ARNS)

March 17, 2004 Wednesday 2:00 AM GMT

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Length: 191 words

## **Body**

RNS Number:6013W

Irish Stock Exchange

16 March 2004

REPORT OF THE BOARD OF THE IRISH

STOCK EXCHANGE

OFFICIAL LIST - NOTICE

Irish Stock Exchange
28 Anglesea Street
Dublin 2
17 March 04

CANCELLATION OF LISTING

The listing of the undermentioned security has been cancelled with effect from

6.30am, 17 March 2004.

Investec Bank (UK) Limited

50 Million Call warrants over Anglo Irish Bank Corporation Plc

50 Million Call warrants over Bank of Ireland

50 Million Call warrants over Ryanair

50 Million Put warrants over Anglo Irish Bank Corporation Plc

50 Million Put warrants over Bank of Ireland

# Irish Stock Exchange Official List Notice

### **Covered Warrants**

This announcement has been issued through the Companies Announcement Service of

the Irish Stock Exchange.

Load-Date: June 11, 2008



London Stock Exchange Aggregated Regulatory News Service (ARNS)

March 15, 2004 Monday 5:31 AM GMT

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Length: 1378 words

## **Body**

RNS Number:5243W

Ryanair Holdings PLC

15 March 2004

Ryanair Holdings Plc

15 March 2004

Re: Holding in Company

A Letter from The Capital Group Companies, Inc dated 11 March 2004 to Ryanair

Holdings Plc, received by Ryanair Holdings Plc on the 12 March 2004.

Re: Section 67 Notification

Company Secretary:

Enclosed is a Section 67 Notification date 8 March 2004.

Please note that one or more of the affiliates of The Capital Group Companies,

Inc. have made notifications to your company pursuant to Section 67 in the past.

For a description of our organisation, please visit our Web site at

www.capgroup.com.

For the purposes of this notification an outstanding share balance of

754,316,100 shares was used to calculate the percentages of holdings of the relevant share capital which determine the notifiable interest. We believe this outstanding share balance is current; however, if this number is not accurate, please contact us as soon as possible so we may make the necessary revisions to this notification.

Greg Dickinson

Compliance Associate

The Capital Group Companies, Inc.

A Letter from The Capital Group Companies, Inc. to Ryanair Holdings Plc dated 08 March 2004.

Notification of Interests
(Section 67 Companies Act 1990)

This Notice is given by The Capital Group Companies, Inc. on behalf of its affiliates, including Capital Research and Management Company, Capital International, Inc., Capital International S.A., Capital Guardian Trust Company, and Capital International Limited, pursuant to Section 67 of the Companies Act, 1990.

The interest in the relevant share capital indicated below arises by virtue of holdings attributed to the Companies (see Schedule A). These holdings form part of funds managed on behalf of investment clients by the Companies.

Share capital to which this relates:

Ordinary Shares (including ADRs)

Number of shares in which the Companies have a notifiable interest:

69,010,578 Ordinary Shares (including ADRs)

Name(s) of registered holder(s):

See Schedule B

As of 08 March 2004

Ryanair Holdings Plc

Number of Shares
The Capital Group Companies, Inc. (" 69,010,578
CG") holdings
Holdings by CG Management Companies
and Funds:

Percent of Outstanding 9.150%

Capital Guardian Trust Company	9,836,400	1.304%
Capital International Limited	37,585,850	4.983%
Capital International S.A.	2,979,440	0.395%
Capital International, Inc.	1,007,688	0.134%
Capital Research and Management	17,601,200	2.333%
Company		

Schedule A

Schedule of holdings in Ryanair Holdings, Plc

As of 8 March 2004

CAPITAL GUARDIAN TRUST COMPANY

Registered Name Local Shares
Cede & Co 7,200,500

55 Water Street

New York, NY 10006

Bank of Ireland 325,900

Intl Financial Services Centre

1 Harbourmaster Place

Dublin 1

Allied Irish Bank plc 2,310,000

Stock Exchange and Trust Services

**Bank Centre** 

P.O. Box 512

Ballsbridge

Dublin 4

Total 9,836,400

Schedule B Page 1 of 5

CAPITAL INTERNATIONAL LIMITED

Registered Name Local Shares
State Street Nominees Limited 134,000

**Canary Wharf** 

27th Floor, 1 Canada Square

London E14 5AF

Bank of New York Nominees 2,267,793

Bank of New York

3 Birchin Lane

London EC3V 9BY

Northern Trust 1,799,649

C/O NorTrust Nominees Limited

155 Bishopsgate

580,520

London EC2M 3XS 33,200 Chase Nominees Limited Woolgate House Coleman Street London EC2P 2HD Cede & Co 7,934,000 55 Water Street New York NY 10006 Citibank London 4,500 11 Old Jewry London EC2R 8D8 Nortrust Nominees 590,400 155 Bishopsgate London EC2M 3XS United Kingdom Bank of Ireland 9,635,597 Intl Financial Services Centre 1 Harbourmaster Place Dublin 1 Allied Irish Bank Plc 4,160,541 Stock Exchange and Trust Services Bank Centre, P.O. Box 512 Ballsbridge, Dublin 4 State Street London Ltd 1,273,497 12-13 Nicholas Ln London EC4N 78N Mellon Bank 215,000 Global Custody Division 1 Mellon Bank Centre Room 1310 Pittsbourgh PA 15252-0001 MSS Nominees Limited 255,000 Midland Bank Plc

Mariner House, Pepys

State Street Bank & Trust Co

London EC3N 4DA

### npany

46,300

	Ryanair Holdings PLC Holding in Comp
Deutsche Bank AG	141,828
23 Great Winchester Street	
London EC2P 2AX	
United Kingdom HSBC Bank Plc	17,800
Securities Services Mariner House	
Pepys Street	
London EC3N 4DA Alibank Nominees Limited	3,276,193
Allied Irish Bank Plc	
Stock Exchange and Trust Services	3
Bank Centre, P.O. Box 512	
Ballsbridge, Dublin 4 Citibank N.A. (Ireland)	1,453,100
ISFC House	
Custom House Quay	
Dublin 1 Bank of Ireland Nominees Limited	2,656,260
Bank of Ireland	
Intl Financial Services Centre	
1 Harbourmaster Place AIB Custodial Nominees Limited JP Morgan Chase Bank Total	254,500 902,472 37,585,850
Sche	edule B Page 2 of 5
_	al International S.A
Registered Name Cede & Co	Local Shares 2,627,000
55 Water Street	
New York NY 10006 Bank of Ireland	11,400
Intl Financial Services Centre	
1 Harbourmaster Place	
Dublin 1 Bank of Ireland Nominees Limited	294,740
Bank of Ireland	
Intl Financial Services Centre	
1 Hawhaummagtaw Dlaga	

1 Harbourmaster Place Citibank N.A (Dublin)

### **IFSC House**

### **Custom House Quay**

Dublin 1

Total 2,979,440

Schedule B

Page 3 of 5

Capital International, Inc

Registered Name Local Shares
Cede & Co 593,500

55 Water Street

New York, NY 10006

NorTrust Nominees 22,200

155 Bishopsgate

London EC2M 3XS

United Kingdom

Bank of Ireland 116,200

Intl Financial Services Centre

1 Harbourmaster Place

Dublin 1

State Street Australia Limited 30,500

Australia

Alibank Nominees Limited 225,688

Allied Irish Bank

Stock Exchange and Trust Servcies

Bank Centre P.O. Box 512

Dublin

Ballsbridge

AIB Custodial Nominees Limited 19,600
Total 1,007,688

Schedule B

Page 4 of 5

Capital Research and Management Company

Registered Name Local Shares
Cede & Co 16,668,500

55 Water Street

New York, NY 10006

Bank of Ireland 413,500

Intl Financial Services Centre

1 Harbourmaster Place

Dublin 1

Bank of Ireland Nominees Ltd 519,200

Bank of Ireland

Intl Financial Services Centre

1 Harbourmaster Place

Dublin 1

Total 17,601,200

Schedule B Page 5 of 5

This announcement has been issued through the Companies Announcement Service of

the Irish Stock Exchange.

Load-Date: June 11, 2008



# **Ryanair Holdings PLC New Route**

London Stock Exchange Aggregated Regulatory News Service (ARNS)

March 11, 2004 Thursday 5:16 AM GMT

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Length: 511 words

# **Body**

RNS Number:4104W

Ryanair Holdings PLC

11 March 2004

RYANAIR ANNOUNCES NEW ROUTE TO BRINDISI
AND EXTRA FLIGHTS TO SUMMER DESTINATIONS

Ryanair, Europe's No. 1 Low Fares Airline, today (Thursday, 11th March 2004) announced a new route from London Stansted to Brindisi in Italy and extra flights to attractive Summer destinations in Europe. The new route with daily flights to Brindisi will commence on 29th April with one-way fares from only GBP29.99 (including tax).

Ryanair is increasing the frequency on the following summer destinations from

## London:

From Stansted to:	Current	Effective from April 29th, 2004
Palermo	1 daily flight	2 daily flights
Pisa	2 daily flights	3 daily flights
Carcassonne	1 daily flight	2 daily flights
Nimes	1 daily flight	2 daily flights

### Ryanair Holdings PLC New Route

Jerez 1 daily flight 2 daily flights
Kerry 1 daily flight 2 daily flights

From Gatwick to:

Dublin 5 daily flights 6 daily flights

As previously indicated, as part of the ongoing process of reviewing destinations, which have underperformed the route from London Stansted to Groningen will cease on the 28th of April, 2004.

Ryanair Sales & Marketing Manager for Europe, Sinead Finn, said;

- "Due to phenomenal demand for our recently launched Bari route, we are now increasing our routes to the Italian Region of Puglia with a new daily route from London to Brindisi from April 29th, 2004.
- "I am happy also to announce that we are increasing daily flights to popular destinations in Italy, France, Spain & Ireland due to increased demand from our English consumers. This summer our passengers will have an even greater choice of Ryanairs low fares to these attractive destinations.
- "Seats are available to Brindisi now from as little as GBP29.99 (one-way, including taxes), we urge customers to book immediately on www.ryanair.com.
- "Ryanair is No 1 for low fares, No1 for routes, No 1 for punctuality and No 1 for customer service".

#### Timetable:

FLIGHT NUMBER	ROUTE	FLIGHT TIMES	AIRCRAFT
FR 4976	London -Brindisi	1710-2100	Boeing 737 800
FR 4977	Brindisi-London	2125-2320	Boeing 737 800

Ryanair is Europe's largest low fares airline with 147 low fare routes across 16 countries. Ryanair operates a fleet of 69 aircraft, with firm orders for up to a further 107 new Boeing 737-800s, which will be delivered over the next 5 years. Ryanair currently employs a team of 2,200 people and expects to carry over 23 million scheduled passengers in the current year.

Ends. Thursday, 11th March 2004

### For further information

Please contact: Sinead Finn Pauline McAlester

Ryanair Murray Consultants

Tel. +44 1279 666214 Tel. +353 1 4980300

www.RYANAIR.COM - The low fares website

Load-Date: June 11, 2008

# Ryanair Holdings PLC New Route



# **Ryanair Holdings PLC Second New Route**

London Stock Exchange Aggregated Regulatory News Service (ARNS)

March 11, 2004 Thursday 5:47 AM GMT

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Length: 133 words

# **Body**

RNS Number:4118W

Ryanair Holdings PLC

11 March 2004

RYANAIR ANNOUNCES SECOND NEW ROUTE FROM FRANKFURT HAHN TO JEREZ (SPAIN)

Ryanair, Europe's No.1 low fares airline, today (Thursday, 11th March 2004) announced a new route from Frankfurt-Hahn to Jerez in Spain. The new daily route will commence on 29th April with one-way fares from only EUR29.99 (including tax).

#### Timetable

ROUTE	FLIGHT TIMES	AIRCRAFT
Frankfurt-Jerez	6.30 - 9.20	Boeing 737-800
Jerez-Frankfurt	9.45 - 12.50	Boeing 737-800

#### Ends. Thursday, 11th March 2004

For further information: Paul Fitzsimmons - Ryanair

Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants

Tel: 00 353 1 812 1228 Tel: 00 353 1 4980 300

Load-Date: June 11, 2008

# Ryanair Holdings PLC Second New Route



# Ryanair Holdings PLC Customer Service Stats Feb 04

London Stock Exchange Aggregated Regulatory News Service (ARNS)

March 9, 2004 Tuesday 4:03 AM GMT

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Length: 879 words

### **Body**

RNS Number:2972W

Ryanair Holdings PLC

09 March 2004

RYANAIR'S CUSTOMER SERVICE STATISTICS FOR FEBRUARY 2004

Ryanair, Europe's No.1 low fares airline, today (8th March 04) released its customer service statistics for February 2004. Ryanair is committed to publishing customer service statistics each month and these confirm that Ryanair is also No.1 for Customer Service.

92% of all Ryanair's 14 363 flights during the month of February arrived on time.

CAA data for 2003 shows that 70% of flights in the UK arrived on time. In the US, the Department of Transport announced an overall US average punctuality of 82% for 2003. Ryanair, with an average punctuality of 91% has set the standard as the No.1 on-time low fares airline, beating both the Major European Airlines and the Major US airlines

Complaints registered at less than 1 (0.45) complaint per 1 000 passengers.

Mislaid baggage registered at less than 1 (0.63) bag per 1 000 passengers.

 PASSENGER STATISTICS - FEBRUARY 04
 2003
 2004

 On-time flights
 88%
 92%

 Complaints per 1000 pax
 0.62
 0.45

### Ryanair Holdings PLC Customer Service Stats Feb 04

Baggage complaints per 1000 pax	0.65	0.63
Complaints answered within 7 days	100%	100%

#### Ends.

### For further information:

Paul Fitzsimmons Pauline McAlester
Ryanair Murray Consultants
Tel: + 353 1 812 1228 Tel: + 353 1 4980 300

Ryanair Monthly Statistics Compared with Association of European Airlines

The following comparisons are based on the Association of European Airlines

monthly performance statistics for our major competitors for the month of

### Ryanair's No 1 on-time performance compared with other Major airlines in Europe

Airline	Ranking	%
Ryanair	1	92.0
Easyjet	2	81.5
Iberia	3	80.9
Air France	4	79.6
British Airways	5	79.2
SAS	6	78.1
Alitalia	7	75.6
Lufthansa	8	75.3

January 2004 and also figures published on other airline websites.

% Flights arriving within 15 minutes of scheduled time

### Ryanair No. 1 major airline for fewest lost bags

Airline	Ranking	Baggage Missing
		Per 1 000 Passengers
Ryanair	1	1.20
SAS	2	11.7
Iberia	3	12.0
Alitalia	4	16.6
Air France	5	20.8
British Airways	6	22.2
Lufthansa	7	23.5
Austrian	8	30.8
easyJet	I	Refuse to Publish

Source: Ryanair monthly stats compared to Association of European Airlines: Jan 2004

#### Ryanair No. 1 major airline for fewest cancellations

Airline	Ranking	% flights completed
Ryanair	1	98.4
Iberia	2	98.1
Alitalia	3	97.6
SAS	4	97.5
Lufthansa	5	97.3
British Airways	6	96.8
Austrian	7	94.7
Air France	Refuse to	Publish

# Ryanair Holdings PLC Customer Service Stats Feb 04

easyJet

Source: Ryanair monthly stats compared to Association of European Airlines: Jan 2004

# Ryanair / EasyJet Punctuality Comparisons

		On Times		
	Week Ending	Ryanair	Easyjet*	Ryanair
				Position
1.	04-Jan	90%	73%	1
2.	12-Jan	91%	80%	1
3.	19-Jan	95%	84%	1
4.	26-Jan	95%	89%	1
5.	01-Feb	85%	64%	1
6.	08-Feb	93%	81%	1
7.	15-Feb	95%	84%	1
8.	22-Feb	91%	84%	1
9.	29-Feb	89%	69%	1

<sup>\*</sup>Source: www.ryanair.com and Easyjet website

Load-Date: June 11, 2008



# Ryanair Holdings PLC New on-line change facility

London Stock Exchange Aggregated Regulatory News Service (ARNS)

March 5, 2004 Friday 7:00 AM GMT

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Length: 356 words

## **Body**

RNS Number:1935W

Ryanair Holdings PLC

05 March 2004

RYANAIR ANNOUNCES NEW ON-LINE CHANGE FACILITY

Ryanair, Europe's No.1 low fares airline, today (Friday, 5th March 2004) announced its latest Customer Service initiative where passengers can now make name and date changes on-line at www.ryanair.com, subject to standard Company conditions.

Passengers wishing to change the name or date of travel up to twelve hours prior to their scheduled departure time, can now easily do so on www.ryanair.com. This customer friendly initiative means Ryanair passengers who are unable to travel for whatever reason, do not have to lose their money - they can simply log-on to www.ryanair.com and change the name or date of travel. There is a change fee\* charge of GBP15/EUR22 per flight sector and per person.

Speaking this morning, Conal Henry, Commercial Director of Ryanair.com, said:

"This is the latest initiative from Ryanair in our continuous efforts to improve our customer service for our passengers - initiatives such as

### Ryanair Holdings PLC New on-line change facility

these have helped grow our European passenger numbers by 50% over the last year.

- "If for some reason you can no longer fulfill that shopping commitment in London or that weekend in Paris, you can relax in the knowledge that Ryanair has introduced an on-line change service which will accommodate on-line date and name changes up to 12 hours prior to scheduled departure.
- "People are voting with their feet and flying with Ryanair when it comes to unbeatable low fares, excellent on-time performance and great customer service."

#### Additional Note:

\*If there is a difference in price between the original fare paid and the lowest available fare for the new booking at the time, passengers will be obliged to pay this difference. If the available fare is lower on the new flight, no refund will be made.

Ends. Friday, 5th March 2004

#### For further information:

Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants Tel: 00 353 1 812 1228 Tel: 00 353 1 4980 300

Load-Date: June 11, 2008



# **Ryanair Holdings PLC Passenger Stats.**

London Stock Exchange Aggregated Regulatory News Service (ARNS)

March 3, 2004 Wednesday 7:07 AM GMT

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Length: 197 words

## **Body**

RNS Number:0868W

Ryanair Holdings PLC

03 March 2004

RYANAIR ANNOUNCES PASSENGER GROWTH OF 45% FOR FEBRUARY 2004

Ryanair, Europe's No. 1 low fares airline, today (3rd March) announced Ryanair's passenger and internet statistics for February 2004.

	February	February	Rolling 12 months
	2003	2004	ended 29th Feb. 2004
Passengers 1	1,292,057	1,876,946	22,411,293
Load Factor 2	81%	77%	81%
Internet Sales			
Percentage3	94%	97%	95%

- Represents the number of earned seats flown by Ryanair. Earned seats
  include seats that are flown whether or not the passenger turns up because
  once a flight has departed a no-show customer is not entitled to change
  flights or seek a refund.
- Represents the number of passengers as a proportion of the number of seats available for passengers.
- Represents the number of initial seat sales sold via the Ryanair internet site as a percentage of total initial seat sales. Initial seat sales exclude changed and amended seat sales.

Load-Date: June 11, 2008

Ryanair Holdings PLC Passenger Stats.



# Ryanair Holdings PLC RY punctuality beats the U.S.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

March 1, 2004 Monday 7:47 AM GMT

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Length: 435 words

## **Body**

RNS Number:9719V

Ryanair Holdings PLC

01 March 2004

RYANAIR'S PUNCTUALITY BEATS THE BEST OF THE U.S.

Ryanair, Europe's No.1 low fares airline, today (1st March 04) celebrated beating the best of the U.S. airlines for punctuality in 2003. Not only is Ryanair the on-time performance leader of all the major European Airlines month on month, but also, according to the latest punctuality statistics issued by the US Department of Transport, Ryanair has the best on-time performance compared to all the other US airlines for 2003!

Ryanair's Head of Communication, Paul Fitzsimmons said:

"When it comes to punctuality, Ryanair leaves the best of the U.S. in it's slipstream - the average overall punctuality for US airlines in 2003 was 82.0% compared to Ryanair's record of 91% of flights on time. Not only is Ryanair the No 1 low fares airline in Europe, we also have proved to be unbeatable for on -time performance, even when compared to the major US airlines."

### Ryanair Holdings PLC RY punctuality beats the U.S.

% Arrivals within 15 minutes of STA

	12 Months ending Dec	2003
Airline	% OT	Rank
Ryanair	91.0	1
Southwest	86.3	2
Jetblue	84.3	3
United	83.3	4
Northwest	82.9	5
Delta	82.3	6
Continental	82.0	7
America West	82.0	8
American	81.7	9
Alaska	81.0	10
US Airways	79.7	11
American Eagle	78.6	12
Overall US average	82.0	
Ryanair average	91.0	

<sup>\*</sup> Ryanair published statistics compared US Dept. of Transport statistics Ryanair will carry over 23 million passengers this year, and we are committed to ensuring that every Ryanair customer can continue to avail of Ryanair's low

fares, extensive route network, and unrivalled No.1 punctuality record.

#### Ends:

For further information:

Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants Tel: 00 353 1 812 1228 Tel: 00 353 1 4980 300

**Load-Date:** June 11, 2008



# Ryanair Holdings PLC Brussels-London route toclose

London Stock Exchange Aggregated Regulatory News Service (ARNS)

February 26, 2004 Thursday 9:21 AM GMT

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Length: 537 words

## **Body**

RNS Number:8762V Ryanair Holdings PLC 26 February 2004

#### RYANAIR TO CLOSE BRUSSELS-LONDON ROUTE

Ryanair, Europe's No.1 low fares airline today (26th February 04) published its Summer schedule at Brussels Charleroi Airport and confirmed that it was terminating its Brussels-London route with effect from 29 April next. The current Charleroi-London route operates with up to 8 daily flights, carries over 360,000 passengers annually, with these customers saving over EUR3m per annum compared to the higher fare alternatives from Zaventem.

Ryanair confirmed that this 10% reduction in daily flights at Charleroi was the first element of its response to the European Commission's recent decision to increase costs at Charleroi and require that Ryanair's passengers should pay higher fares. Ryanair will appeal this decision to the European Court in Luxembourg, but while this appeal is underway, there will be reductions in flights and services at Brussels Charleroi, as aircraft capacity is reallocated to other lower cost airports.

Announcing these cutbacks today, Ryanair's Chief Executive, Michael O'Leary said;

"These capacity reductions are bad news for customers at Brussels Charleroi, but good news for other lower cost airports. As the Brussels-London route had the lowest fares, this route cannot be sustained if costs are to be increased as a result of the Commission's decision to increase ticket prices by EUR6 to EUR8 per ticket. These flights will now operate on lower cost routes between private airports such as London Stansted, Glasgow Prestwick, Stockholm Skavsta and London Luton.

"Ryanair will shortly be meeting with Brussels Charleroi Airport and the Walloon authorities to agree a way forward. If these talks result in a new agreement with a similar low cost base as before then Ryanair's low fares will continue at Charleroi. However if costs are increased, or the Walloon Authorities do not share our vision for the lowest possible air fares for ordinary people then there will be further flight reductions and route

### Ryanair Holdings PLC Brussels-London route toclose

closures, as aircraft are sent to other airports where the cost base is already significantly lowerthan Ryanair's original costs at Charleroi Airport.

Ends.

Ryanair

For further information

please contact: Paul Fitzsimmons

Tel. 353-1-8121212

Pauline McAlester Murray Consultants Tel. 353-1-4980300

Editors Note:

Ryanair's London Stansted-Brussels Charleroi routes

Route started: April 2001

Schedule: Up to 8 daily flights

Annual traffic: 360,000

Current Lowest Fare: London-Brussels One Way Return

Incl. Tax Incl. Tax
Ryanair GBP18.99 GBP31.86
British Airways GBP306.30 GBP68.20
SNBrussels GBP306.30 GBP63.10

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 11, 2008



## **Planestation Group New contract**

London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 26, 2004 Thursday 10:15 AM GMT

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Length: 582 words

## **Body**

RNS Number:8800V Planestation Group PLC 26 February 2004 PRESS RELEASE 26 February 2004 PlaneStation Group Plc

EX-RYANAIR CHIEF TO USE PLANESTATION'S KENT INTERNATIONAL AIRPORT MANSTON AS HIS LOW-COST UK HUB

PlaneStation Group plc the airport owner and operator announces that, through its subsidiary, it has today signed a conditional agreement with Irish airline company EUjet with the intent of Kent International Airport Manston becoming EUjet's hub in the United Kingdom.

EUjet was formed as a collaborative venture between its shareholders and debis AirFinance (part of the Daimler Chrysler group) one of the world's largest owners of aircraft. debis AirFinance supplies EUjet with aircraft and administrative services. EUjet commenced operations in May 2003 and is headquartered in Shannon, and is a fully licensed and approved Irish airline. EUjet currently provides fully supported jet aircraft to airlines and tour companies, as well as operating charter flights for Europe's premier tour operators out of Dublin, Birmingham, Bergamo and Milan. EUjet also operates aircraft on behalf of Air France.

EUjet are currently negotiating arrangements with other airports intended to form part of the EUjet route structure. It is envisaged that there will be flights to and from a number of airports in Ireland, the UK and European destinations. It is anticipated that by the end of this year 29 routes will be served from Kent International Airport. EUjet has appointed Rothschild as financial advisor and are in the process of raising additional capital to allow the company to expand over the next three years. It is expected that the route selection process will be complete by 14th April 2004 and that the first flight will take place on 14th June 2004.

EUjet anticipates that its decision to create a new regional airline service will result in an estimated 300,000 passengers using Kent International Airport

#### Planestation Group New contract

Manston during the first year of operation, growing to some 2 million passengers by the end of the third year of the operation.

Arrangements are being made to expand the existing passenger terminal facilities at Kent International Airport Manston to support not only EUjet's operation and its planned growth but also to support expanding operations.

EUjet is headed by PJ McGoldrick who has over 30 years experience in the airline industry and was formerly Chief Executive of Ryanair when the company turned its first profit.

Comment from Oliver Iny (CEO of PlaneStation Group plc):

"We have agreed terms with EUjet which are very satisfactory for both companies. This deal will be earnings enhancing for the PlaneStation Group and is the first of several airlines we expect will be flying from this airport."

Comment from P.J McGoldrick (CEO of EUjet):

"During my time at Ryanair I identified the potential and negotiated the arrangement which resulted in Ryanair making Stansted Airport its UK hub. I foresee a similar opportunity at Kent International Airport Manston and I am confident that the agreement signed today will be the basis on which a bright future will be built for both Kent International Airport Manston and EUjet." Further Enquiries:

Isabel Crossley St Brides Media 020 7242 4477
P. J McGoldrick EUjet +353 61 723790

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 11, 2008



# Ryanair Holdings PLC RY Celebrates pass. landmarks

London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 24, 2004 Tuesday 4:37 AM GMT

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Length: 304 words

## **Body**

RNS Number:7441V Ryanair Holdings PLC 24 February 2004

#### RYANAIR CELEBRATES PASSENGER LANDMARKS

ACROSS EUROPE

Ryanair, Europe's No.1 low fares airline, today (Tuesday, 24th February 2004) confirmed that in February 2004, Ryanair has passed the 35 Million passenger landmark at Dublin airport, since flights began from Dublin in 1984. This translates to nearly an average of 10 Ryanair flights per Irish man, woman & child over the past 20 years, and savings of over EUR3.5 Billion on Aer Lingus high fares.

New Ryanair passenger records have been achieved all over Europe during February, including:

Italy - 12 Million passengers have saved EUR1.2 Billion.

Scotland - 8 Million passengers have saved EUR800 Million

France - 7 Million Passengers have saved EUR700 Million

Commenting on the new record numbers, Ryanair's Head of Communications, Paul Fitzsimmons said:

"Since Ryanair began flying over 76 Million passengers have saved EUR7.6 Billion with Ryanair's low fares. This month we have reached new landmark records throughout Europe.

Brussels Charleroi airport has welcomed its 4.5 Millionth passenger City of Derry airport has passed the 600 000th passengers milestone.

"Last month, Ryanair carried over 1.7 Million passengers on almost 15,000 scheduled flights, confirming that Ryanair is Europe's No.1 airline for low fares, punctuality and customer service."

Ends. Tuesday, 24th February 2004

For further information:

Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants

Tel: 00 353 1 812 1228 Tel: 00 353 1 4980 300

This information is provided by RNS

The company news service from the London Stock Exchange

# Ryanair Holdings PLC RY Celebrates pass. landmarks

Load-Date: June 11, 2008



# Ryanair Holdings PLC Britain's .Favourite. Airline

London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 12, 2004 Thursday 4:59 AM GMT

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Length: 274 words

## **Body**

RNS Number:3222V Ryanair Holdings PLC 12 February 2004 12th FEBRUARY 2004.

RYANAIR IS BRITAIN'S "FAVOURITE"AIRLINE
BA CONFIRMS 0.5% PASSENGER DECLINE IN UK/EUROPE MARKET
FOR JANUARY 2004 IN CONTRAST TO RYANAIR'S PASSENGER
GROWTH OF 36% FOR THE SAME MONTH.

Ryanair, Europe's No.1 low fares airline, today (12th February 04) released comparison passenger traffic statistics for January 2004 which confirmed that Ryanair has again carried more passengers in UK/Europe than BA. In January 2004 Ryanair carried 141,954 morepassengers in UK/Europe than BA, making Ryanair Britain's favourite airline.

Ryanair's Head of Communications, Paul Fitzsimmons said:

"BA passenger traffic for the month of January, confirmed its UK/Europe passenger numbers DOWN 0.5% - compared to Ryanair's growth of 36%.

Everyone knows that when it comes to giving passengers what they really want -lower fares and on-time flights - Ryanair beats BA every time "  $\,$ 

PASSENGER STATISTICS FOR JANUARY .03

	RYANAIR	BA	RYANAIR POSITION
PASSENGERS CARRIED	1 705 954	1 564 000	1
PASSENGER GROWTH	36%	- 0.5%	1
LOAD FACTOR	83%	54.3%	1
Enda:			

For further information:

Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants

Tel: 00 353 1 812 1228 Tel: 00 353 1 4980 300

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 11, 2008

# Ryanair Holdings PLC Britain 's .Favourite. Airline



# Ryanair Holdings PLC Britain's .Favourite. Airline

London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 12, 2004 Thursday 5:43 AM GMT

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Length: 317 words

## **Body**

RNS Number:3247V Ryanair Holdings PLC 12 February 2004

The following amendments have been made to RNS 3222V released at 09:59 today.

The passenger statistics refer to January 04 and not as originally shown.

The load factor should read 71% and not 83% as originally shown.

All other details remain unchanged.

12th FEBRUARY 2004.

RYANAIR IS BRITAIN'S "FAVOURITE"AIRLINE
BA CONFIRMS 0.5% PASSENGER DECLINE IN UK/EUROPE MARKET
FOR JANUARY 2004 IN CONTRAST TO RYANAIR'S PASSENGER
GROWTH OF 36% FOR THE SAME MONTH.

Ryanair, Europe's No.1 low fares airline, today (12th February 04) released comparison passenger traffic statistics for January 2004 which confirmed that Ryanair has again carried more passengers in UK/Europe than BA. In January 2004 Ryanair carried 141,954 more passengers in UK/Europe than BA, making Ryanair Britain's favourite airline.

Ryanair's Head of Communications, Paul Fitzsimmons said:

"BA passenger traffic for the month of January, confirmed its UK/Europe passenger numbers DOWN 0.5% - compared to Ryanair's growth of 36%.

Everyone knows that when it comes to giving passengers what they really want -

lower fares and on-time flights - Ryanair beats BA every time "  $\,\,$ 

PASSENGER STATISTICS FOR JANUARY. 04

	RYANAIR	BA	RYANAIR POSITION
PASSENGERS CARRIED	1 705 954	1 564 000	1
PASSENGER GROWTH	36%	- 0.5%	1
LOAD FACTOR	71%	54.3%	1
Enda:			

For further information:

Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants

Tel: 00 353 1 812 1228 Tel: 00 353 1 4980 300

This information is provided by RNS

# Ryanair Holdings PLC Britain 's .Favourite. Airline

The company news service from the London Stock Exchange

Load-Date: June 11, 2008



# Ryanair Holdings PLC Customer Service Stats Jan 04

London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 11, 2004 Wednesday 4:33 AM GMT

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Length: 866 words

## **Body**

RNS Number:2610V Ryanair Holdings PLC 11 February 2004

RYANAIR'S CUSTOMER SERVICE STATISTICS FOR JANUARY 2004

Ryanair, Europe's No.1 low fares airline, today (11th Feb 04) released its customer service statistics for January 2004. Ryanair is committed to publishing customer service statistics each month and these confirm that Ryanair is also No.1 for Customer Service.

92% of all Ryanair's 14 283 flights during the month of January arrived on time.

Ryanair has set the standard as the No.1 on-time low fares airline,

beating Easyjet every week in 2004 and is the No.1 low fares airline for the fewest cancellations.

Complaints registered at less than 1 (0.76) complaint per 1 000 passengers.

Mislaid baggage registered at 1.2 bags per 1 000 passengers.

PASSENGER STATISTICS - JANUARY 04	2003	2004
On-time flights	78%	92%
Complaints per 1000 pax	0.78	0.76
Baggage complaints per 1000 pax	1.18	1.20
Complaints answered within 7 days	100%	100%
Ende		

For further information: Paul Fitzsimmons Pauline McAlester
Ryanair Murray Consultants

December 2003 and also figures published on other airline websites.

Ryanair Monthly Statistics Compared with Association of European Airlines The following comparisons are based on the Association of European Airlines monthly performance statistics for our major competitors for the month of

Ryanair's No 1 on-time performance compared with other Major airlines in Europe Airline Ranking %

Tel: + 353 1 812 1228 Tel: + 353 1 4980 300

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### Ryanair Holdings PLC Customer Service Stats Jan 04

Ryanair		1	85.0
SAS		2	83.5
Lufthansa		3	81.9
Air France		4	76.3
Easyjet		5	76.2
Alitalia		6	73.4
British Airways		7	73.3
% Flights arriving with	nin 15 minutes of sched	uled time	

Source: Ryanair monthly stats compared to Association of European Airlines: Dec

Ryanair weekly performance punctuality statistics-www.Ryanair.com

Verified by the CAA in arrears

Ryanair No. 1 major airline for fewest lost bags

Airline	Ranking	Baggage Lost Per 1 000 Passengers
Ryanair	1	0.5
SAS	2	10.9
Alitalia	3	17.4
Air France	4	18.0
Lufthansa	5	18.5
Austrian	6	21.9
British Airways	7	23.0
easyJet		Refuse to Publish

Source: Ryanair monthly stats compared to Association of European Airlines: Dec

Ryanair weekly published performance statisticsswww.Ryanair.com

Ryanair No. 1 major airline for fewest cancellations

Airline	Ranking	% flights completed
Ryanair	1	99.5
SAS	2	99.1
Lufthansa	3	99.0
British Airways	4	98.4
Air France	5	97.8
Alitalia	6	97.4
Austrian	7	96.4
easyJet		Refuse to Publish

Source: Ryanair monthly stats compared to Association of European Airlines: Dec

Ryanair weekly published performance statisticsswww.Ryanair.com

Ryanair / EasyJet Punctuality Comparisons

On Times

Ryanair	Easyjet*	Ryanair
		Position
90%	73%	1
91%	80%	1
95%	84%	1
95%	89%	1
	90% 91% 95%	90% 73% 91% 80% 95% 84%

<sup>\*</sup>Source: www.ryanair.com and Easyjet website

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 11, 2008



London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 11, 2004 Wednesday 1:10 PM GMT

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Length: 1485 words

## **Body**

RNS Number:3124V Ryanair Holdings PLC 11 February 2004 Ryanair Holdings Plc 11 February 2004

Re: Holding in Company

A Letter from The Capital Group Companies, Inc dated 03 February 2004 to Ryanair Holdings Plc, received by the Irish Stock Exchange 11 February 2004.

Re: Section 67 Notification

Enclosed is a Section 67 Notification dated 02 February 2004.

Please note that one or more of the affiliates of The Capital Group Companies,  $% \left( 1\right) =\left( 1\right) \left( 1\right) \left($ 

Inc. have made notifications to your company pursuant to Section 67 in the past.

For a description of our organization, please visit our Web site at www.capgroup.com.

For the purposes of this Notification an outstanding share balance of 754,316,100 shares was used to calculate the percentages of holdings of the relevant share capital which determine the notifiable interest. We believe this outstanding share balance is current; however, if this number is not accurate, please contact us as soon as possible so we may make the necessary revisions to this Notification.

Should you have questions or require additional information, please contact Greg Dickinson or Gina Martinez at (213) 615-0469, or send a fax message to (213) 486-9698. Alternatively, you may contact us via E-mail at GRGroup@capgroup.com David Gaw

Compliance Consultant

The Capital Group Companies, Inc.

A Letter from The Capital Group Companies, Inc. to Ryanair Holdings Plc dated 02 February 2004.

Notification of Interests (Section 67 Companies Act 1990)

This Notice is given by The Capital Group Companies, Inc. on behalf of its affiliates, including Capital Research and Management Company, Capital

International Inc., Capital International S.A., Capital Guardian Trust Company and Capital International Limited, pursuant to Section 67 of the Companies Act, 1990. The interest in the relevant share capital indicated below arises by virtue of holdings attributed to the Companies (see Schedule A). These holdings form part of funds managed on behalf of investment clients by the Companies. Share capital to which this relates:

Ordinary Shares

Number of shares in which the Companies have a notifiable interest:

60,608,689 Ordinary Shares

Name(s) of registered holder(s):

See Schedule B

As of 02 February 2004

Ryanair Holdings Plc

	Number of Shares	Percent of Outstanding
The Capital Group Companies, Inc. ("	66,608,689	8.035%
CG") holdings		
Holdings by CG Management Companies		
and Funds:		
Capital Guardian Trust Company	9,674,500	1.283%
Capital International Limited	34,741,853	4.606%
Capital International S.A.	2,927,948	0.388%
Capital International, Inc	1,007,688	0.134%
Capital Research and Management	12,256,700	1.625%

Company Schedule A

Schedule of holdings in Ryanair Holdings Plc

As of 02 February 2004

CAPITAL GUARDIAN TRUST COMPANY

Registered Name	Local Shares
Cede & Co	6,925,000
55 Water Street	
New York, NY 10006	
Bank of Ireland	439,500
Intl Financial Services Center	
1 Harbourmaster Place	
Dublin 1	
Alibank Nominees Limited	2,310,000
Allied Irish Bank, Stock Exchange and Trust Services	
Bank Centre, P.O. Box 512	
Dublin, Ballsbridge	
Total	9,674,500
Schedule R Dage 1 of 7	

Schedule B Page 1 of 7

CAPITAL INTERNATIONAL LIMITED

Registered Name Local Shares State Street Nominees Limited 134,000 Canary Wharf

27th Floor, 1 Canada Square

London E14 5AF

Bank of New York Nominees 2,269,293

Bank of New York 3 Birchin Lane London EC3V 9BY

Northern Trust 1,817,249

c/o NorTrust Nominees Limited

155 Bishopsgage London EC2M 3XS

Chase Nominees Limited 17,000

Woolgate House Coleman Street London EC2P 2HD

Cede & Co 7,233,000

55 Water Street

New York, NY 10006	
Citibank London	4,500
11 Old Jewry	,
London EC2R 8D8	
UK	
Nortrust Nominees	577,900
155 Bishopsgate	
London EC2M 3XS	
United Kingdom	
SCHEDULE B - Page 2 of 7	
Bank of Ireland	9,198,797
Intl Financial Services Center  1 Harbourmaster Place	
Dublin 1	
Allied Irish Bank Plc	3,816,941
Stock Exchange and Trust Services	3,010,311
Bank Centre, P.O. Box 512	
Ballsbridge, Dublin 4	
State Street London Ltd	415,500
12-13 Nicholas Ln	
London EC4N 78N	
UK	
Mellon Bank	215,000
Global Custody Division	
1 Mellon Bank Center, room 1310	
Pittsburgh, PA 15252-0001	160 100
MSS Nominees Limited	169,100
Midland Bank Plc	
Mariner House, Pepys London EC3N 4DA	
State Street Bank & Trust Co	517,120
Deutsche Bank AG	141,828
23 Great Winchester Street	111,020
London EC2P 2AX	
United Kingdom	
HSBC Bank Plc	17,800
Securities Services, Mariner House	
Pepys Street	
London EC3N 4DA	
SCHEDULE B - Page 3 of 7	
Alibank Nominees Limited	3,119,493
Allied Irish Bank, Stock Exchange and Trust Services	
Bank Centre, P.O. Box 512 Dublin, Ballsbridge	
Citibank N.A. (Ireland)	1,398,400
IFSC House	1,330,100
Custom House Quay	
Dublin 1	
Bank of Ireland Nominees Limited	2,566,060
Bank of Ireland	
International Financial Services Center	
1 Harbourmaster Place	
AIB Custodial Nominees Limited	233,000
JP Morgan Chase Bank	879,872
Total	34,741,853
Schedule B Page 4 of 7	
CAPITAL INTERNATIONAL S.A.	Iogal Chamar
Registered Name Cede & Co	Local Shares 2,564,500
55 Water Street	2,304,500
New York, NY 10006	
Bank of Ireland	11,400

Intl Financial Services Center 1 Harbourmaster Place Dublin 1 Bank of Ireland Nominees Limited 305,748 Bank of Ireland International Financial Services Center 1 Harbourmaster Place Citibank N.A. (Dublin) 46,300 IFSC House Custom House Quay Dublin 1 Total 2,927,948 Schedule B Page 5 of 7 CAPITAL INTERNATIONAL INC Registered Name Local Shares Cede & Co 593,500 55 Water Street New York, NY 10006 Nortrust Nominees 22,200 155 Bishopsgate London EC2M 3XS United Kingdom Bank of Ireland 116,200 Intl Financial Services Center 1 Harbourmaster Place Dublin 1 State Street Australia Limited 30,500 Australia Alibank Nominees Limited 225,688 Allied Irish Bank, Stock Exchange and Trust Services Bank Centre, P.O. Box 512 Dublin, Ballsbridge AIB Custodial Nominees Limited 19,600 Total 1,007,688 SCHEDULE B Page 6 of 7 CAPITAL RESEARCH AND MANAGEMENT COMPANY Registered Name Local Shares Cede & Co 11,324,000 55 Water Street New York NY 10006 Bank of Ireland 413,500 Intl Financial Services Center 1 Harbourmaster Place Dublin 1 Bank of Ireland Nominees Limited 519,200 Bank of Ireland International Financial Services Center 1 Harbourmaster Place Total 12,256,700

SCHEDULE B Page 7 of 7

This announcement has been issued through the Companies Announcement Service of

the Irish Stock Exchange.

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 11, 2008



London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 9, 2004 Monday 12:04 PM GMT

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Length: 1465 words

## **Body**

RNS Number:1952V Ryanair Holdings PLC 09 February 2004 Ryanair Holdings Plc 09 February 2004

Re: Holding in Company

A Letter from The Capital Group Companies, Inc dated 30 January 2004 to Ryanair Holdings Plc, received by the Irish Stock Exchange 09 February 2004.

Re: Section 67 Notification

Enclosed is a Section 67 Notification dated 29 January 2004.

Please note that one or more of the affiliates of The Capital Group Companies,  $% \left( 1\right) =\left( 1\right) \left( 1\right) \left($ 

Inc. have made notifications to your company pursuant to Section 67 in the past.

For a description of our organization, please visit our Web site at www.capgroup.com.

For the purposes of this Notification an outstanding share balance of 754,316,100 shares was used to calculate the percentages of holdings of the relevant share capital which determine the notifiable interest. We believe this outstanding share balance is current; however, if this number is not accurate, please contact us as soon as possible so we may make the necessary revisions to this Notification.

Should you have questions or require additional information, please contact Greg Dickinson or Gina Martinez at (213) 615-0469, or send a fax message to (213) 486-9698. Alternatively, you may contact us via E-mail at GRGroup@capgroup.com David Gaw

Compliance Consultant

The Capital Group Companies, Inc.

A Letter from The Capital Group Companies, Inc. to Ryanair Holdings Plc dated 29 January 2004.

Notification of Interests (Section 67 Companies Act 1990)

This Notice is given by The Capital Group Companies, Inc. on behalf of its affiliates, including Capital Research and Management Company, Capital

International S.A., Capital International Inc., Capital Guardian Trust Company and Capital International Limited, pursuant to Section 67 of the Companies Act, 1990. The interest in the relevant share capital indicated below arises by virtue of holdings attributed to the Companies (see Schedule A). These holdings form part of funds managed on behalf of investment clients by the Companies. Share capital to which this relates:

Ordinary Shares

Number of shares in which the Companies have a notifiable interest:

55,705,989 Ordinary Shares

Name(s) of registered holder(s):

See Schedule B

As of 29 January 2004

Ryanair Holdings Plc

	Number of Shares	Percent of Outstanding
The Capital Group Companies, Inc. ("	55,705,989	7.385%
CG") holdings		
Holdings by CG Management Companies		
and Funds:		
Capital Guardian Trust Company	9,660,900	1.281%
Capital International Limited	31,229,253	4.140%
Capital International S.A.	1,637,448	0.217%
Capital International, Inc	921,688	0.122%
Capital Research and Management	12,256,700	1.625%

Company Schedule A

Schedule of holdings in Ryanair Holdings Plc

As of 29 January 2004

CAPITAL GUARDIAN TRUST COMPANY

Registered Name	Local Shares
Cede & Co	6,925,000
55 Water Street	
New York, NY 10006	
Bank of Ireland	425,900
Intl Financial Services Center	
1 Harbourmaster Place	
Dublin 1	
Alibank Nominees Limited	2,310,000
Allied Irish Bank, Stock Exchange and Trust Services	
Bank Centre, P.O. Box 512	
Dublin, Ballsbridge	
Total	9,660,900
Schedule B Dage 1 of 7	

Schedule B Page 1 of 7

CAPITAL INTERNATIONAL LIMITED

Registered Name Local Shares
State Street Nominees Limited 134,000
Canary Wharf

27th Floor, 1 Canada Square

London E14 5AF

Bank of New York Nominees 2,149,993

Bank of New York 3 Birchin Lane London EC3V 9BY

Northern Trust 1,790,549

c/o NorTrust Nominees Limited

155 Bishopsgate London EC2M 3XS

Cede & Co 5,180,000

55 Water Street New York, NY 10006

Citibank London 4,500

11 Old Jewry London EC2R 8D8

UK	504 400
Nortrust Nominees	524,400
155 Bishopsgate London EC2M 3XS	
United Kingdom	
Bank of Ireland	8,730,597
Intl Financial Services Center	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
1 Harbourmaster Place	
Dublin 1	
SCHEDULE B - Page 2 of 7	
Allied Irish Bank Plc	3,530,841
Stock Exchange and Trust Services	
Bank Centre, P.O. Box 512	
Ballsbridge, Dublin 4	
State Street London Ltd	415,500
12-13 Nicholas Ln London EC4N 78N	
UK	
Mellon Bank	215,000
Global Custody Division	213,000
1 Mellon Bank Center, room 1310	
Pittsburgh, PA 15252-0001	
MSS Nominees Limited	79,600
Midland Bank Plc	
Mariner House, Pepys	
London EC3N 4DA	
State Street Bank & Trust Co	439,120
Deutsche Bank AG	141,828
23 Great Winchester Street	
London EC2P 2AX	
United Kingdom	
HSBC Bank Plc	17,800
Securities Services, Mariner House	
Pepys Street	
London EC3N 4DA Alibank Nominees Limited	2 062 202
Allied Irish Bank, Stock Exchange and Trust Services	2,962,393
Bank Centre, P.O. Box 512	
Dublin, Ballsbridge	
SCHEDULE B - Page 3 of 7	
Citibank N.A. (Ireland)	1,341,600
IFSC House	, ,
Custom House Quay	
Dublin 1	
Bank of Ireland Nominees Limited	2,504,660
Bank of Ireland	
International Financial Services Center	
1 Harbourmaster Place	
AIB Custodial Nominees Limited	210,600
JP Morgan Chase Bank	856,272
Total	31,229,253
Schedule B Page 4 of 7 CAPITAL INTERNATIONAL S.A.	
Registered Name	Local Shares
Cede & Co	1,274,000
55 Water Street	., , 5 5 5
New York, NY 10006	
Bank of Ireland	11,400
Intl Financial Services Center	
1 Harbourmaster Place	
Dublin 1	
Bank of Ireland Nominees Limited	305,748

Ryanair Holdings PLC Holding in Company			
Bank of Ireland			
International Financial Services Center			
1 Harbourmaster Place			
Citibank N.A. (Dublin)	46,300		
IFSC House			
Custom House Quay			
Dublin 1			
Total	1,637,448		
Schedule B Page 5 of 7			
CAPITAL INTERNATIONAL INC			
Registered Name	Local Shares		
Cede & Co	507,500		
55 Water Street			
New York, NY 10006	22 222		
Nortrust Nominees	22,200		
155 Bishopsgate			
London EC2M 3XS			
United Kingdom  Bank of Ireland	116,200		
Intl Financial Services Center	110,200		
1 Harbourmaster Place			
Dublin 1			
State Street Australia Limited	30,500		
Australia	51,511		
Alibank Nominees Limited	225,688		
Allied Irish Bank, Stock Exchange and Trust Services			
Bank Centre, P.O. Box 512			
Dublin, Ballsbridge			
AIB Custodial Nominees Limited	19,600		
Total	921,688		
SCHEDULE B Page 6 of 7			
CAPITAL RESEARCH AND MANAGEMENT CON	MPANY		
Registered Name	Local Shares		
Cede & Co	11,324,000		
55 Water Street			
New York NY 10006			
Bank of Ireland	413,500		
Intl Financial Services Center			
1 Harbourmaster Place			
Dublin 1	54.0.000		
Bank of Ireland Nominees Limited	519,200		
Bank of Ireland			
International Financial Services Center			
1 Harbourmaster Place	12 256 700		
Total SCHEDULE B Page 7 of 7	12,256,700		
This appropriate has been issued through the Companies	announcement Service of		

This announcement has been issued through the Companies Announcement Service of the Irish Stock Exchange.

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 11, 2008



# Ryanair Holdings PLC updateon eu comm. decision

London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 4, 2004 Wednesday 10:35 AM GMT

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Length: 208 words

## **Body**

RNS Number:0225V Ryanair Holdings PLC 04 February 2004

UPDATE ON EUROPEAN COMMISSION DECISION ON BRUSSELS-CHARLEROI COST BASE

Ryanair anticipates that the European Commissions report on the Brussels-Charleroi cost base will be published in a number of weeks. Thereafter, the government of Belgium will have 60 days to respond to it with its proposals for compliance with the decision. It is therefore likely to be a number of months before the Company can assess the impact of this decision on its cost base at Charleroi. However, in the meantime this decision will be appealed to the European Court of Justice and the Company is confident of overturning the decision on appeal.

Ends. Wednesday, 4th February 2004

For further information

Please contact: Paul Fitzsimmons Pauline McAlester
Ryanair Murray Consultants

Ryanair Murray Consultants
Tel: 353-1-8121212 Tel: 353-1-4980300

www.RYANAIR.COM - The low fares website

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 11, 2008



# Ryanair Holdings PLC Welcoming of EU Decision

London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 3, 2004 Tuesday 8:00 AM GMT

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Length: 556 words

## **Body**

RNS Number:9472U Ryanair Holdings PLC 03 February 2004

RYANAIR WELCOMES THE PUBLICATION OF THE EUROPEAN COMMISSION'S DECISION ON THE BRUSSELS CHARLEROI COST BASE

Ryanair today (3rd February'04) welcomed the publication of the decision of the European Commission as it now means that the industry can at least focus on the issues instead of rumours and leaks from the Commission.

This decision confirms that the European Commission intends to increase costs and air fares for consumers.

The result of this decision is that the European Commission will prevent publicly owned airports competing with privately owned airports.

The decision is an attack on all low fare airlines and publicly owned airports and will equally affect Easyjet at Berlin Schonefeld, Toulouse and Marseille, Lufthansa at Leipzig and Munich, Flybe at Perpignan, Bergerac and La Rochelle for example.

It is regrettable that the Commission is placing the complains of high cost airports ad high fares airlines above the interests of ordinary consumers who want lower fares.

The Commission has now confirmed that publicly owned airports can no longer compete with privately owned airports, and this decision is anticompetitive, anti consumer, will increase costs which will in turn increase air fares.

Michael O'Leary, Chief Executive Officer of Ryanair said today in Brussels: "It is impossible to envisage the Commission limiting the discounts or marketing support that Tesco, Carrefour, Aldi or Lidl negotiate in order to lower prices for consumers. It is impossible to envisage the Commission preventing McDonalds negotiating discounts from its suppliers in order to lower the cost of its meals to consumers.

"This decision will be appealed to the European Court. We believe the appeal will be supported by many other low fares airlines, regional airports and consumer groups. The European Commission should not be interfering in the

### Ryanair Holdings PLC Welcoming of EU Decision

operation of a free market. Charleroi airport was empty 5 years ago. If this ruling applied back then it would still be an empty airport today. Underused secondary and regional airports must discount to attract low fares customers. Both Brussels Charleroi and Ryanair are profitable at these discounted rates, and 2.5 million consumers annually now fly to /from Brussels Charleroi at the lowest fares in Europe thanks to these discounted routes.

"The only beneficiaries of this decision is the original Complainant, Brussels Zaventem Airport and the high fare carriers who fly there. They will now face reduced competition, and higher fares at Brussels Charleroi, thanks to the failure of the EU Commission to promote competition, lower fares and consumer interests."

Ends.

For further Tuesday, February 3,

information 2004

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Ryanair Murray Consultants

Consulta

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This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 11, 2008



# Ryanair Holdings PLC January 04 Passenger Figures

London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 3, 2004 Tuesday 5:50 AM GMT

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Length: 196 words

# **Body**

RNS Number:9318U Ryanair Holdings PLC 03 February 2004

RYANAIR ANNOUNCES PASSENGER GROWTH OF 36% FOR JANUARY 2004

The following are Ryanair's passenger and internet statistics for January 2004.

	January	January	Rolling 12 months
	2003	2004	ended 31st Jan. 2004
Passengers 1	1,251,641	1,705,954	21,826,404
Load Factor 2	76%	71%	81%
Internet Sales			
Percentage3	94%	96%	95%

- Represents the number of earned seats flown by Ryanair. Earned seats
  include seats that are flown whether or not the passenger turns up because
  once a flight has departed a no-show customer is not entitled to change
  flights or seek a refund.
- 2. Represents the number of passengers as a proportion of the number of seats available for passengers.
- Represents the number of initial seat sales sold via the Ryanair internet site as a percentage of total initial seat sales. Initial seat sales exclude changed and amended seat sales.

Load-Date: June 11, 2008



# **Ryanair Holdings PLC Company Statement**

London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 2, 2004 Monday 11:11 AM GMT

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Length: 449 words

## **Body**

RNS Number:9037U Ryanair Holdings PLC 02 February 2004

#### RYANAIR COMPANY STATEMENT FOLLOWING THE

"OFF THE RECORD" PRESS CONFERENCE HELD BY THE EU COMMISSION ON THE CHARLEROI CASE IN ADVANCE OF TOMORROW'S DECISION

In response to media questions following an unprecedented "OFF-THE-RECORD" press conference held by the EU Commission this morning (Monday, 2nd February 2004) on the Charleroi case - the day before the full Commission is due to take a vote- a Ryanair Spokesman said:

"In an unprecedented move this morning, the EU Commission's Transport Directorate gave Irish journalists specific details on the Commission's decision in the Charleroi case in advance of the full Commission's vote on the decision tomorrow morning. This will have a seriously prejudicial affect on the Commission's vote tomorrow.

"This "off-the-record" press conference shows that the Commission is aware of the negative impact of this decision on European consumers and the development of the low fares airlines at underutilised regional airports throughout Europe. Otherwise, they wouldn't be going to such lengths to privately brief and leak details out before the full Commission has had the opportunity to review the facts and consider the wider implications of this case.

"Despite DG Transport's best efforts, the industry and consumers are now waking up to the fact that this decision will lead to higher airport costs and therefore higher airfares. The only ones that will benefit from this decision are the high fares airlines and high cost airports. "Strong objections to the proposed decision have already been made by the Forum of European Regional Airports, the Assembly of European Regions, ELFAA and this afternoon, the President of the European Parliament Pat Cox all of whom raise serious concerns over the wider implications for Europe of this negative decision. "The Commission's proposed decision will reverse 20 years of

### Ryanair Holdings PLC Company Statement

competition, deregulation and low fares air travel and consumers will suffer with higher fares, less competition and less choice".

Ends. Monday, 2nd February 2004

For reference: Paul Fitzsimmons Pauline McAlester

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This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 11, 2008



# **Boeing Co Final Results**

London Stock Exchange Aggregated Regulatory News Service (ARNS)

January 29, 2004 Thursday 8:44 AM GMT

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Length: 1695 words

## **Body**

Boeing Reports Fourth-Quarter and Full-Year 2003 Results; Updates Outlook

 Record revenues and unprecedented orders at Integrated Defense Systems along with continued strong operating performance at Commercial Airplanes

#### Financial Highlights:

- \* Earnings Per Share (EPS)
  - Q4: \$1.37 (includes \$0.87 tax refund)
  - Full Year: \$0.86 (includes \$1.01 goodwill charge and \$0.87 tax refund)
- \* Revenue
  - Q4: \$13.2 billion
  - Full Year: \$50.5 billion
- \* Operating Cash Flow
  - Q4: \$3.6 billion (includes \$1.1 billion tax refund)
  - Full Year: \$3.9 billion (includes \$1.7 billion in pension contributions and \$1.1 billion tax refund)
- \* Cash Balance
  - \$4.6 billion on 12/31/2003

#### Selected Operating Highlights:

- Boeing Commercial Airplanes achieved solid operating margins on lower planned deliveries of 281 airplanes; won key orders from China, All Nippon Airways, AirTran, Southwest, and Ryanair; received Board of Directors approval to offer the new 7E7 airplane; successfully completed 777-300ER flight test program
- Integrated Defense Systems delivered strong performance across most of its broad portfolio of defense businesses and captured unprecedented orders of more than \$50 billion, including \$14.8 billion for the U.S. Army's Future Combat System, \$8.6 billion for an F/A-18 multi-year production extension, and key orders for missile defense, EA-18G Growler, Apache attack helicopters, and the Small Diameter Bomb; commercial space challenges resulted in second quarter charge
- Other Boeing Businesses made progress as Boeing Capital delivered higher

#### Boeing Co Final Results

earnings and refocused its strategy while Connexion by Boeing(SM) continued to build momentum with firm contracts to install the service on 119 aircraft at Lufthansa, SAS, All Nippon Airways, and Japan Airlines

Table 1. Summary Financial Results

	4th	Quarter			Full Year
(Millions, except			%		%
per share data)	2003	2002	Change	2003	2002 Change
Revenues	\$13,214	\$13,695	(4%)	\$50,485	\$54,061 (7%)
Reported Net					
Income	\$1,112	\$590	888	\$698	\$492 42%
Reported Earnings					
per Share	\$1.37	\$0.73	888	\$0.86	\$0.61 41%
Diluted EPS					
Impact of Non-Cash					
SFAS 142					
Goodwill Impairment					
Charges				(\$1.01)	(\$2.26)
Adjusted Earnings					
per Share*	\$1.37	\$0.73	888	\$1.87	\$2.87 (35%)
Average Diluted					
Shares for EPS	809.2	807.8		808.9	808.4

\* A complete definition and discussion of Boeing's use of non-GAAP measures, identified by an asterisk (\*), is attached at the end of the release.

CHICAGO, Jan. 29 /PRNewswire-FirstCall/ -- The Boeing Company (NYSE: BA) reported net income of \$1.1 billion for the fourth quarter, or \$1.37 per share, on revenues of \$13.2 billion. Reported net income for 2003 totaled \$0.7 billion, or \$0.86 per share, on revenues of \$50.5 billion. The results include a \$1.01 per share non-cash charge to revalue goodwill balances in the first quarter and a \$0.87 per share gain related to a federal tax refund in the fourth quarter.

"This past year was notable both for the solid performance turned in by most of our businesses, as well as the challenges we faced," Boeing President and CEO Harry Stonecipher said. "Integrated Defense Systems delivered strong fourth-quarter operating performance and over \$50 billion of new orders for the year, which strengthen our revenue outlook going forward. Despite the most severe market challenges our industry has faced, Boeing Commercial Airplanes continues to perform well in terms of productivity and profitability. With the Board's approval to begin selling the 7E7, we are well positioned as the industry recovers with an airplane we believe will provide significant benefits to airlines and passengers," he added.

"While there is no doubt that the emergence of ethical issues during the year was deeply disappointing to all of us, I feel strongly that we acted quickly and aggressively to address the issues," Stonecipher said. "As we move into 2004, our focus is on execution, demonstrating our commitment to integrity, and raising our performance to a new level."

The Company's 2003 earnings from operations of \$0.4 billion reflect lower commercial airplane deliveries, commercial space charges, lower pension income, and the revaluation of commercial financing and goodwill assets (see Table 2). These factors were partially offset by continued growth and strong operating performance in the Company's portfolio of defense businesses and by continued improvements in operating efficiencies at Commercial Airplanes. Excluding the goodwill impairment charges reported earlier in the year, adjusted earnings from operations\* were \$1.3 billion for 2003.

Table 2. Earnings from Operations & Margins

	4th Quarter		Full	Full Year	
(Millions, except margin percent)	2003	2002	2003	2002	
Earnings from Operations	\$672	\$920	\$423	\$3,450	
Add Back: Goodwill Impairment					
Charges (1)(2)			\$913		
Adjusted Earnings from Operations*	\$672	\$920	\$1,336	\$3,450	

#### **Boeing Co Final Results**

Operating Margin	5.1%	6.7%	0.8%	6.4%
Adjusted Operating Margin*	5.1%	6.7%	2.6%	6.4%

- (1) See SEC filings, including Boeing press releases dated April 10, 2003, and April 23, 2003, for additional information.
- (2) Upon adopting SFAS 142 in the first quarter of 2002, The Company recorded a transitional goodwill impairment charge of \$2.4 billion, \$1.8 billion net of tax, presented as a cumulative-effect-ofaccounting change. This charge did not impact 1Q02 reported earnings from operations

Pre-tax expense for share-based plans totaled \$108 million in the fourth quarter and \$456 million for 2003 reducing earnings per share by \$0.08 and \$0.36, respectively. These expenses are non-cash and are attributable to the Company's equity compensation plans. Deferred stock compensation expense attributable to vested and undistributed performance shares, which is separately determined based on the quarterly change in the Company's stock price, reduced fourth quarter earnings per share by \$0.04 as the Company's stock price rose in the period. For the year, deferred stock compensation expense reduced earnings per share by \$0.05 as the Company's stock price increased almost 28 percent.

Cash flow remained strong as the Company generated \$3.6 billion and \$3.9 billion of operating cash flow for the fourth quarter and the full year, respectively. Discretionary cash contributions to the Company's pension plans reduced operating cash flow for 2003 by \$1.7 billion, but were partially offset by a \$1.1 billion dollar tax refund received in the fourth quarter. As shown in Table 3, free cash flow\* for the year, measured after investments in property, plant, and equipment, also remained solid at \$3.2 billion. Excluding the impact of the tax refund, free cash flow\* in the fourth quarter was \$2.3 billion.

Table 3. Cash Flow

	4th Ç	Quarter	Full	l Year
(Millions)	2003	2002	2003	2002
Operating Cash Flow (1)(2)	\$3,649	\$1,270	\$3,898	\$4,236
Less Property, Plant &				
Equipment, Net	(\$263)	(\$415)	(\$741)	(\$1,001)
Free Cash Flow*	\$3,386	\$855	\$3,157	\$3,235

- (1) Includes full-year pension contributions totaling \$0.3 billion in 2002 and \$1.7 billion in 2003. Includes \$1.1 billion in tax refund in fourth quarter of 2003.
- (2) 2003 operating cash flow includes \$1.7 billion of inter-company cash received from the sale of aircraft by Commercial Airplanes for customers who receive financing from BCC compared to \$2.7 billion in 2002. 4Q03 operating cash flow includes \$0.3 billion of cash received from these transactions compared to \$0.5 billion in 4Q02. 2002 operating cash flow reflects previously disclosed reclassification of certain cash flows into investing activities.

The Company's cash balance at year end totaled \$4.6 billion, up substantially from \$1.7 billion at the end of the third quarter and \$2.3 billion at the end of 2002 (see Table 4). Excluding BCC and non-recourse debt, the Company's debt increased slightly in 2003 to \$4.7 billion after a successful debt refinancing early in the year. Debt at Boeing Capital decreased by approximately \$300 million as the unit implemented its announced strategy to reduce financing portfolio growth and risk.

Table 4. Year-End Cash and Debt Balances

	Yea	r-End
(Billions)	2003	2002
Cash	\$4.6	\$2.3
Debt Balances:		
The Boeing Company	\$4.7	\$4.4
Boeing Capital Corporation	\$9.1	\$9.4
Non-Recourse Customer Financing	\$0.6	\$0.6
Total Consolidated Debt	\$14.4	\$14.4
Segment Results		

#### Boeing Co Final Results

Boeing Commercial Airplanes
During 2003, Commercial Airplanes aggressively managed for profitability
through the downturn in its markets while positioning itself for long-term
(MORE)
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Length: 1680 words

### **Body**

safety and security measures, actions of the Irish, U.K., European Union ("EU") and other governments and their respective regulatory agencies, fluctuations in currency exchange rates and interest rates, airport access and charges, labour relations, the economic environment of the airline industry, the general economic environment in Ireland, the UK and Continental Europe, the general willingness of passengers to travel and other economics, social and political factors.

Ryanair Holdings plc and Subsidiaries Consolidated Profit and Loss Accounts in accordance with UK and Irish GAAP(unaudited)

"I on and II I on (and all odd)				
	Quarter	Quarter	Nine months	Nine months
	ended	ended	ended	ended
	Dec 31,	Dec 31,	Dec 31,	Dec 31,
	2003	2002	2003	2002
	EUR'000	EUR'000	EUR'00	0 EUR'000
Operating Revenues				
Scheduled revenues	216,424	157,407	739,964	568,514
Ancillary revenues	38,575	28,497	111,409	81,979
Total operating				
revenues				
-continuing operations	254,999	185,904	851,373	650,493
Operating expenses				
Staff costs	29,506	21,822	90,984	68,554
Depreciation and				
amortisation	25,009	19,014	71,728	56,877
Aircraft				
retirement costs	6,773	=	9,491	-
Other operating				
expenses				

	Fuel & Oil	43,128	29,355	127,474	97,777
	Maintenance,				
	materials and				
	repairs	8,796	6,197	30,983	23,340
	Marketing and				
	distribution				
	costs	1,045	2,865	11,028	10,972
	Aircraft	_, -,	_, -,	,	,,
	rentals	2,730	_	6,450	_
	Route	2,750		0 / 13 0	
	charges	27,442	15,944	80,331	49,694
		27,442	13,944	00,331	49,094
	Airport and				
	Handling		0.5.004	440.000	00.400
	charges	38,123	26,224	110,202	82,430
	Other	19,083	15,772	58,769	44,643
Total oper	rating				
expenses		201,635	137,193	597,440	434,287
Operating	profit before				
exceptiona	al items and goodwill	53,364	48,711	253,933	216,206
Buzz re-or	ganisation				
costs		=	=	(3,012)	=
Amortisati	on of			( - , - ,	
goodwill		(586)	_	(1,757)	_
goodwiii					
		(586)		(4,769)	
Operating	profit after	(300)		(4,705)	
_		F0 770	40 711	040 164	216 226
exceptiona	al items and goodwill	52,778	48,711	249,164	216,206
0.1					
	ome/(expenses)				
	change gains/				
(losses)		(581)	(1,012)	852	(1,733)
(Loss) on	disposal of fixed				
assets		_	(8)	(8)	(29)
Interest r	receivable and				
similar ir	ncome	5,115	8,187	17,642	24,192
Interest p	payable and similar				
charges		(12,499)	(8,083)	(35,302)	(22,137)
Total othe	er income/				
(expenses)		(7,965)	(916)	(16,816)	293
( ,					
Profit bef	fore				
taxation	.010	44,813	47,795	232,348	216,499
	efit on ordinary	44,013	47,795	232,340	210,499
_	ofit on ordinary	(2, 050)	(4 642)	(00, 446)	(00, 401)
activities	3	(3,852)	(4,643)	(22,446)	(22,401)
Profit for	the the				
period		40,961	43,152	209,902	194,098
		======	=====	======	======
Earnings p	per ordinary				
share					
	-Basic(Euro cent)	5.40	5.72	27.72	25.71
	-Diluted(Euro cent)	5.33	5.63	27.41	25.34
Adjusted E	Carnings per				
ordinary s					
-	-Basic(Euro cent)	6.27	5.72	29.46	25.71
	-Diluted(Euro cent)		5.63	29.13	25.34
Number of	ordinary shares (in 00			= = 0	_5.51
	-Basic	758,608	755,031	757,143	755,031
	-Diluted	767,928	766,705	765,779	
	DITUCEA	101,340	100,105	103,119	765,853

\* Calculated on Profit for period before exceptional items (net of tax) and
Goodwill and excluding Aircraft retirement costs.

Page 1
Ryanair Holdings plc and Subsidiaries

Consolidated Balance Sheets in accordance with

UK and Irish GAAP(unaudited)

	December 31, 2003 EUR'000	2003
Fixed assets		
Tangible assets	1,611,127	1,352,361
Intangible Assets	45,085	
Total fixed assets		1,352,361
Current Assets		
Cash and liquid resources	1,124,671	1,060,218
Accounts receivable	11,478	14,970
Other assets	22,977	16,370
Inventories	24,183	22,788
Total current assets	1,183,309	1,114,346
Total assets	2,839,521	2,466,707
Current liabilities	=======	======
	00.401	61 604
Accounts payable	82,491	61,604
Accrued expenses and other	222 670	251 220
liabilities	223,679	251,328
Current maturities of long term	70 545	62 001
debt		63,291
Short term borrowings	4,454	1,316
Total current liabilities	390,169	377,539
Other liabilities		
Provisions for liabilities and		
charges	97,915	67,833
Accounts payable due after one year	268	5,673
Long term debt	893,285	773,934
Total Other liabilities	991,468	847,440
Shareholders' funds - equity		
Called - up share capital	9,637	9,588
Share premium account	559,717	553,512
Profit and loss account	888,530	678,628
Shareholders' funds - equity	1,457,884	1,241,728
Total liabilities and shareholders'		
funds	2,839,521	2,466,707
	========	======
	_ <b></b>	Page 2
Ryanair Holdings plc and Subsidiaries		1490 2
,		

Ryanair Holdings plc and Subsidiaries Consolidated Cashflow Statements in accordance with UK and Irish GAAP (unaudited)

Ryanair Ryanair
Holdings plc Holdings plc
Nine months Nine months
ended ended

(MORE)

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Length: 1676 words

Darley Investments Limited

Taxation- effect of above

adjustments

## **Body**

	-Diluted(Euro cent)	30.10	29.22	145.40	127.17
Weighted .	Average number of				
shares					
	-Basic	758,608	755,031	757,143	755,031
	-Diluted	767,928	766,705	765,779	765,853
* Calcula	ted on Net Income befor	re exception	al items (net o	f tax), and Ai	rcraft
retiremen	t costs.				
					Page 5
Ryanair H	oldings plc and Subsid	iaries			
Summary o	f significant differen	ces between	UK, Irish and U	S generally	
accepted	accounting principles	(unaudited)			
(A) Net i	ncome under US GAAP				
		<quart< td=""><td>er ended&gt;</td><td><nine mont<="" td=""><td>hs ended&gt;</td></nine></td></quart<>	er ended>	<nine mont<="" td=""><td>hs ended&gt;</td></nine>	hs ended>
		Dec 31,	Dec 31,	Dec 31,	Dec 31,
		2003	2002	2003	2002
		EUR00	0 EUR000	EUR'0	00 EUR'000
Profit as	reported in the				
consolida	ted profit and				
loss acco	unts in accordance with	h			
UK and Ir	ish GAAP	40,961	43,152	209,902	194,098
Adjustmen	ts				
Pension		220	148	640	425
Derivativ	e financial				
instrumen	ts(net of tax)	_	_	_	(4,189)
Amortisat	ion of goodwill	586	=	1,757	=
Employmen	t grants	-	116	=	349
-	ed interest re aircraf	t			
acquisiti	on programme	2,006	1,591	5,697	3,731

22

22

(278) (226) (792)

66

66

310

Net income under US GAAP	43,517	44,803	217,270	194,790
	======	=====	======	======
	43,517	44,803	217,270	194,790
(B) Consolidated Cashflow Statemer with US GAAP	its in accor	dance		
			<nine mo<="" td=""><td>nths ended&gt;</td></nine>	nths ended>
			Dec 31,	Dec 31,
			2003	2002
			EUR'000	EUR ' 000
Cashflow from operating activities			278,580	254,481
Cash (outflow) from				
investing activities			(932,690)	(233,687)
Cash inflow from financial				
activities			144,997	157,965
(5				
(Decrease)/increase in cash and			(500 110)	150 550
cash equivalents			(509,113)	178,759
Cash and cash equivalents at beginning of year			537,476	482,492
beginning of year			337,470	102,172
Cash and cash equivalents at end				
of period			28,363	661,251
-			======	-=====
Cash and cash equivalents				
under US GAAP			28,363	661,251
Restricted cash			198,300	=
Deposits with a maturity of				
between three and six months			898,008	379,603
Cash and liquid resources under UK	and Irish		1 104 671	1 040 054
GAAP			1,124,0/1	1,040,854
				Page 6
Ryanair Holdings plc and Subsidiar	ries			rage o
Summary of significant differences		, Irish and U	S	
generally accepted accounting prin				
(C) Shareholders' funds - equity				
		Dec	31, De	c 31,
		2	003	2002
		EU	R'000	EUR'000
Shareholders' equity as reported i	n the			
consolidated balance		1 457	004 1 10	6 272
sheets (UK and Irish GAAP)		1,45/,	884 1,19	6,3/2
Adjustments: Pension		3	751	2,839
Employment grants		3,		(120)
Goodwill		1 '	757	-
Capitalised interest re aircraft				8,758
acquisition programme		,		.,
Darley Investments Limited		( :	173)	(261)
Minimum pension liability(net of			656)	-
tax)				
Derivative financial instruments(r	iet	(54,	968) (6	8,528)
of tax)				
Tax effect of adjustments				1,450)
	_			
Shareholders' equity as adjusted t	o accord	4 44 5	114	7 (10
with US GAAP		1,419,	114 1,13	7,610

	======	======
Opening shareholders' equity under US		
GAAP	1,177,187	1,019,607
Comprehensive Income adjustments		
Unrealised gains/(losses) on derivative financial		
<pre>instruments(net of tax)</pre>	18,403	(76,787)
	18,403	(76,787)
Net income in accordance with US	217,270	194,790
GAAP		
Stock issued for cash	6,254	_
Closing shareholders' equity under US		
GAAP	1,419,114	1,137,610
	======	======
		Page 7

#### Ryanair Holdings plc Management Discussion and Analysis of Results

#### Introduction

Profit after tax including exceptional costs of EUR6.0m(net of tax), and goodwill of EUR0.6m arising from the "Buzz" acquisition decreased by 5.1% to EUR41.0m. This profit also includes an additional depreciation charge of EUR0.5m relating to an adjustment to the residual value of a Boeing 737-200 aircraft that was retired earlier than planned (see Note 4). Adjusted profit after tax, excluding goodwill of EUR0.6m, and exceptional costs are comprised of aircraft depreciation of EUR0.5m and lease in costs of EUR5.5m(net of tax), increased by 10.2% to EUR47.5m. For the purposes of the MD&A the discussion below is by reference to the adjusted profit and loss account excluding the exceptional costs referred to above.

Summary - Quarter ended December 31, 2003

Profit after tax has increased by 10.2% to EUR47.5m, compared to EUR43.2m in the previous quarter ended December 31, 2002, driven by continued strong growth in passenger volumes and tight cost control partly offset by lower average fares. Operating margins have decreased by 2.6 points to 23.6% whilst Operating profit increased by EUR11.4m to EUR60.1m compared to the comparative period last year. Total operating revenues increased by 37.2% to EUR255.0m whilst passengers numbers increased by 54.4% to 6.1m.

Scheduled Passenger revenues increased by 37.5% to EUR216.4m due to strong passenger volume growth, offset by a 10.9% decline in average fares during the period.

Ancillary revenue increased by 35.4% to EUR38.6m, which is less than the growth in passenger volumes and reflects strong growth in non-flight scheduled revenue, car hire and hotel revenue offset by the cessation of the charter programme as Ryanair replaced charter capacity with scheduled services. Ancillary revenues were also negatively impacted by the strength of the euro versus sterling, as 65% of ancillary revenues are denominated in sterling. Ancillary revenue, excluding charters increased by 45.4% and now accounts for 15.1% of total revenues compared to 14.3% in quarter 3 of fiscal '03.

Total operating expenses increased by 42% to EUR194.9m due to the increased costs associated with the higher level of activity, primarily staff costs, fuel, route charges, depreciation and airport & handling costs associated with the growth of the airline. Costs continue to increase at a lower rate than the growth in passenger numbers principally reflecting the increased operational efficiencies arising from the higher proportion of 737-800 aircraft operated. However they increased at a faster rate than the growth in revenues due to decreases in vields described above.

Other income/expenses declined significantly by EUR7.1m due to lower deposit interest rates and higher interest payable arising from the increased level of debt during the period.

Net margins as a result of the above declined from 23.2% to 18.6% whilst net profit increased by 10.2% to EUR47.5m.

(MORE)

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Length: 1662 words

## **Body**

	Dec 31, 2003 EUR'000	Dec 31, 2002 EUR'000
Note and in 61 or 6 or an artist of		
Net cash inflow from operating activities	205 450	260 050
Returns on investments and servicing	295,459	260,950
of finance	(17,086)	(4,257)
Taxation	207	(2,212)
Capital expenditure(including aircraft	207	(2,212)
deposits)	(338,329)	(270,867)
Acquisitions and disposals	(20,795)	-
noquibiono and disposals		
Net cash (outflow) before financing		
and management of liquid resources	(80,544)	(16,386)
Financing	141,859	161,675
(Increase) in liquid resources	(108,139)	(156,153)
(Decrease) in cash	(46,824)	(10,864)
	======	======
Analysis of movement in liquid		
resources		
At beginning of year	982,352	816,023
Increase in period	108,139	156,153
At end of period	1,090,491	972,176
	======	======
Analysis of movement in cash	76 550	77 747
At beginning of year	76,550	77,747
Net cash (outflow) during period	(46,824)	(10,864)
At end of period	29,726	66,883

Page 3

Ryanair Holdings plc and Subs						
Consolidated Statement of Cha	nges in Sha	reholders	' Funds -	Equity		
in accordance with UK and Iri	sh GAAP (un	audited)				
		Share	Profi	t		
	Ordinary	premium	and los	S		
	shares	account	accoun	t Total		
	EUR'000	EUR'	000	EUR'000	EUR'000	
Balance at April 1,						
2003	9,588	553,512	678,62	8 1,241,728		
Issue of ordinary equity						
shares	49			- 6,254		
Profit for the period	_	_				
Dalango at Dagambar 21						
Balance at December 31, 2003	9 637	550 717	888 53	0 1,457,884		
	=======					
Reconciliation of adjusted Ea						
-	Quarter		•	Nine months	Nine months	
		ended		ended	ended	
	Dec 31,			Dec 31,		
	2003			2003		
		EUR'	000		UR'000	EUR'000
						2011 000
Profit for the period under						
UK and Irish GAAP	40,961	43,152		209,902	194,098	
Adjustments						
Aircraft retirement						
costs	6,773	-		9,491	=	
Buzz re-organisation						
costs	_	_		3,012	-	
Amortisation						
of goodwill	586	_		1,757	_	
Taxation adjustment for						
above	(779)	_		(1,084	) –	
Adjusted Profit under UK and						
Irish GAAP	47,541	43,152		223,078	194,098	
	=======	======		======	======	
Number of ordinary						
shares (in 000's)						
-Basic	758,608	755,031		757,143		
-Diluted	767,928	766,705		765,779	765,853	
Adjusted Earnings per						
ordinary share						
-Basic	6.27	5.72		29.46	25.71	
-Diluted	6.19	5.63		29.13	25.34	
					Page 4	
Ryanair Holdings plc and Subs						
Consolidated Profit and Loss	Accounts in	accordan	ce			
with US GAAP (unaudited)						
	Quarter	Quart		Nine months	Nine months	
	ended	end		Ended	ended	
	Dec 31,	Dec 3		Dec 31,	Dec 31,	
	2003	20		2003	2002	
	EUR'00		UR'000	EUR'0		EUR'000
Operating Revenues	016 404	155 .	0.7	720 064	560 511	
Scheduled revenues	216,424	157,4	U /	739,964	568,514	

Ancillary	revenues	38,575	28,497	111,409	81,979
Total ope	rating				
revenues	iacing				
	ng operations	254,999	185,904	851,373	650,493
	-				
Operating	expenses				
Staff cos	ts	29,286	21,558	90,344	67,780
Depreciat					
amortisat	ion	25,009	19,014	71,728	56,877
Aircraft					
retiremen costs	.t	6,773		9,491	
Other ope	rating	0,773	_	9,491	-
expenses	racing				
onpone of	Fuel & Oil	43,128	29,355	127,474	97,777
	Maintenance,	,	,	•	,
	materials and				
	repairs	8,796	6,197	30,983	23,340
	Marketing and				
	distribution				
	costs	1,045	2,865	11,028	10,972
	Aircraft			- 4-0	
	rentals	2,730	_	6,450	=
	Route charges	27,442	15,944	80,331	49,694
	Airport and	27,442	15,944	00,331	49,094
	Handling				
	charges	38,123	26,224	110,202	82,430
	Other	19,061	15,750	58,703	44,577
Total ope	rating				
expenses		201,393	136,907	596,734	433,447
Oporatina	profit before				
exception	_	53,606	48,997	254,639	217,046
_	rganisation	33,000	10,00,	231,033	217,010
costs	3	_	=	(3,012)	-
Operating	profit after				
exception	al items	53,606	48,997	251,627	217,046
	ome/(expenses)				
_	xchange gains/	(501)	(1 010)	0.5.0	(5.000)
(losses)	disposal of	(581)	(1,012)	852	(5,922)
fixed ass		_	(8)	(8)	(29)
	receivable and		(0)	(0)	(2))
similar i		5,115	8,187	17,642	24,192
Interest	payable and				
similar c	harges	(10,493)	(6,492)	(29,605)	(18,406)
	er income/				
(expenses	)	(5,959)	675	(11,119)	(165)
Drofit on	ordinary				
activitie	=				
before ta		47,647	49,672	240,508	216,881
	ofit on ordinary	, <del>-</del> .	,	.,	· , · ·
activitie	_	(4,130)	(4,869)	(23,238)	(22,091)
Net Incom	ie	43,517	44,803	217,270	194,790

	======	======	======	======	
Net Income per ADS					
-Basic(Euro cent)	28.68	29.67	143.48	128.99	
-Diluted(Euro cent)	28.33	29.22	141.86	127.17	
Adjusted Net Income per					
ADS *					
-Basic(Euro cent)	33.15	29.67	151.54	128.99	
(MORE)					
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Length: 1521 words

### **Body**

RNS Number:7119U Ryanair Holdings PLC 28 January 2004

> RYANAIR DELIVERS RECORD Q3 PROFITS, TRAFFIC GROWS BY 54%, PROFITS RISE BY 10%

Ryanair, Europe's No.1 low fares airline today (Wed 28 Jan 2004) released financial results for the quarter ended 31 Dec'03 showing record profits and traffic figures, whilst passengers benefited from fares which were on average 11% lower than the equivalent period last year.

Summary Table of Results (Irish GAAP) - in Euro

		,	
Quarter ended	Dec 31,2002	Dec 31, 2003 %	Increase
Passengers	3.9m	6.1m	54%
Revenue	EUR185.9m	EUR255.0m	37%
Adjusted Profit after			
tax Note 1	EUR43.2m	EUR47.5m	10%
Adjusted EPS (Euro			
Cent) Note 1	5.72c	6.27c	10%

Note 1: Adjusted profit after tax and EPS, excludes the exceptional costs of EUR6.0m (net of tax) arising from the earlier than planned retirement of 6 Boeing 737-200 aircraft and a Goodwill charge of EUR0.6m

Traffic for the quarter grew by 54% to 6.1m, whilst average fares declined by 11%. Total revenues rose by 37%, operating costs rose by 42% - significantly less than the rate of traffic growth - as unit costs fell by 8%, whilst after tax margins declined from 23% to 19% for the quarter. Adjusted net profit after tax rose by 10% to EUR47.5m.

This quarter marked a number of important milestones in Ryanair's growth as follows:

Overtaking Easyjet to become Europe's largest low fares airline.

Overtaking BA's UK/Europe traffic, making Ryanair Britain's favourite

Selected 2 more new European bases in Rome and Barcelona. Cumulative after tax profit margin continues to be over 20%.

Closing cash balances of EUR1.12 billion.

As we have consistently highlighted in previous quarterly statements, we remain very cautious in our outlook for fares and yields. Based on initial bookings for the first three calendar months of 2004 (Q.4 of 2003/04) we now expect that yields during this final quarter may decline by between 25% to 30% over those recorded in the comparable quarter last year. These reductions in fares are significantly greater than the 10% to 15% range recorded over the first three quarters. If these lower fares and yields occur (bearing in mind we have not completed even the first month of this quarter) then we would expect net profit before exceptionals for the fiscal year to reduce by up to 10% from a net profit of EUR239m last year to approximately EUR215m for the current fiscal year. Announcing these results in London this morning, Ryanair's Chief Executive, Michael O'Leary said:

"We are very pleased with the strong growth in traffic and profits for the third quarter which demonstrates the success of our strategy of rapid capacity expansion across new bases and new routes, over the past year. The yield reduction of 11% - although greater than originally expected - has stimulated a 54% increase in traffic, whilst an 8% reduction in unit operating costs has ensured that our strong profitability continues. "Early indications for yields in our fourth quarter suggest a marked further reduction of between 25% to 30% due to 1) our continuing substantial capacity growth, 2) the launch in January and February of two new bases at Rome Ciampino and Barcelona Girona, 3) the impact of Sterling's continuing weakness against the Euro, 4) intense price competition all over Europe as a result of enormous capacity growth, particularly from chronically loss making start-up airlines and flag carriers.

"There is therefore considerable downward pressure on fares and yields as many of these loss making airlines try to compete and survive. Despite this difficult market Ryanair continues to profitably develop new routes, new bases and grow market share. In many cases Ryanair is leading the downward pressure on prices and yields, but unlike our competitors we continue to generate world leading profit margins as a result of our aggressive cost management and lowest cost base.

"Ryanair's strategy continues to be successful all over Europe. Traffic has grown by over 50% so far this year. We have launched 4 new bases in Europe, and 73 of our 146 routes are in their first 12 months of operation. While we now expect after tax profits for the current year to dip slightly, our annualised profit margin will still be in excess of 20% and Ryanair will continue - by some considerable distance - to be the world's most profitable airline by margin.

"We have seen a number of these cycles in the industry before. Ryanair continues to grow strongly and profitably, even during periods such as now when fares and yields are being lowered at a faster rate than predicted. Our response to these market conditions will be to continue to lower fares and yields, exploit our huge cost advantage, and tightly manage further cost reductions so that we continue to deliver industry leading low fares and profit margins.

"Our determination to continue to reduce fares and yields is strengthened by our experience in recent quarters where many competitors have been forced to reduce their frequency and capacity or withdraw from markets were they compete with Ryanair's low fares.

"Looking forward to the next fiscal year (04/05) it is impossible in the current climate to make accurate forecasts on fares and yields other than to state that Ryanair will always offer the lowest fares in all markets. Despite this overall caution we expect the yield decline next year to be of a lower order of magnitude for the following reasons;

- 1. We do not expect any further weakness of Sterling against the Euro.
- 2. From May onwards, Ryanair's rate of capacity growth will fall from over 50% for the past two years to just 20% per annum.
- 3. Initial indications suggest that the two new bases (Rome Ciampino and Barcelona Girona) will be significantly stronger performers than some of the new routes and bases launched in previous years.

"We are confident that average seat costs for the coming year will continue to decline strongly, thanks to continuing cost reductions, the higher proportion of more efficient 737-800's in service, redelivery of the Buzz BAe 146 aircraft and the other recent lease-ins. The weaker U.S. dollar will also have a positive impact on fuel, aircraft and spares costs whilst there will be continued strong growth in ancillary revenues.

"We are also initiating a detailed review and reduction of certain elements of our cost base which will include;

- a. Reducing airport and handling costs where Ryanair continues to deliver exceptional growth, whilst at the same time reducing capacity at those airports that do not share our commitment to lower air fares for consumers.
- b. We are already in discussions with lessors to reduce to market rates lease costs on some of the former Buzz aircraft. These leases are already the subject of legal dispute and impending proceedings and if these are not successful, then the aircraft will be returned and Buzz Stansted Ltd will be wound down.
- c. We are renegotiating our long-term maintenance contracts on the basis of our larger fleet size and we are re-examining the timing of our fleet deliveries in order to ensure that capacity growth is maintained at 20% to 25% for the next number of years.

"Even in the light of this revised profit guidance for the current year, Ryanair will continue to be one of the world's fastest growing, and certainly the world's most profitable airline by margin. Our net after tax margin will continue to exceed our benchmark target of 20% for the current year despite an enormous and sudden reduction in fares and yields. Our response to competition in all markets will be to beat it by offering lower prices, No.1 customer service and continued cost reduction. Like Southwest in the U.S., Ryanair's model is successful. It is by some distance the lowest cost operator in Europe, we continue to enjoy the support of the travelling public, and we remain tremendously profitable as well as enormously cash generative. Our cash balances at the end of Q3 exceed EUR1.12bn.

"Some of our loss making competitors will continue to cut back routes or terminate them, some will consolidate, and some will disappear over the coming years, but we remain determined to ensure that Ryanair - the lowest cost airline in Europe - continues to grow and continues to be profitable. We are building here for the long term and we believe that investors can continue to share in this growth story".

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Length: 1697 words

### **Body**

Adjusted earnings per share have increased by 9.6% to 6.27 euro cent. Balance Sheet

Cash and liquid resources have increased by EUR64.4m from EUR1,060.2m at March 31, 2003 to EUR1,124.7m at December 31, 2003, reflecting the increased cash flows from the profitable trading performance during the period. Nine additional aircraft were delivered in the period of which one was financed via an operating lease and these, in addition to aircraft deposits, accounted for the bulk of the EUR338.3m incurred in capital expenditure. This was part funded by the draw down of long term debt, which increased, net of repayments, by EUR135.6m during the period. Shareholders' funds at December 31, 2003 have increased to EUR1,457.9m, compared to EUR1,241.7m at March 31, 2003.

Detailed Discussion and Analysis - Quarter Ended December 31, 2003 Profit after tax has increased by 10.2% to EUR47.5m driven by strong growth in passenger volumes and continued tight cost control, offset by lower average fares. Operating margins have declined by 2 points to 23.6% compared to the previous period. Operating profit increased by 23.5% to EUR60.2m compared to the quarter ended December 31, 2002 whilst profit before tax increased by 9.2%. Total operating revenues increased by 37.2% to EUR255.0m whilst passenger volumes increased by 54.4% to 6.1m.

Scheduled passenger revenues increased by 37.5% to EUR216.4m, reflecting the increase in passenger volumes offset by lower average fares of 10.9%. The decline in average fares is due to the launch of new routes and new bases earlier in the year, the weakness of sterling to the euro (which accounted for 5% of the decline), and Ryanair's policy of offering the lowest airfares. Ancillary revenues increased by 35.4% to EUR38.6m, which, excluding charters ancillary revenues has actually increased by 45.4%. This reflects strong growth in all areas of ancillary revenues particularly car hire, non-flight scheduled revenues, hotels and internet related activities. These gains were partly offset by the impact of the depreciation of the sterling currency against the euro in this period due to the large volume of sterling denominated sales.

Total operating expenses increased by 42.0% to EUR194.9m due to the increased level of activity, and the increased costs, primarily staff, depreciation, fuel,

route charges and airport & handling costs associated with the growth of the airline. The weakness of sterling to euro had a positive impact on operating costs as did the efficiencies arising from the increased proportion of 737-800 aircraft in operation.

Staff costs have increased by 35.2% to EUR29.5m reflecting a 34% increase in average employee numbers to 2.356 and the impact of a 3% pay increase granted during the period offset by savings arising from the stronger euro to sterling exchange rate.

Depreciation and amortisation increased by 31.5% to EUR25.0m due to an increase in the average number of aircraft owned from 49 to 71, offset by savings arising from the increase in the number of fully depreciated aircraft, lower amortisation of capitalised maintenance costs primarily due to the retirement of 737-200 aircraft, and the lower euro denominated cost of new aircraft due to the strengthening of the euro to US\$ exchange rate.

Fuel costs increased by 46.9% to EUR43.1m due to a 61% increase in the number of hours flown, a stronger euro to US\$ exchange rate and an improvement in the fleet fuel burn rate due to a higher proportion of 737-800 aircraft operated. Maintenance costs increased by 41.9% to EUR8.8m reflecting an increase in the size of the fleet operated, an increase in the number of flight hours, and the increase in maintenance provisions relating to the leased "Buzz" aircraft, offset by maintenance savings due to improved reliability arising from the higher proportion of 737-800 aircraft operated as a percentage of the total fleet.

Marketing and distribution costs decreased by 63.5% to EUR1.0m due to a lower spend in the quarter on new routes as most new routes were launched in Quarter 1. In addition advertising spend is more focussed on new markets with existing market spend declining as the company promotes its fares directly to the customer via its internet site.

Aircraft rental costs of EUR2.7m arose during the period reflecting the lease rental costs associated with the acquired "Buzz" aircraft. The charge also includes one month rental relating to the first aircraft delivered to Ryanair under the new operating lease agreement signed during the quarter. Route Charges increased by 72.1% to EUR27.4m due to an increase in the number of sectors flown, an increase in the average sector length and an increase in the size of the aircraft operated which incur a higher charge offset by the impact of a weaker sterling to euro exchange rate.

Airport and handling charges increased by 45.4% to EUR38.1m which is less than the growth in passenger volumes and reflects the lower charges on our new European routes and at our new bases.

Other expenses increased by 21.0% to EUR19.1m which is less than the growth in ancillary revenues and reflects improved margins on some new and existing products and continued cost control on other indirect costs.

Operating profits have increased by 23.5% to EUR60.1m due to the reasons outlined above.

Interest receivable decreased by EUR3.1m to EUR5.1m reflecting the lower interest rates obtained on cash deposits during the quarter. Interest payable increased by EUR4.4m to EUR12.5m due to the increased level of debt arising from the acquisition of new aircraft.

Taxation is 10.2% of pre-tax profits and amounted to EUR4.6m during the period. The Company's balance sheet continues to benefit from the strong growth in profits. Tangible fixed assets increased to EUR1,611.1m from EUR1,352.4m principally as a result of the purchase of eight new 737-800 additional aircraft since March 31, 2003 and the payment of deposits for new deliveries. The Company generated cash from operating activities of EUR295.5m, which funded advance payments on future deliveries of EUR149.9m whilst the balance is reflected in the higher cash and liquid resources figure of EUR1,124.7m. Advance delivery deposits amounted to EUR396.5m at the period end. Total debt has increased by a further EUR135.6m, net of repayments, since March 31, 2003 to EUR972.8m. Shareholder's funds at December 31, 2003 have increased to EUR1,457.9m compared to EUR1,241.7m at March 31, 2003. Detailed Discussion and Analysis - Nine months ended December 31, 2003 Profit after tax has increased by 14.9% to EUR223.1m driven by strong growth in passenger volumes at lower average fares and continued tight cost control.

Operating margins declined 2.3 points to 30.9% whilst net margins declined by 3.6 points to 26.2% compared to the previous period.

Total operating revenues increased by 30.9% to EUR851.4m whilst passenger volumes increased by 48% to 17.4m.

Scheduled passenger revenues increased by 30.2% to EUR740.0m primarily due to increased passenger numbers on new and existing routes, offset by a 12.0% decline in average fares. The decline in average fares is due to the launch of new routes and new bases, the weakness of sterling to the euro (which accounted for 5% of the decline), and Ryanair's policy of offering the lowest airfares. Ancillary revenues increased by 35.9% to EUR111.4m, which is lower than the growth in passenger volumes, and reflects the cessation of the charter programme as Ryanair replaced Charter capacity with scheduled services, and also the weakness of sterling to the euro due to ancillaries being predominantly sold in sterling. Excluding charters ancillary revenues increased by 56% due mainly to strong car hire revenues, non-flight scheduled revenues and other ancillary product revenues.

Total operating expenses increased by 35.4% to EUR587.9m due to the increased level of activity, and the increased costs primarily staff, depreciation, fuel, route charges and airport & handling costs associated with the growth of the airline.

Staff costs have increased by 32.7% to EUR91.0m. This increase reflects a 34% increase in average employee numbers to 2,273, and the impact of a 3% pay increase granted during the period offset by savings arising from the strength of the euro exchange rate to sterling.

Depreciation and amortisation increased by 26.1% to EUR71.7m(excluding additional depreciation charges on retired aircraft) due to an increase in the average number of aircraft owned from 49 to 71 offset by lower amortisation on capitalised maintenance costs due to the retirement of 737-200 aircraft, and savings due to the increase in the number of aircraft fully depreciated. Fuel costs increased by 30.4% to EUR127.5m due to a 58% increase in the number of hours flown, offset by a decrease in the average US\$ cost per gallon, an improvement in the fuel burn rate due to a higher proportion of 737-800 aircraft operated, and the positive impact of the strengthening of the euro to the US\$. Maintenance costs increased by 32.7% to EUR31.0m reflecting an increase in the size of the fleet operated, higher maintenance due to the acquisition of the "Buzz" aircraft and an increase in the number of flight hours, offset by savings due to improved reliability arising from the higher proportion of 737-800 aircraft operated as a percentage of the total fleet.

Marketing and distribution costs amounted to EUR11.0m in line with the previous period reflecting a lower level of expenditure on existing routes and markets, which were promoted via fare offerings on the internet offset by increased expenditure on advertising and promotion of new routes/bases.

Aircraft rental costs of EUR6.5m arose during the period reflecting the lease rental costs associated with the leased "Buzz" aircraft and one month's rental for the first aircraft delivered under the new operating lease agreement.

Route charges increased by 61.7% to EUR80.3m due to an increase in the number of (MORE)

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Length: 593 words

#### **Body**

sectors flown, an increase in the average sector length and an increase in the size of the aircraft operated which incur a higher charge, offset by the impact of a weaker sterling to euro exchange rate.

Airport and handling charges increased by 33.7% to EUR110.2m due to an increase in the number of passengers flown, the impact of increased airport and handling charges on some existing routes, offset by lower charges on our new European routes and at our new bases.

Other expenses increased by 31.6% to EUR58.8m, which is less than the growth in ancillary revenues due to improved margins on some new and existing products, and cost reductions achieved on other indirect costs.

Operating margins have declined by 2.3 points to 30.9% for the reasons outlined above whilst operating profits increased by 21.8% to EUR263.4m during the period. Interest receivable decreased by 27.1% to EUR17.6m reflecting the strong growth in cash resources arising from the profitable trading performance, offset by lower deposit interest rates in the period. Interest payable increased by 59.5% to EUR35.3m due to the increased level of debt arising from the acquisition of new aircraft.

Taxation has increased by 5% during the period, less than the growth in pre-tax profits and primarily reflects the continued decline in the headline rate of corporation tax in Ireland.

Notes to the Financial Statements

- Accounting Policies
   The accounting policies followed in the preparation of these
   consolidated financial statements for the nine months ended December 31,
   2003 are consistent with those set out in the Annual Report for the year
   ended March 31, 2003.
- Approval of the Financial Statements
   The Audit Committee approved the consolidated financial statements for
   the Quarter and Nine months ended December 31, 2003 on January 26th,
   2003
- Generally Accepted Accounting Policies
   The Management Discussion and Analysis of Results for the Quarter and

Nine months ended December 31, 2003 are based on the results reported under Irish and UK GAAP.

#### 4. Aircraft retirement costs

Six aircraft (five in Q2, one in Q3) were retired earlier than expected due to the detection during the period of scratch marks ('scribing') that occurred during an aircraft painting programme on these aircraft in 1995. It has been determined that the cost of repairing these aircraft is uneconomic due to the short remaining life of the aircraft. Accordingly the Company has determined that the residual value of US\$1m (EUR794k) for these aircraft is excessive and as a result has reduced it to EUR250k per aircraft. The cost of this adjustment charge has been reflected in the results for Quarter 2 and 3. Arising from the aircraft scratch marks, which resulted in the earlier than planned retirement of the aircraft, the company is seeking to claim the costs of repairs under its aircraft insurance policies. Amounts paid, if any, will be accounted for as exceptional revenues.

As a result of these early retirements the Company has been obliged to lease in seat capacity during the period to enable it to continue its normal flight schedule. The charge in the quarter of EUR6.2m is reflected in Aircraft retirement costs. It is planned that the Company will terminate these rentals by March 31, 2004.

This information is provided by RNS
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## Ryanair Holdings PLC Q3 Results brought forward

London Stock Exchange Aggregated Regulatory News Service (ARNS)

January 23, 2004 Friday 11:00 AM GMT

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Length: 151 words

### **Body**

RNS Number:5962U Ryanair Holdings PLC 23 January 2004

RYANAIR BRINGS FORWARD Q3 RESULTS RELEASE

Ryanair Holdings plc today (Friday, 23rd January 2004) announced that it had brought forward the date of the release of its 3rd Quarter financial results from February 3rd 2004 to January  $28th\ 2004$ .

The change in timing is due to recent media reports which indicate that the EU Transport Commission's report on Ryanair's cost base at Brussels Charleroi will now be released on February 3rd 2004 and therefore would have coincided with the release of our quarterly results.

The financial results will now be issued as normal on the Stock Exchanges at 7.00am on January 28th 2004 and will be followed by an investor conference call at 2.30pm. Following the release of the results, the Company will as normal conduct investor roadshow presentations in the US, UK and Continental Europe.

Load-Date: June 11, 2008



### Ryanair Holdings PLC 75m passengers carried

London Stock Exchange Aggregated Regulatory News Service (ARNS)

January 20, 2004 Tuesday 6:30 AM GMT

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Length: 288 words

### **Body**

RNS Number:4219U Ryanair Holdings PLC 20 January 2004

RYANAIR PASSES 75 MILLION PASSENGERS LANDMARK

CONSUMERS SAVE OVER EUR7.5 BILLION THANKS TO RYANAIR'S LOW FARES. Ryanair, Europe's No. 1 low fares airline, today (Tuesday, 20th January 2004) celebrated carrying over 75 Million passengers, saving ordinary consumers over EUR7.5 Billion on the rip-off fares charged by the high fares airlines. Announcing the landmark celebration, Ryanair's Deputy CEO, Michael Cawley said:

"Since Ryanair began the low fares revolution in Europe, a massive 75 Million passengers, more than the entire population of the UK, have benefited from Europe's lowest fares and No.1 on-time performance.

"Millions of ordinary consumers can now afford to fly to destinations throughout Europe and have saved a mind-blowing EUR7.5 Billion on the daylight robbery fares charged by the high fares cowboys.

"To celebrate the achievement, we are extending our massive EVERY SEAT EVERY FLIGHT SALE with fares from an incredible GBP1.99 (excluding taxes). Passengers can grab a bargain and celebrate with Ryanair at www.ryanair.com - while stocks last!

"This year Ryanair will carry almost 24 Million passengers on 146 routes across 16 European countries at Europe's lowest fares".

Tuesday, 20th January 2005

For further information:

Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants

Tel: 00 353 1 812 1228 Tel: 00 353 1 4980 300

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 11, 2008



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Re - Holding in Company.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

August 27, 2003 Wednesday 11:08 AM GMT

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Length: 55 words

### **Body**

RNS Number:0709P Ryanair Holdings PLC 27 August 2003

Ryanair Holdings plc 27 August 2003

Re: Holding in Company

A Letter from Fidelity Investments dated August 22, 2003 to Ryanair

Holdings plc. ENCLOSED ARE AM

Load-Date: June 10, 2008



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Pau - 100,000 passengers.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

August 26, 2003 Tuesday 12:49 PM GMT

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Length: 422 words

### **Body**

RNS Number:0239P Ryanair Holdings PLC 26 August 2003 RYANAIR: 100,000 PASSENGERS ON PAU - LONDON ROUTE

ADDS e5.4 MILLION TO LOCAL ECONOMY

Ryanair, Europe's No.1 low fares airline, today (26th August 2003) announced that it will carry 100,000 passengers in it's first full year on its new Pau - London route, providing an enormous tourism boost in Pau and the Bearn region, which will add e5.4 Million to the local and regional economy and will create 100 jobs in the area.

Speaking in Pau today, Ryanair's Chief Executive, Michael O'Leary said: "The Ryanair effect is already evident at Pau. This year we will carry 100,000 passengers, 80% of whom will be visitors to this region, boosting the local economy, providing jobs as well as giving the people of the Bearn region low fares access to London.

Ryanair currently flies 25 routes to/from France, and like all other airports in Europe, Pau competed for Ryanair's business with 20 other airports, including nearby Tarbes.

Ryanair chose to partner Pau because of its efficient facilities, low costs and progressive management. It is not surprising that Mr. Denagiscarde, General Manager of Tarbes Chamber of Commerce was not happy about it, as Tarbes also submitted a similar low cost deal but was not selected. Mr. Denagiscarde called Ryanair "dogs" and attacked Pau CCI, claiming Pau had paid considerable sums of public money to Ryanair. This was untrue. He wrongly accused Pau of trying to "kill" Tarbes airports traffic. This too is untrue. It is strange that Mr. Denagiscarde would make such claims when he himself and Tarbes CCI, failed to admit that Tarbes airport also offered Ryanair a marketing support package similar to Pau.

Ryanair is working hard with Pau Airport to promote the Bearn region. We are committed to delivering jobs and thousands of tourists to Pau, Bearn and indeed the whole Pyrenees region (including Tarbes). Both we and our partners in Pau are committed to giving Bearn visitors and consumers low fares access from London without having to pay Air France's high fares and

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) Pau - 100,000 passengers.

suffer the inconvenience of connecting through Paris. The supporters of Pau Airport and Bearn region should ignore the complaints of Mr. Denagiscarde and Tarbes CCI, which are the understandable upset of a 'mauvais perdants'" Ends 26th August 2003

For further information:
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This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 10, 2008



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Strasbourg suspension.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

August 26, 2003 Tuesday 9:12 AM GMT

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Length: 837 words

#### **Body**

RNS Number:0111P Ryanair Holdings PLC 26 August 2003 RYANAIR ANNOUNCES TEMPORARY SUSPENSION OF ITS STRASBOURG-LONDON ROUTE FROM

#### SEPTEMBER 24TH NEXT

French tourism and the Alsace region loses to Baden Baden Airport in Germany, just 40kms away

Ryanair, Europe's No.1 low fares airline today (26 August'03) confirmed that it had not received confirmation from the Nancy Court of Appeal of the stay it had requested on the Strasbourg Court's order requiring the Strasbourg Chamber of Commerce to terminate its commercial agreement with Ryanair on 24 September next.

In order to give passengers at least four weeks notice, Ryanair has been forced to confirm that with effect from 24 September next, the two daily Strasbourg-London flights will be suspended and will operate instead to Baden Baden Airport in Germany which is just 40kms away from the city of Strasbourg.

Ryanair sincerely regrets that Air France's misguided Court action has resulted in the Alsace region losing the only daily low fare service on the Strasbourg route and up to 130,000 visitors a year to Baden Baden in Germany.

Ryanair has confirmed to both Strasbourg Airport and the Chamber of Commerce that this suspension will be temporary. If and when we receive a stay on the judgement (or win the appeal), then Ryanair will make arrangements to recommence flights on the London-Strasbourg route. Ryanair expects in time to obtain a stay on the judgement and to overturn the original decision of the Strasbourg Court, and when we do so, the London service will be secured long into the future. Speaking at a press conference in Strasbourg this morning, Ryanair's Chief Executive Michael O'Leary said;

"Ryanair and our partners at Strasbourg Airport are disappointed that we

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) Strasbourg suspension.

have so far been unable to get a stay on the decision of the lower court which would enable us to continue the route until the appeal is heard. However, in the absence of such a stay, we must respect the Court's original decision and give our customers at least four weeks notice of these alternative arrangements. Obviously Strasbourg's loss will be Baden Baden's gain.

"It is wrong that the anti-competitive Court actions of Air France should result in Strasbourg and the Alsace region losing - even on a temporary basis - its only scheduled air service to London. It is wrong that the State aid rules can be misused by high fare flag carriers to limit competition, consumer choice and lower fares.

"Ryanair and our partners in Strasbourg will fight this appeal and we look forward to restoring our successful low fare route between London and Strasbourg as soon as we receive notification from the Court of a stay on the decision, or as soon as we win the appeal.

"It is fundamentally wrong that secondary and regional airports in France just because they are owned by Government or local authorities - should be prevented from competing with privately owned airports in Europe to win the rapid traffic and tourism growth, and the enormous economic benefits which Ryanair's low fare services bring to every airport at which we operate. We call on the French Government to make its position clear in support of regional airports such as Strasbourg who wish to develop low fare, direct international routes from their airports. Jobs and tourism in the French regions cannot and will not survive if all visitors to France are forced to use the Air France hub at Charles de Gaulle. Direct low fare services are vital, and the French Government must now support the regional airports and Ryanair as we continue to develop tourism and jobs in the regions. "I would like to apologise sincerely to all of our customers who will be inconvenienced by the switch of these flights from Strasbourg to Baden Baden Airport on the 24th of September next. All passengers who hold bookings after the 24th of September will be offered either a full refund or a transfer of their ticket on our new low fares London-Baden Baden service. Our customers and supporters in the Strasbourg and Alsace region may rest assured that Ryanair will continue to fight to change the Strasbourg Court decision so that we may restore our successful partnership with Strasbourg Airport which has in its first 12 months of operation delivered 200,000 passengers on a route where Air France even in its best year only carried 30,000".

Ends 26th August 2003 For further information

please contact: Paul Fitzsimmons Pauline McAlester
Ryanair Murray Consultants
Tel. 353-1-8121212 Tel. 353-1-4980300

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 10, 2008



### REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Ryanair - New Routes.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

August 20, 2003 Wednesday 8:10 AM GMT

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Length: 372 words

### **Body**

RNS Number:86080 Ryanair Holdings PLC 20 August 2003 RELEASE:

REDEADE.

20TH AUGUST 2003.

RYANAIR - TWO NEW DAILY ROUTES FROM BIRMINGHAM TO SPAIN

AND INCREASES DUBLIN FREQUENCY TO FIVE DAILY FLIGHTS

BIRMINGHAM TO BARCELONA & MURCIA ?FREE!\*

Ryanair, Europe's No.1 low fares airline, today (20th August 03) announced two new daily routes from Birmingham to Barcelona (Girona) and Murcia with 30,000 Seats for FREE (excluding taxes). Ryanair also announced increased frequency on the Birmingham - Dublin route from 3 flights daily to 5 flights daily starting 30th October 03.

Speaking in Birmingham today, Ryanair's Chief Executive, Michael O'Leary said:

"Ryanair is Europe's No.1 low fares airline. We have been flying from Birmingham for 10 years linking the West Midlands with Dublin at low fares that no-one else can match. This year, with increased frequency, we will carry 400,000 passengers on the Birmingham - Dublin route; That's double what we carried last year.

The new daily flights to Barcelona (Girona) and Murcia, are Ryanair's first low fares routes between Birmingham and Spain, and we expect to carry 100,000 passengers on each route annually. To celebrate we're offering 30,000 for FREE (excluding taxes), but these seats must be sold before 3rd September next, so passengers should book today at

 ${\tt www.ryanair.com.}\ {\tt These}$ 

low fares flights will commence on 30th October 03.

Ryanair is Europe's No.1 for lowest fares, best punctuality and best customer service!"

BIRMINGHAM TO:

ROUTE FARES from FREQUENCY
BARCELONA (Girona) ? FREE\* DAILY
MURCIA ? FREE\* DAILY
DUBLIN ? FREE\* 5 X DAILY

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) Ryanair - New Routes.

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(* 30,000 seats for free - excluding taxes)
Travel period: 30th October - 19th December 03
Booking period: 20th August - 3rd September 03
Subject to availability - terms and conditions apply.
Ends; Wednesday, 20th August 2003
For further information:
Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants
Tel: 00 353 1 812 1228 Tel: 00353 1 4980 300
This information is provided by RNS
The company news service from the London Stock Exchange
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Load-Date: June 10, 2008



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) New Route.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

August 19, 2003 Tuesday 10:20 AM GMT

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Length: 332 words

### **Body**

RNS Number:81350 Ryanair Holdings PLC 19 August 2003 RYANAIR LAUNCHES NEW BRUSSELS - STOCKHOLM ROUTE BRUSSELS-CHARLEROI TO STOCKHOLM -SKAVSTA Ryanair, Europe's No.1 low fares airline, today (Tuesday, 19th August 2003) added a new route to its existing 127 European route network, creating its first gateway between Belgium and Scandinavia. Daily flights will commence on the following new route from October and can be booked online at www.ryanair.com from today: - Brussels-Charleroi - Stockholm-Skavsta Ryanair now operates 12 low-fare routes from Brussels-Charleroi to Europe. The airline is also doubling its frequency on its Brussels-Charleroi -Rome-Ciampino service from one to two flights a day from 16th October 2003. Ryanair's Head of Communications, Paul Fitzsimmons, said: "Our new route to Stockholm-Skavsta reflects the huge public demand for low cost access to Scandinavia. We now have 14 routes to and from Sweden. This is our first Scandinavian route from Brussels-Charleroi and we expect to carry 100,000 passengers on it annually. "Ryanair is the only really low fares airline in Europe. We now operate 128 routes and will carry almost 24 million passengers throughout Europe this year, almost 2 million of which will be through Brussels-Charleroi. "Ryanair offers more routes, more destinations, more frequency, better punctuality and unbeatable passenger service which is why we continue to grow rapidly and are Europe's No. 1 low fares airline." Fares for the new routes start at e 39.99 (including taxes and charges). The new route starts on 16th October and passengers can book online from today www.ryanair.com. Brussels-Charleroi to Stockholm-Skavsta Ryanair Passengers Save over 60% SN Brussels 1 Ryanair 2 Saving e108.56 ?39.99 63% 1. Brussels airport to Stockholm

## REG- Ryanair Holdings PLC (RYA.L) (RYA.I) New Route.

2. Brussels-Charleroi to Stockholm-Skavsta
Fares include taxes and charges
Full details of fares, timetables available at

www.ryanair.com.

Load-Date: June 10, 2008



## RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) New pass.records UK/Ire.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

August 14, 2003 Thursday 11:35 AM GMT

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Length: 262 words

#### **Body**

RNS Number: 66540 Ryanair Holdings PLC 14 August 2003 RYANAIR SETS NEW PASSENGER RECORDS ON UK/IRELAND ROUTES Ryanair, Europe's No. 1 low fares airline, today (Thursday, 14th August 2003) announced record passenger traffic on 55 routes, including Ryanair's Irish routes for July 2003. Statistics for July 03 confirm Ryanair is the No. 1 choice on routes to/from Ireland, and routes throughout Europe. RYANAIR - NEW RECORD PASSENGER NUMBERS - JULY 2003. TOTAL PASSENGERS CARRIED - JULY '03 ROUTE 144,000 DUBLIN - LONDON DUBLIN - BLACKPOOL 6,500 KERRY - LONDON 12,600 Ryanair's Head of Communications, Paul Fitzsimmons said: "July has been a bumper month for Ryanair across our entire network, with new monthly passenger records set on 55 of our 125 routes. This year Ryanair will carry almost 24 million passengers across 16 countries, and in July, Ryanair also became the first low fares airline outside the U.S. to carry more than 2 million passengers in one month. To date Ryanair has carried more than 65.5 million passengers! "Ryanair's passenger growth confirms that Ryanair is delivering what consumers want - lowest fares, and Europe's No. 1 record for punctuality and customer service." Ends. Thursday, 14th August 2003 For further information: Pauline McAlester - Murray Consultants Paul Fitzsimmons - Ryanair Tel: 00 353 1 812 1228 Tel: 00 353 1 4980 300 This information is provided by RNS The company news service from the London Stock Exchange

Load-Date: June 10, 2008



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) New Route Announcement.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

August 13, 2003 Wednesday 9:43 AM GMT

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Length: 410 words

### **Body**

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RNS Number: 62050 Ryanair Holdings PLC 13 August 2003
RYANAIR LAUNCHES THREE NEW ROUTES
TO VENICE, GOTHENBURG & BARCELONA
125,000 FREE SEAT CELEBRATION
Ryanair, Europe's No.1 low fares airline, today (13th August 2003) added
three new routes to its existing 125 European route network and to celebrate
announced a 125,000 FREE seat sale - all you pay is the taxes.
Daily flights will commence on the following new routes from October and can
be booked online at
www.ryanair.com
from today:
Glasgow-Prestwick - Gothenburg
Bournemouth - Barcelona-Girona
Frankfurt-Hahn - Venice-Treviso
The airline is also doubling its frequency on its Glasgow-Prestwick -
Bournemouth service to two flights a day from 16th October.
Ryanair's Head of Communications, Paul Fitzsimmons, said:
"Over the last year Ryanair launched 50 new routes throughout Europe.
Today, we are announcing three new routes which will commence in October
2003. The new route to Barcelona Girona from Bournemouth is in response
to the huge public demand for services to the popular Spanish region,
and will replace the existing service from Bournemouth to Frankfurt
Hahn. This brings Ryanair's European route network to 127, and confirms
Ryanair's position as Europe's No.1 low fares airline.
"Fares for these new routes will start at e 19.99 (Frankfurt-Hahn -
Venice Treviso), ?39.99 (Glasgow-Prestwick - Gothenburg), and e49.99
(Bournemouth-Barcelona-Girona), and are available now at
                                                                      www.ryanair.com
. "
Ends
         13th August 2003
For further information:
Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants
```

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) New Route Announcement.

Tel: 00 353 1 812 1228 Tel: 00 353 1 4908 300

RYANAIR'S 125,000 FREE\* SEAT SALE

ROUTE DETAILS

From To

Frankfurt-Hahn Bournemouth, Bologna-Forli, Gothenburg, London,

(50,000 FREE seats) Malmo, Stockholm-Skavsta, Venice-Treviso.

Glasgow-Prestwick Bournemouth, Dublin, Stockholm-Skavsta, London

(50,000 FREE Seats) and Oslo-Torp

Venice-Treviso Brussels-Charleroi, London and Frankfurt-Hahn

(25,000 FREE seats)
TERMS AND CONDITIONS

\*Offer FREE seats excluding taxes and charges on routes

specified above

Booking Wed 13 August - midnight Thu 14 Aug 2003

Period

Travel 01-September - 30 November 2003

Period

Applicable Tuesday, Wednesday, Thursday

Days

Blackout 25-30 September and 09-21 October 2003

Period

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 10, 2008



### REG-Ryanair Holdings PLC (RYA.L) (RYA.I) 1st Quarter Results.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

August 9, 2003 Saturday 2:47 PM GMT

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Length: 1390 words

#### **Body**

RNS Number: 29420 Ryanair Holdings PLC 05 August 2003 RYANAIR ANNOUNCES PASSENGER GROWTH OF 45% PROFITS INCREASE BY 12% Ryanair, Europe's largest low fares airline today (5 August '03) announced record traffic, and profit growth for the quarter ended 30 June '03. Passenger traffic grew by 45% to 5.1m although both average load factors and yields declined by 5 points to 78% and by 14% to e41.71, respectively. These predicted reductions were due to the launch of 50 new routes and two new bases; the weakness of Sterling to the Euro; the closure of Buzz for the month of April and Ryanair's commitment to offer the lowest fares in every market it serves. Total revenues rose by 26%, operating costs rose by 29%, after tax margins declined from 20% to 18%, while Adjusted Net Profit increased by 12% to a record e43.8m. Summary Table of Results (Irish GAAP) - in Euro June 30, 2002 June 30, 2003 % Increase Ouarter ended 3.5m 5.1m 45% Passengers e194.3m e245.2m 26% Revenue Adjusted Profit after e43.8m 12% e39.0m tax Note 1 Adjusted EPS (Euro 5.16 cent 5.8 cent 12% Cent) Note 1

Note 1 - Adjusted Profit after tax and EPS, excludes the exceptional costs arising from the re-organisation of "Buzz" in April'03 of e2.7m (net of tax) and the Goodwill charge from the "Buzz" acquisition of e0.6m.

Ryanair's Chief Executive, Michael O'Leary said in London today;
"These record quarterly results reflect the continuing success right across Europe of Ryanair's low fares formula. During what B.A. last week described as the most testing period in aviation history, we continue to drive down airfares, reduce costs, but at the same time deliver increased profits and exceptional margins. Passenger volumes grew by 45% to a record 5.1m thanks to the successful launch of 50 new routes, two

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) 1st Quarter Results.

new bases at Milan-Bergamo and Stockholm-Skavsta, and the acquisition and relaunch of Buzz in May. This strong performance continues, as evidenced by the substantial increase in traffic and load factors for July'03 (statistics were released yesterday). These recorded a 40% growth in traffic over July'02 and a 6 point improvement in load factor from 79% in June to 85% in July.

"Yields, as we predicted, were impacted by a combination of (1) the launch of the 50 new routes and the 2 new bases, (2) the weakness of Sterling to Euro, and (3) by our continuing policy of driving down airfares. We believe that yields for the fiscal year will be lower than last year by between 10% and 15% as we offer consumers lower fares whilst dismaying our competitors who forlornly hope that yields and fares will rise during this year. Of the 14% decline in yields during the quarter, 6% was due to the weakness of Sterling (half of all our sales are in sterling). This yield dilution will be partially offset by sterling cost savings. Our margins have also been diluted by the operation of the inefficient Buzz BAe146 aircraft on some routes, but these will be replaced by larger and lower cost 737-800's in October following our next set of deliveries from Boeing.

"Apart from offering our passengers even lower air fares, we are tremendously proud of our outstanding customer service. The Association of European Airlines (AEA) has begun publishing customer service statistics since January, and these numbers prove that Ryanair is number one among Europe's major airlines for punctuality, least cancellations and fewest lost bags. As the recent British Airways strikes at Heathrow confirmed, the service that high fares airlines provide when things go wrong is no different to that provided by low fares carriers, despite the fact that people flying B.A. are paying air fares that are 5 to 10 times higher than they pay Ryanair.

"Recently some competitor airports and airlines have initiated spurious legal actions to try to restrict route development, competition and lower fares at publicly owned airports. It is quite beyond our comprehension how an administrative court in Strasbourg could recently require the Strasbourg Chamber of Commerce to terminate our low cost agreement within two months. Despite the fact that Ryanair is the only airline operating the London-Strasbourg route, and delivering almost six times the traffic previously delivered by Air France, we may now be forced - against our wishes - to either increase air fares on the route, or pull off the route in the short-term, until such time as we can appeal and reverse this decision.

"It is ludicrous that Air France having withdrawn ten international services from Strasbourg Airport over the last seven years (one of which was the London route) can win a local legal action which prevents 200,000 European consumers benefiting from low fare services between London and Strasbourg. We believe these passengers will not travel on a high fare Air France service which forces them to go via Charles de Gaulle to get to London or Strasbourg. This decision is wrong, it is bad for the regional airports of France, it is bad for regional tourism in France and could result in some 200 jobs being lost in the Strasbourg and Alsace region. We will appeal it, and are confident that this appeal will succeed and allow us to continue to develop low fare traffic at Strasbourg and tourism in the Alsace region.

"The only grey cloud on our commercial horizon at present is the continuing EU investigation of our low cost base at Brussels Charleroi Airport. The European Commission, which has consistently promoted and championed deregulation and competition in inter-EU air travel needs to send a strong signal to the market that it will not allow political lobbying or local court orders to prevent Ryanair (and other low fares airlines) making air travel more affordable for consumers all over Europe. Over the past twelve months our 18 million passengers will have saved over e2.0bn compared to the air fares charged by our high fare flag carrier competitors and this year more than 20,000 jobs will be

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) 1st Quarter Results.

created as a result of Ryanair's traffic at secondary and regional airports all over Europe. Many European consumers who weren't rich enough to fly with the flag carriers can now afford to travel to visit friends and families and/or go on holidays. We remain confident that Commissioner de Palacio will support competition and low fare air travel and will support the right of publicly owned airports to compete on an equal basis with privately owned airports for this business.

"We welcome Minister Brennan's announcement that the Trish airport

"We welcome Minister Brennan's announcement that the Irish airport monopoly will be split up enabling Dublin, Cork and Shannon to compete against each other for traffic. Competition is good for consumers and will be good for Irish tourism. We remain concerned about the lengthy timescale for the implementation of the split and the mystifying lack of progress in the development of competing Terminals at Dublin airport. Why are we still waiting for the Irish Government to do something in order to kick start Irish tourism and to create more badly needed jobs in the Irish economy? Unless this competition is implemented by November it will mean that yet another year of tourism growth will be lost to the Irish economy. We therefore strongly urge Bertie Ahern's government to stop dithering, take some decisions in the interest of consumers, and urgently split up the Aer Rianta monopoly by introducing multiple competing terminals at Dublin airport.

"As highlighted by the release of our July traffic statistics yesterday, current trading continues to be in line with expectations and previous guidance. In July Ryanair became the first low fares airline in Europe to carry over 2m passengers in one month, which renews our confidence that substantial traffic growth for the full year will be achieved. We still continue to believe that yields will be between 10% to 15% lower than last year, however, we expect profits to grow materially and that we will (as previously predicted) maintain net margins in excess of 20%. "This continuing profit growth separates Ryanair from almost all other airlines in Europe, and re-emphasises the superiority of Ryanair's low-cost, low fares business model, and disciplined way in which we are rolling it out across Europe".

Load-Date: June 10, 2008



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) July Passenger Figures.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

August 4, 2003 Monday 11:53 AM GMT

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Length: 176 words

#### **Body**

RNS Number:28120 Ryanair Holdings PLC 04 August 2003 RYANAIR ANNOUNCES PASSENGER GROWTH OF 40% FOR JULY 2003

The following are Ryanair's passenger and internet statistics for July 2003.

July July Rolling 12 months 2002 2003 ended 31st July 2003

 Passengers 1
 1,456,771
 2,038,896
 17,909,951

 Load Factor 2
 93%
 85%
 83%

 Internet Sales
 92%
 94%
 92%

Percentage 3

1. Represents the number of earned seats flown by Ryanair. Earned seats include

seats that are flown whether or not the passenger turns up because Ryanair is a no-refund airline, and once a flight has departed a no-show customer is not entitled to change flights or seek a refund.

2. Represents the number of passengers as a proportion of the number of seats  $\ensuremath{\mathsf{S}}$ 

available for passengers.

3. Represents the number of initial seat sales sold via the Ryanair internet site as a percentage of total initial seat sales. Initial seat sales exclude changed and amended seat sales.

Load-Date: June 10, 2008



# REG-TBI PLC (TBI.L) AGM Statement.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

August 1, 2003 Friday 11:03 AM GMT

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Length: 455 words

#### **Body**

RNS Number:24080 TBI PLC 01 August 2003

TBI PLC
("TBI" or "the Group")

AGM Statement

TBI plc, one of the leading operators of regional airports in the UK, is holding its AGM today at 12 noon. At the meeting, G Stanley Thomas, Chairman, made the following comments to shareholders:

"The current year has started well with growth in traffic at each of our four core European airports in the first quarter. This trend has generally continued in recent weeks. However many of the challenges which beset the air transport sector last year have continued into the current year. Whilst overall trading remains broadly in line with expectations, conditions remain challenging.

"That said, TBI remains well placed to capitalise upon sustained growth in air travel and we remain confident that the Group will continue to benefit from the success of the growth in low cost traffic, particularly intra Europe.

"In addition, TBI should see the benefits of improved facilities at a number of its locations. The newly improved retail and catering concessions at Belfast International are now complete in anticipation of further expansion of low cost operations at this airport.

"The success of bmibaby, which established a second UK base at Cardiff in October 2002, has been a positive influence on accelerating plans to build a new hotel and leisure complex at Cardiff International. Planning permission has been granted for a 150-room low cost development, including an additional 400 car parking spaces, situated on the business park adjacent to the airport, which will complement recent improvements to airport facilities. Similarly, the expansion of new terminal facilities is currently underway at Stockholm-Skavsta to accommodate increasing passenger numbers as a result of Ryanair

#### REG-TBI PLC (TBI .L) AGM Statement.

establishing a base at this location.

"Luton remains optimistic that it will benefit from the Government's review of airport policy in the South East (SERAS) and recently submitted a viable alternative to existing proposals. Further expansion of low cost operations is also anticipated at this location in due course."

1 August 2003

ENQUIRIES:

TBI plc Tel: 020 7408 7300

Keith Brooks Caroline Price

College Hill Tel: 020 7457 2020

Justine Warren Gareth David

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 10, 2008



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Self Catering Cottages.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

July 31, 2003 Thursday 10:03 AM GMT

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Length: 270 words

#### **Body**

RNS Number: 18150 Ryanair Holdings PLC 31 July 2003 RYANAIR ANNOUNCES NEW RANGE OF SELF-CATERING COTTAGES Ryanair, Europe's No.1 low fares airline, today (31st July 03) announced a new deal to provide Ryanair holiday makers with a choice of self-catering cottages in England, Ireland, Scotland, Wales and France. Ryanair passengers can now book a low cost self-catering cottage online at www.ryanair.com. Ryanair's Commercial Director of Ryanair.com, Conal Henry said: "Ryanair already offers unbeatable value when it comes to low fares and hotel rates throughout Europe, and now we can offer Ryanair passengers and their families a greater range of accommodation options. "There are over 4,000 cottages to choose from, with prices starting from e49 per person per week for 4 people, and for a number of them that means pets "Self-catering cottage holidays offer Ryanair passengers total flexibility on their holiday. We take care of getting the cottage set up, giving travelers the freedom to tailor their own break. We'll prepare the accommodation, give them directions how to get there, plus a guide to events and places of interest. And the owner or key-holder will always be close at hand if you need any help or advice". To book a self-catering with Ryanair, visit www.ryanair.com and click on the "Self-Catering Cottages" link on the home page. 31st July 2003 For further information: Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants Tel: 00 353 1 812 1228 Tel: 00 353 1 4980 300 This information is provided by RNS The company news service from the London Stock Exchange

# REG- Ryanair Holdings PLC (RYA.L) (RYA.I) Self Catering Cottages.

Load-Date: June 10, 2008



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Increased in Frequency.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

July 24, 2003 Thursday 5:03 PM GMT

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Length: 264 words

### **Body**

RNS Number:9281N Ryanair Holdings PLC 24 July 2003

RYANAIR ADDS EXTRA DAILY FLIGHTS ON DUBLIN-LONDON (GATWICK) AND

DUBLIN-MANCHESTER ROUTES

Ryanair, Europe's No. 1 low fares airline, today (Thursday, 24 July 03) announced it had added extra daily flights to its Dublin-London (Gatwick) and Dublin-Manchester routes.

Ryanair's Head of Communications, Paul Fitzsimmons said:

"Ryanair is No. 1 for the lowest fares in Europe and No 1. for punctuality. Aer Lingus cancelled their Dublin-Gatwick route because their passengers just weren't prepared to pay their rip-off fares or put up with any more delays."

"From August 14, we expect an extra 70,000 passengers will be flying with Ryanair on each of these new routes knowing they're getting the lowest fares and the best customer service in Europe."

Ryanair now has 5 daily return flights on the Dublin-London (Gatwick) route and 4 on the Dublin-Manchester route. These seats can be booked online from today at

www.ryanair.com

New Flight Timetables

From	То	Departs	Arrives
Dublin	London (Gatwick	13:00	14:15
London(Gatwick)	Dublin	15:00	16:15
Dublin	Manchester	16:40	17:30
Manchester	Dublin	17:55	18:45

Ends 24TH JULY 2003 For further information:

Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants

Tel: 00 353 1 812 1228 Tel: 00 353 1 4980 300

This information is provided by RNS

The company news service from the London Stock Exchange

# REG- Ryanair Holdings PLC (RYA.L) (RYA.I) Increased in Frequency.

Load-Date: June 10, 2008



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Holding in Company.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

July 23, 2003 Wednesday 3:33 PM GMT

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Length: 73 words

### **Body**

RNS Number:8917N Ryanair Holdings PLC 23 July 2003

Ryanair Holdings Plc

23 July 2003

Re: Holding in Company

A Letter from Fidelity Investments dated 18 July 2003 to Ryanair Holdings Plc, received by Ryanair Holdings on the 18th July 2003. SECTION 67, COMPANIES ACT 1990 NOTICE OF INTEREST IN VOTING SHARES ENCLOSED ARE AM

Load-Date: June 10, 2008



# RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) Response to Lufthansa.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

July 18, 2003 Friday 9:54 PM GMT

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Length: 402 words

### **Body**

RNS Number:7434N Ryanair Holdings PLC 18 July 2003 RYANAIR RESPONDS TO LUFTHANSA'S JUERGEN WEBER, WHO STILL DOESN'T UNDERSTAND

FARES AIRLINES IN EUROPE

Michael O'Leary, Chief Executive of Ryanair, Europe's No.1 low fares airline, today (Friday 18th July 2003) responded to the comments made by Juergen Weber, the Chairman of Lufthansa.

"Poor old Juergen Weber has continuously got his predictions wrong. Two years ago he was predicting that low fares airlines wouldn't work in Germany, yet Ryanair is now the fastest growing, most profitable airline in Germany ever since.

"Juergen Weber then predicted that passengers wouldn't use Frankfurt Hahn Airport. Yet again this year Frankfurt Hahn is among the fastest growing airports in Europe, and this morning announced an 81% rise in traffic, while Lufthansa is cutting back routes and passenger numbers.

"One would think that after getting his forecasts wrong so often, Juergen Weber would keep quiet on the subject of low fares airlines, since he obviously knows nothing about them. Yet today he suggests that it is unrealistic for Ryanair to have a stock exchange value double that of Lufthansa. Perhaps he forgets that Lufthansa is forecast to lose approximately e360m this year, whereas Ryanair is forecast by analysts to make a profit of approximately e280m.

"Perhaps Juergen Weber has forgotten that profitable airlines are worth more than loss making airlines. The proof of this exists in the United States where Southwest Airlines, the world's largest low fares airline now has a market capitalisation which is bigger than the combined market value of American Airlines, United Airlines, Continental and Delta.

"Ryanair will continue this year to grow faster than Lufthansa and to make more money (despite selling much lower fares) than Lufthansa. This is because Ryanair is providing German consumers with choice, low fares, brand new aircraft, with direct access to cities all over Europe. Juergen Weber

#### RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) Response to Lufthansa.

said it couldn't be done in Germany, but Ryanair and 3 million passengers at

Frankfurt Hahn have proven his predictions wrong."

Ends 18th July 2003

For further information

please contact: Paul Fitzsimmons Pauline McAlester

Ryanair Murray Consultants
Tel. +353-1-8121212 Tel. +353-1-4980300

This information is provided by  ${\tt RNS}$ 

The company news service from the London Stock Exchange

Load-Date: June 10, 2008



# RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) Launch of Winter Schedule.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

July 15, 2003 Tuesday 3:39 PM GMT

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Length: 315 words

### **Body**

RNS Number:5689N Ryanair Holdings PLC 15 July 2003 RYANAIR LAUNCHES BIGGEST EVER WINTER SCHEDULE 125 ROUTES TO 84 DESTINATIONS WITH FARES FROM ?9.99\*

Ryanair, Europe's No. 1 low fares airlines today (Tuesday, 15 July 2003) launched its BIGGEST ever Winter Schedule which will see the airline operate on 125 routes, serving 84 destinations across 16 countries in Europe, with fares starting at just ?9.99. The new Winter Schedule, which runs from October 2003 until March 2004, includes the 50 new routes launched earlier this year and will feature almost 500 flights a day.

For added convenience, the Winter Schedule can now be downloaded as PDF file from the Timetables page on  $\,$ 

www.ryanair.com.

Announcing details of the Winter Schedule, Sinead Finn, Ryanair's Sales and Marketing Manager for Europe, said:

"Ryanair is No.1 for Low Fares, No. 1 for Punctuality, No. 1 for Customer Service and this schedule confirms we're also No.1 for choice. This year, we launched two new bases in Europe - Milan and Stockholm - and added new routes to France, Germany, Italy, Netherlands, Portugal, Spain, and Scandinavia.

"We've increased the frequency and put larger aircraft on some of our popular routes so that people have an even greater choice over when they travel. For example, we've increased capacity on our London-Brussels and London-Dusseldorf routes, which will be great news for disappointed BA passengers who've just had those routes cancelled by the airline.
"We're also flying to popular ski resorts such as Salzburg, Turin, St

"We're also flying to popular ski resorts such as Salzburg, Turin, St Etienne and Graz, which will enable skiers plan their own ski programmes at fares that nobody else can match.

"Flights for the winter will be in huge demand, so passengers are advised to book early on www.ryanair.com to get the lowest fares, especially around peak times such as Christmas, public holidays and

### RCS- Ryanair Holdings PLC (RYA.L) (RYA.I) Launch of Winter Schedule.

school breaks."

\* excludes taxes and charges

Load-Date: June 10, 2008



# RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) 35pence seat sale.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

July 15, 2003 Tuesday 3:34 PM GMT

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RNS Number:5580N Ryanair Holdings PLC 15 July 2003

RYANAIR CELEBRATES 35 MILLION PASSENGERS



Length: 283 words

AT LONDON (STANSTED)

#### **Body**

AND OFFER CONSUMERS 100,000 SEATS AT 35p\* Ryanair, Europe's No. 1 low fares airline, today at London Stansted announced that it has reached passenger numbers of over 35 million at the To celebrate today Ryanair are offering one-way fares from London (Stansted) to Reims and Strasbourg in France, Ostend (Bruges) and Brussels (Charleroi) in Belgium, Maastricht and Eindhoven in Holland, Milan in Italy, Niederrhein (Dusseldorf) in Germany and sunny Blackpool at just 35p! Launching this unique offer today, Ryanair's Sales Manager for Europe Sinead Finn said: "Ryanair is the only airline that is consistently reducing fares to fabulous destinations in Europe. Why not avail of a good value family holiday to Disneyland Resort, Paris with our new flight to Reims or visit the most beautiful city of Bruges in Belgium. This offer is unique to our British consumers who can travel at this incredibly low fare from now until the middle of October - so get booking today and be quick as this offer closes at midnight on Thursday 17th of July 2003". Booking Period: Tuesday 15th of July to midnight Thursday the 17th of July Travel Period: 22nd of July 2003 to 22nd of October 2003 Applicable Days: Every Day Advance Purchase: 7 days \*Flights are one-way & excluding taxes and charges www.ryanair.com for more details. 15th July 2003 For further information: Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants

### RCS- Ryanair Holdings PLC (RYA.L) (RYA.I) 35pence seat sale.

Tel: 00 353 1 812 1228 Tel: 00 353 1 4980300

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 10, 2008



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Holding in Company.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

July 9, 2003 Wednesday 9:25 AM GMT

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Length: 72 words

### **Body**

RNS Number:3389N Ryanair Holdings PLC 09 July 2003

Ryanair Holding plc

09 July 2003

Re: Holding in Company

A Letter from Fidelity Investments dated July 1 2003 to Ryanair

Holdings Plc.

Section 67, Companies Act 1990 Notice of Interest in Voting Shares

ENCLOSED ARE AM

Load-Date: June 10, 2008



# RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) Europes no.1 lowfares airline.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

July 7, 2003 Monday 2:47 PM GMT

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Length: 265 words

### **Body**

RNS Number: 2473N Ryanair Holdings PLC 07 July 2003

RELEASE: 7TH JULY 2003.

EASYJET FIGURES AGAIN CONFIRMS RYANAIR AS

EUROPE'S No.1 LOW FARES AIRLINE.

Ryanair was today (7th July03) again confirmed as Europe's No.1 low fares airline. Passenger figures released by Easyjet for June 2003 confirmed that

Ryanair carried 80,000 more passengers than Easyjet during June.

Ryanair's Head of Communications, Paul Fitzsimmons said:

"The travelling public are voting with their feet, when it comes to low fares, punctuality and customer service. Not only has Ryanair carried MORE passengers than Easyjet in June - Easyjet actually carried FEWER passengers in June03 than they did in May03.

Easyjet quote growth of "83% for June 03" - however the reality is somewhat more modest at 13.5% when the actual figures of Easyjet and GO are combined. They confirm "Easyjet and Go Fly carried 1,543,149" representing an actual increase of 13.5%.

Easyjet can't match Ryanair on low fares and they can't match Ryanair on punctuality and customer service either. This is why more people are choosing to fly with Ryanair."

PASSENGERS FIGURES - MAY/JUNE 2003

MONTH EASYJET RYANAIR RYANAIR POSITION
MAY 2003 1,759,659 1,828,454 1

JUNE 2003 1,751,860 1,829,692 1

Ends:

For further information:

Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants

Tel: 00 353 1 812 1228 Tel: 00 353 1 4980300

This information is provided by RNS

The company news service from the London Stock Exchange

RCS- Ryanair Holdings PLC (RYA.L) (RYA.I) Europes no.1 lowfares airline.

Load-Date: June 10, 2008



### **REG-TBI PLC (TBI.L) Quarterly Traffic Statistics.**

London Stock Exchange Aggregated Regulatory News Service (ARNS)

July 7, 2003 Monday 12:31 PM GMT

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Length: 284 words

#### **Body**

RNS Number:2442N TBI PLC 07 July 2003

TBI PLC

("TBI" or "the Group")

Initiation of Quarterly Traffic Statistics
TBI's four European airports\* handled a total of 3.6 million passengers
during the period from 1 April to 30 June 2003, an increase of 19.5%
over the corresponding period last year (2002: 3.0 million).
Low cost traffic led the growth across the portfolio increasing by
37.1% to 2.6 million passengers, while full service fell to 233,600
passengers in line with expectations and charter reduced marginally by
2.1% to 791,300 passengers. The charter figures are particularly
respectable given the pressures facing this market during the period
under review including the Gulf War and the weakening pound.
On an airport-by-airport basis all of the Group's core airport
locations saw passenger growth of over 8%. Cardiff and Stockholm saw
the greatest growth of 35.6% and 260.5% respectively primarily through
bmibaby's establishment of its second UK base at Cardiff and Ryanair
launching its Scandinavian base at Stockholm-Skavsta.

Nb: TBI's European airports constitute:

London Luton, Belfast International, Cardiff International and Stockholm-Skavsta 7 July 2003

ENQUIRIES:

TBI plc Tel: 020 7408 7300 Keith Brooks, Chief Executive Caroline Price, Finance Director College Hill Tel: 020 7457 2020

Justine Warren Gareth David

APP

Load-Date: June 10, 2008



# RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) Customer Service Statistics.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

July 4, 2003 Friday 1:02 PM GMT

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RNS Number:1775N Ryanair Holdings PLC 04 July 2003 RYANAIR'S CUSTOMER SERVICE STATISTICS FOR JUNE 2003



Length: 1686 words

#### **Body**

Ryanair, Europe's No.1 low fares airline, today (4th July 03) released its customer service statistics for June 2003. Ryanair is committed to publishing customer service statistics each month and these confirm that Ryanair is also No. 1 for Customer Service. -92% of all Ryanair's 14,363 flights during June arrived on time. -Ryanair has set the standard as the No.1 on-time airline beating easyjet every week this year and as the No. 1 airline for the fewest cancellations. -Complaints registered at less than 1 complaint per 1000 passengers. -Mislaid baggage registered at less than 1 mislaid bag per 1000 passengers. \_\_\_\_\_\_ On-time flights Complaints per 1000 pax 1.02 \_\_\_\_\_\_ Baggage complaints per 1000 pax 1.51 \_\_\_\_\_\_ Complaints answered within 7 days N/A 4th July 2003 For further information: Paul Fitzsimmons Pauline McAlester Ryanair Murray Consultants Tel: + 353 1 812 1228 Tel: + 353 1 4980300 Ryanair Monthly Statistics Compared with Association of European Airlines The following averages are based on the Association of European Airlines monthly performance statistics for our major competitors for Jan-May 2003 and figures published on airline websites. Ryanair No. 1 on time airline in Europe

# RCS- Ryanair Holdings PLC (RYA.L) (RYA.I) Customer Service Statistics.

Ryanair 	1	91
SAS	2	88
Lufthansa	3	84
British Airways	4	79
Air France	5	78
Easyjet	6	76
Alitalia	7	65
Aer Lingus	Not Published	
Flights arriving within 15 minutes of scheduled time		
Ryanair No. 1 airline for fe	west lost bags	
Ryanair 	1	0.74
SAS 	2	11.16
Lufthansa	3	13.64
Austrian 	4	15.18
British Airways	5	16.16
Alitalia 	6	18.60
Air France	7	20.56
easyJet 	Not Publis	ned
Aer Lingus	Not Publis	ned
Ryanair No. 1 airline for fe	west cancellations	
Ryanair 	1	99.29%
ufthansa	2	99.23%
Austrian	3	98.48%
Alitalia	4	98.48%
SAS	5	98.46%
British Airways	6	98.46%
Air France	7	97.88%
easyJet	Not Publis	ned
Aer Lingus	Not Publis	ned

RCS- Ryanair Holdings PLC (RYA.L) (RYA.I) Customer Service Statistics.

Week Endi	.ng	On Times		
Ryanair	easyJet	Ryanair		
Position				
1.	06-Jan	81%	72%	1
2.	12-Jan	84%	76%	1
3.	19-Jan	93%	86%	1
4.	26-Jan	97%	88%	1
5.	02-Feb	81%	64%	1
6.	09 Feb	90%	63%	1
7.	16 Feb	89%	73%	1
8.	23-Feb	86%	72%	1
9.	02- Mar 09-Mar	91%	79% 81%	1
10. 11.	16-Mar	88%		1
12.	23-Mar	94% 86%	86% 82%	] ]
13.	30-Mar	93%	78%	1
14.	6-April	92%	68%	1
15.	13-Apr	95%	79%	1
16.	20-Apr	93%	78%	1
17.	27-Apr	97%	81%	1
18.	05 May	91%	75%	1
19.	11-May	94%	81%	1
20.	18-May	92%	70%	1
21.	25-May	91%	NA	1
22.	1-Jun	90%	63%	1
23.	8-Jun	90%	62%	1
24.	15-Jun	95%	77%	1
25.	22-Jun	94%	74%	1
26.	29-Jun	92%	72%	1
_		lity Comparison		
	o. I in US Punctua		 1	
_			1 	91.0
Ryanair Southwest	 			
Ryanair  Southwest			1  2 	91.0
RyanairSouthwestJetBlue	 		1	91.0  90.1
RyanairSouthwestJetBlue			1  2 	91.0 90.1 90.1
Ryanair  Southwest  JetBlue			2 3	91.0
Ryanair Southwest JetBlue Alaska Continent	al		1 2 3 4 5	91.0 90.1 90.1 87.4 86.7
Ryanair Southwest JetBlue Alaska	al		1 2 3	91.0 90.1 90.1 87.4
Ryanair	al		1 2 3 4 5	91.0 90.1 90.1 87.4 86.7
Ryanair Southwest JetBlue Alaska Continent America W	al		1 2 3 4 5	91.0 90.1 90.1 87.4 86.7
Ryanair Southwest JetBlue Alaska Continent America W	al		1 2 3 	91.0 90.1 90.1 87.4 86.7 85.9
Ryanair	al		1 2 3 4 	91.0 90.1 90.1 87.4 86.7 85.9 85.8 85.4
Ryanair	al		1 2 3 4 5 6	91.0 90.1 90.1 87.4 86.7 85.9 85.8
Ryanair	al		1 2 3 4 	91.0 90.1 90.1 87.4 86.7 85.9 85.8 85.4
Ryanair	al		1 2 3 4 5 6 7 8 9	91.0 90.1 90.1 87.4 86.7 85.9 85.8 85.4 84.7 84.4
Ryanair	al		1	91.0 90.1 90.1 87.4 86.7 85.9 85.8 85.4 84.7

The company news service from the London Stock Exchange

Load-Date: June 10, 2008

RCS- Ryanair Holdings PLC (RYA.L) (RYA.I) Customer Service Statistics.



### REG-Ryanair Holdings PLC (RYA.L) (RYA.I) June Passenger Figures.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

July 3, 2003 Thursday 12:27 PM GMT

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Length: 179 words

### **Body**

RNS Number:1132N Ryanair Holdings PLC 03 July 2003 RYANAIR ANNOUNCES PASSENGER GROWTH OF 47% FOR JUNE 2003

The following are Ryanair's passenger and internet statistics for June 2003.

June June Rolling 12 months

ended 30th June

2002 2003 2003

Passengers 1 1,245,416 1,829,692 17,327,826
Load Factor 2 88% 79% 83%
Internet Sales 91% 94% 92%
Percentage3

1. Represents the number of earned seats flown by Ryanair. Earned seats include

seats that are flown whether or not the passenger turns up because Ryanair is a no-refund airline, and once a flight has departed a no-show customer is not entitled to change flights or seek a refund.

2. Represents the number of passengers as a proportion of the number of seats  ${\ensuremath{\mathsf{S}}}$ 

available for passengers.

3. Represents the number of initial seat sales sold via the Ryanair internet site as a percentage of total initial seat sales. Initial seat sales exclude changed and amended seat sales.

Load-Date: June 10, 2008



# RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) Ryanair - Danish Court Case.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

June 27, 2003 Friday 1:46 PM GMT

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Length: 255 words

### **Body**

RNS Number:8909M Ryanair Holdings PLC 27 June 2003 DANISH COURT CONFIRMS RYANAIR IS CONSUMER'S

NO.1 AIRLINE IN DENMARK

Ryanair, Europe's No. 1 low fares airline, today welcomed a Danish court's decision which confirms that Ryanair is the Danish consumer's No. 1 airline for low fares, punctuality and customer service.

The court confirmed that Ryanair's advertisements showed the lowest fares and that no complaints were received by Danish consumers. Earlier in court the Danish Ombudsman had admitted the complaints were filed by the high fare airlines SAS and MAERSK.

Speaking in Denmark today, Ryanair spokesman Warwick Brady said: "We're delighted with the court decision, which threw out these baseless claims against Ryanair.

"Ryanair has flown over 650,000 passengers to and from Denmark since 1999, saving Danish consumers millions over the high prices of SAS and Maersk. "The judge acknowledged the case was about SAS and MAERSK and not the consumer. The Ombudsman should resign now that he has admitted putting the interests of SAS and Maersk ahead of the Danish consumers. Ryanair has provided Danish consumers with Europe's No. 1 low fares, punctuality and customer service and the SAS/Maersk high fare airlines don't like it".

Ends Friday 27th June 2003

For further information

please contact:

Paul Fitzsimmons Ryanair Tel. +353-1-8121228 Pauline McAlester Murray Consultants Tel. +353-1-4980300

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 10, 2008



# RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) Punctuality.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

June 24, 2003 Tuesday 7:18 AM GMT

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Length: 264 words

### **Body**

RNS Number:6614M Ryanair Holdings PLC 23 June 2003 EASYJET, THE ALMOST ALWAYS LATE AIRLINE, LATE AGAIN! Ryanair, Europe's No.1 low fares on-time airline, today (23 June 03) revealed for yet another week, (24th week this year so far) that Ryanair's punctuality is leaving Easyjet standing. On-time figures released by both airlines for week ending 15 June 03, show that whereas 95% of Ryanair's flights arrived on time, Easyjet could only manage an awful 77%. Ryanair's Head of Communications, Paul Fitzsimmons said: "Ryanair is Europe's No.1 when it comes to low fares and on time performance. Week in, week out Ryanair consistently provides the best on times of any airline in Europe. Easyjet's latest statistics show their shoddy performance, when it comes to getting passengers to their destinations on time. Easyjet are just another high fares, almost always late airline. They are hopeless when it comes to efficiency and on time performance, and their fares are 70% more expensive than Ryanair. Ryanair is committed to telling the public the truth - there is only one low fares, on time airline and that's Ryanair, not Easyjet. On time performance - week ending 15th June 03 FLIGHTS ON TIME RYANAIR 95% 77% EASYJET 23rd June 2003 For further information: Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants Tel: 00 353 1 812 1228 Tel: 00 353 1 4980300 This information is provided by RNS The company news service from the London Stock Exchange

Load-Date: June 10, 2008



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Holding in Company-Replace.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

June 24, 2003 Tuesday 4:21 PM GMT

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Length: 1439 words

### **Body**

RNS Number:7320M Ryanair Holdings PLC 24 June 2003

The following replaces the announcement released today at  $16.41\ \mathrm{RNS}\ \mathrm{No}\ 7253\mathrm{M}.$ 

Ryanair Holdings Plc

24 June 2003

Re: Holding in Company

A Letter from The Capital Group Companies, Inc dated 16 June 2003 to Ryanair Holdings Plc, received by the Irish Stock Exchange 24 June 2003.

Re: Section 67 Notification

Company Secretary:

Enclosed is a Section 67 Notification date 13 June 2003. Please note that one or more of the affiliates of The Capital Group Companies, Inc. have made notifications to your company pursuant to Section 67 in the past. For a description of our organisation, please visit our Web site at

www.capgroup.com.

For the purposes of this notification an outstanding share balance of 754,316,100 shares was used to calculate the percentages of holdings of the relevant share capital which determine the notifiable interest. We believe this outstanding share balance is current; however, if this number is not accurate, please contact us as soon as possible so we may make the necessary revisions to this notification.

Greg Dickinson

Compliance Associate

The Capital Group Companies, Inc.

A Letter from The Capital Group Companies, Inc. to Ryanair Holdings Plc dated 13 June 2003.

Notification of Interests (Section 67 Companies Act 1990)

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) Holding in Company-Replace.

This Notice is given by The Capital Group Companies, Inc. on behalf of its affiliates, including Capital International, Inc., Capital Research and Management Company, Capital International S.A., Capital International Limited and Capital Guardian Trust Company, pursuant to Section 67 of the Companies Act, 1990. The interest in the relevant share capital indicated below arises by virtue of holdings attributed to the Companies (see Schedule A). These holdings form part of funds managed on behalf of investment clients by the Companies. Share capital to which this relates: Ordinary Shares Number of shares in which the Companies have a notifiable interest: 45,491,110 Ordinary Shares Name(s) of registered holder(s): See Schedule B As of 13 June 2003 Ryanair Holdings Plc Number of Shares Percent of Outstanding The Capital Group Companies, Inc. (" 45,491,110 6.031% CG") holdings Holdings by CG Management Companies and Funds: Capital Guardian Trust Company 8,945,400 1.186% Capital International Limited 27,925,474 3.702% Capital International S.A. 588,048 0.078% Capital International, Inc. 995,988 0.132% Capital Research and Management 7,036,200 0.933% Company. Schedule A Schedule of holdings in Ryanair Holdings, Plc As of 13 June 2003 CAPITAL GUARDIAN TRUST COMPANY Local Shares Registered Name Cede & Co 6.069.000 55 Water Street New York, NY 10006 Bank of Ireland 519,400 Intl Financial Services Centre 1 Harbourmaster Place Dublin 1 Allied Irish Bank plc 29.000 Stock Exchange and Trust Services Bank Centre P.O. Box 512 Ballsbridge Dublin 4 Alibank Nominees Limited 2,328,000 Allied Irish Bank, Stock Exchange and Trust Services Bank Centre, P.O. Box 512 Dublin Ballsbridge Total 8,945,400 Schedule B Page 1 of 6 CAPITAL INTERNATIONAL LIMITED Local Shares Registered Name State Street Nominees Limited 134,000 Canary Wharf 27th Floor, 1 Canada Square London E14 5AF Bank of New York Nominees 1,488,193 Bank of New York 3 Birchin Lane London EC3V 9BY Northern Trust 1.452.588 C/O NorTrust Nominees Limited 155 Bishopsgate London EC2M 3XS Chase Manhattan 180,000 82 Pitt Street Sydney, NSW 2000 Australia Cede & Co 2,744,000 55 Water Street New York NY 10006 NorTrust Nominees 530.700 155 Bishopsgate London EC2M 3XS United Kingdom Bank of Ireland 8,624,451 Intl Financial Services Centre 1 Harbourmaster Place Dublin 1 Allied Irish Bank Plc 4,717,541

215,000

Stock Exchange and Trust Services Bank Centre, P.O. Box 512

Ballsbridge, Dublin 4

Mellon Bank

# REG- Ryanair Holdings PLC (RYA.L) (RYA.I) Holding in Company-Replace.

Global Custody Division 1 Mellon Bank Centre Room 131	0 Pittsbourgh PA
15252-0001 MSS Nominees Limited	79,600
Midland Bank Plc Mariner House, Pepys London EC3N 4DA	
State Street Bank & Trust Co	439,120
Deutsche Bank AG	190,928
23 Great Winchester Street London EC2P 2AX United Kin	_
HSBC Bank Plc	86,700
Securities Services Mariner House Pepys Street London	
Alibank Nominees Limited	3,067,593
Allied Irish Bank Plc Stock Exchange and Trust Servic P.O. Box 512 Ballsbridge, Dublin 4	es Bank Centre,
Citibank N.A. (Ireland)	1,241,300
ISFC House Custom House Quay Dublin 1	
Bank of Ireland Nominees Limited	2,497,560
Bank of Ireland Intl Financial Services Centre 1 Harb	
AIB Custodial Nominees Limited	210,600
JP Morgan Chase Bank	25,600
Total	27,925,474
Schedule B Page 3 of 6 Capital International S.A.	
Registered Name	Local Shares
Cede & Co	233,500
55 Water Street New York NY 10006	
Bank of Ireland	11,400
Intl Financial Services Centre 1 Harbourmaster Place	Dublin 1
Bank of Ireland Nominees Limited	305,748
Bank of Ireland Intl Financial Services Centre 1 Harb	ourmaster Place
Citibank N.A (Dublin)	37,400
IFSC House Custom House Quay Dublin 1	
Total	588,048
Schedule B	
Page 4 of 6	
Page 4 of 6 Capital International, Inc	
Page 4 of 6  Capital International, Inc  Registered Name	Local Shares
$\label{eq:page 4 of 6} \mbox{ Capital International, Inc} \\ \mbox{ Registered Name} \\ \mbox{ Cede \& Co} \\$	
Page 4 of 6 Capital International, Inc Registered Name Cede & Co 55 Water Street New York, NY 10006	Local Shares 472,500
Page 4 of 6 Capital International, Inc Registered Name Cede & Co 55 Water Street New York, NY 10006 NorTrust Nominees Limited	Local Shares
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Page 4 of 6 Capital International, Inc Registered Name Cede & Co 55 Water Street New York, NY 10006 NorTrust Nominees Limited 155 Bishopsgate London EC2M 3XS United Kingdom Bank of Ireland	Local Shares 472,500 22,200
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Page 6 of 6

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) Holding in Company-Replace.

This announcement has been issued through the Companies Announcement Service of

the Irish Stock Exchange.

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 10, 2008



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Resignation of Declan Ryan.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

June 24, 2003 Tuesday 9:21 PM GMT

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Length: 99 words

## **Body**

RNS Number:7034M Ryanair Holdings PLC 24 June 2003 RYANAIR HOLDINGS PLC ANNOUNCES RESIGNATION OF

DECLAN RYAN AS A DIRECTOR

Ryanair Holdings plc announced today (Tuesday, 24 th June 2003) that it has received confirmation that Declan Ryan has resigned as a Director of Ryanair

Holdings plc.

Ends 24th June 2003

For further information

Please contact:
Pauline McAlester
Murray Consultants
Tel: 353-1-4980300

John Rowley Ryanair

Tel: 353-1-8121212

 $\label{eq:www.RYANAIR.COM} \mbox{ - The low fares website} \\ \mbox{This information is provided by RNS}$ 

The company news service from the London Stock Exchange



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Final Results.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

June 21, 2003 Saturday 12:50 PM GMT

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Length: 1306 words

## **Body**

RNS Number:7797L Ryanair Holdings PLC 03 June 2003 RYANAIR ANNOUNCES ONE MILLION SEAT SALE TO CELEBRATE RECORD ANNUAL RESULTS. TRAFFIC GROWS 42%, PROFITS RISE BY 59%

Ryanair, Europe's No.1 low fares airline today (3 June'03) announced record traffic and profit growth for the year (end 31 Mar'03). Passenger traffic for the year grew by 42% to 15.7m as average load factors increased from 81% to 84%, primarily due to a 6% reduction in average fares. This reduction in yields was a result of continuing price promotions, the launch of over 20 new routes, a new base in Milan-Bergamo, and Ryanair's commitment to offer the lowest fares in every market it serves. Total revenues in the year rose by 35%, however operating costs rose at a slower rate by 26%. As a result Ryanair's after tax margins increased exceptionally from 24% to 28%, and Net Profit increased by 59% to e239.4m.

Summary Table of Results (Irish GAAP) - in Euro

Year ended		Mar 31,	Mar 31,	%
2002	2003	Increase		
Passengers		11.09m	15.74m	+ 42%
Revenue		e624.1m	e842.5m	+ 35%
Profit after	tax	e150.4m	e239.4m	+ 59%
Basic EPS (Eu	ro	20.64	31.71	+ 54%
Cents)				

Announcing these results, Ryanair's Chief Executive, Michael O'Leary said in London today;

"These results demonstrate how robust Ryanair's lowest fares business model is in Europe. Our fares are much lower than any other EU airline and our outstanding team of 1,900 people remain committed to relentlessly driving down air fares. As our people now form one of our largest shareholder blocks, I am delighted that their efforts are being rewarded, not just with higher pay and rapid promotion, but also with increasingly valuable share options. We will continue to lower costs and we will use these low costs and record profit margins to drive down

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) Final Results.

fares even faster and stimulate rapid growth.

"Ryanair has - for the fifteenth year in a row - delivered increased profits, despite a 6% reduction in average fares, at a time when most of our competitors are reducing capacity and announcing losses. The market has suffered from high fuel prices, the war in Iraq, the impact of SARS and the continuing effect of the economic downturn in many European countries. Despite these difficult conditions Ryanair's continued profitability stems from the fact that we have the lowest costs and the lowest air fares which no other European airline can match. I can think of no better way to prove our determination to lower air fares than to announce a record low fare seat sale. So this morning we released one million low fare seats at ?19.99 and ?29.99 one way for travel during the peak Summer months of June, July and August. Passengers should book these immediately at www.RYANAIR..COM because these record low prices, for peak Summer flights will be snapped up in record time. "Shareholders should be aware that these results for the past 12 months have been exceptional. We have repeatedly stated that profit margins of almost 30% are a one off and non-sustainable. Our business plan remains (a) to grow traffic on average by 25% per annum and (b) maintain a profit (after tax) margin of approximately 20%. Obviously some years we will fall below these averages and some years - such as above - we will exceed them.

"In recent months we have launched two new bases (Milan Bergamo and Stockholm Skavsta) and 12 former Buzz services among a total of 50 new routes. These new routes will generate abnormal traffic growth of 50% for the coming year. We will drive down fares (by more than our normal 5% target) and at this stage expect yields for the year to decline by at least 10% and possibly more depending on the extent to which Sterling weakens against the Euro. This is great news for our customers but bad news for competitors (many of whom are hoping that their fares will rise). With the launch of 50 new routes out of a total network of 125 load factors will also decline this year to about 80%. Our margins will also be diluted by the closure and relaunch of the Buzz operation (which was grounded for the entire month of April) and the negative impact of operating expensive BAe146 aircraft on certain routes which will be replaced by larger and lower cost Boeing 737-800's next year. "The last quarter of the year was also notable for a significant increase in our aircraft order with Boeing which was increased, at lower prices to 125 firm and 125 option aircraft. This is the largest ever order by any European airline for narrowbody aircraft. Ryanair intends to continue with the single aircraft fleet model which was pioneered by Southwest and which has proven so profitable for us over the past fifteen years. These aircraft give us the capacity to continue to grow (after this year) at about 25% per annum by opening up new bases and new routes from existing bases.

"With up to 40 new airports and 9 potential new bases presently under negotiation we have more growth opportunities than we need for the next five years. We will continue to grow in a safe and controlled manner, and within the next three years we plan to carry more than 30 million international scheduled passengers per annum at which point we will overtake both Lufthansa and British Airways to become the largest international scheduled airline in the world. The fact that the largest international airline in Europe will also be the one offering the lowest fares and the best customer service (we are presently ranked No.1 in Europe for on-times, completions and fewest lost bags) is good news for European consumers and bad news for our higher fare competitors. "It is depressing - yet again - to record that Ireland continues to be the only country in Europe to miss out on this extraordinary traffic and tourism growth. We are still waiting for the Irish Government to stop talking about competition and start doing something about it. The development of competing terminals and the splitting up of the Aer Rianta monopoly has received further support from the Government

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) Final Results.

appointed Committee of "Wisemen", the Irish Hotels Federation, Aer Lingus - the Irish State airline - and the Government's own tourism review group. At a time when the Irish Prime Minister has recently called for greater competitiveness in every area of Irish life, one would think that he would at least set an example by breaking up his own airport monopoly and we again call on him to get on with it. It's time for less talk and more action from this Government if the Irish tourism industry is to be rescued.

"Our business in the current quarter continues to grow very strongly. As we announced this morning, traffic for the month of May - with the inclusion for the first month of the former Buzz routes - was 53% greater than May last year. We have driven down yields by 15% during the month, of which 5% points is due to the weakness in Sterling against the Euro. I personally expect no near term improvement in either the low fare environment or the strength of the Euro, and believe therefore that yields for the year will continue to be 10% to 15% lower than last year. However this negative revenue effect (of weaker Sterling) will be partially compensated by lower Sterling costs. In addition the strength of the Euro against the Dollar will substantially lower costs of aircraft acquisitions, fuel and spares over the coming years. "Looking forward we remain confident of another successful year for Ryanair during which we will deliver substantial traffic growth. Even though we will drive down fares and yields we expect to maintain our normal profit margins of just over 20% and record our sixteenth consecutive year with a material increase in profits.

Load-Date: June 10, 2008



## RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) 240,000 Free Ryanair Seats.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

June 19, 2003 Thursday 8:29 AM GMT

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Length: 655 words

## **Body**

RNS Number:5078M Ryanair Holdings PLC 18 June 2003

EASYJET - "THEY'RE LATE, THEY'RE LATE,

THEY'RE ALWAYS LATE!"

RYANAIR BEATS EASYJET PUNCTUALITY

24 WEEKS IN A ROW.

240,000 FREE SEATS - THIS THURSDAY ONLY!

Ryanair, Europe's No.1 low fares, on-time airline, today (18th June 2003) celebrated beating Easyjet - The Almost Always Late Airline, every week for

24 weeks in a row, by holding an On-time On-line 240,000 FREE SEATS SALE.

Ryanair's Head of Communications, Paul Fitzsimmons, said:

"The Mad Hatters at Easyjet - The Almost Always Late Airline, are worse than BA when it comes to flights on-time. Only Ryanair delivers Europe's No.1 on-time performance, and we do it, week in, week out.

To celebrate, we are giving away 240,000 FREE SEATS (+taxes and charges).

That's 10,000 FREE SEATS for every week Ryanair have beaten Easyjet on punctuality.

Week Ending	Ryanair	easyJet	Ryanair
Position			
06-Jan	81%	72%	1
12-Jan	84%	76%	1
19-Jan	93%	86%	1
26-Jan	97%	88%	1
02-Feb	81%	64%	1
09 Feb	90%	63%	1
16 Feb	89%	73%	1
23-Feb	86%	72%	1
02- Mar	91%	79%	1
09-Mar	88%	81%	1
16-Mar	94%	86%	1
23-March	86%	82%	1
30-March	93%	78%	1
6-April	92%	68%	1

# RCS- Ryanair Holdings PLC (RYA.L) (RYA.I) 240,000 Free Ryanair Seats.

13-April	95%	79%	1	
20-April	93%	78%	1	
27-April	97%	81%	1	
05 May	91%	75%	1	
11-May	94%	81%	1	
18-May	92%	70%	1	
25-May	91%	NA	1	
1-Jun	90%	63%	1	
8-Jun	90%	62%	1	
15-Jun	95%	77%	1.	
FLY FOR FREE FROM LON	NDON TO:			
Altenburg-Liepzig	Dublin	Gronigen	Oslo	
Blackpool	Eindhoven	Hamburg-Lubeck	Ostend-Bruges	
Bologna-Forli	Esbjerg	Kerry	Palermo	
Brussels-Charleroi	Frankfurt-Hahn	Maastricht	Reims	
Clermount-Ferrand	Friedrichshafen	Milan-Bergamo	Strasbourg	
Cork	Genoa	Newquay	Venice	
Derry	Glasgow	Niederrhein		
FLY FOR FREE FROM GLASGOW TO:				
Dublin	Bournemouth	Frankfurt-Hahn	London	
FLY FOR FREE:				
From	To:			
Blackpool	London			
Bournemouth Frankfurt-Hahn				
Bournemouth Glasgow				
Liverpool Brussels-Charleroi				
Luton Milan-Bergar		gamo		
Newquay	London			
Booking period: 1 day only - Thursday 19th June 2003.				
Travel Period:	Travel Period: 19 Jun - 10 Jul			
Offer:	240,000 FRE	E SEATS - just pay	taxes and charges.	
Advance Purchase: 1 Day				
Subject to availability Terms and Conditions apply				
Ends Wednesday 18th June 2003				
For further information.				
Paul Fitzsimmons - Ryanair Tel: 00 353 1 812 1228				
Pauline McAlester - Murray Consultants Tel: 00 353 1 4980 300				
This information is provided by RNS				
The company news service from the London Stock Exchange				



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) American Express Cards.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

June 19, 2003 Thursday 8:15 PM GMT

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Length: 161 words

## **Body**

RNS Number:5524M Ryanair Holdings PLC 19 June 2003 AMERICAN EXPRESS CARDS NO LONGER ACCEPTED BY RYANAIR Ryanair Holdings plc Europe's largest low fares airline, today announced that with effect from June 30th 2003 it will no longer accept the American Express charge card. In order to continue to offer even lower fares to consumers and as part of its ongoing cost reduction programme, Ryanair will no longer accept the excessive charges levied by American Express. These charges are substantially higher than those of the other major credit card issuers. Ryanair will of course continue to accept all other major cards on Europe's largest travel website www.ryanair.com 19th June 2003 For further information Please contact: Paul Fitzsimmons Ryanair Tel: 353-1-8121212 Pauline McAlester Murray Consultants Tel: 353-1-4980300 www.RYANAIR.COM - The low fares website This information is provided by RNS The company news service from the London Stock Exchange



## RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) Renewal of Hertz Partnership.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

June 17, 2003 Tuesday 3:02 PM GMT

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RNS Number: 4255M Ryanair Holdings PLC 17 June 2003



Length: 387 words

#### **Body**

RYANAIR & HERTZ RENEW EXCLUSIVE PARTNERSHIP Ryanair, Europe's No.1 low fares airline, today (Tuesday, 17th June 2003) announced a renewed partnership with Hertz, which will mean lower rates and greater availability for Ryanair passengers wishing to hire a car. To celebrate, anyone who hires a Hertz car on www.ryanair.com this summer, automatically enters a prize draw to win a brand new Ford Fiesta car. Ryanair's Deputy Chief Executive, Michael Cawley said: "Ryanair already offer unbeatable value when it comes to low fares throughout Europe, and now with our new relationship with Hertz, we can now offer Ryanair passengers lower rates and greater availability when hiring a car. "For Ryanair passengers throughout Europe, it means that they can be assured that Hertz rental cars will be available to meet ALL flights at ALL Ryanair destinations, with lower rates and increased availability. "Ryanair.com is already Europe's largest travel website, and with this new partnership, we are committed to integrating our technology and marketing with Hertz". Speaking today on the new partnership, Bill Jones, VP Sales and Marketing at Hertz Europe Ltd said: "I am delighted that we have been able to extend our contract with Ryanair and join them in providing European customers with an efficient, cost effective travel service. "To celebrate the renewal of our partnership with Ryanair, anyone booking car rental with Hertz via the Ryanair website this summer will automatically be entered into a prize draw to win a Ford Fiesta car for keeps! It's an exciting offer and it's so easy to enter. We're expecting a huge response ... so check in regularly on www.ryanair.com for more details!" Ends. Tuesday, 17th June 2003

#### RCS- Ryanair Holdings PLC (RYA.L) (RYA.I) Renewal of Hertz Partnership.

For further information:
Paul Fitzsimmons - Ryanair Tel: 00 353 1 812 1228
Pauline McAlester - Murray Consultants Tel: 00 353 1 4980 300
Lisa Donohue, Hertz Europe - 00-44-20 8538 5256
Notes to Editors:
Ryanair has been in partnership with Hertz since 2001, and is Hertz' largest car rental partner in Europe. Millions of Ryanair passengers already book their Hertz rental car at

www.ryanair.com
making Hertz Ryanair's largest
ancillary revenue partner.
This information is provided by RNS
The company news service from the London Stock Exchange

Load-Date: June 10, 2008



## **REG-TBI PLC (TBI.L) Final Results.**

London Stock Exchange Aggregated Regulatory News Service (ARNS)

June 10, 2003 Tuesday 6:35 AM GMT

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Length: 312 words

## **Body**

RNS Number:1191M TBI PLC 10 June 2003

TBI PLC

Preliminary Results for the Year ended 31 March 2003 The TBI Group is one of the UK's leading airport operators. It owns and operates London Luton, Belfast International and Cardiff International Airports. The Group also owns and/or operates a number of overseas airports and airport-related businesses.

#### SUMMARY

- Group turnover was ?177.6 million (2002: ?186.2 million)
- EBITDA\* was ?47.3 million (2002: ?53.1 million)
- Operating profit was ?23.6 million (2002: ?23.4 million)
- Profit before amortisation, tax and exceptional items was ?23.3 million (2002: ?29.1 million)
- Profit before tax was ?10.2 million (2002: ?16.5 million)
- Earnings per share before amortisation and exceptional items: 2.86 pence (2002: 3.52 pence)
- Earnings per share were 0.82 pence (2002: 1.47 pence)
- Proposed final dividend of 1.60 pence, maintaining the total dividend for the year at 2.30 pence
- Bmibaby established a second UK base at Cardiff in November 2002;
- Ryanair started a base operation at Stockholm Skavsta in April 2003
- Improved performance at London Luton following further reorganisation initiatives
- Airport terminal passengers rose to 15.2 million during the year Note: Earnings reductions are primarily attributable to the loss of the full service airlines from Belfast International Airport, as announced previously and include net additional insurance and security costs of
- \* Operating profit before depreciation, amortisation and exceptional items.

More to follow, for following part double-click [nRN1J1191M]. (c) 2003

## REG-TBI PLC (TBI .L) Final Results.

Aggregated by Dow Jones Newswires Delivered by London Stock Exchange

Load-Date: June 10, 2008



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Director Shareholding.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

June 10, 2003 Tuesday 4:03 PM GMT

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Length: 110 words

## **Body**

RNS Number:1673M Ryanair Holdings PLC 10 June 2003
DIRECTORS SHARE SALES

Ryanair Holdings plc ("the company"), Europe's No.1 low fares airline, today announced that it had received a notification that Michael O'Leary, Chief Executive Officer of the company had today ( June 10, 2003) sold 4,000,000 ordinary shares at a price of e5.95 each. In addition, Declan Ryan a director of the company also confirmed that he had today ( June 10, 2003) sold 4,000,000 ordinary shares in the company at price of e5.95 each.

Load-Date: June 10, 2008



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) May Passenger Figures.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

June 3, 2003 Tuesday 9:41 AM GMT

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Length: 185 words

## **Body**

RNS Number:8385L Ryanair Holdings PLC 03 June 2003 RYANAIR ANNOUNCES PASSENGER GROWTH OF 53% FOR MAY 2003

The following are Ryanair's passenger and internet statistics for May 2003,

presented in the same format as our competitors.

May May Rolling 12 months 2002 2003 ending 31st May 2003 Passengers 1 1,192,977 1

 Passengers 1
 1,192,977
 1,828,454
 16,743,550

 Load Factor 2
 83%
 77%
 84%

 Internet Sales
 91%
 94%
 92%

Percentage3

1. Represents the number of earned seats flown by Ryanair. Earned seats include

seats that are flown whether or not the passenger turns up because Ryanair is a no-refund airline, and once a flight has departed a no-show customer is not entitled to change flights or seek a refund.

2. Represents the number of passengers as a proportion of the number of seats  $\ensuremath{\mathsf{S}}$ 

available for passengers.

3. Represents the number of initial seat sales sold via the Ryanair internet site as a percentage of total initial seat sales. Initial seat sales exclude changed and amended seat sales.



## RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) Ryanair vs Aer Lingus.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 30, 2003 Friday 10:54 AM GMT

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Length: 711 words

#### **Body**

RNS Number:7246L Ryanair Holdings PLC 30 May 2003 AER LINGUS CAN'T MATCH RYANAIR'S FARES

AND CAN'T MATCH RYANAIR'S CUSTOMER SERVICE

Ryanair, Europe's No.1 low fares airline today welcomed the limited release by Aer Lingus (Ireland's high fares airline) of some customer service information for recent weeks. These figures confirm that Aer Lingus can't match Ryanair's prices and can't match Ryanair's service either.

1. -Aer Lingus's audited average fares are still three times higher than Ryanair's. The recently released audited accounts of Aer Lingus show that it carried 6.3 million passengers last year, with total sales of e958m (excluding discontinued operations) for an average fare of over e152 per passenger. Ryanair's last audited accounts confirm that its average fare was just e49, less than one third of Aer Lingus's average fare.

2. -Aer Lingus claim that their average fares are lower, but still refused to

provide audited figures for its average fares even excluding the US traffic. Aer Lingus wants to hide the fact that it was, and still is a high fares airline.

3. -Aer Lingus's own figures prove they can't match Ryanair's customer service

either. Aer Lingus were forced Tuesday to publish customer service statistics for punctuality, lost luggage and passenger complaints. It's interesting that Aer Lingus produced the lost baggage and punctuality statistics for the past four months, but would only produce the punctuality statistics for the last 5 weeks. Obviously Aer Lingus are still trying to hide the truth of their abject punctuality from the travelling public. Aer Lingus's own statistics now confirm that Ryanair beats them every time for prices, punctuality, lost bags and customer complaints.

Willie Walsh, the Chief Executive of Aer Lingus claims that Aer Lingus is now much more competitive. More competitive than what? Aer Lingus's fares are still three times higher than Ryanair's and it can't match Ryanair's

#### RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) Ryanair vs Aer Lingus.

customer service. Very little has changed at Aer Lingus, it's still ripping off the Irish public as Willie Walsh himself confirmed at the recent PD conference in Galway.

Welcoming this belated publication of Aer Lingus's customer service statistics today, Ryanair's Chief Executive, Michael O'Leary said; "These figures prove yet again that Aer Lingus can't match Ryanair's fares, can't match Ryanair's punctuality and can't match Ryanair's service. It's a pity that Aer Lingus won't take up the Ryanair challenge to publish their audited average fares which Willie Walsh claims are lower than stated in their accounts, but we will keep on trying to embarrass him into publishing the truth.

In the meantime the Irish public can continue to obtain the lowest fares, the most on-time flights and the best customer service by flying Ryanair." Comparison of Aer Lingus and Ryanair's published punctuality statistics and average fares.

Audited Average Far	re	Ryanair	Aer Lingus
(Latest Audited Acc	counts)		
e49	e152		
Current Lowest Fare	es	Ryanair	Aer Lingus
(one way)	(each way)		
Manchester		e15	e39.99
Birmingham		e25	e29.99
Glasgow		e25	e34.99
Edinburgh		e25	e34.99
London		e35	e39.99
Brussels		e35	e58.32
Paris		e35	e69.99
On-Time Flights		Ryanair	Aer Lingus
Edinburgh		90%	57%
Birmingham		88%	55%
Manchester		88%	78%
London		82%	66%
* CAA			
Punctuality			
Statistics for			
January and			
February 2003			
Ends 30th May 2	2003		
For further informa	ıtion		

please contact: John Rowley

Rvanair

Tel. +353-1-8121212

Pauline McAlester Murray Consultants Tel. +353-1-4980300

This information is provided by RNS

The company news service from the London Stock Exchange



## RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) Ryanair - Easyjet.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 28, 2003 Wednesday 4:38 PM GMT

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RNS Number:6459L Ryanair Holdings PLC 28 May 2003 RYANAIR TEACHES EASYJET HOW TO BE A LOW FARES AIRLINE



Length: 301 words

#### **Body**

Ryanair today (Wednesday, 28th May 2003) welcomed Easyjet's announcement that the introduction of hedging would be the latest effort by Easyjet to try to dismantle its "high fares model". Easyjet have for many years claimed that "hedging doesn't matter" while they continue to charge passengers air fares that are 70% higher than Ryanair's and most recently announced ?50m losses despite these substantially higher fares. Welcoming this latest admission by Easyjet, that it can't match Ryanair's prices or Ryanair's business model, Ryanair's Chief Financial Officer, Howard Millar said: "If imitation is the sincerest form of flattery, we are pleased to receive this latest compliment from Easyjet. However given that Easyjet's fares are 70% higher than Ryanair's, Easyjet obviously still have a long way to go. So here's a couple of "easy hints" for Easyjet as they try to copy the Ryanair model for really low fares. -Fly to uncongested, efficient airports, not high cost slot restricted ones. -Fly only Boeing 737's, cancel the order for Airbus's, a mixed fleet won't work. -Offer the lowest fares in every market (sorry - only Ryanair do that). -Have the lowest costs in every market (sorry - only Ryanair do that). -Offer the No.1 customer service delivery (sorry - only Ryanair do that) Easyjet's punctuality is miles behind Ryanair's "Nevertheless Easyjet should keep trying, because God loves a tryer, but passengers prefer Ryanair". Wednesday, 28th May 2003 For further information please contact: John Rowley Ryanair Tel. +353-1-8121212 Pauline McAlester Murray Consultants Tel. +353-1-4980300

## RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) Ryanair - Easyjet.

This information is provided by RNS  $\,$  The company news service from the London Stock Exchange

Load-Date: June 10, 2008



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Re - Holding in Company.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 28, 2003 Wednesday 3:21 PM GMT

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Length: 366 words

#### **Body**

RNS Number:6377L Ryanair Holdings PLC 28 May 2003 Ryanair Holdings plc

28 May 2003

A letter from Wellington Management Company, LLP dated 23 May 2003 to Ryanair Holding plc, received by Ryanair Holdings plc on 27 May 2003 Re: Notification concerning interests in shares of Ryanair Holdings plc (the "Company")

Wellington Management Company, LLP ("Wellington Management"), is registered as an investment adviser with the United States Securities and Exchange Commission and acts as discretionary investment manager on behalf of various separate accounts ("Accounts") that hold an interest in shares of the Company. Wellington Management's interest in the shares is as an investment manager. The Accounts do not act as a group nor do they act in concert with respect to the interests in shares. Wellington Management acquired the interests in shares for the Accounts in its capacity as discretionary investment manager to, and solely for the benefit of, the Accounts, and the interests were acquired solely for investment purposes. The shares are registered in the name of the Accounts or the Accounts' custodians or nominees according to their respective holdings.

Wellington Management ceases to have an interest, within the meaning of Section 67 (1) and 77 (4) (B) of the Companies Act 1990 ("the Act"). Wellington Management currently holds 3,078,049 ordinary shares and 6,774,794 ADR shares. On a converted basis, this represents the equivalent 36,952,019 ordinary shares, or 4.90% of the shares outstanding, of the Company.

The notice is given in fulfilment of, and for the express purpose of discharging the obligations imposed on us by, Sections 67 (1) and 77 (4) (B) of the Act and arising out of the circumstances referred to in the paragraph 1.

#### REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Re - Holding in Company.

Brian P. Hillery Vice President Wellington Management Company, LLP This announcement has been issued through the Companies Announcement Service of

 $\hbox{The Irish Stock Exchange}$   $\hbox{This information is provided by RNS}$   $\hbox{The company news service from the London Stock Exchange}$ 

Load-Date: June 10, 2008



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Ryanair.com personal loans.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 28, 2003 Wednesday 10:17 AM GMT

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Length: 591 words

#### **Body**

RNS Number:6052L Ryanair Holdings PLC 28 May 2003

SHOW ME THE MONEY!

Ryanair.com celebrates the launch of new personal loans in Ireland with free travel insurance offer

Ryanair, Europe's No.1 low fares airline, today announced the availability of its latest finance product, Ryanair low cost personal loans. Ryanair personal loans, launched with GE Capital Woodchester, a leading finance provider in Ireland, (and launched with MBNA Europe in the UK) are now available to Irish Consumers at highly competitive rates starting from 7.9%, one of the lowest APRs in the market. To celebrate the launch, Ryanair are offering free travel insurance\* for an entire year to the first 500 customers who take out a Ryanair loan.

Announcing the new partnership with GE Capital Woodchester, Ryanair.com's Chief Executive Officer, Michael O'Leary said, "Financial Services has proved to be very successful for us with the Ryanair credit card surpassing all expectations. I am confident that the demand for low cost personal loans will be just as strong and we are delighted to be teaming with GE Capital Woodchester, one of Ireland's leading personal finance companies. At one of the lowest rates available in the market, customers can now simply apply on www.ryanair.com

to borrow funds for home improvements, a new car and of course a holiday."

Sean Webb, Chief Executive Officer of GE Capital Woodchester commented, "Ryanair has built a strong brand name on their ability to be 1st with unbeatable products. Their move into the provision of low cost personal loans is testament to this and we are delighted to be their chosen finance partner in Ireland. This is definitely an exciting venture with the first 500 Ryanair personal loan customers not only benefiting from a highly competitive rate but also earning free travel insurance for an entire year." Subject to normal lending and acceptance criteria, personal loans of between e2k and e20k are available to consumers who:

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) Ryanair . com personal loans.

```
-Earn a minimum income of e16,500 per annum or e320 per week
-Have been permanently employed for over a year
-Have a good credit history
Ryanair low cost personal loans are available online at
            http://www.ryanair.com
*Free Travel Insurance is only guaranteed to the first 500 customers to take
out a Ryanair loan in the Republic of Ireland. Terms and conditions of the
policy apply.
Notes to Editors:
About GE Capital Woodchester
GE Capital Woodchester is a leading provider of motor, equipment and
personal finance, offering the most flexible packages for diverse financial
needs. GE Capital Woodchester provides specialised financing and services
such as equipment and car leasing, hire purchase and loans to businesses and
individuals across Ireland.
With headquarters in Dublin, GE Capital Woodchester services the financial
needs of its customers through its nation-wide branches and extensive dealer
and partner network.
GE Capital Woodchester is part of GE Consumer Finance. With nearly {\tt US\$77}
billion in assets, GE Consumer Finance provides a variety of financial
services in more than 35 countries around the world.
More information on GE Capital Woodchester can be found at
http://
            www.gecapital.ie.
Ends 28th May 2003
For further information:
Paul Fitzsimmons - Ryanair Tel: 00 353 1 812 1228
Pauline McAlester - Murray Consultants Tel: 00 353 1 4980300
Carol Clavin - GE Capital Woodchester Tel: 00 353 1 402 1226
Brian Bell - WHPR
                                       Tel: 00 353 1 6690273
This information is provided by RNS
The company news service from the London Stock Exchange
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Load-Date: June 10, 2008



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) New Company Secretary.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 23, 2003 Friday 2:27 PM GMT

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Length: 151 words

## **Body**

RNS Number:5073L Ryanair Holdings PLC 23 May 2003

Ryanair Holdings plc

APPOINTMENT OF NEW COMPANY SECRETARY

The Board of Ryanair Holding plc is pleased to announce today (Friday, 23rd May 2003) the appointment of Jim Callaghan as Company Secretary with effect from 1st June next. Mr. Callaghan joined Ryanair in 2000 and is also the Company's Head of Regulatory Affairs.

Mr. Callaghan will succeed Howard Millar as Company Secretary. Mr. Millar will continue in his existing role as Deputy Chief Executive and Chief Financial Officer of Ryanair Holdings plc.

Ends 23rd May 2003

For further information Please contact:

Pauline McAlester Murray Consultants Tel: 353-1-4980300

Paul Fitzsimmons Ryanair Tel: 353-1-8121212 www.RYANAIR.COM- The low fares website

This information is provided by RNS

The company news service from the London Stock Exchange



## RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) Ryanair refers Easyjet to ASA.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 22, 2003 Thursday 10:27 AM GMT

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Length: 343 words

## **Body**

RNS Number:4277L Ryanair Holdings PLC 22 May 2003
RYANAIR REFER UNTRUE EASYJET ADS TO THE ADVERTISING STANDARDS AUTHORITY
Ryanair, Europe's No.1 low fares airline, today (22 May 03) referred an
Easyjet ad which contains false claims to the Advertising Standards
Authority. In yesterday's papers Easyjet ran an ad claiming to offer the
"lowest fares to the Sun". This is factually untrue because Easyjet don't
offer the lowest fares to the Sun, the Moon or anywhere else. Easyjet's
average fares are 70% more expensive than Ryanair to the Sun, to Spain, to
France to Italy or anywhere else.

In recent months both Easyjet's CEO Ray Webster and Easyjet's spokesman Toby Nichol have both confirmed that Easyjet charges higher fares than Ryanair and it is clear therefore that any claims that Easyjet offer the lowest fares is factually untrue.

Calling on Easyjet to withdraw this inaccuracy Ryanair's spokesman, Paul Fitzsimmons said;

"Easyjet don't offer the lowest fares to the Sun, the Moon or even the Stars. Easyjet don't even offer the lowest fares to/from Luton. In every market where Easyjet operate, only Ryanair offers the lowest fares. Easyjet is just another high fares airline. Don't take my word for it, because Easyjet said it on 26th February last;

"We have a higher cost base than Ryanair, but we have higher fares than Ryanair" Easyjet's Toby Nichol said (The Independent 26 February, 2003) It is a bit rich of Easyjet to be slagging off a major fraud, when they seem to have an equally tenuous grip on reality themselves. They know that only Ryanair offer the lowest fares. For the lowest fares to the Sun, the Moon, the Stars, or indeed Luton passengers should click on www.RYANAIR.COM. which

by the way is also the webs favourite airline, Easyjet.com is - as usual - in second place.

Ends 22nd May 2003

For further information

#### RCS- Ryanair Holdings PLC (RYA.L) (RYA.I) Ryanair refers Easyjet to ASA.

please contact:

Paul Fitzsimmons Ryanair Tel. +353-1-8121212
Pauline McAlester Murray Consultants Tel. +353-1-4980300
This information is provided by RNS
The company news service from the London Stock Exchange

Load-Date: June 10, 2008



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Holding in Company.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 20, 2003 Tuesday 10:56 AM GMT

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Length: 211 words

#### **Body**

RNS Number:3192L Ryanair Holdings PLC 20 May 2003

Ryanair Holdings plc

20th May 2003

Re: Holding in Company

A letter from Bank of Ireland Securities Services Limited dated 20 May 2003 to the Irish Stock Exchange, received by the Irish Stock Exchange on the 20 May 2003.

In Compliance with Section 91 of the Companies Act 1990, we hereby notify you that, as at 19-May-2003, holdings on behalf of clients in our nominee name (Bank of Ireland Nominees Limited), in the following listed companies on the Irish Stock Exchange, have crossed the specified thresholds as laid out below.

Stock Name Issued Share Current Holding Current %Holding Threshold Capital %Crossed

Ryanair Holdings Ord 754,316.084 370,659.825 49% 50%

EURO.0127

Risk & Compliance Unit Bank of Ireland Securities Services
This announcement has been issued through the Companies Announcement
Service of

the Irish Stock Exchange.
This information is provided by RNS
The company news service from the London Stock Exchange



# RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) TXT&Fly SMS Services Launched.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 15, 2003 Thursday 3:17 PM GMT

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RNS Number: 1306L Ryanair Holdings PLC 15 May 2003



Length: 322 words

## **Body**

RYANAIR LAUNCHES TXT&FLY SMS SERVICE NEVER MISS OUT AGAIN ON ANOTHER RYANAIR OFFER! Ryanair, Europe's No. 1 low fares airline, today (Thursday, 15th May 2003) launched Europe's first pan-European text alert system in conjunction with mobile technology partners Textus, giving subscribers the opportunity to be the first to know about the latest Ryanair offers. Announcing details of Txt&Fly, Ryanair's Head of Customer Service, Caroline Green said: "Millions of people use Ryanair's low fares every day, and today we're giving people throughout Europe the opportunity to be the fist to know about the latest Ryanair offers. It couldn't be easier - just log on to www.ryanair.com and subscribe to the service. For only e5.00 (?3.49), subscribers all over Europe will receive an unlimited number of Ryanair Txt&Fly alerts over a 3 month period for their favourite destinations. "This is another first for Ryanair, and the new Txt&Fly sms alert service goes live today, which means no more waiting to access your emails - you'll be the first to know over the mobile. "To find out more, and to register for this innovative new service, just log on today at www.ryanair.com and get txt up!" Ends. Thursday, 15th May 2003 For further information: Paul Fitzsimmons - Ryanair Pauline McAlester - Murray Consultants Tel:+353 1 812 1228 Tel:+353 1 4980300 Note to Editors: Textus is an international Mobile Relationship Marketing™ agency, which uses its marketing and technology skills to deliver closer long-term relationships between brands and its customers using the mobile phone. Operations: Corporate HQ: Dartry

#### RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) TXT&Fly SMS Services Launched.

Development Centre:
Stockholm
Technology HQ:
Stockholm
Sales and Marketing:
Dublin, UK, Sweden Portugal, Spain, Hungary South Africa, USA
This information is provided by RNS
The company news service from the London Stock Exchange

Load-Date: June 10, 2008



## RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) AerLingus Hiding Truth.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 14, 2003 Wednesday 4:52 PM GMT

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Length: 443 words

## **Body**

RNS Number:1110L Ryanair Holdings PLC 14 May 2003 AER LINGUS ARE STILL HIDING THE TRUTH AND STILL RIPPING OFF THE IRISH PUBLIC Wednesday, 14th May 2003 - The Chief Executive of Aer Lingus, Willie Walsh, who recently confirmed that Aer Lingus has been ripping off the Irish public for years - yesterday complained that Ryanair's estimate for Aer Lingus's average fare wasn't correct. He wants Ryanair to compare average fares on a like for like basis, in which they claim; Michael O'Leary, the Chief Executive of Ryanair has written again this morning to Willie Walsh (see attached) challenging him to provide an auditors confirmation of Aer Lingus's scheduled revenues for the last 12 months. If Ryanair receives this information we will amend our ads to contain an exact like for like comparison. Of course this would not be necessary if Willie Walsh and the Directors of Aer Lingus hadn't hidden this information in Aer Lingus's recent annual accounts "Segmental disclosure of turnover by source and destination are not provided as the Directors are of the opinion that disclosure of such information would be prejudicial to the interests of the group". Ryanair also challenged Aer Lingus to publish their statistics for customer service. For each of the last three months when the Association of European Airlines has published passenger service statistics for on-time flights, flight cancellations and lost bags, Aer Lingus has been the only member airline to refuse to disclose its performance. These figures confirm that Ryanair offers the No.1 punctuality, No.1 rate of flight completions and is No.1 for fewest lost bags, whereas Aer Lingus - as usual - is still charging high fares and providing poor customer service. Responding to Aer Lingus's challenge today, Ryanair's Chief Executive, Michael O'Leary said; "It's time for Willie Walsh and Aer Lingus to come clean and stop hiding the truth. As Willie himself confirmed Aer Lingus have been ripping off

the Irish public for years and the rip off continues. They won't reveal

#### RCS- Ryanair Holdings PLC (RYA.L) (RYA.I) AerLingus Hiding Truth.

their average air fares precisely because they are so high, and they won't reveal their on-time performance because it is so low. "Ryanair continues to beat the pants off Aer Lingus for low fares, on-time flights and No.1 customer service. Aer Lingus don't want the truth, because Aer Lingus can't handle the truth".

Wednesday, 14th May 2003

Michael O'Leary For reference: Pauline McAlester

Ryanair Murray Consultants Tel. +353-1-8121212 Tel. +353-1-4980300

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 10, 2008



# RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) Ryanair Advance on Easyjet HQ.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 13, 2003 Tuesday 4:18 PM GMT

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RNS Number: 0207L Ryanair Holdings PLC 13 May 2003



Length: 430 words

#### **Body**

UNCENSORED PUBLIC INFORMATION NOTICE RYANAIR ADVANCE ON EASYJET HQ! RYANAIR BLASTS 50% OFF EASYJET FARES Ryanair, Europe's No.1 low fares airline, today (Tuesday, 13th May 2003) opened a second front in the war on Easyjets high fares by mounting an assault on Easyjets Luton Airport stronghold. Leading the assault Corporal Mick O'Leary of the Ryanair Airport Rats division said: "Today, we bring the war to Easyjet, as we enter Easyland uncontested. Ryanair wants the public to know the truth - Easyjet are just another high fares airline. We say no more Easyjet high fares, and today we are blasting 50% off THEIR fares. We have met no resistance, they can't even put up a fight because they know the truth - There is only one low fares airline in Europe, and that's Ryanair." Private Paul Fitzsimmons, embedded with the Ryanair Airport Rats frontline said: "Easyjet can't match Ryanair's low fares, can't match Ryanair's extensive European route network, and can't match Ryanair's No.1 record for on-time punctuality, and just like all other high fares airlines, this week they showed they can't make money either." Corporal O'Leary added: "Ryanair are here to liberate the travelling public from Easyjet's high fares, and on our "deck of cards" the Easyjet CEO can join the rest of the high fares jokers on our NOT wanted list." This offer is available from tomorrow (Wednesday, 14th May 2003) at Europe's biggest travel website, www.ryanair.com ONE WAY FARES FROM EASYJET FARES RYANAIR FARES GLASGOW (International) ? 17.50 GLASGOW (Prestwick) ? 7.50

#### RCS- Ryanair Holdings PLC (RYA.L) (RYA.I) Ryanair Advance on Easyjet HQ.

WENICE (Marco Polo) ? 22.50

MILAN (Linate) ? 22.50

ITALY (Bologna) ? 27.50

HOLLAND (Eindhoven) ? 7.50

VENICE (Treviso) ? 7.50

MILAN (Orio al Serio) ? 7.50 MILAN (Orio al Serio) ? 9.99

ROME (Ciampino) ? 32.50 ROME (Ciampino) ?12.50 BARCELONA ? 27.50 GIRONA (Barcelona) ?12.50

Easyjet fares correct as of 12th May 2003.

Wednesday, 14th May - midnight Thursday, 15th May 2003 Booking:

28th May - 30th June 2003 Travel:

28th may - 30th dame 2000 14 days advance purchase, subject to availability, Terms:

terms and conditions apply.

Tuesday, 13th May 2003 Ends:

For further Paul Fitzsimmons - Pauline McAlester - Murray

information: Ryanair Consultants

Tel: + 353 1 812 1228 Tel: + 353 1 4980300

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 10, 2008



# RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) Customer Service Statistics.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 8, 2003 Thursday 11:47 AM GMT

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Length: 734 words

www.ryanair.com/charter/

commitment.

## **Body**

RNS Number:8418K Ryanair Holdings PLC 08 May 2003 RYANAIR'S CUSTOMER SERVICE STATISTICS FOR APRIL 2003 Ryanair, Europe's No.1 low fares airline, today (8th May 03) released its customer service statistics for April 2003. Ryanair, as part of its Customer Charter, is committed to publishing customer service statistics each month. 95.62% of all Ryanair's 11,332 flights during April 03 arrived on time. Again, no other European airline is delivering reliability and punctuality like this, month after month. Ryanair is setting the standard as the No.1 on-time airline beating easyjet in 31 of the last 34 weeks. Complaints registered at less than 1 complaint per 1000 passengers. Misled baggage registered at 0.61 misled bags per 1000 passengers. PASSENGER STATISTICS - APRIL 2003 2002 2003 On-time flights 83% 95% Complaints per 1000 pax 1.06 0.99 Baggage complaints per 1000 pax 0.93 0.61 Complaints answered with 7 days n/a As part of Ryanair's commitment to customer service, we respond within 7 working days to customer complaints, baggage issues and requests for refunds. Easyjet, by comparison, promise to write back within 20 working days, while the high fare airlines average 28 days. For full details of Ryanair's industry leading customer service commitments, take a look at our Customer Service Charter on:

Ryanair Monthly Statistics Compared with Association of European Airlines\*

RCS- Ryanair Holdings PLC (RYA.L) (RYA.I) Customer Service Statistics.

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SAS	2	91		
Lufthansa	4	88		
Air France	5	84		
British Airways	6	83		
Easyjet	8	82		
Alitalia	9	70		
% On-Time Arrivals				
Ryanair No. 1 airline for fewest lost	bags			
Ranking				
Ryanair	1	0.60		
Iberia	2	9.0		
SAS	3	10.6		
Lufthansa	4	12.1		
British Airways	5	14.2		
Alitalia	6	16.3		
Air France	7	16.8		
easyJet No	Published	Not Published		
Number of Bags Missing per 1,000 passengers				

\_\_\_\_\_

Load-Date: June 10, 2008

**End of Document** 

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<sup>-</sup>Ryanair's March figures compared with latest figures (March) released by AEA.



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) April Passenger Numbers.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 7, 2003 Wednesday 12:32 AM GMT

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Length: 186 words

## **Body**

RNS Number:7328K Ryanair Holdings PLC 06 May 2003 RYANAIR ANNOUNCES PASSENGER GROWTH OF 34% FOR APRIL 2003

The following are Ryanair's passenger and internet statistics for April

2003, presented in the same format as our competitors.

April April Rolling 12 months

ending 30th April

2003

2002 2003

 Passengers 1
 1,103,201
 1,474,338
 16,108,073

 Load Factor 2
 80%
 79%
 85%

 Internet Sales
 91%
 94%
 92%

Percentage3

1. -Represents the number of earned seats flown by Ryanair. Earned seats include  $% \left( 1\right) =\left( 1\right) +\left( 1\right) +\left$ 

seats that are flown whether or not the passenger turns up because Ryanair is a no-refund airline, and once a flight has departed a no-show customer is not entitled to change flights or seek a refund.

2. -Represents the number of passengers as a proportion of the number of seats

available for passengers.

3. -Represents the number of initial seat sales sold via the Ryanair internet

site as a percentage of total initial seat sales. Initial seat sales exclude changed and amended seat sales.



## RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) Free Seats - Easyjet Results.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 6, 2003 Tuesday 4:29 PM GMT

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Length: 396 words

#### **Body**

RNS Number:7659K Ryanair Holdings PLC 06 May 2003

RYANAIR TO GIVE AWAY 1000 FREE SEATS FOR EVERY

el MILLION LOST BY EASYJET!

Ryanair, Europe's No.1 low fares airline, today (6th May 03) announced it will give away 1000 FREE SEATS for every el Million Easyjet lose when they announce their half-year results tomorrow (Wednesday 7th May 03).

Announcing details, Ryanair's Head of Communications, Paul Fitzsimmons said:

"Tomorrow, Easyjet is expected to join the ranks of the other high fare, loss-making airlines. So whether they lose e 50 Million, e60 Million or e70+ Million, their loss will be the public's gain, as Ryanair will match each e1 Million loss with 1000 FREE SEATS (just pay the taxes)!

Easyjet can't match Ryanair's low fares, can't match Ryanair's No. 1 punctuality record and just like the rest of the high-fare airlines, they can't make money either."

This offer is available for tomorrow only(WEDNESDAY 7TH MAY 2003) at Europe's biggest travel website:

www.ryanair.com

APPPLICABLE ROUTES:

From LONDON-STANSTED to:

Austria Friedrichshaven
Belgium Brussels-Charleroi
Ostend-Bruges
England Blackpool

## RCS- Ryanair Holdings PLC (RYA.L) (RYA.I) Free Seats - Easyjet Results.

	France	Clermont-Ferrand Reims
		Rodez
		Strasbourg
	Germany	Dusseldorf-Neiderrhein
		Frankfurt-Hahn
		Leipzig-Altenburg
		Hamburg
	Holland	Maastricht
	Norway	Oslo-Torp
	norway	Haugesund
From	LONDON-LUTON	
	Italy	Milan-Bergamo

AND MORE ROUTES IF THEY LOSE MORE THAN EXPECTED!

Booking period: WEDNESDAY 7TH MAY 03 ONLY - 9AM-MIDNIGHT

Travel Period: 14 MAY - 05 JUNE 03

Load-Date: June 10, 2008



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Commencement of new routes.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

May 1, 2003 Thursday 12:25 PM GMT

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Length: 299 words

#### **Body**

RNS Number:6157K Ryanair Holdings PLC 01 May 2003
RYANAIR CELEBRATES ITS BIGGEST EVER ROUTE LAUNCH FROM LONDON STANSTED
WITH A 25% DISCOUNT ON OUR LOWEST FARES
Ryanair, Europe's No 1. Low Fares Airline, today (May 1) launched an incredible 16 new routes from its London Stansted base to destinations across Europe.

Belgium Ostend - Bruges

Italy: Palermo

France: Brest Clermont Ferrand Bergerac Limoges

La Rochelle Poitiers Rodez Tours

Germany: Altenburg (Leipzig) Niederrhein (Dusseldorf) Berlin

(Schonefeld)

Holland: Groningen
UK: Blackpool
Spain: Murcia

To match this largest ever route launch, a fabulous 25% OFF OUR LOWEST FARES is on offer, on these exciting new routes and across Ryanair's European route network.

Sinead Finn, Ryanair's Sales Manager for Europe, said:

"What an incredible week we are having, yesterday we commenced flights to 4 new routes to France, Norway and Holland and today we have 16 new destinations and on Saturday we launch Jerez in Spain. That's 21 new routes in one week-It's a record for us and as you know we love making new records! Ryanair is going to carry 24 million passengers this year and we remain committed to delivering the lowest fares in Europe and to being the No 1 operator on all out routes. We look forward to working with our new airport partners and to what looks like is going to be a very busy summer schedule. This fantastic 25% off seat sale will only be available on Europe's largest travel website

www.ryanair.com

from 9.00am Friday 2nd May to Midnight

## REG- Ryanair Holdings PLC (RYA.L) (RYA.I) Commencement of new routes.

Tuesday 6thMay and we urge you to book early as seats at this massive discount will sell out quickly."

Booking period: 2nd May - midnight 6th May 03

Subject to availability - terms and conditions apply.

Load-Date: June 10, 2008



# RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) Cologne Appeal Court.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

April 30, 2003 Wednesday 1:45 PM GMT

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Length: 340 words

## **Body**

RNS Number:5768K Ryanair Holdings PLC 30 April 2003
APPEAL COURT CONFIRMS THAT LUFTHANSA CAN'T HIDE FROM ITS HIGH FARES
Ryanair, Europe's largest low fares airline, welcomed the Cologne Appeal
Court's decision today(30th April 03), which removes the last obstacle to
Ryanair comparing its low fare, efficient services out of Frankfurt Hahn
Airport with Lufthansa's high fares out of the congested Frankfurt Main
Airport. The Court's decision dealt with the last two remaining issues in a
long legal battle which was sparked by Lufthansa's attempts to prevent
Ryanair from showing German consumers just how ridiculously high Lufthansa's
fares really are.

The Court acknowledged in the oral hearing that Ryanair cancompare its low one way services with Lufthansa's incredibly high one way fares. Lufthansa tried to hide behind the fact that it forces passengers to pay a business class fare on a one way ticket. The Court also confirmed that Ryanair cancompare its services where Lufthansa gets together with another high fare airline to offer flights on a competing route with Ryanair.

Commenting today on the steps of the Cologne Court, Ryanair's Sales Manager for Germany, Caroline Baldwin, said:

"Lufthansa has wasted thousands of euro in legal fees in a hopeless effort to try to prevent Ryanair from highlighting how ridiculously high their fares are. However, the Appeals Court in Cologne has confirmed, once and for all, that Lufthansa can't hide from the truth about their high fares. Our comparative advertising has forced Lufthansa to reduce its fares and abusive restrictions, as we have done with other high fares airlines elsewhere in Europe."

Ends 30th April 2003

For further information:

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This information is provided by  $\ensuremath{\mathtt{RNS}}$ 

The company news service from the London Stock Exchange

# RCS- Ryanair Holdings PLC (RYA.L) (RYA.I) Cologne Appeal Court.

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(c) 2003
Aggregated by Dow Jones Newswires
Delivered by London Stock Exchange

Load-Date: June 5, 2008



# RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) AEA Punctuality Statistics.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

April 29, 2003 Tuesday 3:44 PM GMT

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Length: 412 words

## **Body**

RNS Number:5226K Ryanair Holdings PLC 29 April 2003 AEA CONSUMER REPORT CONFIRMS RYANAIR IS THE NO.1 ON-TIME MAJOR AIRLINE IN EUROPE

Ryanair, Europe's No.1 low fares airline had its position as Europe's No.1 on-time major airline confirmed by the release of the AEA (Association of European Airlines) airline punctuality statistics for March 2003.

Ryanair recorded 91% of all flights during the month of March arriving on time, this made Ryanair the most punctual major airline in Europe during the month of March (together with SAS) and Ryanair stands alone as the No.1 on-time airline for the first quarter of 2003.

MARCH	2003	*	OTR	1	2003

91%	88%
91%	86%
88%	82%
83%	77%
81%	76%
84%	76%
70%	64%
	91% 88% 83% 81% 84%

<sup>\*</sup> Source AEA Punctuality Report dated 29th April 2003.

Ryanair's Head of Communications, Paul Fitzsimmons said:

"The AEA Consumer Report confirms that Ryanair not only offers the lowest fares, but also the No.1 on-time services of any of the major airlines in Europe. In fact the AEA report confirms that the major European airlines are not only charging very high fares, but you are also much much more likely to arrive late than you are on Ryanair, Europe's No.1 on-time airline.

"Perhaps it is because Ryanair offer much lower fares and better on-time services than the high fare AEA members, that this is why the AEA - the Association of High Fare European Airlines - has refused to admit Ryanair to membership.

"This report confirms what millions of European consumers already know - if you want the lowest fares and to get there on time, you should fly Ryanair - Europe's No.1 low fares airline".

#### RCS- Ryanair Holdings PLC (RYA.L) (RYA.I) AEA Punctuality Statistics.

Editors Note: The AEA figures also confirm that Ryanair is also No.1 for fewest cancellations and fewest lost bags during March and Quarter One '03.

Ends. Tuesday, 29th April 2003

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This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 5, 2008



# REG-Office of Fair Trade Merger Update (RYA.L) (RYA.I) (CSH.L).

London Stock Exchange Aggregated Regulatory News Service (ARNS)

April 29, 2003 Tuesday 2:05 PM GMT

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Length: 129 words

## **Body**

RNS Number:5063K Office of Fair Trading 29 April 2003
Merger Clearance:
The Secretary of State for Trade and Industry has decided, on the information at present before her, and in accordance with the recommendations of the Office of Fair Trading, not to refer the following merger to the Competition Commission under the provisions of the Fair Trading Act 1973:
Completed acquisition by Ryanair Holdings Plc of the Buzz Airlines
Service from KLM Royal Dutch Airlines
Completed acquisition by Collins Stewart Holdings of Tullet plc
This information is provided by RNS
The company news service from the London Stock Exchange

Load-Date: June 5, 2008



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) CAA approval - Buzz Stansted.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

April 28, 2003 Monday 3:59 PM GMT

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RNS Number: 4597K Ryanair Holdings PLC 28 April 2003



Pauline McAlester @ Murray Consultants

Length: 287 words

#### **Body**

RYANAIR WELCOMES CAA APPROVAL FOR BUZZ STANSTED SERVICES Ryanair, Europe's No. 1 low fares airline, today (Monday, 28th April 2003) confirmed that the Civil Aviation Authority (CAA) had approved and issued the AOC (Aircraft Operations Certificate) which will allow Buzz Stansted Ltd to restart flights on Thursday, 1st May next as planned on behalf of Rvanair. John Osborne, CEO, Buzz Stansted Ltd, said: "We are delighted to confirm that we have received the necessary approvals and Operating Licence for Buzz Stansted Ltd from The CAA. "This means that Buzz Stansted will commence flying the 11 routes for and on behalf of Ryanair on Thursday next, 1st May 2003 on schedule. "The demand to date for these low fare routes to France, Spain and Germany has been phenomenal and already we have over 130,000 passengers booked to fly on these 11 routes during May alone. "We would like to thank the CAA for all their help and assistance in securing the future of Buzz Stansted, and also thank our staff for all their hard work in successfully preparing Buzz Stansted to start flying on Thursday, 1st May as part of the Ryanair Group - Europe's largest low fares airline group". BUZZ STANSTED ROUTES COMMENCING 1ST MAY 2003: LONDON STANSTED TO: GERMANY - BERLIN (SCHONEFELD) - DUSSELDORF (NIEDERRHEIN) - FRANKFURT (HAHN) FRANCE - TOURS - BERGERAC - POITIERS - LIMOGES - LA ROCHELLE - BREST SPAIN - MURCIA - JEREZ Monday, 28th April 2003 For further information: Paul Fitzsimmons @ Rvanair Tel: +353 1 812 1228

# REG- Ryanair Holdings PLC (RYA.L) (RYA.I) CAA approval - Buzz Stansted .

Tel: + 353 1 498 0300 This information is provided by RNS The company news service from the London Stock Exchange

Load-Date: June 5, 2008



# RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) Free Seat Sale Extended.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

April 22, 2003 Tuesday 10:48 PM GMT

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Length: 376 words

## **Body**

RNS Number: 2292K Ryanair Holdings PLC 22 April 2003 Ryanair Extends One Million\* Free Seat Giveaway As Association of European Airlines confirms Ryanair as Europe's No.1 customer service airline. Ryanair, Europe's No. 1 low fares airline, today (April 22) announced that its million free seats sale over the Easter Weekend broke all records as passengers flocked to its website to grab their Easter treat. Announcing the extension of the 1 million free seat giveaway, Ryanair's Chief Executive Michael O'Leary said: "Over 520,000 passengers have grabbed free seats out of the UK and Ireland since the sale was announced on Thursday. Due to the Easter Bank Holiday, we are responding to customer requests to extend the booking period by 3 working days. This is their last chance to grab a bargain so passengers should waste no time going online at www.ryanair.com before midnight Thursday 24th April. All passengers have to do is pay the taxes and charges. Passengers can book any of the following routes out of the London: Holland: Eindhoven, Groningen, Maastricht Belgium: Brussels-Charleroi, Ostend-Bruges Germany: Berlin-Schonefeld, Dusseldorf-Niederrhein, Frankfurt-Hahn, Friedrichshafen, Hamburg-Lubeck Leipzeig-Altenburg Austria: Klagenfurt, Salzburg France: Brest, Clermont-Ferrand, Limoges, Pau Pyrenees, Rodez, Reims-Champagne, Strasbourg, St. Etienne Italy: Ancona, Bologna-Forli, Brescia, Genoa, Milan-Bergamo, Pescara, Turin, Tours, Trieste, Venice-Treviso Sweden: Gothenburg, Malmo, Stockholm (Vasteras), Stockholm (Skavsta) Denmark: Aarhus, Esbjerg Norway: Haugesund, Oslo-Torp Ireland: Cork, Dublin, Kerry, Knock, Shannon England: Blackpool, Newquay

#### RCS- Ryanair Holdings PLC (RYA.L) (RYA.I) Free Seat Sale Extended.

Scotland: Glasgow-Prestwick
\*Excludes taxes and charges

Offer Details

Ryanair 1 Million FREE seats from London-Stansted to Germany,
Offer Austria, France, Spain, Italy, Belgium, Holland, Ireland,

UK and Scandinavia. Passengers only have to pay taxes and

charges.

Booking Thursday 17 April - midnight Thursday 24st April

Period

Travel 24 April - 14 June

Period

Applicable See www.ryanair.com for full details

Days

Advance 14 days

Purchase

Terms & See www.ryanair.com for full set of terms and

Conditions conditions.

Book online at www.ryanair.com

Load-Date: June 5, 2008



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) One Million Seat Sale.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

April 17, 2003 Thursday 6:37 AM GMT

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Length: 320 words

## **Body**

RNS Number:1419K Ryanair Holdings PLC 17 April 2003 Ryanair to give away One Million Free\* Seats over Easter Weekend Ryanair, Europe's No. 1 low fares airline, today (April 17) announced a massive Spring seat sale with 1 million free seats now available on its London routes to Europe. Passengers only have to pay taxes and charges. The offer ends midnight, Monday 21st April so go online NOW to www.ryanair.com before the seats are gone. Passengers can book any of the following routes out of the London: Holland: Eindhoven, Groningen, Maastricht Belgium: Brussels-Charleroi, Ostend-Bruges Germany: Berlin-Schonefeld, Dusseldorf-Niederrhein, Frankfurt-Hahn, Friedrichshafen, Hamburg-Lubeck Leipzeig-Altenburg Austria: Klagenfurt, Salzburg France: Brest, Clermont-Ferrand, Limoges, Pau Pyrenees, Rodez, Reims-Champagne, Strasbourg, St. Etienne Italy: Ancona, Bologna-Forli, Brescia, Genoa, Milan-Bergamo, Pescara, Turin, Tours, Trieste, Venice-Treviso Sweden: Gothenburg, Malmo, Stockholm (Vasteras), Stockholm (Skavsta) Denmark: Aarhus, Esbjerg Norway: Haugesund, Oslo-Torp Ireland: Cork, Dublin, Kerry, Knock, Shannon England: Blackpool, Newquay Scotland: Glasgow-Prestwick \*Excludes taxes and charges Offer Details 1 Million FREE seats from London-Stansted to Germany, Ryanair Offer Austria, France, Spain, Italy, Belgium, Holland, Ireland, UK and Scandinavia. Passengers only have to pay taxes and

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) One Million Seat Sale.

charges.

Booking Thursday 17 April - midnight Monday 21st April

Period

Travel 24 April - 14 June

Period

Applicable See www.ryanair.com for full details

Days

Advance 14 days

Purchase

Terms & See www.ryanair.com for full set of terms and

Conditions conditions.

Book online at www.ryanair.com

Ends 16th April 2003 For information:

Murray Consultants 00 353 1 4980300

Pauline McAlester

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 5, 2008



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Buzz Transaction Completed.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

April 11, 2003 Friday 9:43 AM GMT

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Length: 943 words

#### **Body**

RNS Number:9256J Ryanair Holdings PLC 11 April 2003
RYANAIR ANNOUNCES THE SUCCESSFUL COMPLETION OF THE BUZZ TRANSACTION WITH KLM Ryanair, Europe's No.1 low fares airline today (Friday, 11th April 2003) announced that it had completed the transaction with KLM, to acquire certain assets (but not the company) of KLM UK Ltd which traded as Buzz. The final terms involve Ryanair paying a sum of e20.1m to KLM to acquire 10 aircraft (6 x 737-300's and 4 x BAel46's), up to 130 employees, together with the relevant operating manuals, postholders and some airport facilities that were formerly owned by KLM UK Ltd and which comprise the core operation of Buzz. KLM UK will retain up to 470 of the staff previously dedicated to the Buzz operation, as well as the Headquarters building in Stansted, the assets and liabilities of the legal entity KLM UK Ltd which was trading as Buzz up to 31 March 2003.

Ryanair confirmed that the agreed purchase price has been reduced from e23.9m to a final agreed figure of e20.1m as a result of a number of issues, which arose during the due diligence process. Ryanair has formed a new subsidiary - Buzz Stansted Ltd - and this company will operate the fleet of 10 aircraft, will employ up to 130 people and will hold the UK AOC approval to enable the company to commence flying on 1 May next. It is intended that the company will operate its aircraft on a subservice basis flying directly for Ryanair, primarily operating on a network of 12 routes, which were formerly operated by KLM UK/ Buzz.

Ryanair are delighted to announce that the key operational postholders have agreed to join Buzz Stansted Limited, as this forms a core of experienced, senior aviation people led by Doug Stephen, Chief Pilot and Roland Stroud, Chief Engineer. Floris Van Pallandt the former Chief Executive of Buzz will be returning to KLM as previously agreed. The new Chief Executive of Buzz Stansted Limited will be Mr John Osborne a former Director of Operations for Ryanair and former Chief Executive of GB Airways and Virgin Express. This experienced team will work closely with the CAA over the coming weeks to ensure a smooth resumption of flight services on 1 May next. Ryanair have confirmed that bookings on the 12 routes, which have already been relaunched

#### REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Buzz Transaction Completed.

and will commence flying on 1 May next have been exceptionally strong. Already for the month of May over 100,000 passengers have reserved seats on these services and for the six months of the Summer period more than 400,000 seats have already been sold, generating advance revenues of over e20m. These advance sales will be more than sufficient to fund the entire acquisition of the core assets and operation of Buzz.

Whilst this transaction has already received approval from the relevant regulatory authorities in Ireland and Germany, it has not yet received regulatory clearance from the UK competition authorities. This is entirely due to the very tight schedule which Ryanair and KLM have adhered to in order to complete this rescue of Buzz and the saving of up to 130 jobs. Ryanair and KLM have advised the OFT of their intention to complete the acquisition without waiting for regulatory approval in advance.

Welcoming the completion of this transaction today, Ryanair's Chief Executive, Michael O'Leary said:

"We have been delighted with the speed and success of the turnaround and relaunch of the core Buzz operation. Thanks to the Herculean efforts of our friends in KLM, the outstanding team of people in Buzz and Ryanair, we have restructured and relaunched the core Buzz operation within a period of two months. This turnaround will transform a company that was losing over elm a week, to one that will be profitable when it relaunches on 1 May next. "In doing so we have rescued the core operation of Buzz, we have doubled the capacities and halved the fares on 12 of its most important routes. In doing so, we will have saved up to 130 highly paid jobs and we will more than double the traffic on these routes to over 3 millions passengers during the coming year.

"To achieve such a dramatic and successful turnaround during perhaps the worst two months in the history of the aviation industry (when we have been bedevilled by a war in Iraq, fuel prices at all time highs and the reluctance of people to travel because of fears over security and terrorism), is a magnificent tribute to the courage of the 130 outstanding people of Buzz who will now form the core of Buzz Stansted Limited.
"This success would not have been possible without the help and assistance of the regulatory authorities and we are working closely with the CAA to ensure that it is satisfied with the financial status of the operation and more importantly with the operating and safety structures which will continue to be managed by the key senior operations and engineering staff of the former KLM UK. We are delighted to have secured the services of John Osborne who has a long and successful career at senior levels in a number of European airlines, and who is now returning to the Ryanair group based in the UK.

"We will continue over the coming two weeks to liaise closely with both the CAA and the OFT and look forward to obtaining their approval in due course of the purchase and rescue of the core operation of Buzz and its successful relaunch from 1 May onwards, as part of Europe's No.1 low fares airline - Ryanair".

Ends. Friday, 11th April 2003
For further information
please contact:
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This information is provided by RNS
The company news service from the London Stock Exchange



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) March Customer Service Stats.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

April 8, 2003 Tuesday 12:19 PM GMT

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Length: 355 words

#### **Body**

RNS Number:7641J Ryanair Holdings PLC 08 April 2003 RYANAIR'S CUSTOMER SERVICE STATISTICS FOR MARCH 2003

Ryanair, Europe's No.1 low fares airline, today (Tuesday, 8th April 2003) released its customer service statistics for March 2003. Ryanair, as part of its Customer Charter, is committed to publishing customer service statistics each month, unlike high fare's airlines that are reluctant to reveal their own performance figures.

91% of all Ryanair's 11,046 flights during March03 arrived on time. Again, no other European airline is delivering this type of performance, month after month.

Ryanair is setting the standard as the No.1 on-time airline beating easyjet in 27 of the last 30 weeks.

Complaints per 1,000 passengers registered at less than 1 complaint for the month of March, at 0.95 complaints.

Misled baggage per 1,000 passengers registered an improvement on February to 0.60 mis-led bags.

PASSENGER STATISTICS - MARCH 2003	2002
2003	
On-time flights	84%
91%	
Complaints per 1,000 pax	0.89
0.95	
Baggage complaints per 1,000 pax	0.80
0.60	
Complaints answered with 7 days	n/a
100%	

As part of Ryanair's commitment to customer service, and as stipulated in Ryanair's Passenger Charter, we respond to our customers complaint, baggage and refund letters within 7 working days. Easyjet will endeavour to get a written response back to customers in 20 working days, and the high fares airlines average 28 days.

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) March Customer Service Stats.

For full details of Ryanair's industry leading customer service commitments,

take a look at our Customer Service Charter on:

www.ryanair.com/charter/

commitment.

RYANAIR/EASYJET PUNCTUALITY COMPARISONS:

Week Ending Ryanair easyJet Ryanair.

Ends: Tuesday, 8th April 2003
For further information: Paul Fitzsimmons @ Ryanair

Pauline McAlester @ Murray

Consultants

Tel: 00 353 1 8121228 Tel: 00 353 1 4980300

This information is provided by  ${\tt RNS}$ 

The company news service from the London Stock Exchange

Load-Date: June 5, 2008



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) New Route between UK & France.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

April 7, 2003 Monday 4:14 PM GMT

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Length: 393 words

## **Body**

RNS Number:7262J Ryanair Holdings PLC 07 April 2003

Press Release: 7 April 2003.

New Ryanair Route between UK and France

London-Stansted - Clermont-Ferrand for e19.99

Ryanair, Europe's No.1 low fares airlines, today (7 April 2003) announced a new daily route between London-Stansted and Clermont-Ferrand, France with fares

starting from e19.99 including taxes.

Announcing details of the new route, Conal Henry, Commercial Director of Ryanair.com, said:

"Ryanair's low fares arrived in France in 1997 with the opening of our Dublin-Paris route. Air France's high fares stifled travel from France but our low fares rapidly changed all that. Today, the French have a choice of 26 Ryanair low fare routes from France to the UK, Germany, Belgium, Spain, Italy and Sweden.

To date, close to 2m passengers have taken advantage of Ryanair's low fares in France and we expect to carry 80,000 passengers on this new route. This will be a huge boost to local tourism and we expect it will create many new jobs in the region.

Ryanair Passengers Save 94%

Air France (to Ryanair Low Fare Saving

Gatwick)

e443 e19.99 94%

"The route starts on 1st of May and passengers can expect to save over 90% on the fares charged by High Fare airlines like Air France. Better yet, Ryanair is No. 1 for punctuality, so passengers will get to London quicker than anyone else."

Demand is going be to huge, so hurry to

www.ryanair.com and start booking

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) New Route between UK & France .

today.

Timetable Information

 Flight
 From
 Depart
 Arrive
 Days

 FR 3595
 London-Stansted
 19.20
 21.50
 1234567

 FR 3596
 Clermont-Ferrrand
 22.15
 22.50
 1234567

Offer Details Offer Details Booking Period

Monday 07 April - midnight Thursday 17

April

Fare e19.99 one way including tax

?19.99 one way including tax

Travel Period 01 May - 31 May

Applicable Days Mon - Thursday & Saturday

Advance Purchase 14 Days

Ends.

7th April 2003

For Further Information please contact:

Paul Fitzsimmons

Ryanair

00 353 1 8121212 Pauline McAlester Murray Consultants 00 353 1 4980 300

This information is provided by  ${\tt RNS}$ 

The company news service from the London Stock Exchange

Load-Date: June 5, 2008



# RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) 9th New Base opens in Sweden.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

April 4, 2003 Friday 10:57 AM GMT

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Length: 434 words

## **Body**

RNS Number:6514J Ryanair Holdings PLC 04 April 2003
Ryanair's 9th European Base starts today in Sweden
SIX NEW ROUTES (30 FLIGHTS DAILY) FROM STOCKHOLM SKAVSTA
\* Aarhus \* Oslo \* Tampere \* Glasgow \* Hamburg \* Paris
Ryanair, Europe's No.1 low fares airline, today (Friday, 4 April 2003)
launched its ninth base in Stockholm Skavsta Airport with six new
international routes to Denmark, Norway, Finland, Scotland, Germany and
France.

Speaking at the inaugural opening of its new base, Ryanair's deputy Chief Executive, Michael Cawley said:

"This is Ryanair's most successful base. Our existing routes to London and Frankfurt have been hugely successful. Our load factors are over 75%: we are carrying over 100,000 passengers in the first month on the new routes and will carry over 1.5 million passengers in the first year. Passengers will save over 3 Billion SEK compared with the high fares currently being charged by SAS, Scandinavia's high fares airline. "This is a massive boost for tourism in Scandinavia. The City of Nykoping will welcome over 1 million visitors per annum, thanks to Ryanair and the successful partnership with Stockholm-Skavsta Airport. Our arrival here, and the increase in tourists, will create over 1,000 jobs in the region."

"Ryanair has allocated up to 4 of its new Boeing 737-800 to its new base, operating over 30 flights each day on the new routes. With special launch fares from just SEK99, Ryanair's one way fares are over 95% cheaper than the one way fares currently offered by SAS.

"Demand for these seats is high, so hurry today to www.ryanair.com."

ROUTES RYANAIR SAS SAVING LONDON From SEK 299 SEK 6 824 95% FRANKFURT From SEK 299 SEK 6 609 95% AARHUS From SEK 99 SEK 2 671 96%

#### RCS- Ryanair Holdings PLC (RYA.L) (RYA.I) 9th New Base opens in Sweden .

OSLO	From SEK	99	SEK	2	569	96%
TAMPERE	From SEK	99	SEK	3	169	96%
GLASGOW	From SEK	299	SEK	7	092	95%
HAMBURG	From SEK	99	SEK	5	004	98%
PARIS	From SEK	299	SEK	7	774	96%

Ends. Friday, 4th April 2003

For reference: Paul Fitzsimmons

Pauline McAlester

Ryanair Murray Consultants
Tel: 00-353-1-8121228 Tel: 00-353-1-4980300

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 5, 2008



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) March Passenger Figures.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

April 3, 2003 Thursday 3:34 PM GMT

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Length: 182 words

## **Body**

RNS Number:5936J Ryanair Holdings PLC 03 April 2003 RYANAIR ANNOUNCES PASSENGER GROWTH OF 39% FOR MARCH 2003 The following are Ryanair's passenger and internet statistics for March 2003, presented in the same format as our competitors. March 2002 March 2003 Rolling 12 months ending 31st March 2003 1,415,544 1,016,170 Passengers 1 15,736,936 Load Factor 2 79% 78% 85% Internet Sales Percentage 3

1. Represents the number of earned seats flown by Ryanair. Earned seats include  $% \left( 1\right) =\left( 1\right) \left( 1\right) +\left( 1\right) \left( 1\right) \left( 1\right) +\left( 1\right) \left( 1\right)$ 

seats that are flown whether or not the passenger turns up because Ryanair is a no-refund airline, and once a flight has departed a no-show customer is not entitled to change flights or seek a refund.

2. Represents the number of passengers as a proportion of the number of seats

available for passengers.

3. Represents the number of initial seat sales sold via the Ryanair internet site as a percentage of total initial seat sales. Initial seat sales exclude changed and amended seat sales.



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Route Cancelled.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

April 1, 2003 Tuesday 12:43 PM GMT

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Length: 236 words

## **Body**

RNS Number:4743J Ryanair Holdings PLC 01 April 2003

RYANAIR CANCELS ROUTE TO GRENOBLE

Ryanair, Europe's number 1 low fares airline today (1st April 03), announced that it was pulling out of its proposed new route from London Stansted to Grenoble (French Alps) due to contractual difficulties with the airport. This route had been taken on as a result of negotiations with the airport after the announcement of Ryanair's acquisition of Buzz but recent contractual difficulties have led to Ryanair being unable to conclude an acceptable agreement with the airport.

Announcing the closure of the route, Ryanair's Deputy Chief Executive, Michael Cawley said:

"We sincerely regret closing the route to Grenoble but unfortunately the attitude of the airport authorities there gave us no alternative. We already fly to St. Etienne in the Rhone Alp region and we will be offering all of our existing passengers either a refund or the offer of a transfer to another route. It has always been our policy that we need a long-term low cost deal to underpin the widespread availability of our low fares which are the key to our success. Unfortunately the airport management and the region have been unable to deliver on the agreement they originally indicated to us and we have no alternative but to terminate the route before it is even started. We sincerely apologise to all of those passengers inconvenienced by this decision."



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Buzz Announcement.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

March 31, 2003 Monday 10:20 PM GMT

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Length: 269 words

## **Body**

RNS Number:4571J Ryanair Holdings PLC 31 March 2003

RYANAIR UPDATES MARKET ON BUZZ ACQUISITION

Ryanair, Europe's No.1 low fares airline today (Monday, 31st March 2003) updated the market on the progress of the acquisition of Buzz from KLM. The due diligence process has now been completed and the final legal documentation is being finalised, however the transaction will not proceed on 1 April 2003 as originally scheduled, because the acquisition has not yet received clearance from the Office of Fair Trading in the UK.

Both Ryanair and KLM have been in regular correspondence with the OFT, and both companies are seeking urgent approval so that the transaction may complete as soon as possible in order to save the core operation of Buzz and preserve up to 130 jobs at a time of crisis in the aviation industry. Approval will also allow crew training to commence in advance of operations on 1 May next.

Ryanair and KLM have received enormous assistance from the OFT to date, and neither party envisages any difficulties in obtaining the necessary clearance in due course. However since the transaction is subject to regulatory approval, it cannot complete until such clearances have been received. Details on the final purchase agreement will not be available until post OFT approval.

Ends. Monday, 31st March 2003

For further information

please contact: Paul Fitzsimmons Pauline McAlester

Ryanair Murray Consultants
Tel. +353-1-8121212 Tel. +353-1-4980300

This information is provided by  ${\tt RNS}$ 

The company news service from the London Stock Exchange



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Customer Service Statistics.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

March 20, 2003 Thursday 6:50 PM GMT

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Length: 320 words

## **Body**

RNS Number:0089J Ryanair Holdings PLC 20 March 2003 RYANAIR ANNOUNCES Ryanair's Customer Service Statistics for February 2003 Ryanair, Europe's No. 1 low fares airline, today unveiled its customer service performance for February 2003. Ryanair, as part of its Customer Charter, is committed to publishing its customer service statistics each month, unlike the high-fare airlines that have shied away from revealing their performance figures. 88% of all Ryanair's 9,895 flights during February arrived on time. No other high-fares airline is delivering this type of performance, month after month. If they were, they would accept the Ryanair challenge and publish their performance statistics every month (and not just on the rare occasion they approach Ryanair standards of service delivery). Ryanair has consistently proved that if you pay attention to efficient turnaround times, and being clear about check-in and departure times, then punctuality becomes the standard. And it's Ryanair that's setting the standard as the No 1 on-time airline in 24 of the last 27 weeks. Complaints per 1,000 passengers against February 2002 have improved by 25% and baggage claims have improved by 30%. Both baggage and complaint figures are the best for 5 years. Passenger Statistics - February 2002 2003 On-time Flights 888 Complaints (per 1,000 passengers carried) Baggage complaints (per 1,000 passengers carried) .65 Complaints answered within 7 days N/A 100% As part of the Ryanair Passenger Charter we respond to our customers

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) Customer Service Statistics.

complaint, baggage and refund letters in 7 working days compared to Easyjet, who will endeavour to get a written response back to customers in 20 working days.

For full details of Ryanair's industry leading service commitments, take a look at our Customer Service Charter on http://www.ryanair.com/charter/commitment.html. -TS-

Load-Date: June 5, 2008



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) New Route Announcement.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

March 19, 2003 Wednesday 9:50 AM GMT

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Length: 559 words

## **Body**

RNS Number:9125I Ryanair Holdings PLC 19 March 2003

RYANAIR ANNOUNCES

New Low Fare Route between Belgium and Spain

Brussels-Charleroi - Barcelona-Girona for e39.99

and celebrated 3 million passengers at Brussels-Charleroi  $\,$ 

Ryanair, Europe's No.1 low fares airlines, today (Wednesday, 19 March 2003) announced the opening of a new route between Belgium and Spain with a new daily route between Brussels-Charleroi and Barcelona-Girona with fares starting from e39.99 one-way including taxes. The Company also celebrated 3 million passengers at Brussels-Charleroi.

Announcing details of the new route, Ryanair's Chief Executive Michael O'Leary said:

"Ryanair's low fares arrived in Brussels in 1997. Once the public realised how much they were saving compared to the High Fares airlines like Lufthansa, SN Brussels and British Airways we opened a base here in 2001. From today, there's even more opportunities to save money with our new route with passengers saving over 90% on the SN Brussels high fare cost to Barcelona.

"Since our arrival, we've opened 10 routes from Brussels-Charleroi to key destinations across Europe including London-Stansted, Rome, Carcassonne and Dublin. We've just carried our 3 millionth passenger through Brussels-Charleroi, and we're bringing 900,000 visitors to Belgium per annum.

"But it's not just the routes that make us the most popular low-fares airline in Europe. We are the Number 1 airline for flights being on time, so passengers know when they fly with us they will get to their destination on time. And we set our own exacting customer standards, such as responding to customer complaints in 7 days, and publish our performance – something the high-fare airlines are afraid to do. All this while continuing to provide the lowest fares in Europe".

Ryanair Low Fare Iberia

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) New Route Announcement.

Saving

(Lowest Published Fare)\*

one-way

one-way

e39.99\* e658.41

93%.

Now, from the 1st of May, you can fly between Brussels-Charleroi and Barcelona-Girona for e39.99 - saving you an amazing 93% on the equivalent Iberia one-way fare.

Book online from today at www.ryanair.com

Timetable Information

Flight	From	To	Depart
Arrive	Days		
FR 6904	Brussels-Charleroi	Barcelona-Girona	10.50
12.40	1234567		
FR 6905	Barcelona-Girona	Brussels-Charleroi	13.05
14.55	1234567		

Notes to Editors Brussels-Charleroi Base: Brussels-Charleroi is Ryanair's 6th European base. It opened in April 2001 and currently serves 11 routes and 5 countries: UK (London-Stansted, Liverpool, Glasgow-Prestwick) Ireland (Dublin and Shannon), France (Carcassonne) Italy (Pisa, Milan, Venice, Rome) and Spain (Barcelona-Girona)

Barcelona-Girona: Ryanair fly the following routes to and from Barcelona Girona: Frankfurt-Hahn (from 05 Dec 2002), London-Stansted (from 20 Feb 2003), Milan (from 06 Feb 2003) and Dublin (13 March 2002).

\*Lowest One way fare, including tax, as at 1 March 2003 for travel on 22-May-2003 between Brussels and Barcelona.

Ends. Wednesday, 19th March 2003

For reference: Paul Fitzsimmons Pauline McAlester

Ryanair Murray Consultants

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This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 5, 2008



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Buzz Announcement.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

March 18, 2003 Tuesday 1:16 AM GMT

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Length: 1294 words

## **Body**

RNS Number:7971I Ryanair Holdings PLC 17 March 2003 RYANAIR RELAUNCHES 13 BUZZ ROUTES WITH INCREASED FREQUENCIES AND HALF PRICE AIR FARES

- Core of Buzz's loss making operation saved Over 90% of Buzz pilots accept new contracts with increased pay
- Ryanair announces 1 million seats on sale for a tenner (?10) Never before has it been so cheap to get away

Ryanair, Europe's No.1 low fares airline today (Monday, 17th March 2003) celebrated St Patrick's Day by making a number of significant announcements at a press conference in London.

Buzz pilots overwhelmingly accept new Ryanair contracts

Ryanair confirmed that it had received acceptances from over 90% of the pilots who were offered employment contracts with increased remuneration in the new Ryanair/Buzz operation from 1 April next. The balance is largely due to people who have yet to return from leave, in order to accept the offers. Ryanair confirmed that with these acceptances, it now has sufficient personnel to relaunch 13 of Buzz's 24 routes, with increased frequencies (over those previously offered by Buzz) and at fares that start at half the price previously quoted by Buzz from 1 May onwards. Passengers travelling on these routes over the next 12 months will save over e80m over the fares which were previously charged by Buzz.

In addition Ryanair confirmed that it had made a special email offer to all former Buzz passengers (whose fares were fully refunded as a result of the cancellation of Buzz's flights). They can avail of a special offer to travel on these 13 routes during the month of May at half the price of the new Ryanair published low fares. In effect these people have already received a full refund of their Buzz fares and will now be able to book seats for flights during May at one quarter of the fares previously quoted by Buzz. Ryanair expects that the rescued Buzz operation will over the first 12 months operate 8 aircraft, with a total of over 170 people, and will carry

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) Buzz Announcement.

almost 3 million passengers at an average fare of just e43. This will be at half the average fare charged by Buzz last year, when with 10 aircraft and 610 employees, it carried less than 2 million passengers, at an average fare of over e80.

Ryanair confirmed that these new low fare seats to Germany, France and Spain would go on sale from 10.00am on Monday 17th March (St Patrick's Day), passengers are advised to book quickly as clearly these seats will be snapped up in record numbers.

Ryanair announces the sale of 1 million seats "for a tenner" Ryanair also announced that to celebrate St Patrick's Day, and the successful reorganisation of the loss making Buzz operation, it would celebrate by offering 1 million seats across all of its 59 (non Buzz) routes to/from London for just ?10 one way (incl. Government taxes and airport charges). This "One million seats for a tenner" offer will commence at 00.01hrs on Tuesday 18th march and will be available for purchase at www.RYANAIR.COM

until midnight (24.00hrs) on Thursday 20th March. These seats will be available for travel subject to a three day advance booking restriction from the 21st March until the 16th April, and there are over 1 million seats on sale at these crazy low prices for people who wish to book and travel within that period.

Speaking at this morning's press conference in London, Ryanair's Chief Executive, Michael O'Leary said:

"I can think of no better way to celebrate Paddy's Day than by announcing the successful reorganisation of the loss making Buzz operation. Buzz is currently losing over elm a week and KLM have confirmed their intention to close it down if the sale to Ryanair doesn't proceed. We are therefore delighted that the overwhelming majority of the people who have been offered new contracts, at significantly increased remuneration, have decided to come on board and join Europe's No.1 low fares airline. Their decision completes this rescue and will I believe lead to long successful and well rewarded careers in the aviation industry within the Ryanair group.

"Average pay in Ryanair exceeds the average pay of staff in British Airways, Lufthansa and Aer Lingus and I am delighted to welcome these new recruits who have chosen to come and work for Europe's No.1 low fares airline.

"We also look forward to welcoming up to 3 million passengers on board Ryanair's low fare services on the 13 Buzz routes over the next 12 months. With increased flights, and half price air fares, these customers will save more than e80m in the next 12 months, compared to the average air fares charged by Buzz over the past year.

"These announcements today effectively complete the turnaround and reorganisation of the loss making Buzz operation. The disposal by KLM UK is due to be completed on 1 April next, and we remain hopeful that the various regulatory authorities will grant their approval on or before that date so that the core operation and over 170 jobs can be saved.

"Ryanair's own traffic continues to expand rapidly. The new base launched in Milan Bergamo on 2nd February is enjoying record load factors, and the advance bookings on the ten routes to/from our new Stockholm Skavsta base, which starts operations on 4 April are pouring in. The aircraft have already been delivered by Boeing for these new bases, the pilots and cabin crew have already been recruited and trained, and we can hardly wait to start flying and offering millions of Scandinavian consumers real choice and low fares as Ryanair smashes the "high fare" SAS monopoly in Scandinavia.

"Clearly St Patrick's Day wouldn't be Paddy's Day without some form of celebration. To mark the occasion and the successful conclusion of the Buzz reorganisation Ryanair has decided to offer 1 million seats across our entire network for travel over the next 4 weeks for just ?10 one way.

"In all cases these tenner fares will include Government taxes and airport charges, which means that in some cases the net fare charged by Ryanair (excluding government taxes and airport charges) will be as little as ?0.01p. Penny flights for Paddy's Day. A million seats for a tenner. These fares yet again prove, as we say all over the world on Paddy's Day - you'll

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) Buzz Announcement.

```
never beat the Irish.
"Seats at these ridiculously low fares are going to be snapped up quickly,
by people taking advantage of a short break before Easter and passengers
should book as early as possible on
                                               www.RYANAIR.COM, Europe's largest travel
website."
Ends.
                              Monday, 17th March 2003
For further information
please contact:
Paul Fitzsimmons
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Pauline McAlester
Murray Consultants
Tel. +353-1-4980300
Mob:
       +353-87-2558300
Route
                                                  Frequency
Fare ?
Dusseldorf (Niederrhein)
                                                  3 per day
9.99
Berlin
                                                  3 per day
19.99
Frankfurt (Hahn)
                                                  6 per day
19.99
Bergerac
                                                  1 per day
19.99
Brest
                                                  1 per day
19.99
Grenoble
                                                  1 per day
19.99
Toulouse (Carcassonne)
                                                  2 per day
19.99
Tours
                                                  1 per day
19.99
La Rochelle
                                                  1 per day
29.99
Limoges
                                                  1 per day
29.99
Poitiers
                                                  1 per day
29.99
Jerez
                                                 2 per week
39.99
Murcia
                                                  2 per day
39.99
^{\star} The disposal of Buzz by KLM due for completion on 1st April 2003 is
subject
to regulatory approval.
This information is provided by RNS
The company news service from the London Stock Exchange
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# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) New Route Announcement.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

March 12, 2003 Wednesday 11:44 AM GMT

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Length: 387 words

## **Body**

RNS Number:6133I Ryanair Holdings PLC 12 March 2003 New Ryanair Route between Germany and Italy

Hamburg-Lubeck - Pisa for e39.99

Ryanair, Europe's No.1 low fares airlines, today (12 March 2003) announced its seventh route from Germany to Italy with a new daily route between Hamburg-Lubeck and Pisa with fares starting from e39.99 including taxes. Announcing details of the new route, Ryanair's Head of Communications, Paul Fitzsimmons said:

"Ryanair's low fares arrived in Germany in 1999 with the opening of our London-Stansted to Frankfurt-Hahn route. Only then did the German public realise how much they were saving compared to the High Fares airlines like Lufthansa.

"Since our arrival, we've opened routes to Hamburg-Lubeck and Friedrichshafen and opened our base in Frankfurt-Hahn where we now fly 15 routes across Europe. Since we started flying from Hamburg-Lubeck in June 2000, we have carried almost 500,000 passengers on the route to London-Stansted.

"To date, close to 3m passengers have taken advantage of Ryanair's low fares in Germany. Our Germany-Italy routes are particularly popular. We've flown over 500,000 passengers on our Frankfurt-Hahn-Italy routes, of which 190,000 have travelled on the Frankfurt-Hahn-Pisa route.

"Now, from the 1st of May, you can fly between Hamburg-Lubeck and Pisa for e39.99 - saving you an amazing 95% on the equivalent Lufthansa fare. The new Hamburg-Lubeck-Pisa route starts on 1st May 2003 with low fares starting from an incredible e39.99, a saving of 95% on corresponding Lufthansa routes".

Book online from today at

www.ryanair.com

Timetable Information

Flight From To Depart
Arrive Days

FR 3595 Pisa Hamburg-Lubeck 11.35

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) New Route Announcement.

13.30 1234567

FR 3596 Hamburg-Lubeck Pisa 13.55

16.00 1234567 Note to Editors

Germany-Italy Routes: Ryanair flies from Frankfurt-Hahn to the following Italian destinations: Pescara, Pisa, Milan-Bergamo, Bologna and Rome. Ryanair opened the Hamburg-Lubeck route to Milan in February 2003. Hamburg-Lubeck: Ryanair fly the following routes out of Hamburg-Lubeck: Lond-Stansted (June 2000), Milan (February 2003) and Stockholm (April 1,

2003). Frankfurt-Hahn Base: Ryanair opened the Frankfurt-Hahn base in February 2002.

Load-Date: June 5, 2008



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Seven New Routes.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

March 6, 2003 Thursday 10:15 AM GMT

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Length: 178 words

## **Body**

RNS Number: 3664I Ryanair Holdings PLC 06 March 2003 RYANAIR ANNOUNCES SEVEN NEW ROUTES FROM LONDON TO BELGIUM, HOLLAND, GERMANY, FRANCE, ITALY AND BLACKPOOL Ryanair, Europe's No.1 low fares airline, today (Thursday, 6th March 2003) announced seven new routes from London Stansted Airport to Ostend (Bruges) in Belgium, Groningen in Holland, Leipzig (Altenburg) in Germany, Palermo in Italy, Bergerac and Rodez in France and Blackpool. THE NEW ROUTES WILL COMMENCE ON 1ST MAY 2003, with fares starting from just ?29.99 (including taxes). LONDON Stansted TO: FARES FROM START DATE FREQUENCY (ONE-WAY) BERGERAC ?29.99 1ST MAY 2003 1 x daily ?29.99 1ST MAY BLACKPOOL 2 x daily 2003 1ST MAY GRONINGEN ?29.99 1 x daily 2003 ?29.99 1ST MAY LEIPZIG 2003 1 x daily

Load-Date: June 5, 2008



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) February Passenger Figures.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

March 4, 2003 Tuesday 5:38 PM GMT

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Length: 183 words

### **Body**

RNS Number: 2507I Ryanair Holdings PLC 04 March 2003 RYANAIR ANNOUNCES PASSENGER GROWTH OF 46% FOR FEBRUARY 2003 The following are Ryanair's passenger and internet statistics for February 2003, presented in the same format as our competitors. February 2002 February 2003 Rolling 12 months ending 28th February 2003 1,292,057 886,320 Passengers 1 15,337,562 Load Factor 2 82% 81% 91% 94% Internet Sales Percentage 3

1. Represents the number of earned seats flown by Ryanair. Earned seats include

seats that are flown whether or not the passenger turns up because Ryanair is a no-refund airline, and once a flight has departed a no-show customer is not entitled to change flights or seek a refund.

2. Represents the number of passengers as a proportion of the number of seats  $\frac{1}{2}$ 

available for passengers.

3. Represents the number of initial seat sales sold via the Ryanair internet site as a percentage of total initial seat sales. Initial seat sales exclude changed and amended seat sales.

Load-Date: June 5, 2008



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) New Route Announcement.

London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 27, 2003 Thursday 7:43 PM GMT

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Length: 427 words

## **Body**

RNS Number:1026I Ryanair Holdings PLC 27 February 2003
RYANAIR ANNOUNCES NEW ROUTE FROM MALMO TO FRANKFURT-HAHN FROM JUST SEK 299
Malmo: 27th February 2003 Ryanair, Europe's largest Low Fares Carrier, was delighted to announce the commencement of a new route from Malmo to Frankfurt-Hahn in Germany today.

Commenting on the new route today, Conal Henry, Commercial Director for Ryanair.com, said:

"Ryanair are all about low cost base offering the lowest fares to consumers. Malmo has been an incredibly successful destination for us out of London-Stansted, and given the popularity of our other Scandinavian routes (Stockholm, Gothenburg and Oslo) to Frankfurt, we are convinced that this new route will be a storming success - particularly at the amazing low fare of just SEK 299. Air fares between Scandinavia and Germany are still among the highest in Europe with the Star Alliance carving the market up between its partners. With Ryanair now offering four destinations into Sweden and Norway, those days are over."

Ryanair is offering savings of up to 84% on SAS's fares from Copenhagen to London:

Ryanair SAS Saving

Malmo-Sturup- Copenhagen-Kastrup-Frankfurt-Hahn Frankfurt-Main

99 SEK 4945 SEK\* 84%

\* Ryanair fare: Lowest standard fare one way fare incl. airport taxes and charges. SAS fare: Lowest one way fare incl. airport taxes and charges quoted in DKK (4191 - SEK1=DKK 0.82) Source: Worldspan on 26-02-03 for travel on 30-03-03

Ryanair also expect great interest for the new route in the Danish catchment of Copenhagen for the new route. A recent consumer survey, 80% of the interviewees said that they would prefer Malmo-Sturup to Kastrup if there were lower fares available from Sturup.

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) New Route Announcement.

Flight Timetable Flight Number Route Times FR 9075 Malmo-Frankfurt-Hahn 0855 - 1035 Daily between 30 Mar and 21 May FR 9074 Frankfurt-Hahn-Malmo 0700 - 0830 Daily between 30 Mar and 21 May

The route to Malmo will be served once a day and will commence on 30th March

FR 9075 Malmo-Frankfurt-Hahn 1335 - 1515 Daily from 22 May

FR 9074

Frankfurt-Hahn-Malmo 1140 - 1310 Daily from 22 May

For information on Ryanair's amazing low fares, bookings, car hire, accommodation and many more services see

www.ryanair.com

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 5, 2008



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) New Routes Announcement.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

February 27, 2003 Thursday 12:48 PM GMT

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Length: 332 words

## **Body**

RNS Number:0558I Ryanair Holdings PLC 27 February 2003 RYANAIR LAUNCHES FOUR NEW ROUTES FROM DUBLIN TO BARCELONA, BLACKPOOL, FARO AND MALAGA.

Ryanair, Europe's No.1 low fares airline today, (27th February 2003) announced FOUR new scheduled flights FROM DUBLIN - TO BARCELONA, BLACKPOOL, FARO, AND MALAGA, and INCREASED services to Newcastle in Britain.

Commenting on today's announcement, Ryanair's Head of Communications, Paul Fitzsimmons said:

"Ryanair are committed to giving Irish consumers more choice, better services and lower prices - today we are launching FOUR new low fares services to UK, Spain and Portugal, and we are increasing our frequency on the Dublin - Newcastle route to 2 flights daily.

"Starting on Sunday March 30th 2003, and every Saturday and Sunday thereafter, Ryanair will have 12 flights every weekend from Dublin to Malaga, Faro, and Barcelona. From 4th April, Ryanair's Newcastle service will be increased to 2 flights daily, and from 30th May 2003, we will commence our new low fares service to Blackpool.

All of these new services are available for booking now and we would urge consumers to take advantage of the lowest fares at

www.ryanair.com".			
ROUTE	FREQUENCY	FARES*	START DATE
BARCELONA	1 x Saturday	From e 69.99	5th April
2003			
(Girona)			
MALAGA	2 x Saturday	From e 99.99	30th March
03			
1 x Sunday			
FARO	1 x Saturday	From e 99.99	30th March
03			
1 x Sunday			
BLACKPOOL	1 x Daily	From e 29.99	30th May

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) New Routes Announcement.

03

NEWCASTLE 2 x Daily From e19.99 4th April

03

\* Fares quoted one way inc.tax.

Ends:

For further information:

Paul Fitzsimmons Pauline McAlester
Ryanair Murray Consultants
Tel:00 353 18121212 Tel: 00 353 1 4980300

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 5, 2008



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Update to earlier statement.

London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 27, 2003 Thursday 5:55 PM GMT

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Length: 116 words

## **Body**

RNS Number:0725I Ryanair Holdings PLC 27 February 2003

UPDATE to Ryanair statement issued on new routes from Dublin issued at 11am this morning (Thursday 27th February 2003)

Ryanair's new route from Dublin to Blackpool announced this morning will commence on the 22nd May 2003. The additional twice-daily service from Dublin to Newcastle will commence on the 30th March. 2003.

Ends 27th February 2003

For further information:

Paul Fitzsimmons Pauline McAlester
Ryanair Murray Consultants
Tel:00 353 18121212 Tel: 00 353 1 4980300

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 5, 2008



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Buzz Restructuring.

London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 26, 2003 Wednesday 10:04 AM GMT

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Length: 2146 words

### **Body**

RNS Number:9872H Ryanair Holdings PLC 26 February 2003 THIS ANNOUNCEMENT IS SUBJECT IN ITS ENTIRITY TO THE PROPOSED SALE OF BUZZ BY KLM

TO RYANAIR PROCEEDING AS PLANNED ON 1 APRIL 2003,
WHICH REMAINS SUBJECT TO REGULATORY APPROVALS
MAJOR RESTRUCTURING OF BUZZ TO ELIMINATE ANNUAL LOSSES OF e30 MILLION
AND SECURE

#### ITS FUTURE.

Buzz and Ryanair, which recently agreed to purchase Buzz, Europe's No.3 low fares airline, from KLM, today (26th February 2003) announced the details of a major reorganisation with effect from 1st April 2003 (subject to the acquisition receiving regulatory approvals by that date.) These plans will be presented to the creditors and staff of Buzz over the coming days, after which a final decision will be taken on whether to restart flying as planned on 1 May 2003, or close Buzz altogether. The main features of the restructuring are as follows;

- Buzz flights to be grounded for the month of April 2003, at least.
- 12 Buzz routes to be terminated on 31 March.
- 12 Buzz routes will continue from 1 May, with increased frequencies.
- Buzz fleet reduced from 12 to 8 aircraft (six x 737's and two x BAe146's). Fares on all continuing Buzz routes to be 50% lower, with double the seat

capacity.

-Up to 400 redundancies in Buzz post grounding on 31 March. - Increased pay and productivity allowances for Buzz remaining 200 staff. Background to the restructuring

The financial position of Buzz is extremely precarious. The airline suffers from a number of terminal structural problems including an inappropriate, mixed aircraft fleet, a poor schedule with infrequent (often less than daily) services, with fares that are too high to fill its flights (the January load factor was just 48%). The airline, as a by-product of its history as Air UK is heavily overstaffed. Buzz

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) Buzz Restructuring.

carries less than 3,000 passengers per employee compared to Ryanair's figure of almost 10,000 passengers per employee.

What makes the Buzz business even more precarious is the ongoing haemorrhage of losses. In each of the past two years Buzz as a stand alone airline has lost in excess of e30m per annum, and is presently losing over e 1 Million per week. The imminent threat of war in Iraq, the downturn in European economies and increasing intense competition from other low fare airlines in the German and French markets means that Buzz is currently losing in excess of elm per week. These losses cannot be sustained.

Grounding of the airline for the month of April.

Whilst the sale of Buzz is still subject to regulatory approvals, it is intended that if the take-over is completed on 1 April, the airline's fleet will be grounded for a minimum period of four weeks. This period will allow Buzz to effect up to 400 redundancies, while at the same time offering improved pay and productivity incentives to the remaining 200 or so staff who will be needed to operate Buzz's reduced fleet. This period will also be used for rebranding of the Buzz aircraft and airport facilities in Ryanair livery, to provide refunds for passengers on terminated flights, and allow sufficient time for the retraining of all Buzz personnel and agents, in Ryanair policies and procedures both on board the aircraft, and at the relevant airports. Subject to receiving early agreement from the remaining Buzz staff, the airline will recommence flying on 1 May next, with a substantially increased schedule on 12 of Buzz's most popular routes with fares that will start at 50% lower than the fares currently offered by Buzz.

Buzz management will be briefing all staff this week that if agreement is not forthcoming within two weeks from the remaining 200 staff who will be offered continued employment in Buzz, then Buzz will be closed on April 1, 2003. In these circumstances Ryanair would take over the operation and flying of these routes from 1 May next. However, Buzz believes that this will not be necessary, as staff will be delighted with the better terms and conditions and increased pay which they will be offered by Buzz from 1 April 2003.

Twelve Buzz routes to enjoy double the frequencies at half the fares. One of the major contributors to Buzz's current losses is the fact that many of Buzz's routes are served inadequately, either once a day (when they should be twice or three times daily) or just three or four times weekly when they should at least be daily. In addition Buzz will be operating almost all Boeing 737 aircraft on many of these routes which will ensure that seat capacity increases by at least 100% for Summer 2003 over the capacity offered by Buzz in Summer 2002.

Passengers who presently have bookings on flights after 1st April 2003 will be offered a full refund of their fare. Passengers will then be able to rebook themselves with new tickets, at lower prices FROM 12th March 2003, on existing or alternative destinations.

Increased Buzz Schedule on 12 routes

Route:		Old Frequency	New Frequency (New Airport)
Germany	Frankfurt	3 x day	6 x day (Hahn)
	Berlin	3 x day	3 x day
	Dusseldorf	3 x day	3 x day (Niederrhein)
France	Bordeaux	1 x day	2 x day
	Toulouse	1 x day	2 x day (Carcassonne)
	Grenoble	1 x day	1 x day
	Brest	4 x week	1 x day
	La Rochelle	4 x week	1 x day
	Poitiers	3 x week	1 x day
	Limoges	3 x week	1 x day
Spain	Murcia	1 x day	2 x day
	Jerez	1 x week	2 x week

<sup>\*</sup> These routes will, subject to resolution of staff issues, by available for sale on www.ryanair.com from Wednesday 12th March 2003.

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) Buzz Restructuring.

Termination of twelve underserved Buzz routes on 31 March next A total of twelve routes which are presently underserved by Buzz will be discontinued from 31 March 2003. These are routes that are not currently served on a daily basis by Buzz, and as a result the schedule frequency is insufficient to sustain profitability. Buzz will continue discussions with these airports over the coming months and our objective will be to secure a low cost base and efficient facilities, which will enable Buzz to offer at least daily or double daily services at very low fares to those markets as soon as additional aircraft are required.

Buzz routes to be terminated on 31 March \*

Route	Old Frequency	Alternative Available
Paris CDG	4 x day	Terminated
Amsterdam	4 x day	Terminated
Marseilles	1 x day	Nimes (2 x day)
Toulon	4 x week	Nimes (2 x day)
Tours	4 x week	Poitiers (1 x day)
Bergerac	4 x week	Bordeaux (2 x day)
Caen	3 x week	Dinard (1 x day)
Dijon	3 x week	Terminated
Geneva	2 x week	Grenoble (1 x day)
Chambery	1 x week	Grenoble (1 x day)
Brest - Marseilles	1 x day	Terminated
Almeira	3 x week	Murcia ( 2 x day)

Fares on all Buzz routes to be 50% lower

The really good news for Buzz customers and consumers generally, is that Buzz will be reducing air fares by 50% on all of the 12 routes which will continue to operate from 1 May 2003. Full details of these new routes and lower fares will be available at

www.ryanair.com. These

flights and fares will go on sale, subject to resolution of all staff issues, on Wednesday 12th March 2003 at

www.ryanair.com.

Since Buzz will now be offering more than double the seat capacity on each of these routes to Spain, Germany and France, up to 4 million passengers per annum will now be enjoying fares that are 50% lower than the fares being charged currently by Buzz. Buzz is confident that these seats will sell incredibly quickly, and that load factors and passenger traffic will mushroom in Buzz as a result of these significantly lower

Buzz fares to be reduced by 50%

Route	Current Buzz Fare	New Lowest Fare
Frankfurt	?34	?19.99
Berlin	?52	?19.99
Dusseldorf	?21	? 9.99
Bordeaux		
Toulouse	?42	?19.99
Grenoble	?42	?19.99
Brest	?41	?19.99
	?34	?19.99
La Rochelle	?54	?29.99
Poitiers	?54	?29.99
Limoges	?52	?29.99
	: 54	: 29.99

Murcia

?85 ?39.99

Jerez

?75 ?39.99.

\* These routes will, subject to resolution of staff issues, be available for sale on www.Ryanair.com from Wednesday 12th March 2003.

Up to 400 Redundancies in Buzz

The one unfortunate feature of this reorganisation is the substantial number of redundancies which will be necessary. Up to 400 positions will be made redundant, and these will include in the main Head Office, sales and administrative staff, approximately 25% of pilots, up to 80% of cabin crew (as it is intended that the 737's will be crewed by Ryanair's in-flight staff), all cargo and group sales staff, and approximately 50% of the current Buzz Ground Ops. people at Stansted. These people have made a valuable contribution to the development of Air UK, KLM UK and Buzz and it is not their fault that Buzz is currently losing enormous amounts of money and cannot compete effectively in the marketplace. Nevertheless Ryanair will be encouraging these people to apply directly for vacancies which will continue to arise in Ryanair over the coming year or more as Ryanair's own fleet operations continue to grow strongly both in the UK and at our seven other bases in Europe.

Increase pay and productivity allowances for remaining 200 staff Buzz today has also announced that the remaining 200 staff from 1st April 2003 will be offered new contracts with significant increases in the rates of pay, productivity allowances, as well as improved terms and conditions. These jobs will enjoy enhanced job security, better promotion prospects, new aircraft and training opportunities and improved flight concessions.

#### Summary

The management of Buzz will be meeting with staff groups and representatives as part of the ongoing consultation process. They will be presenting the stark realities of Buzz's financial crisis, and the worsening trading outlook for Buzz given the prospect of war in the Middle East, the intensity of competition Buzz faces from low fares airlines in the German and French markets, and the escalating cost of fuel. The management of Buzz believe that the core of the Buzz operation can be saved, but only by increasing frequencies on a core of 12 routes, massively reducing air fares, and increasing traffic and load factors as well as staff productivity. The staff representatives will also be left in no doubt of the seriousness of Buzz's financial crisis and that the alternative to this reorganisation will be the closure of Buzz altogether on 31 March next.

Ends 26th February 2003

For further information:

Paul Fitzsimmons

Ryanair

Tel: 00 353 1 8121228 Pauline McAlester Murray Consultants Tel: 00 353 1 4980300

This information is provided by RNS
The company news service from the London Stock Exchange

Load-Date: June 5, 2008



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Market Share Statistics.

London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 26, 2003 Wednesday 12:04 AM GMT

61%

42%

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Length: 295 words

## **Body**

RNS Number: 9583H Ryanair Holdings PLC 25 February 2003 Ryanair is consumer's No. 1 airline on UK-Ireland Routes Ryanair, Europe's only low fares airline today (Tuesday, February 25, 2003) announced its market share figures for January 2003, confirming Ryanair's NO. 1 position on the UK and Ireland routes. Ryanair is flying 50% of all passengers on the UK-Dublin routes, once again proving that low fares beat the high-fare carriers anytime and everytime. Commenting on the details today, Kathryn Munro, Ryanair's Sales Manager for UK and Scotland, Kathryn Munro, said: "Once again, Ryanair continues to dominate the most popular route, London-Dublin, carrying over 42% of the passengers every day. "Ryanair have always been and will always continue to be committed to offering our consumers low fares, choice and efficient services competing with Aer Lingus, British Airways, and British Midland on these routes. "And our latest figures confirm passengers like the deal they're getting from major UK destinations to Dublin. Passengers are flocking into Dublin with Ryanair from London, Bristol, Leeds, Newcastle, Glasgow and Edinburgh. "We're NO 1 on these routes, carrying over 60% of the passengers on the Glasgow-Dublin, Edinburgh-Dublin routes, a whopping 97% on the Leeds-Bradford - Dublin route and 94% on the Newcastle -Dublin routes". Routes to Dublin Ryanair Market Share Position Leeds-Bradford 97% 1 1 94% Newcastle Bristol 1 87% Edinburgh 1 64%

Load-Date: June 5, 2008

Glasgow

London

REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Market Share Statistics.



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) New Route Announcement.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

February 25, 2003 Tuesday 12:22 PM GMT

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Length: 623 words

## **Body**

RNS Number:9152H Ryanair Holdings PLC 25 February 2003 RYANAIR INVESTS THIRD AIRCRAFT AT GLASGOW PRESTWICK AND ANNOUNCES NEW GLASGOW

PRESTWICK-BARCELONA (GIRONA) ROUTE

incredible ?29.99 one way including tax

Ryanair, Europe's largest low fares airline, continues its meteoric growth with the announcement today (Tuesday 25 February 2003) that it is adding a THIRD Boeing 737-200 series aircraft to its Glasgow Prestwick base and, as a consequence, is launching a new direct daily low-cost service to Barcelona Girona.

This is the first-ever daily year-round scheduled service to link Scotland with Spanish sunshine on the Costa Brava, the area that virtually invented the sun and sea holiday.

This now means that Glasgow Prestwick has gained three superb new routes this year with Bournemouth already in operation and Stockholm starting on 4th April.

The new daily Boeing 737 jet service will commence on 22 May 2003 from Glasgow Prestwick airport. The flight time will be just two and a half hours, fares will start at just ?29.99 one-way including tax, and bookings can be made from today on

www.Ryanair.com. This fare represents a saving of

66% on the next cheapest direct fare.

For the Scottish consumer it's fantastic news. It's the first low-cost daily service to Spain from Scotland whether for business travel or for those looking for a short break in Barcelona, one of Europe's liveliest cities, or in some of Spain's prettiest coastal towns and villages.

Scottish tourism bosses will also welcome the news, as the new route will boost the numbers of high-spending Spanish visitors to Scotland, exactly what Scottish tourism needs. With 70,000 passengers expected to travel on this route in the first year, it will be a major boost for the Scottish economy.

Ryanair Sales Manager Scotland Kathryn Munro said: "This is a fantastic

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) New Route Announcement.

announcement for Glasgow Prestwick and for Scotland. Ryanair is the only low cost scheduled airline committed to sustained growth and low fares in Scotland. We now fly to more direct European destinations than any other airport in Scotland and at the lowest prices. "Basing the third aircraft at Glasgow Prestwick means the recruitment of up to ten new pilots and fifteen new cabin crew for the base in addition to the major asset investment of the plane into Glasgow Prestwick. We have been at Glasgow Prestwick for some nine years and we'll see massive growth this year with over two million Ryanair passengers going through the airport.

"We know this route will continue the huge success of our existing Scottish routes and that it will very popular with the Spaniards who can now access Scotland at the lowest fares. We already have three routes operating to Barcelona (Girona) from our bases at London Stansted, Frankfurt Hahn and Milan, and expect that this new service to Scotland will be just as popular."

Glasgow Prestwick Managing Director Tom Wilson said: "This is tremendous news. To be able to fly to Barcelona from Scotland for under ?30 will be welcomed by many Scots who have until now had to pay high prices. The announcement again underpins Ryanair's commitment to Glasgow Prestwick and to the delivery of low fares to the people of Scotland."

NOTES FOR EDITORS

The Costa Brava begins at Blanes, 60km north of Barcelona and continues northwards around the coast for 220km to the French border at Portbou. There are 119 official beaches with a total length of 56km, a quarter of the entire coastline. The average summer temperature is 26oC and there are more than 200 days of sunshine a year. More than 5m tourists visit Costa Brava each year, many of whom are Scots.

Flight Schedule effective Thursday 22 May 2003 FR 7823 PIK-GRO 16:35 - 20:20 Daily FR 7824 GRO-PIK 20:45 - 22:30 Daily

Load-Date: June 5, 2008



## REG-Office of Fair Trade Merger Update (RYA.L) (RYA.I).

London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 25, 2003 Tuesday 3:06 PM GMT

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Length: 194 words

## **Body**

RNS Number:9255H Office of Fair Trading 25 February 2003
"INVITATION TO COMMENT"
Proposed acquisition by Ryanair Holdings Plc of the Buzz airlines

Proposed acquisition by Ryanair Holdings Plc of the Buzz airlines service from KLM Royal Dutch Airlines

The Director General of Fair Trading is considering whether the above acquisition qualifies for investigation under the merger provisions of the Fair Trading Act 1973. Should it be found to qualify, the Director General will consider it further with a view to advising the Secretary of State for Trade and Industry under section 76(1) of the Act as to whether or not the merger should be referred to the Competition Commission for investigation and report.

Affected Sector: Air passenger transport services

Please send written representations about any competition or public interest implications to:

Mr A Tait

Office of Fair Trading

Fleetbank House 2-6 Salisbury Square

London EC4Y 8JX FAX: 020-7211-8916

to arrive by 11 March 2003.

This information is provided by RNS
The company news service from the London Stock Exchange

Load-Date: June 5, 2008



## RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) Customer Service Statistics.

London Stock Exchange Aggregated Regulatory News Service (ARNS) February 19, 2003 Wednesday 5:08 PM GMT

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Length: 436 words

## **Body**

06-Oct

RNS Number: 6795H Ryanair Holdings PLC 19 February 2003 Ryanair announces customer service statistics for January 2003 Ryanair, still the only airline in Europe which publishes monthly customer service statistics, today unveiled its performance for the January 2002. 88% (8,845) of all Ryanair's 10,039 flights during January arrived on time. No other airline is delivering this type of performance, month after month. If they were, they would accept the Ryanair challenge and publish their performance statistics every month (and not just on the rare occasion they approach Ryanair standards of service delivery). Complaints per 1,000 passengers have been almost halved against January 2002 and baggage performance has improved by 21%. 91% complaints were answered, in writing, within 7 days. Passenger Statistics - January 2002 2003 On-time Flights 888 Complaints (per 1,000 passengers carried) .77 Baggage complaints (per 1,000 passengers carried) 1.18 Complaints answered within 7 days 91% Ryanair / EasyJet Punctuality Comparisons Week Ending Ryanair Best Punctuality On Time W. 60 On time W. 60 08-Sep 79% 97% 70% 92% 1 97% 75% 15-Sep 77% 93% 1 84% 98% 83% 97% 85% 98% 78% 93% 89% 99% Not Published 22-Sep 1 29-Sep 1

RCS- Ryanair Holdings PLC (RYA.L) (RYA.I) Customer Service Statistics.

13-Oct	87%	99%	84%	94%	1
20-Oct	84%	99%	80%	96%	1
27-Oct	78%	95%	68%	90%	1
03-Nov	86%	98%	81%	95%	1
10-Nov	89%	99%	82%	95%	1
17-Nov	87%	98%	79%	93%	1
24-Nov	85%	97%	86%	97%	2
01-Dec	84%	96%	80%	93%	1
08-Dec	87%	98%	83%	97%	1
15-Dec	75%	95%	78%	96%	2
22-Dec	65%	90%	83%	94%	2
29-Dec	83%	97%	75%	94%	1
06-Jan	81%	97%	72%	92%	1
12-Jan	84%	98%	76%	92%	1
19-Jan	93%	99%	86%	97%	1
26-Jan	97%	99%	88%	98%	1

Load-Date: June 5, 2008



## RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) Seat sale.

London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 18, 2003 Tuesday 6:03 PM GMT

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Length: 392 words

### **Body**

RNS Number:6421H Ryanair Holdings PLC 18 February 2003 18th February 2003.

RYANAIR CELEBRATES NEW RECORD PASSENGER NUMBERS WITH 50,000 SEATS FOR FREE! 3 MILLIONTH PASSENGER DUE AT BRUSSELS CHARLEROI!

Ryanair, Europe's No.1 low fares airlines, today (18th February 2003) announced 50,000 SEATS FOR FREE, as the airline approached its 3 Millionth passenger landmark figure at Brussels Charleroi Airport. - that's 50,000 seats for e 0.00 - just pay the taxes!.

Announcing the record breaking passenger numbers and details of the 50,000 FREE SEAT offer, Ryanair's Chief Executive, Michael O'Leary said:
"Ryanair is celebrating - Since launching routes to and from Brussels
Charleroi Airport in 1997, passenger numbers have mushroomed and Ryanair is about to carry its 3 MILLIONTH passenger at Brussels Charleroi, and with over 1 MILLION customers choosing Ryanair on the busy Brussels - Dublin route, and over 500,000 passengers carried between Brussels and London, its cause for celebration indeed!

We opened our 6th European base in partnership with Brussels Charleroi Airport in April 2002, and since then, Belgian consumers have saved over e 300 MILLION compared to high fares charged by airlines like Aer Lingus or Sabena. Ryanair will continue to offer the lowest fares and No.1 punctuality to Belgian consumers.

Only 10 days ago, we added another new route, our 10th from Brussels Charleroi to Milan, and already demand has exceeded our expectations.

Now fly for free! - BRUSSELS CHARLEROI TO -

MILAN ROME CARCASSONNE DUBLIN LIVERPOOL GLASGOW VENICE SHANNON

LONDON PISA

This offer is available right now at Europe's No.1 travel website, www.ryanair.com

and will close at midnight Thursday 20th February 03. We would urge consumers to book quickly as seats will go fast."

Details:

#### RCS- Ryanair Holdings PLC (RYA.L) (RYA.I) Seat sale.

Booking period: Tuesday 18th Feb- Thursday 20th Feb 03.

Travel period: 4th March - 15th May 03

Applicable days: Tuesday - Thursday

Advance purchase: 14 days

Excluded days: 16th - 23rd April 03.

Subject to availability.

FREE - ( just pay taxes and charges). Fare :

Ends: 18th FEBRUARY 2003

For further Information:

Paul Fitzsimmons

Ryanair

Tel: +353 1 8121212.

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 5, 2008



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Holding in Company.

London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 14, 2003 Friday 12:57 PM GMT

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Length: 72 words

## **Body**

RNS Number:5164H Ryanair Holdings PLC 14 February 2003
Ryanair Holdings Plc
14 February 2003
Re: Holding in Company
A Letter from Fidelity Investments dated 11 February 2003 to Ryanair
Holdings Plc.

Section 67, Companies Act 1990

Notice of Interest in Voting Shares
ENCLOSED ARE AM

Load-Date: June 5, 2008



# REG-Ryanair Holdings PLC (RYA.L) (RYA.I) New Route Announcement.

London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 13, 2003 Thursday 4:52 PM GMT

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Length: 467 words

## **Body**

RNS Number: 4764H Ryanair Holdings PLC 13 February 2003
AER RIANTA COST INCREASES LOSE SHANNON RYANAIR'S DAILY FRANKFURT SERVICES
Kerry Airport wins the business for Irish tourism
Ryanair, Europe's No.1 low fares airline today (Thursday, 13th February
2003) announced that since the Aer Rianta airport monopoly at Shannon has
refused to withdraw its proposed e6 per passenger cost increase on Ryanair's
successful Shannon-Frankfurt route, Ryanair will reduce capacity on the
route from its present daily service to a weekly service which will operate
to/from Shannon on a Saturday.

However, Ryanair is delighted to announce that Irish tourism (particularly to the Mid West region) will not suffer as a result of these Aer Rianta cost increases, because of a new long-term low cost agreement with Kerry Airport which will mean that Kerry will now enjoy a daily return service from Frankfurt Hahn. These flights which will commence on Tuesday 1 April, will result in 100,000 passengers travelling between Kerry International Airport and Frankfurt Hahn and will mean that German visitors to Ireland can continue to avail of very low air fares, and will continue to account for 84% of the 100,000 passengers who travel on the route each year. Ryanair regrets the decision by the Aer Rianta monopoly at Shannon to massively increase prices on a route that is still developing, and which has now meant that one of the few remaining scheduled links between Shannon and Continental Europe has effectively been discontinued. Ryanair remains concerned that the Aer Rianta airport monopoly at Shannon will attempt to impose similar price increases on Ryanair's low fare flights between Shannon and Brussels and Shannon and Paris when the three year new route scheme ends on those two routes in 2004 and 2005 respectively.

The policies of the high cost Aer Rianta monopoly are losing Shannon passengers and routes, as well as damaging Irish tourism and Irish jobs. It is time this monopoly was broken up for good, with competing multiple terminals developed at Dublin Airport and that Cork and Shannon are separated from the dead hand of Aer Rianta and allowed to develop routes and traffic in the interests of Shannon and Cork respectively.

### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) New Route Announcement.

Low fares between Kerry International Airport and Frankfurt Hahn go on sale next Monday, and there are 10,000 seats on sale at an introductory offer of just e19 one way (plus taxes and charges) for travel in the month of April. We urge passengers to buy now while stocks last at these ridiculously low fares.

Ends. Thursday, 13th February 2003
For further information
please contact:
Michael Cawley
Ryanair
Tel. +353-1-8121212
Pauline McAlester
Murray Consultants
Tel. +353-1-4980300
This information is provided by RNS
The company news service from the London Stock Exchange

Load-Date: June 5, 2008



## RCS-Ryanair Holdings PLC (RYA.L) (RYA.I) Launch of Credit Card.

London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 11, 2003 Tuesday 5:16 PM GMT

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Length: 610 words

### **Body**

RNS Number: 3187H Ryanair Holdings PLC 11 February 2003 TIME TO CASH IN & TAKE OFF! RYANAIR LAUNCH NEW LOW COST CREDIT CARD THAT LETS YOU FLY FOR FREE\* Ryanair, Europe's No.1 low fares airline, today (Tuesday, 11th February 2003) launched a brand new credit card in the U.K. and Ireland. The Ryanair credit card, launched with MBNA Europe and developed in association with 123.ie, Ryanair's online financial services partner, - is the ONLY credit card that will give users a free flight on Ryanair's 101 route European network after one purchase with the card. Announcing the launch of Ryanair's low cost credit card, Ryanair's Chief Executive, Michael O'Leary said: "Ryanair is always about 1st's. Ryanair is the airline that revolutionised air travel in Europe in 1990 with unbeatable low fares and now we are introducing an unbeatable MBNA new credit card - the only credit card that earns you free flights on any of Ryanair's 101 routes across Europe". Its an unrivalled package from Ryanair and MBNA." Benefits of the Ryanair.Com MBNA card include:

- \*Use the Ryanair MBNA credit card once and get a free flight (excluding taxes) on any of Ryanair's 101 routes across Europe.

- -A further free flight when Tten flights are booked and paid for (within 1 year) on the Ryanair MBNA credit card. entitles the cardholder to another free flight.
- -A competitive 1.9% pa on balance transfers (fixed for six months) 15.9% APR (variable) on card purchases Applications can be made over the internet at

www.ryanair.com

or by

telephoning 0800 776 262

General Charles Krulak, Chief Executive Officer of MBNA Europe, added:

#### RCS- Ryanair Holdings PLC (RYA.L) (RYA.I) Launch of Credit Card.

Phil Manning, Director of Sales at MBNA Europe, said:

"We are delighted to be partnering Ryanair in the launch of the Ryanair credit card, Europes No.1 low fares airline with the low cost MBNA credit card. This is an exciting venture that, for the first time, gives consumers the opportunity to benefit from a competitive rate credit card which when used just once, gives a free flights and subsequent free flights with Ryanair all over Europe".

Ends. Tuesday, 11th February 2003

For reference: Paul Fitzsimmons Pauline McAlester

Ryanair Murray Consultants
Tel: 00-353-1-8121228 Tel: 00-353-1-4980300

Notes to Editors

The Ryanair Credit Card is issued by MBNA Europe Bank Limited, Registered Office: Stansfield House, Chester Business Park, Chester CH4 9QQ. Registered in England Number 2783251.

Other features of the card include:

Up to ?250,000 FreeTravel Accident Insurance\*-pay for your travel tickets in full using your Ryanair.com card and you will automatically be covered should you have an accident during your journey. If your spouse or children are travelling with you, they will be included in the policy too. Credit Limit to suit your needs - up to ?50,000 is available according to

your financial status.

No annual fee - we do not expect you to pay extra for the privilege of carrying our Credit Card.

There is no liability or excess to pay for theft, loss or fraudulent Internet use - as long as you tell us as soon as your card cannot be found or you notice any unusual transactions on your account.

Manage your account online - view your balance, credit limit and your last six months transaction history online, all from the comfort of your home. Free 24 hour worldwide Customer Satisfaction Helpline - wherever you are, whenever you need them, our Customer Satisfaction Representatives are just a FREE phone call away.

Terms and conditions:

www.ryanair.com/freeflights. -TS-

This information is provided by  ${\tt RNS}$ 

The company news service from the London Stock Exchange

Load-Date: June 5, 2008



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) 3rd Quarter Results.

London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 7, 2003 Friday 6:22 AM GMT

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Length: 1302 words

## **Body**

RNS Number:9967G Ryanair Holdings PLC 04 February 2003 RYANAIR DELIVERS RECORD Q.3. PROFITS Traffic grows by 46%, profits rise by 50% Ryanair, Europe's No.1 low fares airline today (4 Feb'03) announced record traffic and profit growth for Q.3 (end 31 Dec'02). Passenger traffic for the quarter grew by 46% to 3.9m and average load factor jumped from 79% to 86%, primarily due to a further 8% reduction in fares - as predicted - during the quarter. This reduction in yields reflects the 1 million free seats promotion last October, the launch of four new routes from Frankfurt Hahn in December, and Ryanair's continuing policy of offering the lowest fares in all markets. Total revenues in the quarter rose by 37%, however operating costs - rose at a slower rate by 28%. As a result Ryanair's after tax margins, during the worst quarter in the year increased from 21% to 23%, and Net Profit increased by 50% to e43.2m. Summary Table of Results (Irish GAAP) - in Euro Quarter ended Dec 31, 2001 Dec 31, 2002 % Increase 2.69m Passengers 3.93m + 46% 135.5m Revenue + 37% 185.90m Profit after tax 28.8m 43.20m + 50% 3.980 Basic EPS (Euro Cents) + 44% Ryanair's Chief Executive, Michael O'Leary said:. -TS-

"These are another good set of numbers which result from the disciplined way we are rolling out our low fares all over Europe. They again highlight the difference between Ryanair and other so called "low fare" carriers in Europe. We continue to earn increasing profits even during the Winter period when others have confirmed that they will suffer

#### REG-Ryanair Holdings PLC (RYA.L) (RYA.I) 3rd Quarter Results.

losses. Ryanair's reducing cost base enables us to continue to drive down air fares. Lower fares mean higher load factors on our new larger aircraft, whose lower operating costs in turn result in increased profits. This is a virtuous cycle of lower costs, lower fares, faster growth and increasing profits. No other airline in Europe can match Ryanair's low fares and the gap between Ryanair's prices and the rest continues to widen.

"We continue to be surrounded by opportunities. The average load factor on our four new routes from Frankfurt Hahn in December was over 80%. Advance bookings at our new Milan Bergamo base (which starts on 6 February) suggest that load factors for the first month will be in the very high 70's if not 80% as well, and the initial customer response to our ninth European base at Stockholm Skavsta (which we announced last Tuesday) has been very encouraging. Based on our estimates for the final quarter we are now raising our guidance for the full year to e235m net profit after tax.

"We continue to limit any risks associated with our capacity growth by spreading it across our network, launching new bases, new routes from existing bases, and increasing frequency on existing routes. Last week we announced our ninth European base at Stockholm Skavsta, but also five new routes from London Stansted (to France, Holland, Norway and Germany) and significantly increased frequency this Summer to Frankfurt (6 daily flights), Rome (5 a day), Stockholm (5 a day), Barcelona (3 a day) among others.

"All of this growth justifies our 100 new aircraft order which was announced last Friday. With world-wide aircraft orders now significantly down, there has never been a better time to buy new aircraft. We are proud to extend our partnership with Boeing, the maker of the world's most popular and best commercial aircraft, the Boeing 737. By ordering a total of 125 firm and 125 option aircraft we can begin the replacement of the 737-200 series, and maintain further organic growth across Europe as we transform Ryanair into the airline with the youngest fleet in Europe, in addition to being the most punctual (which we already are) and the lowest cost (which we already are).

"The purchase of Buzz for the insignificant net cash sum of under e5m, which was also announced last week was an opportunity too good to miss. We will be eliminating a number of Buzz's loss making routes in order to allocate some of the aircraft to increase frequency on existing Buzz routes from London Stansted. The combination of Ryanair's low fares and more efficient airports, as well as the conversion of Buzz into an all 737 operator over the next 12 months will result in the Buzz operation becoming profitable for the first time as we double its traffic from under 2m to over 4m pax p.a. We are aware that some commentators fear that we are biting off more than we can chew. We are conscious of this but one cannot always control the timing of opportunities that present themselves. However the purchase price, made this deal in our view, a very attractive proposition. Fortune favours the brave, and as Warren Buffet has proven many times, the time to buy is when everyone else is selling and prices are low. I believe that this is one of those times. "With the addition of the Buzz traffic, and Ryanair's own organic growth, we expect to carry up to 24 million passengers in the coming fiscal year (end 31 March'04), a figure that would see Ryanair challenge Air France for the position of Europe's third largest international scheduled airline. We have the low fares formula, the people and the unrelenting determination to achieve these targets, by delivering disciplined, profitable, low fares growth to millions and millions of European consumers.

"Finally a word on the recently announced EU investigation of Ryanair's cost base at Brussels Charleroi Airport. This investigation will be the test case for the cause of competition, choice and low fare air travel in the European Union for the next 25 years. Many of our competitors including high cost airports and high cost airlines will seek to use

#### REG-Ryanair Holdings PLC (RYA.L) (RYA.I) 3rd Quarter Results.

this case to block Ryanair's rapid growth at secondary and regional airports. They do this in the hope of imposing higher costs and higher air fares upon consumers and to block competition and choice. They want to return to the bad old days of high fares for the rich few. This is wrong. The sole purpose of these incumbent complainers is to prevent the spread of choice and lower fares and to limit the growth of low fare air travel in Europe.

"The success of low fare airlines in the United States over the past 30 years and of Ryanair in Europe over the past 10 years depends upon encouraging and incentivizing underused secondary and regional airports to compete with dominant hub airports by providing lower costs and efficient facilities to those airlines who are willing to offer lower air fares to attract consumers to these airports. This is the very essence of free market competition, and it is already generating enormous savings for European consumers.

"I have every confidence that the Commissioner for Transport, Loyola de Palacio will rule in favour of Brussels Charleroi and the Belgian Government, as the evidence is overwhelming that (1) there is no element of State aid in our cost base and (2) secondary and regional airports offering lower costs and more efficient facilities allied to low fare services provided by Ryanair and others is in the best interests of competition and EU consumers.

"European integration and harmonisation depends upon the ease of movement of people around the European community. For years in Europe air travel was confined to the rich few. Ryanair has changed all of that over the past ten years, and we are confident of the continuing support of Commissioner de Palacio and the EU Commission as we extend and expand the range of choice, routes, services and lower prices that we offer European consumers.

Load-Date: June 5, 2008



## **REG-Irish Stock Exchange Official List Notice.**

London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 6, 2003 Thursday 7:03 AM GMT

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Length: 301 words

## **Body**

RNS Number:0729H Irish Stock Exchange 05 February 2003

REPORT OF THE BOARD OF THE IRISH

STOCK EXCHANGE

OFFICIAL LIST - NOTICE

Irish Stock Exchange 28 Anglesea Street Dublin 2 06 February 2003

The Board of the Irish Stock Exchange approves admission of the undermentioned securities to the Official List.

Investec Bank (UK) Limited

50,000,000 European Call Warrants issued over Anglo Irish Bank Corporation Plc

50,000,000 European Call Warrants issued over Bank of Ireland

50,000,000 European Call Warrants issued over Allied Irish Banks Plc

50,000,000 European Call Warrants issued over CRH plc 50,000,000 European Call Warrants issued over Ryanair Plc

50,000,000 European Put Warrants issued over Anglo Irish Bank

Corporation Plc

50,000,000 European Put Warrants issued over Bank of Ireland

50,000,000 European Put Warrants issued over Allied Irish Banks Plc

50,000,000 European Put Warrants issued over CRH plc

50,000,000 European Put Warrants issued over Ryanair Plc

Covered Warrants

This announcement has been issued through the Companies Announcement Service of

the Irish Stock Exchange.

This information is provided by RNS

The company news service from the London Stock Exchange

## REG-Irish Stock Exchange Official List Notice.

Load-Date: June 5, 2008



# **REG-Irish Stock Exchange Listing of Covered Warrants.**

London Stock Exchange Aggregated Regulatory News Service (ARNS)
February 6, 2003 Thursday 12:06 PM GMT

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Length: 424 words

## **Body**

RNS Number:1290H Ir	ish Stock Exchange 05 February 2003		
6th February 2003			
Ten new covered war:	rants listed on the Irish Stock Exchange	<u>:</u>	
Embargo Thursday 7.	00am 6th February 2003. Further to the r	ecent launch	of a
covered warrants max	rket by the Irish Stock Exchange, Invest	ec Bank (UK)	
Limited has applied	for the following additional covered wa	rrants to be	
listed and admitted	to trading on the ISE: Call Warrants		
Underlying Share	Warrant Long Code	Exercise	ISIN
Sedol			
Price			
Anglo Irish Bank	C2E-CKL190903-7.00-INBLO-CV	7.00	
GB0032479783	3247978		
Corporation PLC			
Bank of Ireland	C2E-BIR190903-9.80-INBLO-CV	9.80	
GB0032480237	3248023		
Allied Irish Banks	C2E-AIB190903-12.60-INBLO-CV	12.60	
GB0032480567	3248056		
PLC			
CRH PLC	C2E-CRG190903-11.70-INBLO-CV	11.70	
GB0032480781	3248078		
Ryanair PLC	C4E-RY4190903-6.50-INBLO-CV	6.50	
GB0032480898	3248089		
Put Warrants			
Underlying Share	Warrant Long Code	Exercise	ISIN
Sedol			
Price			
Anglo Irish Bank	P2E-CKL190903-6.20-INBLO-CV	6.20	
GB0032480906	3248090		
Corporation PLC			
Bank of Ireland	P2E-BIR190903-8.60-INBLO-CV	8.60	
GB0032481086	3248108		
Allied Irish Banks	P2E-AIB190903-11.30-INBLO-CV	11.30	

#### REG-Irish Stock Exchange Listing of Covered Warrants.

GB0032481201 3248120

PLC

CRH PLC P2E-CRG190903-10.50-INBLO-CV 10.50

GB0032481318 3248131

Ryanair PLC P2E-RY4190903-5.50-INBLO-CV 5.50

GB0032481425 3248142

The expiry date of all ten new covered warrants is 19th September 2003. For these new warrants the mechanism for the determination of the cash settlement amount payable upon the expiration of the warrants has been amended so that the volume weighted average price of the underlying share for three business days prior to, and inclusive of, the expiration date would be used to determine the level of the closing price. The Listing Particulars have been amended accordingly.

The new covered warrants have been listed and admitted to trading from commencement of business today.

Further Information: The Irish Stock Exchange

Brian Healy

Director of Trading and Regulation

Ph: 00 353 1 617 4248 Investec Bank (UK) Limited

Declan Maher

Irish Warrants Desk Ph: 00 353 1 877 3201

This announcement has been issued through the Companies Announcement Service

of

the Irish Stock Exchange.

This information is provided by RNS

The company news service from the London Stock Exchange

Load-Date: June 5, 2008



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) January Passenger Numbers.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

February 5, 2003 Wednesday 4:44 PM GMT

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Length: 183 words

### **Body**

RNS Number:0897H Ryanair Holdings PLC 05 February 2003 RYANAIR ANNOUNCES PASSENGER GROWTH OF 55% FOR JANUARY 2003 The following are Ryanair's passenger and internet statistics for January 2003, presented in the same format as our competitors. January 2002 January 2003 Rolling 12 months ending 31 January 2003 1,251,641 807,828 Passengers 1 14,931,825 Load Factor 2 72% 76% 91% 94% Internet Sales Percentage 3

1. Represents the number of earned seats flown by Ryanair. Earned seats include  $% \left( 1\right) =\left( 1\right) +\left( 1\right) +\left($ 

seats that are flown whether or not the passenger turns up because Ryanair is a no-refund airline, and once a flight has departed a no-show customer is not entitled to change flights or seek a refund.

2. Represents the number of passengers as a proportion of the number of seats  $\ensuremath{\mathcal{C}}$ 

available for passengers.

3. Represents the number of initial seat sales sold via the Ryanair internet site as a percentage of total initial seat sales. Initial seat sales exclude changed and amended seat sales.

Load-Date: June 5, 2008



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Acquisition of Buzz.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

January 31, 2003 Friday 7:15 AM GMT

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Length: 918 words

### **Body**

RNS Number:8731G Ryanair Holdings PLC 31 January 2003
RYANAIR REACHES AGREEMENT WITH KLM TO BUY BUZZ
Ryanair Holdings plc, the No.1 low fares airline in Europe today
(Friday, 31st January 2003) announced that it had reached agreement

with KLM to take over Buzz for a total payment of e23.9m (less than ?15m) which it will fund from its own substantial cash reserves without any recourse to the markets. Highlights of this transaction include;

1. Ryanair will buy the entire issued share capital of Buzz for a total

e23.9m (?14.95m). Since Buzz will have e19m (?11m) of cash on completion the net cost of this purchase is less than e5m.

2. The acquisition will be funded from Ryanair's existing cash deposits which

presently exceed e1.05 billion, so the cost is nominal to Ryanair.

- 3. In the year to 31 March 2003 Buzz will fly just under 2m passengers, generating revenues of e140m, with a forecast double digit PBT loss.
- $4.\ \mbox{Buzz}$  currently operates a network of 21 routes from London Stansted to points

in Germany, Holland, France and Spain, as well as two French domestic routes. The company will operate a fleet in Summer 2003 of 6 x BAe 146 aircraft and 6 x Boeing 737-300's.

5. As part of the transaction KLM have agreed to take back all of the remaining

BAe146 aircraft at the end of the financial year (31/3/04). We currently plan that these will be replaced by more efficient Boeing 737's.

6. The management believe that by applying Ryanair's low fares/low cost formula.

the traffic in Buzz can be increased this year from under 2m to over 4m passengers and the operating losses will be eliminated and profitability achieved.

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) Acquisition of Buzz.

7. The acquisition is expected by the Directors of Ryanair to make a positive

contribution to Ryanair's earnings per share in the coming financial year (end 30 March 2004).

8. This acquisition, which has been approved by the Boards of KLM and Rvanair.

is expected to be completed, subject to regulatory approval on 1 April next. Michael O'Leary, Chief Executive of Ryanair said;
"The timing of this acquisition is opportunistic. Since Ryanair is growing strongly by rolling out our lowest fare services all over Europe, the last thing we need is the distraction of an acquisition. However there are a number of features of Buzz which makes this a favourable move at this time including;

1. Buzz operates 21 routes from London Stansted which is Ryanair's main UK base,

thereby making it's turnaround easy to manage.

2. The acquisition of Buzz allows Ryanair to further expand at Stansted,

London's third main airport, and is a timely strategic move.

3. The cost of the Buzz acquisition is nominal at a net cash cost of under e5m,

which will be a bargain if we can- as we expect - turn it around in one year.

- 4. Buzz's operation suffers from two structural cost problems, (1) an inappropriate expensive fleet and (2) expensive congested airports. Ryanair can and will resolve both problems within 12 months.
- 5. Ryanair will significantly rationalise Buzz's operations by closing a number

of high cost unprofitable routes and operating the remaining routes at increased frequency, lower fares and much lower costs.

6. Buzz's BAe-146 fleet will be redelivered without cost to KLM within the year,

to be replaced by significantly more efficient Boeing 737's.
"I am confident that this significant and timely rationalisation will eliminate these losses in Buzz over the coming year. With a change of aircraft fleet Buzz will be in a position to match Ryanair's low fare, profitable growth from 2004 onwards.

"Customers of Buzz can look forward to new routes, increased frequency, larger aircraft and significantly lower air fares from 1 April onwards. We will be announcing details of this reorganisation including new routes, frequencies, lower fares and timetables before the end of February as we implement our plan to transform Buzz into a growing, profitable operation.

"Since the Buzz acquisition will not take place until 1 April at the earliest, the current Buzz losses will have no impact on Ryanair's full year earnings forecasts. Whilst it has been our policy to avoid acquisitions, this opportunity, at this nominal cost is the type of offer which we could not refuse. The financial cost is small and the diversion of management time will be minimal since Buzz is based at our main UK base. We have a simple and effective plan to turn it around by delivering lower fares, rapid traffic growth and Ryanair type profitability once the BAe146 fleet has been returned to KLM. I am confident that Buzz will thereafter make a proportionate and significant contribution to Ryanair Holdings' revenues and profitability".

As Ryanair is due to report Q.3 results on Tuesday morning (4 Feb'03) we are currently in a closed period, and will not be making any further comment on this matter until then. A full analysts briefing and subsequent press conference are scheduled for Tuesday morning in London for this purpose.

Ends. Friday, 31st January 2003

For further information

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) Acquisition of Buzz.

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 $\begin{tabular}{lll} This information is provided by RNS \\ The company news service from the London Stock Exchange \\ \end{tabular}$ 

Load-Date: June 5, 2008



## REG-TBI PLC (TBI.L) Stockholm Skavsta Airport (RYA.L) (RYA.I).

London Stock Exchange Aggregated Regulatory News Service (ARNS)

January 29, 2003 Wednesday 2:24 AM GMT

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Length: 279 words

### **Body**

RNS Number:7164G TBI PLC 28 January 2003

TBI PLC

Stockholm Skavsta Airport confirmed as new European base for Ryanair: 1.5 million passengers a year through Skavsta in 2003

TBI plc, the owner and operator of regional airports, welcomes today's announcement from Ryanair confirming its selection of Stockholm Skavsta Airport as its latest continental European hub.

Ryanair announced that from 4 April 2003 it will allocate up to four aircraft to its new base in Stockholm, operating over 30 flights each day from Stockholm on six new international routes to Aarhus, Glasgow, Hamburg, Paris, Oslo and Tampere (Finland) - in addition to its successful existing routes to London and Frankfurt.

This new Scandinavian base will result in the creation of over 200 new jobs in Stockholm and will result in over 1.5 million passengers being carried through Stockholm Skavsta in the first year of this new base.

Commenting on today's announcement, Keith Brooks, Chief Executive of TBI plc said:

"I am delighted that Ryanair has selected Stockholm Skavsta Airport to be its next hub. There was clearly strong competition from other continental European airports to win the award of this base, as the commercial potential is significant.

"This partnership is a significant step forward for both Stockholm Skavsta Airport and TBI plc. We see potential for passenger numbers to grow to three million per annum, firmly establishing Skavsta as Stockholm's second airport."

Tel: 020 7457 2020

28 January 2003

ENQUIRIES:

College Hill

Gareth David Crawford Burden

This information is provided by RNS

The company news service from the London Stock Exchange

## REG-TBI PLC (TBI .L) Stockholm Skavsta Airport (RYA.L) (RYA.I).

Load-Date: June 5, 2008



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) 5 New Routes From London.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

January 29, 2003 Wednesday 12:06 PM GMT

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Length: 697 words

## **Body**

RNS Number:7516G Ryanair Holdings PLC 29 January 2003
RYANAIR ANNOUNCES FIVE NEW ROUTES FROM LONDON
TO GERMANY, FRANCE, NORWAY AND HOLLAND
PLUS INCREASED FLIGHTS TO 11 DESTINATIONS FROM LONDON
That's 20 million passengers on 100 routes across 15 European countries
Ryanair, Europe's No.1 low fares airline, today (Wednesday, 29th January
2003) announced five new routes from London Stansted Airport to Reims and
Pau in France, Haugesund in Norway, Maastricht in the Netherlands and
Dusseldorf (Niederrhein) in Germany, and announced details of increased
flights to 11 destinations across Europe, with fares on these new routes
starting from only ?49.99!

 REIMS
 FRANCE
 ?
 59.99

 PAU
 FRANCE
 ?
 59.99

 MAASTRICHT
 HOLLAND
 ?
 49.99

 HAUGESUND
 NORWAY
 ?
 59.99

 DUSSELDORF
 GERMANY
 ?
 49.99

(NIEDERRHEIN)

The new routes, which will commence on 30th April 2003, will add even greater choice to consumers at the lowest fares, with Ryanair now serving 49 destinations across Europe from London. Ryanair now have a network of 100 routes across 15 European countries.

Announcing details of the five new routes in London today, Ryanair's Chief Executive, Michael O'Leary said:

"Ryanair will carry more than 20 million passengers across the UK and Europe over the coming year alone. Since we started flying from London Stansted back in 1989, we have already carried more than 30 million passengers through Stansted Airport.

"Today, we are bringing even more choice to UK consumers with the announcement of 5 new routes to destinations in Germany, France, Netherlands and Norway. This brings Ryanair up to 100 destinations across 15 countries.

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) 5 New Routes From London.

"These 5 new routes will commence on 30th April 2003 and with 75 flights per week to Dusseldorf (Niederrhein), Reims, Pau, Haugesund and Masstricht, and fares starting from ?49.99 including taxes, UK consumers will continue to benefit from Ryanair's low fares to even more top European destinations".

In addition, we are announcing increased frequency on 11 of our existing

	ing indicaboa iloquonoy on	11 of our existing
services from London Stanst	ed to:TS-	
BOLOGNA KERRY HAMBURG	TURIN VENICE	
STOCKHOLM MILAN ROME	FRANKFURT	
BARCELONA STRASBOURG.		
NEW ROUTES		
ROUTE	RYANAIR FARE	COMPETITOR FARE
(ONE-WAY) SAVINGS		
(ONE-WAY)		
LONDON- PAU	? 59.99	Air France ?398.90
85%	. 33.33	mir rrance .350.50
PAU - LONDON	e 69.99	Air France e517.90
86%	e 09.99	All Flance esi7.90
	? 59.99	G7G 2200 10
LONDON-HAUGESUND	? 59.99	SAS - ?380.10
84%		
HAUGESUND-LONDON	NOK790	SAS -NOK 6865
88%		
LONDON- REIMS	?59.99	Air France ?379.90
84%		
(Metz)		
REIMS-LONDON	e69.99	Air France e487.90
(Metz) 85%		
LONDON-DUSSELDORF	?49.99	BA - ?266.00
81%		
DUSSELDORF-LONDON	e59.99	BA - e362.23
83%	233.33	2302.23
LONDON -MAASTRICHT	240.00	ZIM Evol 2107 40
	?49.99	KLM Exel ?197.40
75%		
MAASTRICHT -	e59.99	KLM Exel e264.88
77%		
LONDON		
INCREASED SERVICES FROM LON	DON STANSTED PER DAY	
ROUTES		
	NEW DAILY FLIGHT	FREQUENCY
NUMBER OF EXTRA FLIGHTS PER		FREQUENCY
NUMBER OF EXTRA FLIGHTS PER MILAN	DAY	frequency 6
	DAY	
MILAN	DAY	
MILAN +4 BARCELONA	DAY	6
MILAN +4 BARCELONA +3	DAY	6 3
MILAN +4 BARCELONA +3 ROME	DAY	6
MILAN +4 BARCELONA +3 ROME +2	DAY	6 3 5
MILAN +4 BARCELONA +3 ROME +2 FRANKFURT	DAY	6 3
MILAN +4 BARCELONA +3 ROME +2 FRANKFURT +2	DAY	6 3 5 6
MILAN +4 BARCELONA +3 ROME +2 FRANKFURT +2 STRASBOURG	DAY	6 3 5
MILAN +4 BARCELONA +3 ROME +2 FRANKFURT +2 STRASBOURG +2	DAY	6 3 5 6 2
MILAN +4 BARCELONA +3 ROME +2 FRANKFURT +2 STRASBOURG +2 BOLOGNA	DAY	6 3 5 6
MILAN +4 BARCELONA +3 ROME +2 FRANKFURT +2 STRASBOURG +2	DAY	6 3 5 6 2
MILAN +4 BARCELONA +3 ROME +2 FRANKFURT +2 STRASBOURG +2 BOLOGNA	DAY	6 3 5 6 2
MILAN +4 BARCELONA +3 ROME +2 FRANKFURT +2 STRASBOURG +2 BOLOGNA +1	DAY	6 3 5 6 2
MILAN +4 BARCELONA +3 ROME +2 FRANKFURT +2 STRASBOURG +2 BOLOGNA +1 KERRY	DAY	6 3 5 6 2
MILAN +4 BARCELONA +3 ROME +2 FRANKFURT +2 STRASBOURG +2 BOLOGNA +1 KERRY +1	DAY	6 3 5 6 2 2 2
MILAN +4 BARCELONA +3 ROME +2 FRANKFURT +2 STRASBOURG +2 BOLOGNA +1 KERRY +1 HAMBURG	DAY	6 3 5 6 2 2 2
MILAN +4 BARCELONA +3 ROME +2 FRANKFURT +2 STRASBOURG +2 BOLOGNA +1 KERRY +1 HAMBURG +1	DAY	6 3 5 6 2 2 2 2
MILAN +4 BARCELONA +3 ROME +2 FRANKFURT +2 STRASBOURG +2 BOLOGNA +1 KERRY +1 HAMBURG +1 TURIN +1	DAY	6 3 5 6 2 2 2 2 3
MILAN +4 BARCELONA +3 ROME +2 FRANKFURT +2 STRASBOURG +2 BOLOGNA +1 KERRY +1 HAMBURG +1 TURIN +1 VENICE	DAY	6 3 5 6 2 2 2 2
MILAN +4 BARCELONA +3 ROME +2 FRANKFURT +2 STRASBOURG +2 BOLOGNA +1 KERRY +1 HAMBURG +1 TURIN +1 VENICE +1	DAY	6 3 5 6 2 2 2 2 3 2 4
MILAN +4 BARCELONA +3 ROME +2 FRANKFURT +2 STRASBOURG +2 BOLOGNA +1 KERRY +1 HAMBURG +1 TURIN +1 VENICE	DAY	6 3 5 6 2 2 2 2 3

For further information: Paul Fitzsimmons

Pauline McAlester

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) 5 New Routes From London.

Ryanair Murray Consultants
Tel: 00 353 1 8121212 Tel: 00 353 1 4980300
This information is provided by RNS
The company news service from the London Stock Exchange

Load-Date: June 5, 2008



## REG-Ryanair Holdings PLC (RYA.L) (RYA.I) Ninth European Base.

London Stock Exchange Aggregated Regulatory News Service (ARNS)

January 28, 2003 Tuesday 12:32 PM GMT

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Length: 711 words

## **Body**

RNS Number:6966G Ryanair Holdings PLC 28 January 2003

RYANAIR ANNOUNCES ITS NINTH EUROPEAN BASE

SIX NEW ROUTES (30 FLIGHTS DAILY) FROM STOCKHOLM SKAVSTA

Ryanair, Europe's No.1 low fares airline, today (Tuesday, 28th January 2003) confirmed that it had chosen Stockholm Skavsta Airport to be its ninth European base.

Starting in 9 weeks time (4th April 2003), Ryanair will allocate up to 4 aircraft to its new base in Stockholm, operating over 30 flights each day from Stockholm on 6 new international routes to Aarhus, Glasgow, Hamburg, Paris, Oslo and Tampere (Finland) – in addition to the hugely successful existing routes to London and Frankfurt.

This new Scandinavian base will result in the creation of over 200 new jobs in Stockholm and will result in over 1.5 million passengers being carried through Stockholm Skavsta in the first year of this new base. These passengers will save over SEK 3 billion compared with the high fares currently being charged by SAS, Scandinavia's high fares airline. As well as announcing details of its routes, Ryanair also announced launch

As well as announcing details of its routes, Ryanair also announced launch air fares from just SEK 299! Ryanair's one way fares will be at least 84% cheaper than the one way fares currently offered by SAS.

ROUTES	COMMENCES	RYANAIR	SAS
SAVING			
LONDON	4TH APRIL 03	From SEK 399	SEK 6824
95%			
FRANKFURT	4TH APRIL 03	From SEK 399	SEK 6609
95%			
AARHUS	4TH APRIL 03	FromSEK 399	SEK 2671
85%			
OSLO	4TH APRIL 03	From SEK399	SEK 2569
84%			
TAMPERE	4TH APRIL 03	From SEK 459	SEK 3169
85%			

#### REG- Ryanair Holdings PLC (RYA.L) (RYA.I) Ninth European Base.

GLASGOW	4TH APRIL 03	From SEK 599	SEK 7092
91%			
HAMBURG	4TH APRIL 03	From SEK 599	SEK 5004
88%			
PARIS	4TH APRIL 03	From SEK 699	SEK 7774
91%.			

Announcing details of the 4th Continental European base in Stockholm today, Ryanair's Chief Executive, Michael O'Leary said:

"Thanks to Ryanair, and Stockholm Skavsta Airport, the SAS high fares monopoly in the Scandinavian market is at an end. Ryanair are breaking the monopoly of SAS in the Scandinavian markets of Norway, Finland, Sweden and Denmark - with choice and low fares which will save consumers over 85% on the SAS high fares. For years, visitors to Stockholm and Swedish consumers have had to put up with SAS's high air fares, but this monopoly ends on 4th April 2003.

"Now there will be a choice of air fares and daily scheduled flights not only to London and Frankfurt, but also to Oslo, Glasgow, Aarhus, Paris, Tampere and Hamburg - and guaranteed at the lowest air fares - 85% saving on the high fares charged by SAS. These fares are only available at Europe's largest travel website, www.ryanair.com, and we would urge people to book early as seats at these prices will sell out quickly. "These routes will be operated by 4 of Ryanair's brand new Boeing 737-800 aircraft, and recruitment and training will shortly get underway of 100 people in time for the base launch on 4th April 2003. "Our passenger numbers have grown rapidly at Stockholm Skavsta Airport since we began flying in June 1997. With these new routes and our base investment, traffic growth at Stockholm Skavsta Airport will explode". Welcoming Ryanair's announcement of Stockholm Skavsta Airport as its new base, Dot Gade Kulovuori, Manager Director of Skavsta Airport said: "Ryanair have been firm supporters of Stockholm Skavsta Airport for 5 years, and together we have seen passenger numbers increase year on vear.

"We are delighted that Ryanair share our ambitious plans for Stockholm Skavsta and today's announcement and the new routes, will bring even greater choice and low fares to the people of Stockholm, as well as benefiting the local economy with in coming visitors and jobs."

Ends. Tuesday, 28th January 2003

For further information:

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The company news service from the London Stock Exchange

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## **REG-Ryanair Holdings PLC**

London Stock Exchange Aggregated Regulatory News Service (ARNS)

January 9, 2003 Thursday 11:35 AM GMT

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Length: 222 words

### **Body**

RNS Number:9659F Ryanair Holdings PLC 09 January 2003 RYANAIR MAKES IT A NIFTY 50 WITH LATEST AIRCRAFT DELIVERY FROM BOEING. Ryanair, Europe's only low fares airline, today (9th January 2003) celebrated the arrival of its 50th aircraft - a 189-seat Boeing 737-800. The delivery of the new aircraft brings the fleet of new 737-800's to 29, in addition to 21 Boeing 737-200's. Welcoming today's delivery, Ryanair's Head of Communications, Paul Fitzsimmons, said: "The 49th and 50th aircraft, are the first 2 of Ryanair's new order of 100 firm & 50 optioned Boeing 737 Next Generation aircraft. The remainder are due over the next 8 years, and will treble the fleet in line with our plans to treble our passenger numbers from 15 million to 45 million per year, making Ryanair Europe's largest scheduled Airline. These two 189-seat Boeing 737-800's will operate from Ryanair's new Italian base in Milan Bergamo. Ryanair will launch new routes from the base, starting 6th February, to London, Paris, Brussels, Frankfurt-Hahn, Hamburg and Girona." Thursday 9th January 2003 Ends For further information please contact; Paul Fitzsimmons, Ryanair, Tel. 00-353-1-8121228 Pauline McAlester, Murray Consultants, Tel. 00-353-1-4980300 This information is provided by RNS The company news service from the London Stock Exchange

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## **REG-Ryanair Holdings PLC**

London Stock Exchange Aggregated Regulatory News Service (ARNS)

January 8, 2003 Wednesday 4:58 PM GMT

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Length: 141 words

## **Body**

RNS Number: 9320F Ryanair Holdings PLC 08 January 2003 RYANAIR MANAGEMENT APPOINTMENTS Ryanair Holdings plc today, 8th January 2003, confirmed the following senior appointments. Michael Cawley, the current Chief Financial Officer has been appointed to the position of Chief Operating Officer (COO) and Deputy Chief Executive, reporting to the Chief Executive. Howard Millar, currently Director of Finance, has been appointed to the position of Chief Financial Officer (CFO) and Deputy Chief Executive, reporting to the Chief Executive. These appointments became effective on 1st January 2003. Ends Wednesday, 8th January 2003 For further information: Michael O'Leary Ryanair Tel: + 353 1 8121212 Pauline McAlester Murray Consultants Tel: + 353 1 4980300. This information is provided by RNS The company news service from the London Stock Exchange

Load-Date: June 5, 2008



## **REG-Ryanair Holdings PLC**

London Stock Exchange Aggregated Regulatory News Service (ARNS)

January 3, 2003 Friday 12:53 PM GMT

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Length: 439 words

## **Body**

RNS Number: 7519F Ryanair Holdings PLC 03 January 2003 RYANAIR ANNOUNCES PASSENGER GROWTH OF 64% FOR DECEMBER 2002 The following are Ryanair's passenger and internet statistics for December 2002, presented in the same format as our competitors. December 2001 December 2002 Rolling 12 months ending 31 December 2002 799,613 1,307,452 Passengers 1 14,488,012 Load Factor 2 77% 85% 90% 94% Internet Sales Percentage 3 91%

1. Represents the number of earned seats flown by Ryanair. Earned seats include

seats that are flown whether or not the passenger turns up because Ryanair is a no-refund airline, and once a flight has departed a no-show customer is not entitled to change flights or seek a refund.

2. Represents the number of passengers as a proportion of the number of seats

available for passengers.

3. Represents the number of initial seat sales sold via the Ryanair internet site as a percentage of total initial seat sales. Initial seat sales exclude changed and amended seat sales.

STATEMENT ON DECEMBER 2002

TRAFFIC GROWTH

Ryanair, Europe's only low fares airline today published passenger numbers for December'02 which were 64% higher than the same month last year. In a statement accompanying the traffic figures Ryanair's Chief Executive, Michael O'Leary said;

"I want to re-emphasise what was predicted in my interim statement of 4 Nov'02 which was that rapid traffic growth was planned in Q3 and Q4 as a

#### REG- Ryanair Holdings PLC

direct consequence of "significantly lower" air fares and yields. "This strong traffic growth in December (which will continue into January) was a deliberate by-product of a number of lower fare initiatives including; - the 870,000 free seat give-away in Q3 which has reduced yields as expected,

-the successful launch of four new routes from our Frankfurt Hahn base in early December which improved the traffic growth, but at lower introductory fares,

-continuing strong growth across the existing network as a result of Ryanair's policy of driving down air fares, in order to widen the price gap between us and all of our competitors in every market.

"Our business continues to grow as forecast, therefore this traffic growth in December does not give rise to any change - positive or negative - to our previous guidance."

Ends

3rd January 2002 For further information please contact: Rvanair Paul Fitzsimmons Tel. +353-1-8121212 Murray Consultants Pauline McAlester

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