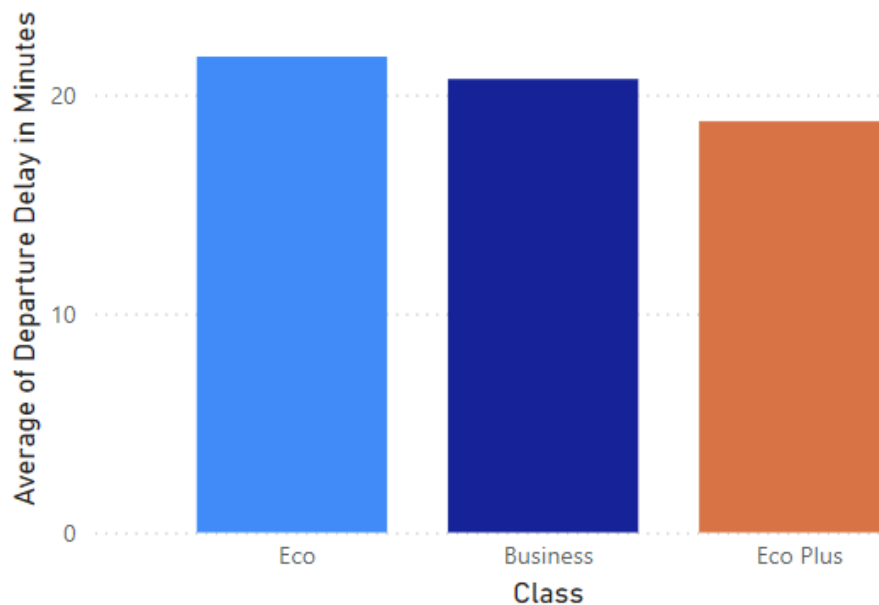
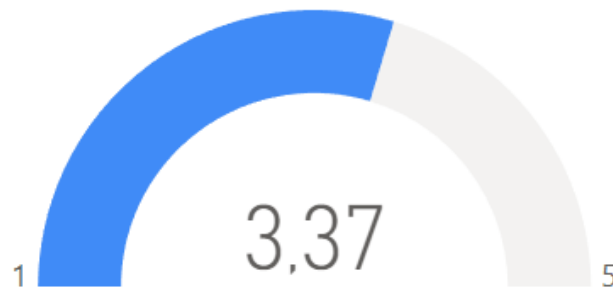


Average of Departure Delay in Minutes by Class and Class

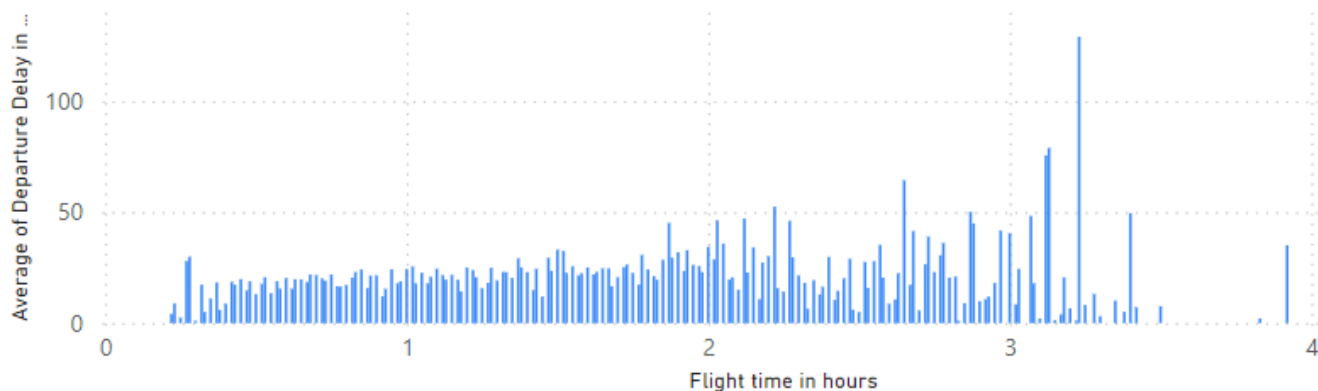
Class ● Eco ● Business ● Eco Plus



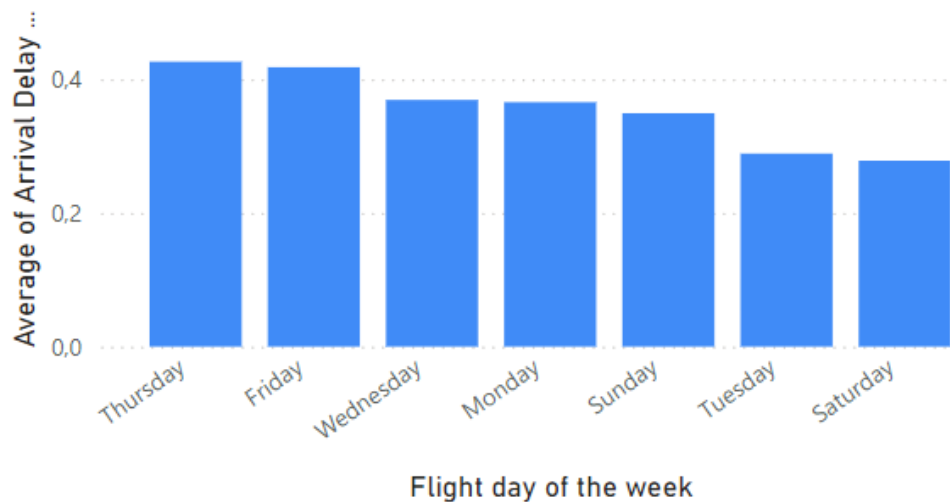
Average of Satisfaction, Min of Satisfaction and Max of Satisfaction



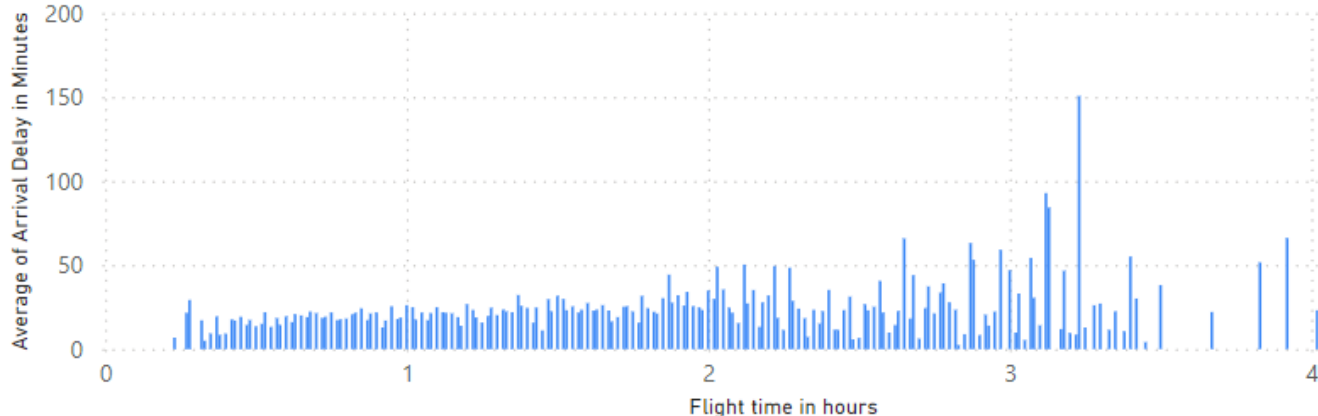
Average of Departure Delay in Minutes by Flight time in hours



Average of Arrival Delay in Hours by Flight day of the week



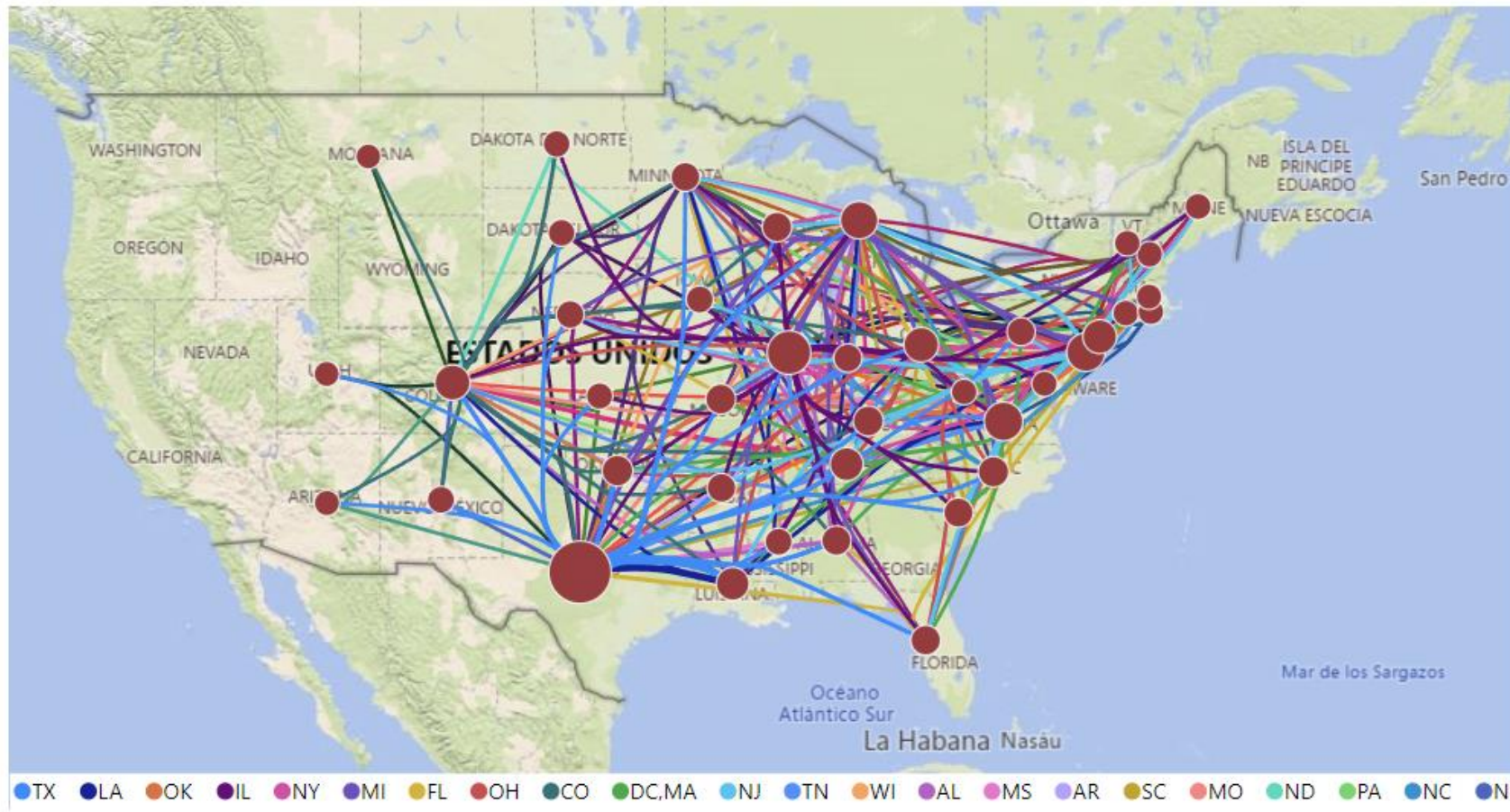
Average of Arrival Delay in Minutes by Flight time in hours



### Origin State

- ☐ Alabama
- ☐ Arizona
- ☐ Arkansas
- ☐ Colorado
- ☐ Connecticut
- ☐ Florida
- ☐ Illinois
- ☐ Indiana
- ☐ Iowa
- ☐ Kansas
- ☐ Kentucky
- ☐ Louisiana
- ☐ Maine
- ☐ Maryland
- ☐ Massachusetts
- ☐ Michigan
- ☐ Minnesota
- ☐ Mississippi
- ☐ Missouri
- ☐ Montana
- ☐ Nebraska
- ☐ New Hampshire
- ☐ New Jersey

### Flights routes

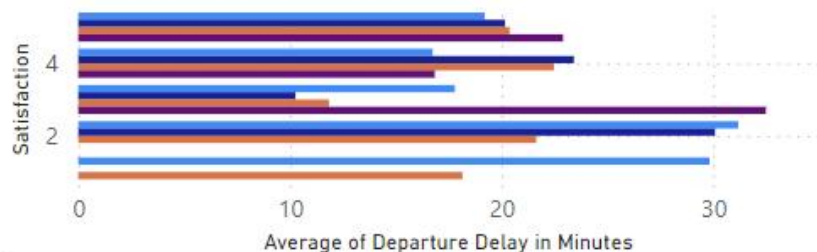


### Destination State

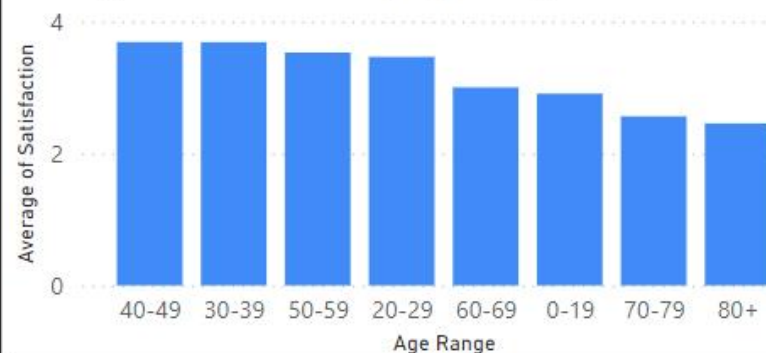
- ☐ Alabama
- ☐ Arizona
- ☐ Arkansas
- ☐ Colorado
- ☐ Connecticut
- ☐ Florida
- ☐ Illinois
- ☐ Indiana
- ☐ Iowa
- ☐ Kansas
- ☐ Kentucky
- ☐ Louisiana
- ☐ Maine
- ☐ Maryland
- ☐ Massachusetts
- ☐ Michigan
- ☐ Minnesota
- ☐ Mississippi
- ☐ Missouri
- ☐ Montana
- ☐ Nebraska
- ☐ New Hampshire
- ☐ New Jersey

### Average of Departure Delay in Minutes by Satisfaction and Airline Status

Airline Status: Blue Gold Platinum Silver

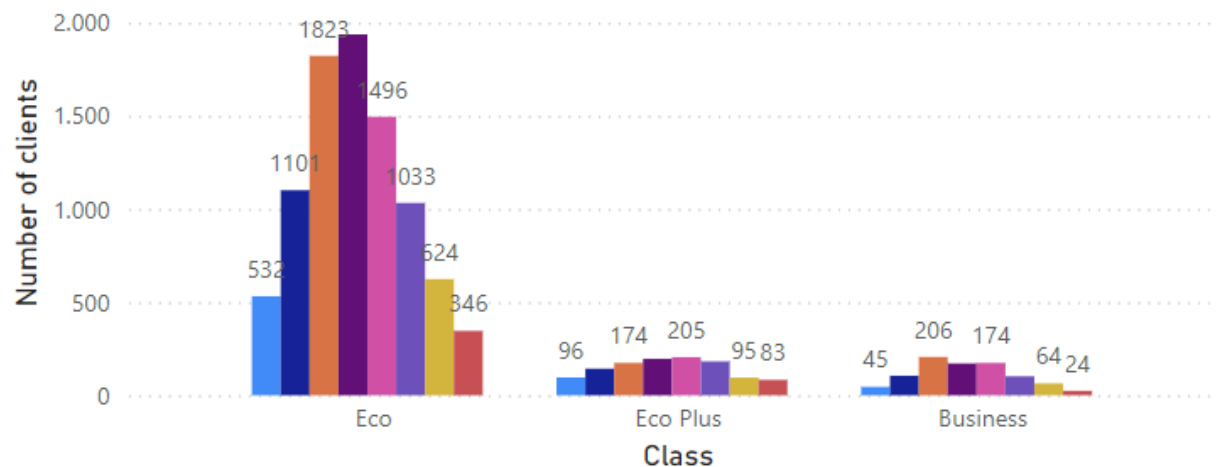


### Average of Satisfaction by Age Range



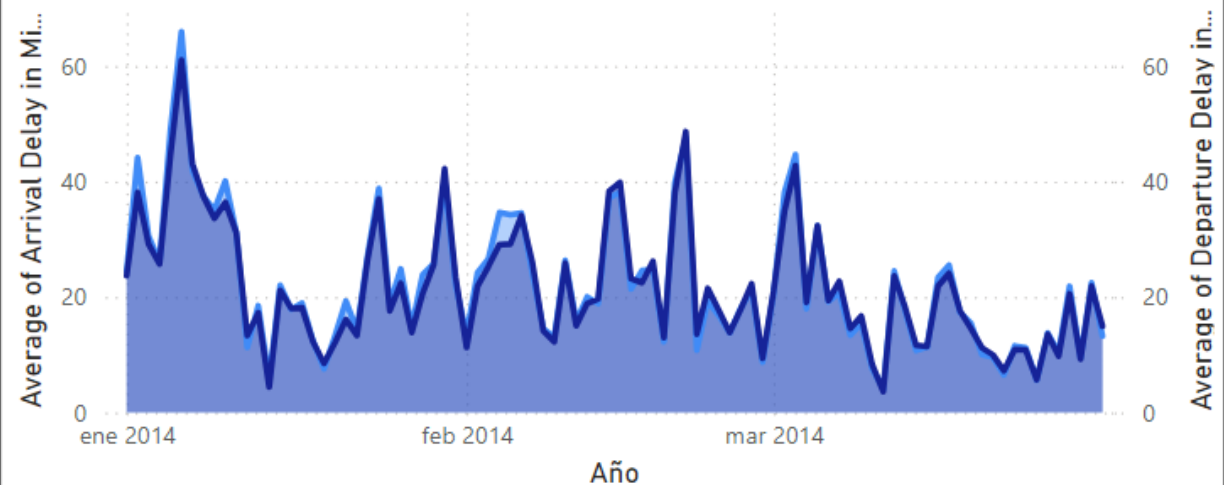
## Age Range by Class

**Age Range** 0-19 20-29 30-39 40-49 50-59 60-69 70-79 80+



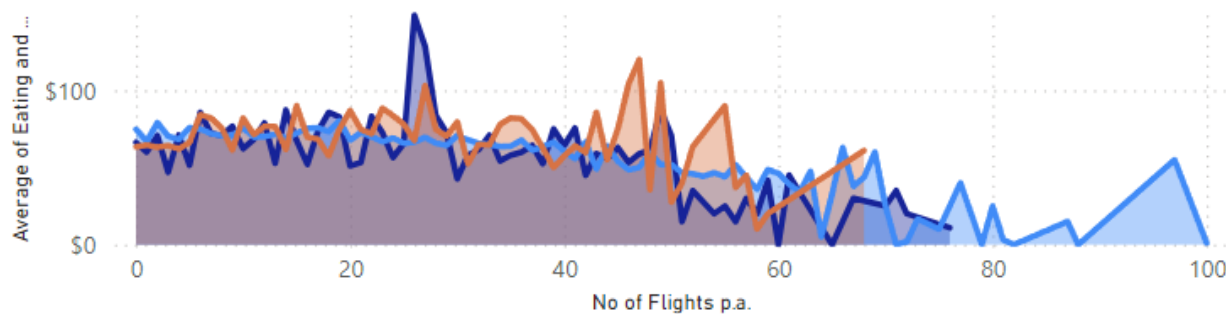
## Average of Arrival Delay in Minutes and Average of Departure Delay in Minutes by Año, Trimestre, Mes and Día

● Average of Arrival Delay in Minutes ● Average of Departure Delay in Minutes

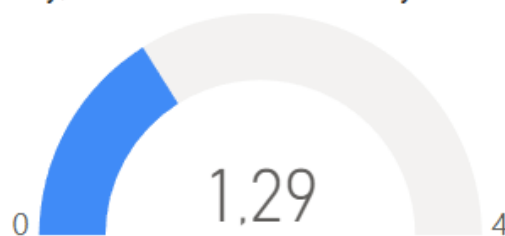


## Average of Eating and Drinking at Airport by No of Flights p.a. and Class

**Class** Business Eco Eco Plus

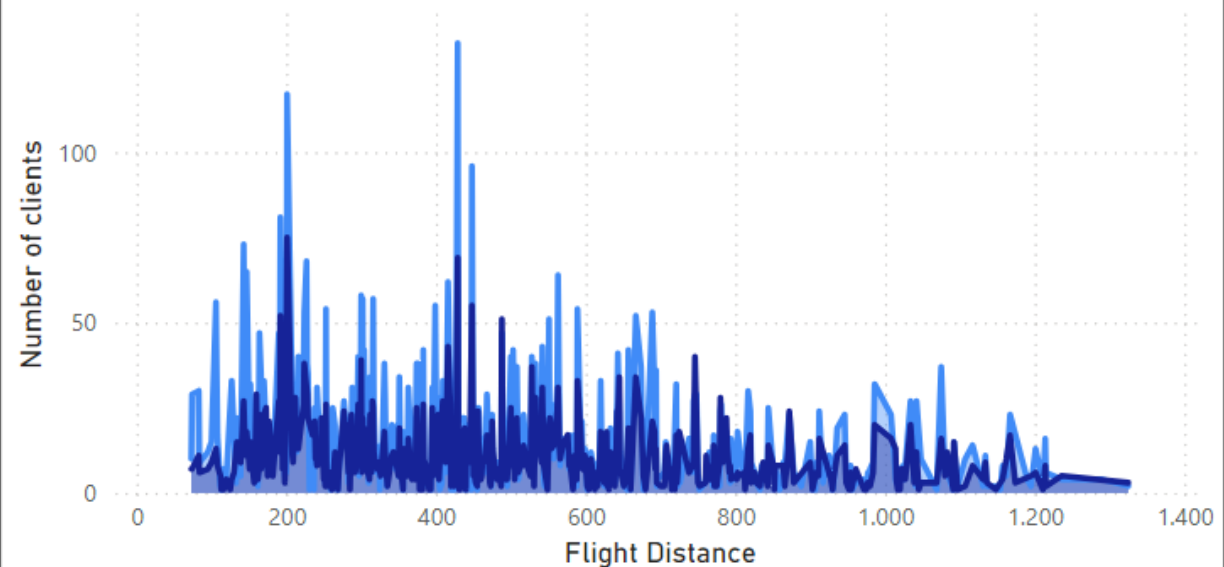


## Average of Price Sensitivity, Min of Price Sensitivity and Max of Price Sensitivity



## Arrival Delay greater 5 Mins by Flight Distance

Arrival Delay greater 5 Mins — no — yes





Class



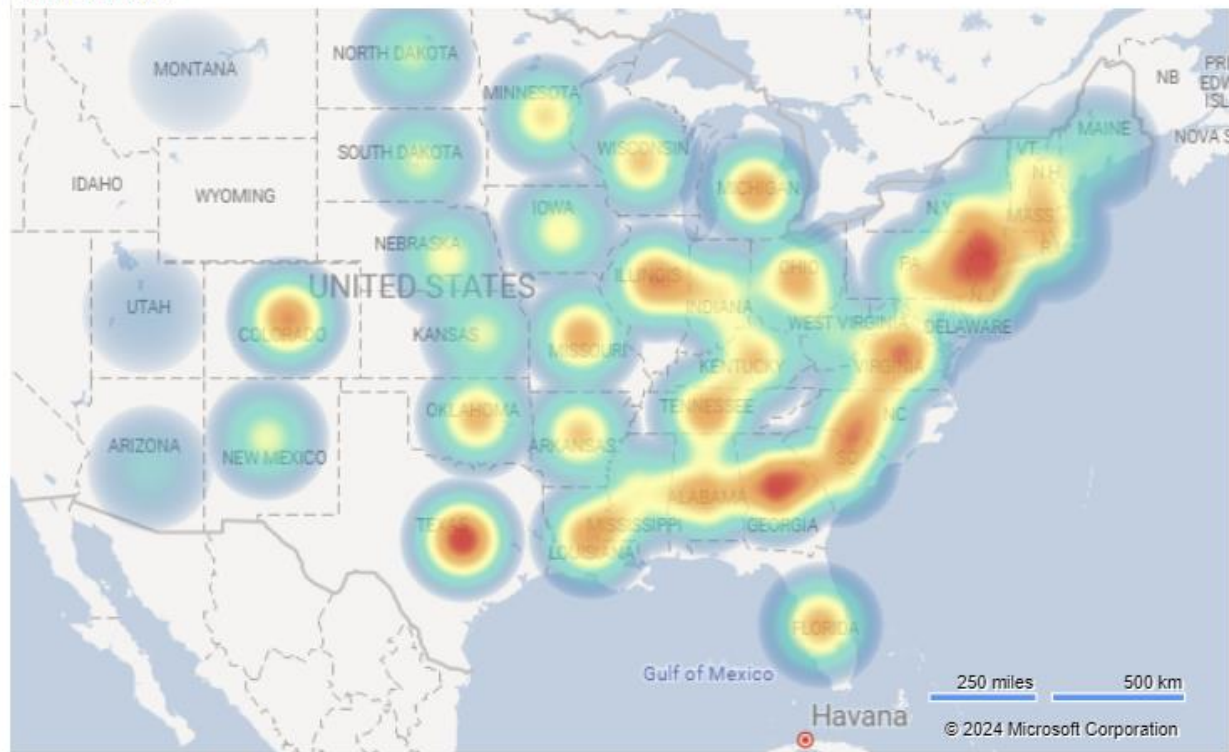
Business

Eco

Eco Plus

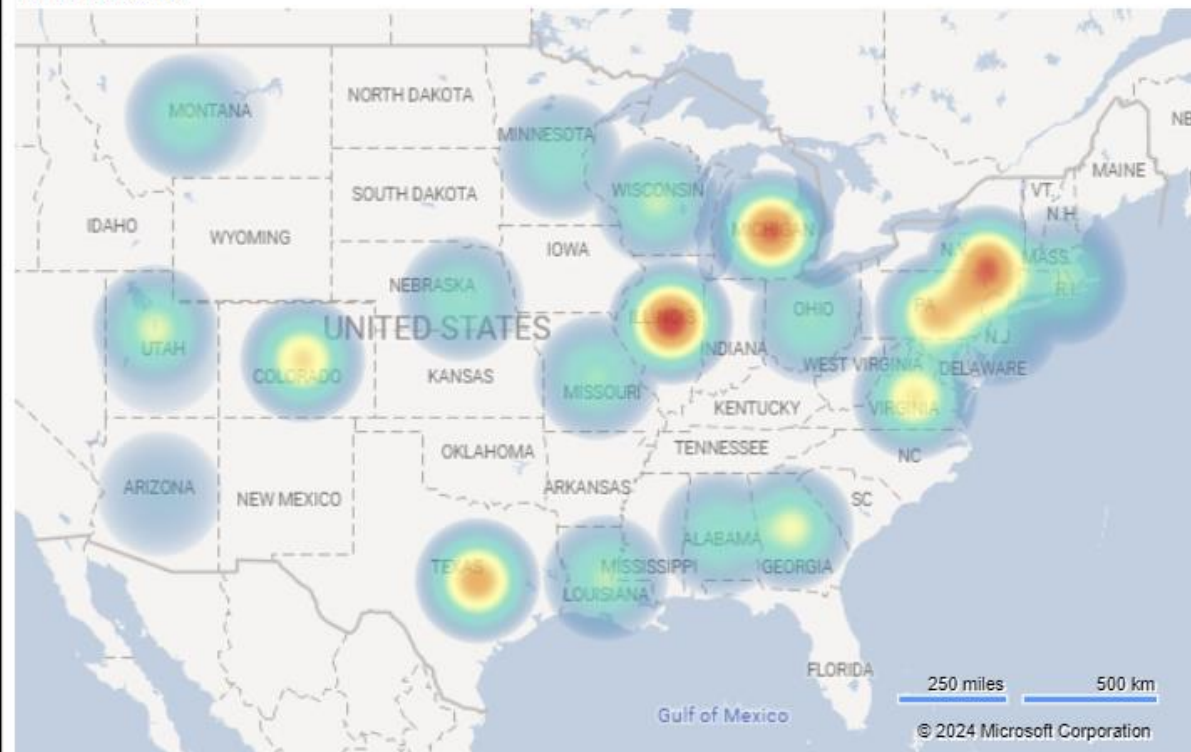
## Number of flights per airport by Destination State

41/41 displayed

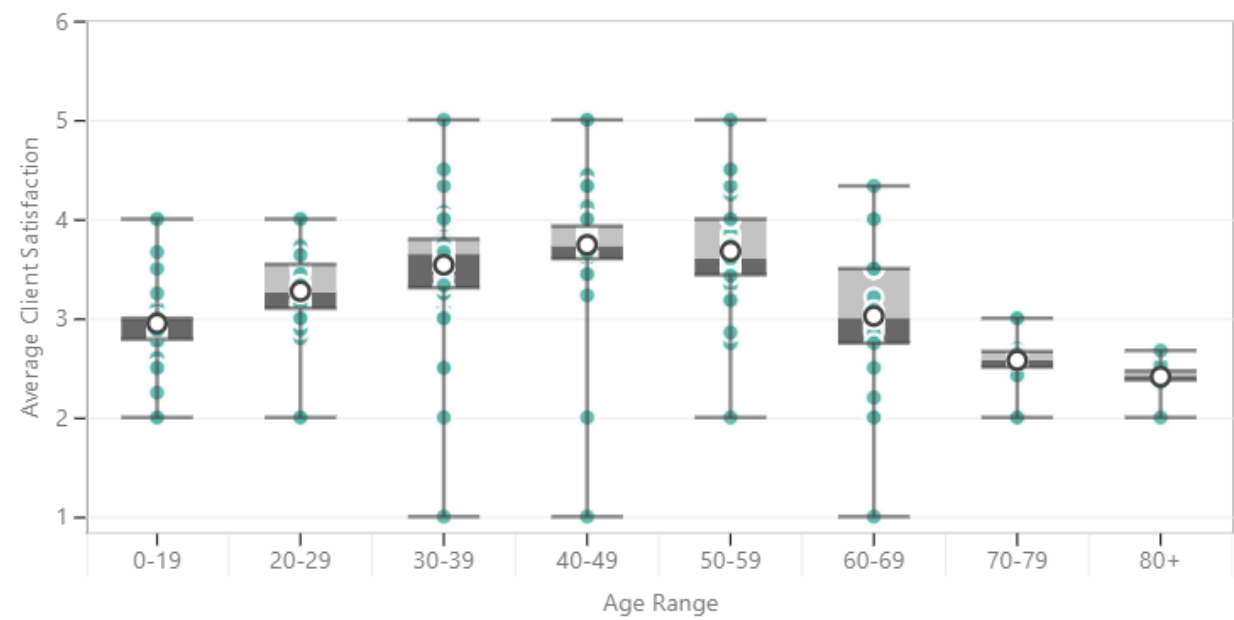


## Number of Flights per airport by Origin State

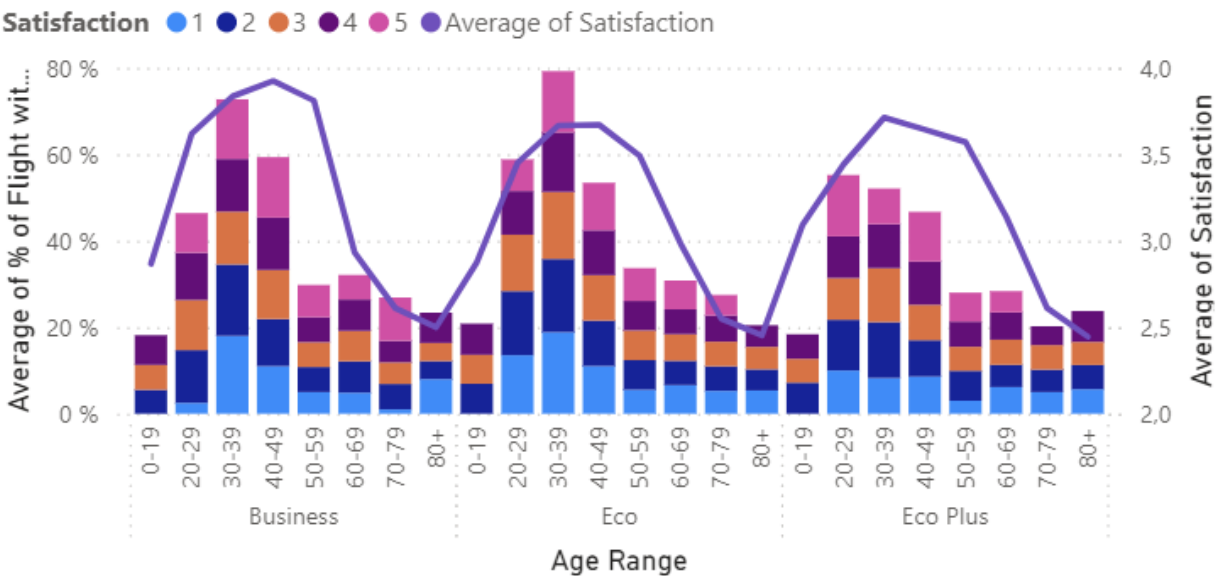
41/41 displayed



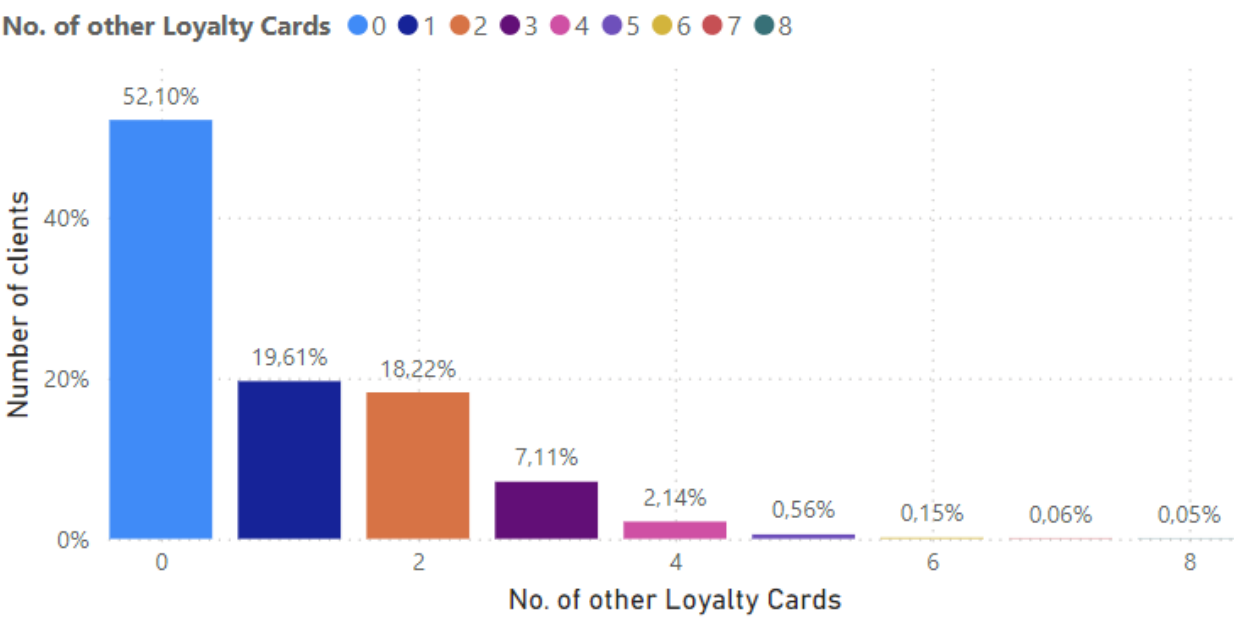
Average Satisfaction by No of Flights p.a. and Age Range



Average of % of Flight with other Airlines and Average of Satisfaction by Class, Age Range and Satisfaction



Number of other loyalty cards



Average of % of Flight with other Airlines and Average of Satisfaction by Type of Travel, Age Range and Satisfaction

