# $12\_customer\_seg\_bankchurndata\_report$

December 27, 2022

## 1 Customer Segmentation Report

## 2 Import Data

	credit_score	country	gender	age	tenure	balance	\
customer_id							
15634602	619	France	Female	42	2	0.00	
15647311	608	Spain	Female	41	1	83807.86	
15619304	502	France	Female	42	8	159660.80	
15701354	699	France	Female	39	1	0.00	
15737888	850	Spain	Female	43	2	125510.82	
	products_numb	oer credi	t_card a	ctive	_member	${\tt estimated}_{\tt}$	salary
customer_id							
15634602		1	yes		yes	101	348.88
15647311		1	no		yes	112	542.58
15619304		3	yes		no	113	931.57
15701354		2	no		no	93	826.63
15737888		1	yes		yes	79	084.10

## 3 Load Model Artifacts

## 4 Transform Dataset

	credit_score	age	tenure	bala	nce produc	cts_number \	
customer_id							
15634602	619.0	42.0	2.0	0	.00	1.0	
15647311	608.0	41.0	1.0	83807	.86	1.0	
15619304	502.0	42.0	8.0	159660	.80	3.0	
15701354	699.0	39.0	1.0	0	.00	2.0	
15737888	850.0	43.0	2.0	125510	.82	1.0	
	estimated_sal	ary co	untry g	gender c	redit_card	active_membe	r \
customer_id							
15634602	101348	.88 F	rance F	Temale	yes	ye	s
15647311	112542	.58	Spain F	emale	no	ye	s

15619304	113931.57	France	Female	yes	no
15701354	93826.63	France	Female	no	no
15737888	79084.10	Spain	Female	yes	yes

#### cluster

customer_id	
15634602	1
15647311	2
15619304	3
15701354	3
15737888	1

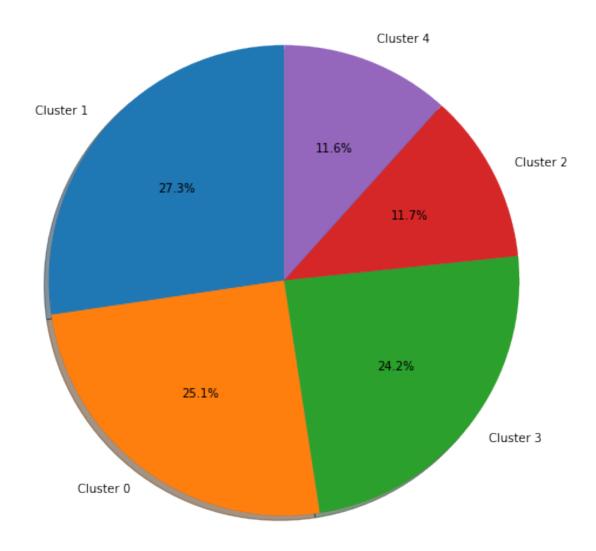
### 5 Data Visualization

- 1 2734
- 0 2509
- 3 2423
- 2 1169
- 4 1165

Name: cluster, dtype: int64

#### 5.1 What does the Cluster Distribution Lool Like?

['Cluster 1', 'Cluster 0', 'Cluster 3', 'Cluster 2', 'Cluster 4']



## 6 Determine Cluster Centers

['estimated\_salary'] did not aggregate successfully. If any error is raised this will raise in a future version of pandas. Drop these columns/ops to avoid this warning.

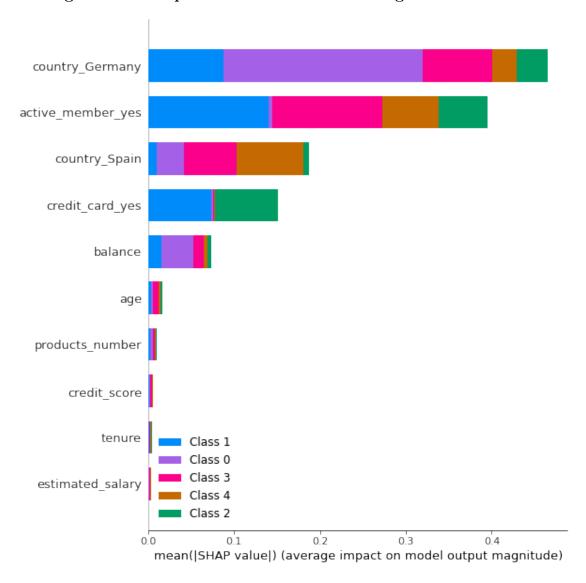
	credit_score	age	tenure	balance	<pre>products_number</pre>	\
cluster						
0	651.453567	39.720469	5.009964	119730.116134	1.512869	
1	652.849305	39.484752	5.032919	60451.419214	1.528936	
2	651.337896	39.947621	4.796407	64975.713370	1.529737	
3	646.894759	37.340945	5.054065	63463.576232	1.513989	
4	649.837768	37.677730	5.103004	59616.306635	1.567738	

	estimated_salary	country	gender	credit_card	active_member
cluster					
0	101113.435102	Germany	Male	yes	no
1	98028.231372	France	Male	yes	yes
2	101585.407280	France	Male	no	yes
3	100982.054408	France	Male	yes	no
4	99370.597966	Spain	Male	yes	no

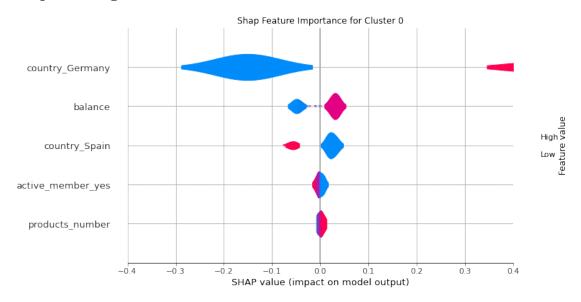
## 7 Explain Clusters

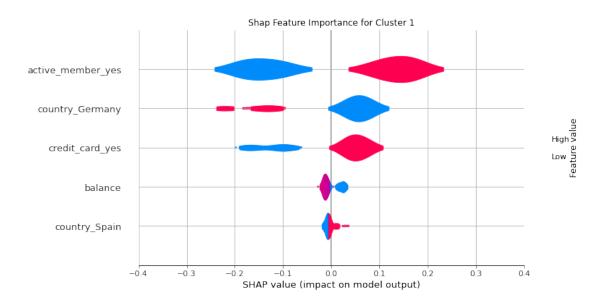
## 8 Custom Functions

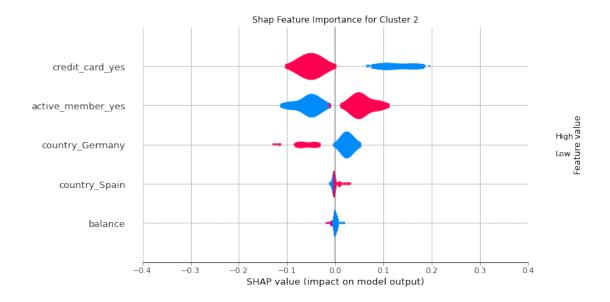
#### 8.1 Average Feature Importance on Cluster Building

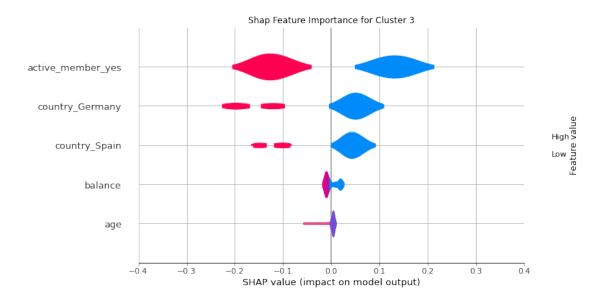


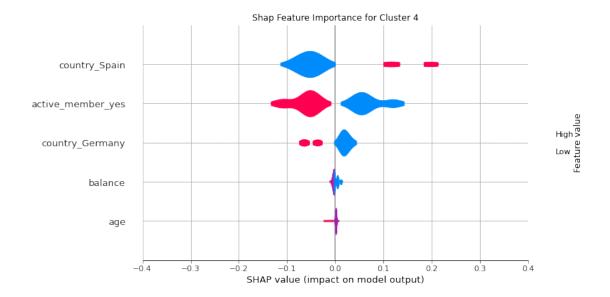
## 8.2 Explain Single Cluster vs Rest











```
['credit_card_yes',
   'active_member_yes',
   'country_Germany',
   'country_Spain',
   'balance']

['active_member_yes',
   'products_number',
   'credit_card_yes',
   'age',
   'country_Germany',
   'country_Spain',
   'balance']

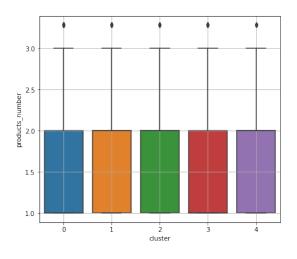
['products_number', 'age', 'balance']

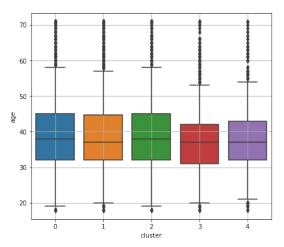
['credit_card', 'active_member', 'country']
```

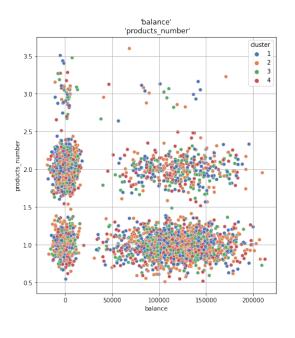
```
<a href='vscode-notebook-cell:/e%3A/GoogleDrive/Beruf/Freelancing/Code Rep./
 Gustomer Analytics/Marketing-Sales-Customer-Segmentation-Webapp/experiment/
 412_customer_seg_bankchurndata_report.ipynb#X40sZmlsZQ%3D%3D?line=10'>11</a>_

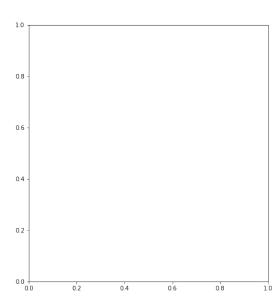
¬for n, feat in enumerate(top_features_num):

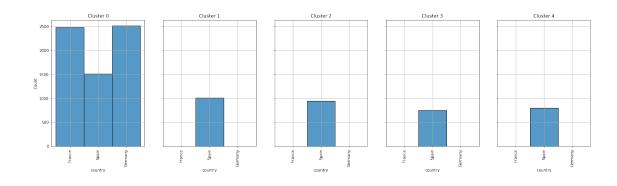
     <a href='vscode-notebook-cell:/e%3A/GoogleDrive/Beruf/Freelancing/Code Rep./
 Customer Analytics/Marketing-Sales-Customer-Segmentation-Webapp/experiment/
 →12_customer_seg_bankchurndata_report.ipynb#X40sZmlsZQ%3D%3D?line=11'>12</a>
 ⇔ sns.boxplot(
     <a href='vscode-notebook-cell:/e%3A/GoogleDrive/Beruf/Freelancing/Code Rep./
 →Customer_Analytics/Marketing-Sales-Customer-Segmentation-Webapp/experiment/
 412_customer_seg_bankchurndata_report.ipynb#X40sZmlsZQ%3D%3D?line=12'>13</a>
     <a href='vscode-notebook-cell:/e%3A/GoogleDrive/Beruf/Freelancing/Code Rep./
 Gustomer Analytics/Marketing-Sales-Customer-Segmentation-Webapp/experiment/
 412_customer_seg_bankchurndata_report.ipynb#X40sZmlsZQ%3D%3D?line=13'>14</a>
       x='cluster',
     <a href='vscode-notebook-cell:/e%3A/GoogleDrive/Beruf/Freelancing/Code Rep./
 →Customer_Analytics/Marketing-Sales-Customer-Segmentation-Webapp/experiment/
 412_customer_seg_bankchurndata_report.ipynb#X40sZmlsZQ%3D%3D?line=14'>15</a>
       y=feat,
     <a href='vscode-notebook-cell:/e%3A/GoogleDrive/Beruf/Freelancing/Code Rep./
 Gustomer Analytics/Marketing-Sales-Customer-Segmentation-Webapp/experiment/
 412_customer_seg_bankchurndata_report.ipynb#X40sZmlsZQ%3D%3D?line=15'>16</a>
       whis=1.0.
---> <a href='vscode-notebook-cell:/e%3A/GoogleDrive/Beruf/Freelancing/Code_Rep
 Gustomer Analytics/Marketing-Sales-Customer-Segmentation-Webapp/experiment/
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     <a href='vscode-notebook-cell:/e%3A/GoogleDrive/Beruf/Freelancing/Code Rep./
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 412_customer_seg_bankchurndata_report.ipynb#X40sZmlsZQ%3D%3D?line=17'>18</a>
     <a href='vscode-notebook-cell:/e%3A/GoogleDrive/Beruf/Freelancing/Code_Rep
 →Customer_Analytics/Marketing-Sales-Customer-Segmentation-Webapp/experiment/
 412_customer_seg_bankchurndata_report.ipynb#X40sZmlsZQ%3D%3D?line=18'>19</a>
 → ax[n].grid()
     <a href='vscode-notebook-cell:/e%3A/GoogleDrive/Beruf/Freelancing/Code_Rep./
 →Customer_Analytics/Marketing-Sales-Customer-Segmentation-Webapp/experiment/
 412_customer_seg_bankchurndata_report.ipynb#X40sZmlsZQ%3D%3D?line=19'>20</a>⊔
 →plt.show()
IndexError: index 2 is out of bounds for axis 0 with size 2
```

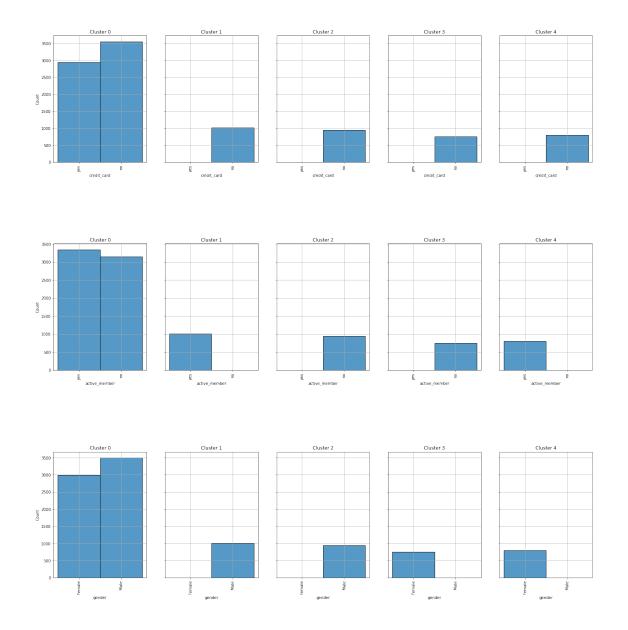












C:\Users\Nutzer\.conda\envs\customer\_analytics\lib\sitepackages\traitlets\traitlets.py:2389: FutureWarning: Supporting extra quotes
around strings is deprecated in traitlets 5.0. You can use '../reports' instead
of "'../reports'" if you require traitlets >=5.
 warn(

[NbConvertApp] Converting notebook 12\_customer\_seg\_bankchurndata\_report.ipynb topdf

[NbConvertApp] Support files will be in 12\_customer\_seg\_bankchurndata\_report\_files\

[NbConvertApp] Making directory .\12\_customer\_seg\_bankchurndata\_report\_files

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citations
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