# Sebastián Ignacio Urbina Gajardo

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#### EDUCATION

## University of Chile

Santiago, Chile

Email: sebastian.urbina97@gmail.com

MSc in Data Science; GPA: 6.7/7.0

2023 - 2024

o Relevant Coursework: Natural Language Processing, Deep Learning, Geospatial Data Science, Databases, Data Mining.

## University of Chile

Santiago, Chile

BSc in Industrial Engineering; GPA: 6.4/7.0

2018 - 2024

Oustanding student: 2018, 2019, 2020, 2021 & 2022. Relevant Coursework: Probability and Statistics, Modeling and Optimization, Operations Research, Business Analytics, Marketing II.

### Programming Skills

Languages: Python, R, JavaScript, HTML, SQL, Latex

- Technologies and Frameworks: AWS, Azure, GCP, Github, Bitbucket.
- Python libraries: Numpy, Pandas, Scikit-Learn, Matplotlib, ts-fresh, Seaborn, Wordcloud, Nltk, Spacy, Gensim, Selenium, Scrapy, Boto3, LlamaIndex, LangChain, Streamlit, Keras, Pytorch.

#### EXPERIENCE

Entel Santiago, Chile

Data Scientist Specialist (AI Engineer)

April 2024 - Present

- o I actively participated in leading, managing, and defining requirements with various business areas in Generative AI projects.
- Developed and deployed a scalable Speech Analytics application for analyzing audio and text data, leveraging AWS services such as S3 and ECS to ensure efficient processing and storage.
- o Built a chatbot using Retrieval-Augmented Generation (RAG) architecture to answer questions based on documents hosted on AWS, leveraging services such as ECS, RDS and Lambda for seamless integration and scalability.
- I developed an end-to-end process in AWS cloud to transcribe audio to text using Deep Learning models, extracting insights from the transcriptions using LLMs.

Entel Santiago, Chile

Data Scientist

August 2023 - March 2024

- Developed a methodology using clustering to identify antennas exhibiting anomalous energy consumption.
- Developed a novel indicator to quantify customer experience using quality and coverage metrics by processing hundreds of millions of data points, incorporating geospatial analysis.
- Trained a random forest model to clasify customers based on quality indicators of their mobile phone.

#### Projects

- Text Analysis Text analysis of presidential candidates' programs in the 2021 presidential primaries in Chile.
- Ask-to-me A Chatbot created in Streamlit to answer questions about my CV using Llama-Index and ChatGPT.
- Whisper APP A streamlit app to utilize the open-source speech-to-text model developed by OpenAI for transcribing audio files.

## CERTIFICATIONS

- Meta: Introduction to Front-End Development
- DeepLearning.AI: LangChain with Your Data
- Coursera: Sequence Models
- Coursera: Convolutional Neural Networks
- **Huawei**: Seeds for the future program
- HardvardX: Exercising Leadership: Foundational **Principles**
- University of Chicago: AI and Data Science for Leaders
- Coursera: Improving Deep Neural Networks
- Coursera: Neural Networks and Deep Learning
- University of Helsinki: Certificate of Completition: Elements of IA

#### TEACHING/LEADERSHIP EXPERIENCE

- Teaching Assistant, University of Chile; I served as a teaching assistant for the following courses: Data Analysis and Causal Inference, Introduction to Deep Learning, Finance II & Seminar of Thinking.
- Seeds for the Future, Huawei: One of the 50 chosen by Huawei to participate in the Seeds for the future program in the creation of technology-based solutions.
- Neighborhood Secretary, Huapi; I Served as Secretary of the Neighborhood Association in my residential area.