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Technical Writer Editor Engineering Technical Group - Syracuse, New York Posted 13 days ago Apply on company website Save		Get ahead with Job Seeker Premium Get salary range for this job See who's viewing your profile Start your free trial			
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Job description

Job Description

We are looking for someone for our Wireless side of the business. Someone who is familiar with graphical interfaces, controlling microcontrollers. Documenting hardware and describing user interfaces.

BROAD FUNCTION: Technical writer. The primary responsibility of the Technical Writer will be to help create, edit, and organize useful, accurate, and compelling technical information and web content in support of the many exciting software/hardware initiatives and product lines emerging from the companys Wireless Groups. (Areas of focus will include, but may not be limited to, Integrated Radio (IR) product line, Cellular Machines product family, and Control Solutions.) The technical communications discipline will be particularly vital in new, higher volume target markets for these new product offerings

Required Skills

- · Excellent writing and communication skills
- Excellent interpersonal skills, across all disciplines (engineering, marketing, sales, developers, installers, and customers).
- Previous experience managing content on wikis, CMSs, blogs, etc.
- Prefer previous experience with / knowledge of software coding, hardware/software interfaces, etc.

Minimum Qualifications

Bachelors degree in engineering software or computer science emphasis preferred Five years of experience in writing technical documentation and other forms of technical content.

Principal Duties And Responsibilities

- Develop technical communications strategies/key messaging, write, and edit the following categories of technical content -- using either common word-processing software (eg: Word, Publisher, etc.) or online web-content management systems (e.g.: Drupal CMS for website, wikimedia, etc.):
- datasheets
- developer and user manuals
- · Quick Start Guides
- installation summaries & tips
- regulatory text (in concert with / advisement from both engineering and legal)
- by-lined and ghost-written technical articles for trade magazines or trade websites (including guest blogs, distributor communities, etc.)
- · white papers
- application &/or demo notes
- wikis
- online FAQs (in response to both internally generated and customer-supplied questions)
- standard responses to Live Chat and technical support inquiries
- posts on both blog and other technical community blogs
- user community forum posts
- video scripts & outlines
- tutorials (using Camtasia or like screen-capture software)
- other website / storefront content (of a more technical nature)
- Work in a team/multi-disciplinary environment including product management, hardware engineering, software engineering, field sales, and marketing -- to arrive at best technical-communication strategies to



Blogger/Content Specialist

Syracuse, New York Area Posted 13 days ago



Specifications Writer

Dallas/Fort Worth Area Posted 25 days ago



Technical Writer

Greater Pittsburgh Area Posted 13 days ago



Technical Writer | Information...

Dallas/Fort Worth Area Posted 3 days ago



Development Editor

Greater Boston Area Posted 10 days ago



Technical Writer/Editor

Washington D.C. Metro Area Posted 13 days ago



Technical Writer

Washington D.C. Metro Area Posted 17 days ago



Intermediate Writer/Editor

Greater Philadelphia Area Posted 14 days ago



Remote Pilot Operator

Indianapolis, Indiana Area Posted 6 days ago

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support new product introductions and ongoing product-marketing programs.

- Having established the top-level, technical-communication strategies, work closely with the members of the above team to gain an understanding of the products technical specifications, operation, installation requirements, troubleshooting routines, and overall customer experience.
- Research, write, and edit content to support all of the aforementioned tools/tactics.
- Where applicable, follow sound document control procedures (including approval loops, QC, draftmanagement, etc.)
- . Monitor and update previously published technical content as necessary, to account for software or hardware updates.
- In concert/coordination with marketing communications team -- interface/direct outside resources needed to complete technical communications; these outside entities may include graphic designers, video production companies, photographers, web developers, editors, among others.

About this company

We provide technical staffing services to clients around the country, offering all types of engineers, designers, computer programmers, project managers and other professionals. Our reputation for consistent quality, service and responsiveness to our clients continues to generate growth. We are now one of the fastest growing contract engineering firms in the United States.

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