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Wednesday, September 3, 2014

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Sr. Technical Writer

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Job ID:	19647959	**Posted:**	August 15, 2014
Position Title:	Sr. Technical Writer	**Job Type:**	Full-Time
Company Name:	Aerohive Networks	**Job Duration:**	Indefinite
Job Function:	Technical Writer	**Min Education:**	BA/BS/Undergraduate
Entry Level:	No	**Min Experience:**	5-7 Years
Location(s):	Sunnyvale, California, 94085, United States	**Required Travel:**	0-10%

APPLY FOR THIS JOB

Contact Person: Sharad Kolla

Email Address: skolla@aerohive.com

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Job Description

Aerohive Networks—the pioneer in controller-less Wi-Fi—reduces the cost and complexity of today's networks with cloud-enabled Wi-Fi and routing solutions for medium and large enterprise headquarters, branch offices and teleworkers. Aerohive's award-winning cooperative control Wi-Fi architecture, public or private cloud-enabled network management, routing and VPN solutions eliminate costly controllers and single points of failure. This gives its customers mission critical reliability with granular security, policy enforcement and the

ability to start small and expand without limitations.

Aerohive Networks is the right place to be and now is the right time to join us and be part of our spectacular growth and success. We're looking for the best and the brightest 'A' players who want to make a difference doing a job they love. Aerohive offers attractive compensation and excellent benefits. We even have a Fun Committee that supports various community causes.

We currently have an exciting opportunity for a **dedicated**, **creative**, senior-level technical writer with a solid understanding of the following network and wireless protocols and principles:

- Wireless LAN: SSIDs, QoS, 802.11n, VoIP
- Layer 2 switching: VLANs, STP, IGMP, and LLDP
- Network technologies like IPv4 and IPv6, DHCP, DNS, PPPoE, IPsec VPNs
- Authentication: RADIUS, Active Directory, LDAP, Open Directory, 802.1X/EAP
- Basic dynamic routing protocols: BGP, OSPF, and RIP
- Security: stateful firewalls, DoS prevention, rogue detection and mitigation

You will have to combine theoretical networking and wireless knowledge with hands-on testing of product features to produce excellent technical documentation and contribute to the design and development of the features you are documenting.

Job Requirements

Responsibilities

- Document Aerohive router, wireless access point, switch, and VPN concentrator products. Your writing must explain what Aerohive technology is, and why, when, and how to use its various features
- Create new content and update existing content in configuration guides, online context-sensitive Help systems, CLI Help, error messages, release notes, and QuickStarts, all created for customer consumption
- Work primarily on site at our headquarters in Sunnyvale, California

Qualifications

- BA in English or BS in Computer Science with several years of technical writing experience
- Proficiency using Adobe FrameMaker, MadCap Flare, and Microsoft Word
- Familiarity with Adobe InDesign, Illustrator, and Acrobat
- Strong writing skills, solid command of English grammar and punctuation (Do you know the difference between gerund and infinitive phrases?), and an ability to adapt to our writing styles
- The ability to create and/or update technical line illustrations using Illustrator is a plus.
- Fearlessness and enthusiasm when learning new technologies
- Please be prepared to provide writing samples if asked

Please visit our Careers page at https://careers-aerohive.icims.com/jobs/intro?hashed=-435775074

APPLY FOR THIS JOB

Contact Person: Sharad Kolla

Email Address: skolla@aerohive.com

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