

Sebastian Fretes

Web Developer

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🌐 /jsebastianfretes 🔗 Portfolio

PROFILE

Bachelor's Degree in Communication Sciences and Full-Stack Developer with experience in the fields of communication and marketing. Exceptional teamwork, negotiation, and customer service skills, and proficient in web technologies for Full Stack web application development, utilizing technologies for both Frontend and Backend development.

SKILLS

HTML | CSS | Bootstrap | JavaScript | React Js | API Rest | Python | Flask | SQLAlchemy | JWT | Git | Github | Firebase

EDUCATION

Full-Stack Software Development Certification, 4 Geeks Academy 2023 – 2024 | LATAM, Remote

Bachelor's Degree in Communication Sciences, 2012 – 2017 | Asunción, Paraguay
Universidad Americana

COURSES

Introduction to Programming with Python, 2020 | Asunción, Paraguay
INSTITUTO DE DESARROLLO Y TECNOLOGÍA IDT

PROJECTS

Travelo 🔗
- Development of a web platform for a travel agency, implementing technologies such as CSS, Bootstrap, React, and Flux on the Frontend, and working with Python, Flask, and SQLAlchemy on the Backend.
- Utilization of JWT for secure user authentication, achieving a high-security rating.
- Integration of Firebase and Flask Mail as additional features.

PROFESSIONAL EXPERIENCE

Mas Viajes, Freelance Executive Travel Agent 2022 – 2024 | Paraguay
- Sales of international travel services and packages, consistently meeting monthly sales targets.
- Achieved high customer satisfaction rates through exceptional service.

Steamboat Ski & Resort Corporation, Customer service 2021 – 2023 | United States
- Leveraged customer service technologies to effectively manage face-to-face interactions at a Ski Resort during a cultural exchange program.
- Achieved the highest performance score of the season in my inaugural year, demonstrating exceptional customer service skills.
- Utilized advanced communication tools to enhance customer experience and satisfaction.
- Successfully managed a large volume of customer inquiries.

Agencia Global News, Media Auditor 2021 | Paraguay
- Utilized HTML and CSS to configure and download website content through internal software.
- Monitored daily media mentions and streamlined the media auditing process.
- Tracked and analyzed articles and notes, enhancing customer satisfaction.

LANGUAGES

Spanish — Native | **English** — Advanced Intermediate B2/C1 | **Portuguese** — Basic A2