| Stage | Description | How it works with record share |
|---|---|---|
| **1. Forming the Goal** | The user decides what they want to accomplish. | A buyer wants to find a specific vinyl/CD/DVD, or a seller wants to list an item. |
| **2. Forming the Intention** | The user chooses how they plan to achieve the goal. | The buyer intends to use the search bar or filters. Seller intends to click "Create Listing." |
| **3. Specifying the Action** | The user identifies the exact steps needed. | The buyer decides what keywords or filters to use. Seller gathers item photos and details to upload. |
| **4. Executing the Action** | The user performs the steps. | Buyer types in search, clicks listings, adds to cart. Seller uploads photos and submits listings. |
| **5. Perceiving the State of the System** | The user notices system feedback. | Search results appear, cart updates, confirmation messages appear, listing uploads successfully. |
| **6. Interpreting the State** | The user interprets what the feedback means. | The buyer sees the item is added to the cart. Seller sees their listing is now live. Order tracking status updates. |
| **7. Evaluating the Outcome** | The user checks if the outcome matches their goal. | The buyer sees if the search results are correct or if the purchase went through. Seller checks if their listing looks correct. |

## attention

Users should be able to focus on what is important without distraction.

How RecordShare includes attention:

- Listings have a simple design with big photos.
- - Strong visual contrast is used in important actions (Add to Cart, Buy Now, Create Listing).
- Effort is decreased with persistent navigation (Home, Search, Cart, Account).
- Results can be narrowed for targeted searching with the use of filters and sorting.

## memory

Interfaces should reduce the amount of information the user must remember.

How memory is included in RecordShare:

- Search history or recent listings immediately displayed.
- Product recommendations are based on user preferences.
- Saved addresses and payment methods reduce re-entering details.
- Rather than having to rewrite descriptions, sellers can view and modify previous postings.
- Order tracking saved in the system—no need to recall tracking numbers.

## perception

Design should align with how users naturally interpret visual information.

How perception is included by Record Share :

- Visual hierarchy (titles → price → condition → buttons).
- Consistent colour coding: Green for confirmations and success Warnings in yellow, such as "Low stock" Errors or banned accounts are indicated in red.
- A real-time order progress bar enhances status perception.